

Connecting Clients to Workforce Services

September 26, 2022



Agenda

Agenda Item	Presenter
<ul style="list-style-type: none">• Introductions	<ul style="list-style-type: none">• Jaime Jenett, H3
<ul style="list-style-type: none">• Icebreaker: Name That Trade!	<ul style="list-style-type: none">• Jaime Jenett and Diana
<ul style="list-style-type: none">• Overview of WIOA	<ul style="list-style-type: none">• Owen Hershey, Senior Workforce Program Coordinator, San Pablo Economic Development Corporation (SPEDC)• Diana Bonilla, Career Coach for WIOA, Liberty Adult Education (LAE)
<ul style="list-style-type: none">• San Pablo Economic Development (SPEDC)	<ul style="list-style-type: none">• Owen Hershey, Senior Workforce Program Coordinator, San Pablo Economic Development
<ul style="list-style-type: none">• Liberty Adult Education School	<ul style="list-style-type: none">• Sarah Steen, Liberty Adult Education (LAE)
<ul style="list-style-type: none">• Youth Programs	<ul style="list-style-type: none">• Noramah Burch, Youth Programs, Workforce Development Board<ul style="list-style-type: none">•
<ul style="list-style-type: none">• Special Projects	<ul style="list-style-type: none">• Jed Silver, Special Grants, Workforce Development Board
<ul style="list-style-type: none">• Open Discussion	<ul style="list-style-type: none">• All
<ul style="list-style-type: none">• Q&A	<ul style="list-style-type: none">• All

Introductions

Jaime Jenett, H3

Ice Breaker:
Name That
Trade!

Jaime Jenett, H3 and Diana Bonilla

Go to
Jamboard

- <https://jamboard.google.com/d/1WfA3xJuwIY37bw-Z37NbLOfhkTiOv19vKx4sNOF3pIA/edit?usp=sharing>

Overview of WIOA

Owen Hershey, Senior Workforce
Program Coordinator, San Pablo
Economic Development Corporation
(SPEDC)

Diana Bonilla, Career Coach for WIOA,
Liberty Adult Education (LAE)



**WELCOME TO
THE WORKFORCE INNOVATION
AND OPPORTUNITY ACT**

WIOA

Workforce Innovation & Opportunity Act (WIOA)

WIOA was enacted under the Obama Administration in 2014. It's a federal program that filters funds through Workforce Development Boards across the country.

The benefits of the WIOA program aim to help local job seekers succeed in the labor market by providing access to employment, education, training, and support services while matching employers with the skilled workers they need in order to be competitive in the job market.

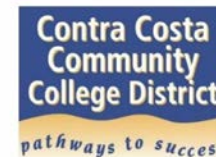
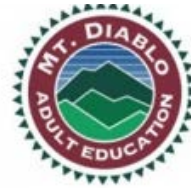


Contra Costa Workforce Collaborative

HERE WHERE YOU CAN GET SERVICES

The CCWC is a public nonprofit partnership among community-based organizations and educational entities that leverages existing services and supports to provide comprehensive employment and

- Liberty Adult Education (LUHSD)
- Pittsburg Adult Education (PUSD)
- Martinez Adult Education (MUSD)
- Mt. Diablo Adult Education (MDUSD)
- Contra Costa Community College District
- New Horizons
- Rubicon Programs
- Lao Family Community Development
- Opportunity Junction
- San Pablo EDC



