

Consolidated Planning and Advisory Workgroup (CPAW)

Thursday, August 4, 2016

3pm – 6pm

Location: 2425 Bisso Lane, First Floor Conference Room, Concord, CA 94520



Members attending: Dave Kahler, Jennifer Tuipulotu, Sheri Richards, Roberto Roman, Matt Wilson, Duane Chapman, Steve Blum, Kathi McLaughlin, Isabelle Kirske, Lauren Rettagliata, Sam Yoshioka, Ashley Baughman, Will McGarvey, Doug Dunn,

Staff attending: Matthew Luu, Michelle Rodriguez-Ziemer, Robert Thigpen, Mike Peterson, Janet Costa, Ann Isbell, Brett Beaver, Heather Sweeten-Healy,

Public Participants: Bessie Sagaiga, Anthony Reed, Carwen Spencer, Lori Pryor, James Ross, Will Taylor, Melinda O’Day, Denise Harrell, Mark, Glen Arnold, Tanya Arnold, Gigi Crowder, Sara Marsh,

Facilitator: Maria Pappas

Recorder: Lisa Cabral

Staff Support: Warren Hayes

Excused from Meeting: Susan Medlin, Karen Smith, Molly Hamaker, Lisa Bruce, Courtney Cummings, Maude DeVictor, Connie Steers, Jackie Lerman,

Absent from Meeting: Kimberly Krisch, Ryan Nestman, Gina Swirsding, Tom Gilbert,

TOPIC	ISSUE/CONCLUSION	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
1. Welcome <ul style="list-style-type: none">• Call to Order• Introductions• Working Agreement• Announcements• Finalize Minutes	<ul style="list-style-type: none">• Introductions made.• Maria Pappas reviewed CPAW’s Working Agreement• Approved July notes and attachments with corrections• Macy’s Shop for a Cause passes can be sold for \$5 (to receive a 20%)	Information Minutes approved. Will be posted to MHSA CPAW website.	Maria Pappas Lisa Cabral to post minutes.

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	<p>discount) and non-profit organizations are available to pick up passes from Kathi McLaughlin. Shop for a Cause event will take place on Aug 26-28th</p> <ul style="list-style-type: none"> • Project Connect (helping with homelessness) will take place at Antioch Fairgrounds on Oct 13th. 		
<p>2. Behavioral Health Issues</p> <ul style="list-style-type: none"> • Treatment of Consumers, Family Members at PES, Miller Wellness Center • Consumer Input on Mental Health Electronic Records 	<ul style="list-style-type: none"> • CPAW members and guests had an open discussion with Matthew Luu, Deputy Director. • An individual identified as a transgender youth went to PES and PES identified the youth with a red bracelet stating “Transgender.” The individual was not referred to by the name they identify with but referred to by their birth name. Individual does not want to return to PES due to the treatment they received. • The sensitivity training that was provided to the PES staff was not of the caliber provided by that available by Rainbow Community Center. • When the Miller Wellness Center was created, it was to be used as a diversion from PES; but since the Miller Wellness Center is a FQHC, only the mild to moderate individuals are treated. Individuals who go to PES are usually experiencing moderate to severe mental health issues. • CPAW Member, Ashley, had an 		Matthew Luu

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	<p>experience at PES. She went to PES and expressed that PES feels like a prison. The staff took an hour before trying to assist her, and told her that she needed to go to the Miller Wellness Center. The Miller Wellness Center is not open at 12:00 am. The PES staff offered for her to “hang out” at PES, but they would have to bill her for staying there.</p> <ul style="list-style-type: none"> • PES has 21 beds available, and is too small for the volume of individuals treated there. • Over 5 years ago, the county was processing 350 individuals at PES. Currently they are processing 900 individuals at PES. The layout of PES has not changed over the last five years. • The Suicide Prevention Committee is trying to address the issue of what are the options before an individual goes to PES. • There too many waiting lists at the clinics. • There is not an inpatient children’s unit. • There is no crisis residential program in the county for children or young adults. • Individuals are not able to get appointments at county clinics for 		

