RAPID RESOLUTION: BOOT CAMP PART 2

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COMPOSITIONS OF AN EFFECTIVE HOUSING CRISIS Response System

Outreach & Coordinated Entry

Permanent Supportive Housing

Rapid ReHousing

Emergency Shelter

Prevention & Diversion

CONTINUUM OF CARE
Contra Costa County Coordinated Entry Process Flow

INITIAL ARRIVAL SCREENING/STANDARD INTAKE

211
CARE Center
CORE Outreach

HOMELESSNESS AVERTED

Rapid Resolution Services
CARE Center
Emergency Shelter
Transitional Housing
Warming Center

HOUSING NEEDS ASSESSMENT: VI-SF DAT

Community Queue for Housing

HOUSING PLACEMENT CASE CONFERENCE

Housing Navigation
Security Fund
Rapid Rehousing Assistance

EXIT

Affordable Housing
(Friends/family, rental, etc.)
Permanent Supportive Housing
(w/ services for persons with disabilities, including SMI)

Programs or Services
Tools
Referrals

*Those not housed in 6 months or who re-enter the system complete VIP-SF DAT and case management as necessary.
WHAT IS RAPID RESOLUTION?

Prevent Entry in Homelessness

Immediately resolve homelessness once in system

System-Wide Intervention for all populations
WHAT CAN RAPID RESOLUTION LOOK LIKE?

- Permanently back with friends or family
- Return to their own residence
- Temporarily diverted as they seek new housing
- Relocating permanently to a safe place out of town
WHAT RAPID RESOLUTION IS NOT!

- Prevention
- Back Rent
- For stably housed
IS RAPID RESOLUTION GOING TO HELP EVERYONE?

- No, Rapid Resolution will likely help 8-10% of those entering our homeless system of care.

- Everyone presenting for assistance should begin with a conversation with the provider to better understand alternative housing options.
Observing without judgment
Empathy
Active Listening
Understanding Feelings and Needs
Motivational Interviewing
EMPATHY

https://www.youtube.com/watch?v=IEvwgu369Jw
RAPID RESOLUTION RESULTS

261 enrolled participants

155 clarity referrals

Housing Security fund utilized 52 times

109 successfully diverted
RAPID RESOLUTION SCENARIOS
WHAT WOULD YOU DO?
A husband and wife are newly homeless [under 30 days]. The husband got injured [back] and is currently on short term disability. Not able to afford his prior rent. He has a job he can go back to once his back heals up. His wife has chronic health issues with her digestive track. He just picked her up from the hospital and picked up the medication. He is concerned because his wife needs to be near a bathroom while she is on the medication since it makes her go to the bathroom. They need help finding low cost housing.
SCENARIO 2

- Client has lived at their apartment for over 15-20 years. The apartment building was sold and the new owners plan to "terminate" all tenants who are on section 8. As a young adult, this client was homeless and went to a shelter. Client has mental health challenges. He wants to continue to remain to be independent of his money [no payee at this point], but he does need help finding a place that he can afford [section 8]. He has 2-3 months to find a place. He is hoping to find a place soon because he is starting to get worried. Mobility issues: uses braces on both legs and a cane.
WHAT DOES SUCCESS LOOK LIKE?

YOU GET DIVERTED!

YOU GET DIVERTED!
SUCCESS STORY CONT.
### CONTACT

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