WIOA Individualized Services

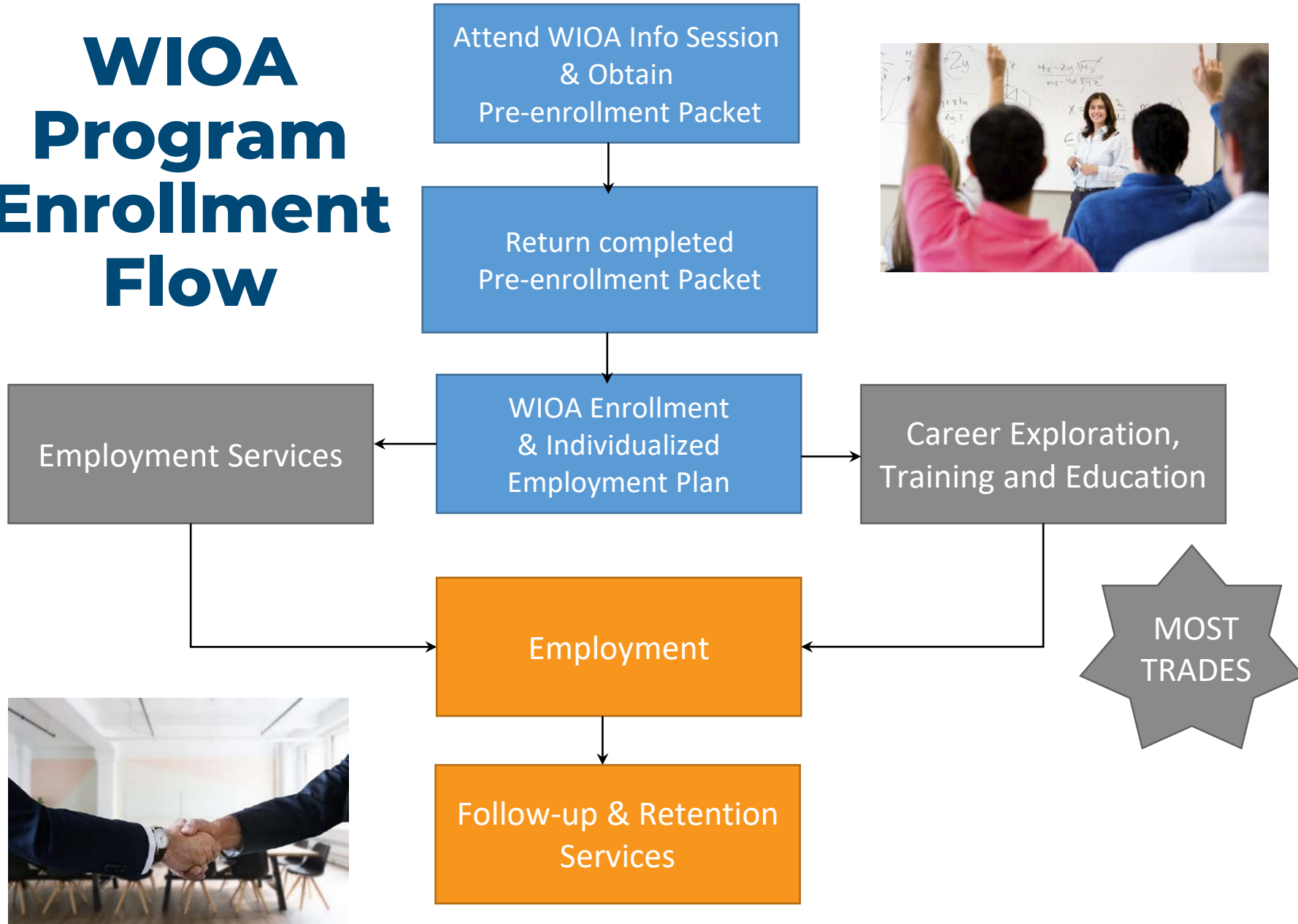
Career Services

- Reviewing goals and assessing skills, experiences and identifying needs
- Engaging in life-planning and goal-setting activities
- Interpreting and analyzing career assessment results
- Career pathway exploration
- Training opportunities
 - In-classroom training
 - Online training
- Labor Market Information (LMI)
- Labor Market trends

Employment Services

- Priority access to employers and featured WIOA events
- Assistance with organizing and maintaining an effective job search
- Individualized cover letter and resume editing and tailoring for specific positions
- Interviewing skills and preparation, including one-on-one mock interviews
- Guidance on employment decision-making, accepting offers and negotiating salary
- On-the-Job (OJT) training opportunities
- Retention services

WIOA Program Enrollment Flow



**WHICH OF
THE
FOLLOWING
IS **NOT** A
TRADE?**

dancer	plumber	diver
electrician	cartoonist	model
carpenter	mechanic	welder
medical assistant	dental assistant	bookkeeper
phlebotomist	pharmacy tech	substance abuse counselor
elevator mechanic	machinist	voiceover artist
landscaper	painter	cosmetologist
barber	paralegal	funeral arranger
website developer	locksmith	esthetician

**TRICK
QUESTION
THEY ARE ALL
TRADES**

SOME EXAMPLES OF TRADES

Auto mechanic	Carpenter	Asbestos worker	Licensed Vocational Nurse
HVAC installer	Carpet installer	Dental assistant	Website Developer
Machinist	Electrician	Paramedic	Hazmat Worker
Mechanical drafter	Heavy equipment operator	Phlebotomist	Paralegal
Locksmith	Insulation installer	Respiratory therapist	Funeral Services
Mechanical insulator	Steam engineer	Clinical laboratory technician	IT Tech
Elevator mechanic	Cargo freight agent	Cosmetologist	Barber
Mechanical installer	Ironworker	Medical Assistant	Ultrasound Tech
Plumber	Line installer and repairer	Medical Coding and Billing	IT Support Specialist
Painter	Paving equipment operator	Voiceover Work	Bookkeeping
Landscaper	Metal fabricator	Esthetician	Aviation Maintenance

**CAN I WORK
AND DO A
TRAINING AT
THE SAME
TIME?**

ABSOLUTELY!

WIOA offers On-the-Job Training options tailored to meet participants employment needs.

Here are a few options we are currently offering.

Bookkeeper	In Home Health Care
HVAC Technician	Industrial Painter
Class A Truck Driver	Pastry Chef
Payroll Clerk	Residential Counselor

WIOA Participant Eligibility Criteria

In order to be enrolled in WIOA, you must...

- Be 18 years of age or older
- Provide a copy of California Drivers License/State ID, or US Passport or US Birth Certificate
- Provide a copy of Social Security card
- Selective Service verification (males born after 1/1/1960)
- Create CalJobs Account

All documentation is presented to the Career Coach during the intake meeting.