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	<p>over two months.</p> <ul style="list-style-type: none"> • Miller Wellness Center provided a refill prescription and then the individual received a bill for the service. The individual did not receive a clear description of what is being billed. Is there a possibility that the individual does not receive the bill but maybe the full service partner receives the bill? • Individuals should be provided the information for the Suicide Hotline. • PES Staff do not know if an individual is suicidal unless the individual tells the staff. The PES staff took the individual for granted. • During the EQRO audit, it was noted that the after-hours calls to Access Line would roll over to PES and PES is not always available to answer the calls. Optum has contracts with other counties within California. How has the Optum system improved the call in system after hours? • Individuals have concerns about the confidentiality of the Electronic Health Records. Can a doctor have access to mental health records during a primary care visit? • There should be a special meeting conducted by an expert that can tell us what is going on with EHR and 	<p>Invite Katy White to CPAW to discuss Optum and how Optum has improved service.</p>	

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	<p>individuals have the opportunity to ask questions about the information presented.</p> <ul style="list-style-type: none"> • Concerns/thoughts about information sharing and confidentiality of each consumer's record. Consumers would like to provide input. • Some individuals go to two different locations to keep their records separate. A location will be used for primary care and a second location will be used for mental health care. It should be up to each individual if their information integrated. There is a suggestion to have the individual sign a form agreeing to the integration. • Doctors may have their hands tied if they do not know the medication an individual is currently taking to understand the individual's diagnosis. • The county system requires an individual to sign a release of information form. • Privacy is very important to all individuals; but the medication piece is very important to ensure a doctor is not overprescribing medication. • Individuals would like to be part of the inclusion process and have the consumer voice as part of the committee regarding the EHR. 		
3. Proposal to amend the	<ul style="list-style-type: none"> • Agenda Readiness Worksheet was 		Kathi McLaughlin

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CPAW Working Agreement	<p>created to amend the CPAW working agreement based on discussion from the Membership Committee</p> <ul style="list-style-type: none"> • Proposed Amendment: Your presence and active participation at every CPAW meeting is vital, as you have been appointed to represent a designated stakeholder body. Please contact staff before the meeting if you are unable to attend. CPAW members who have more than 50% unexcused absences within the previous six months may be subject to having an alternate person appointed to their seat. • Suggestion: Make a notation that the amended change only applies to CPAW members. <p>Motion: Does CPAW approve the proposed amendment change to the working agreement with the inclusion of a notation that it applies to the CPAW members only?</p> <p>CPAW Members In Favor: 11 Not in Favor: 1</p> <p>Non-CPAW Members: In Favor: 1 Not in favor: 0</p>		

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<p>4. CPAW Committee Reports</p> <ul style="list-style-type: none"> • Membership • Innovation • Systems of Care 	<p>Membership</p> <ul style="list-style-type: none"> • The Membership Committee met in July. • Committee will be having a conversation with a recent applicant. • The next meeting will be on Monday, August 15th. <p>Innovation</p> <ul style="list-style-type: none"> • Innovation Committee reviewed all 54 concepts. There were 13 concepts that met regulation criteria. • The committee will rank the 13 concepts at the August Innovation meeting. • The next meeting will be on Monday, August 22nd. • Last week, the MHSOAC approved the Overcoming Transportation Barriers innovative project proposal. <p>Systems of Care</p> <ul style="list-style-type: none"> • Next meeting will be held on Wednesday, August 10th. • The committee has been shaping the WET component. The committee is looking to determine what they would like to spend funding on. Sub-committees will then report back to the System of Care and report will be brought to CPAW. • Workgroups are forming at this 		<p>Committee Representatives</p>

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	moment. If you would like to participate, please contact Stephanie Chenard.		
<p>5. BHS Committee Dialogue</p> <ul style="list-style-type: none"> • Social Inclusion • Housing and Homeless Services • Alcohol and Other Drug Services • Children, Teens and Young Adult • Adults • Older Adults 	<ul style="list-style-type: none"> • Social Inclusion – resume planning, development, and implementation of the new Social Inclusion campaign “Bridging the Gaps.” Meeting will focus on outreach opportunities at upcoming community events. • OCE staff has been in process of ordering better quality teaching materials directly from Boston University Center for Psychiatric Rehabilitation, the organization which created the Photovoice Empowerment curriculum. • Once the materials have been received, a Photovoice class will begin at Family Courtyard in West County. • WREACH Speaker’s Bureau Subcommittee reviewed training materials used in previously held Tell Your Story Workshops and accepted input for possible revisions and additions • Next Photovoice subcommittee meeting will be August 17th from 10:00-11:30AM at Crestwood. • Next Wreach subcommittee meeting will be August 25th from 1:00-2:30PM. • Next Social Inclusion meeting will be 		Committee Representatives

