MISSION STATEMENT: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.

QUALITY OF CARE COMMITTEE
Thursday, January 17, 2019, 3:00-4:30pm
At: 1220 Morello Avenue, Suite 100 Conference Room, Martinez, CA

AGENDA

I. Call to order/Introductions

II. Public comments

III. Commissioner comments

IV. Chair announcements/comments

V. APPROVE minutes from December 20th, 2018 meeting

VI. DISCUSS how monitoring occurs in the event that problems are cited in program reviews of MHSA-Funded Augmented Board and Care Facilities

VII. DISCUSS a proposal for working with Behavioral Health Services Quality Improvement staff to investigate consumer satisfaction with the BHS grievance system

VIII. DISCUSS how seniors and disabled consumers on Medicare have difficulty finding psychiatrists in our county

IX. Adjourn

In accordance with the Brown Act, if a member of the public addresses an item not on the agenda, no response, discussion or action on the item may occur. In the interest of time and equal opportunity, speakers are requested to observe a 3-minute time limit.
If special accommodations are required to attend any meeting, due to a disability, please contact the Executive Assistant of the Mental Health Commission, at: (925) 957-2619