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	<p>on Thursday, August 11th from 1pm-3pm.</p> <ul style="list-style-type: none"> • Housing and Homeless Services – The BH Housing did not meet last month and will be meeting on September 6th. • Alcohol and Other Drug Services – Currently working towards the implementation of the Drug Medi-Cal Organized Delivery System. AOD will be hosting an ASAM training for individuals who will be part of implementation. The advisory board approved the legalization of marijuana. The board has rescinded the vote. The topic will be on the August agenda for the Advisory Board. The next meeting will on Wednesday, August 24th. • Children, Teens, and Young Adult – Discussed the need for crisis residential and 4D unit at CCRMC for use as a children’s inpatient unit. Next meeting will be on August 11th. Riverview Middle School will be presenting their findings on bullying and AOD and the link between the two. MH Quality of Care meeting is focusing on the 4D and would to invite to CTYA. Vern Wallace, program chief, is open to attending the MH Quality of Care meeting. 		

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	<p>Jamie Jennett from Homeless Programs will provide an update at the August meeting regarding the No Place like Home initiative.</p> <p>Ashley Baughman has stepped down as co-chair of the committee.</p> <p>The next meeting will be on Thursday, August 11th.</p> <ul style="list-style-type: none"> • Adults – Discussion of the hiring of the new East County Adult Family Support Worker, Susan Waters. Susan will conduct family support groups and other educational groups in a clinic setting. Discussion of Office for Consumer Empowerment family support program that is offered in the SPIRIT program. Identifying SPIRIT students to help with a network provider website. There was also discussion of Adult WRAP facilitator training. <p>The next meeting will be on Tuesday, August 23rd.</p> • Older Adults- Debriefed about the Innovation Concept that was submitted from Older Adult Division and the Aging and Older Adult committee. The Manager for Homeless, Steve McNutt, presented at July meeting. Elaine Clark, from Meals on Wheels, will present in the August meeting. <p>Looking to prioritize what are the next</p> 		

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	<p>steps for the committee. Next meeting will be on Wednesday, August 24th.</p>		
<p>6. Stakeholder Dialogue</p> <ul style="list-style-type: none"> • Mental Health Commission • Behavioral Health Care Partnership • Other Stakeholder bodies 	<ul style="list-style-type: none"> • Mental Health Commission – The next meeting will be held on Wednesday, August 17th at 550 Ellinwood, Pleasant Hill. The commission will be holding a retreat which is open to everyone. The retreat will focus on building relationships, what is the role of the Mental Health Commission and what is the county’s role to the commission. The retreat will be held at 1875 Arnold Drive in Martinez. In process of presenting to the BOS white paper, regarding the observation of what the MH commission has seen on the MH services in September. • Behavioral Health Care Partnership - The Behavioral Health Care Partnership is currently looking for a new chairperson, and is identifying guidelines to move the partnership forward. Discussing holding partnership meetings at different locations. Currently the meeting is held at CCRMC. There should be a bridge between CPAW and the Behavioral Health Care Partnership. 	<p>If you would like to attend the retreat, please send your contact information to Lisa Cabral.</p>	<p>Committee Members</p>
<p>Break (flexibly applied)</p>			
<p>7. Planning the FY 2017-20</p>	<p>Power point presentation</p>		<p>Warren Hayes</p>

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Community Program Planning Process (CPPP)			
8. CPPP Small Group Discussion: <ul style="list-style-type: none"> • Input on suggested format? • What topics do we introduce? • How do we engage the community? 	See attached document.	Suggest identifying an individual to be able to coordinate the outreach and marketing for each event.	All members
9. Public Comment, Announcements	Great to see so many consumers attending.		Meeting Attendees
10. Review of Meeting	Liked that we had many guests attend and have a focused passion. Liked the individuals who do not attend on a regular basis. Like the small group discussion format.		Meeting Attendees
11. Next CPAW, Steering, Membership Meetings	The next CPAW meeting is Thursday, September 1, 2016 from 3-6pm with orientation from 2-3pm. Steering will meet on August 18th from 3-5pm. Membership will meet on August 15th from 3-5 pm.		