CalJOBS

CalJOBS is the official online resource for the America's Job Center of California network.

- Online career planning and assessments
- Education and training information
- Labor market information
- Hiring events
- Job postings!!

To register, go to:

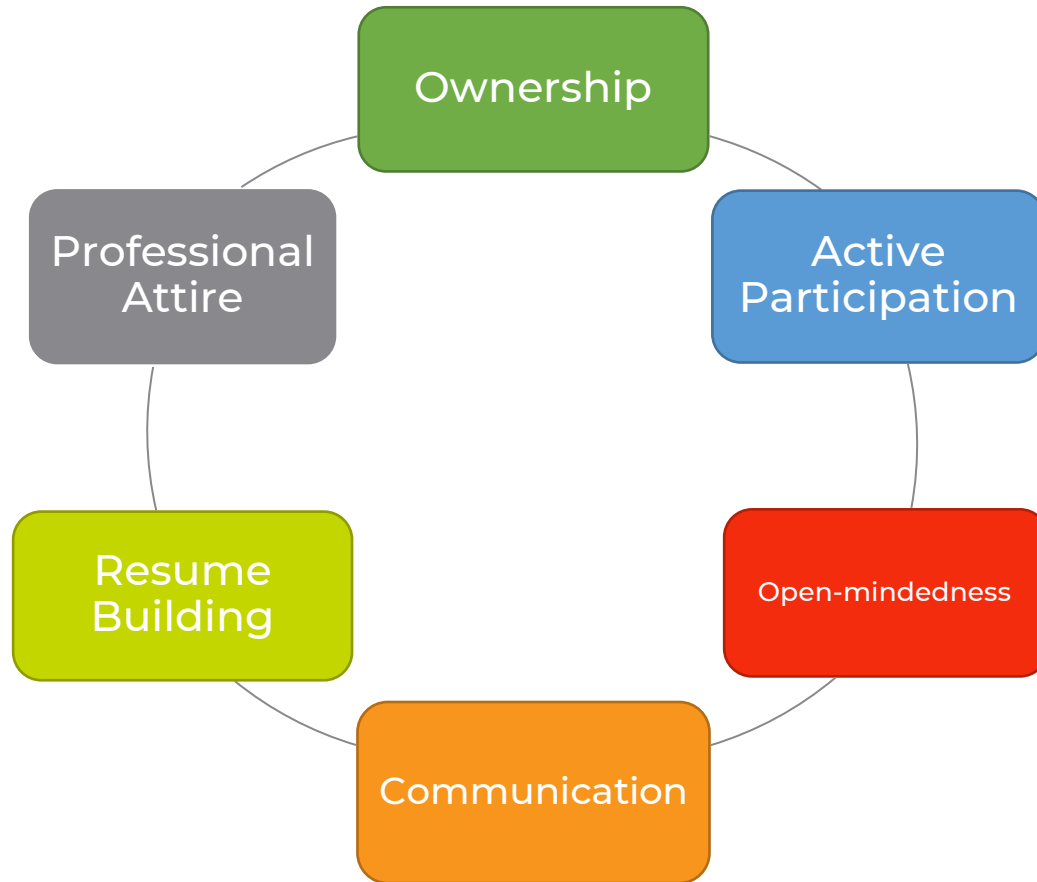
www.caljobs.ca.gov



CalJOBSSM



WIOA Program Expectations for Participants



The Path to WIOA

You can visit our Bounce Back website that provides additional information designed to help job seekers with the tools needed in their job search.

<https://www.wdbccc.com/bounce-back-contra-costa/jobseeker/>

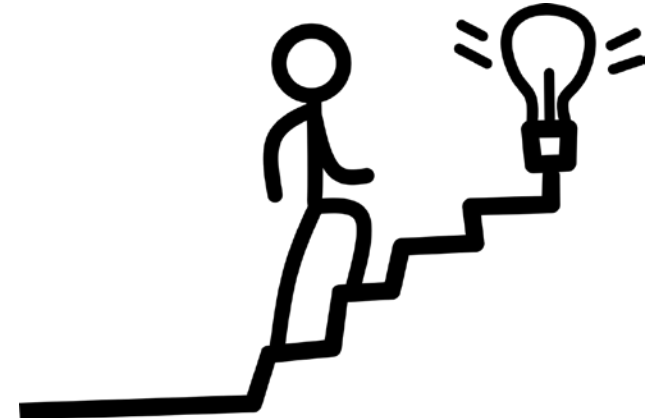
FILL OUT INFORMATION REQUEST AT BOTTOM OF SCREEN FOR AN INSTANT REFERRAL TO THE WIOA PROGRAM.

PLEASE WAIT 3-5 BUSINESS DAYS FOR A RESPONSE



WIOA NEXT STEPS TO ENROLLMENT

- Create a profile and register in CalJOBS.
- Obtain and complete the WIOA Pre-enrollment Packet and related documentation.
- Return the completed Pre-enrollment Packet to the CalJOBS Job Search workshop.
- Once enrolled, work with your coach to develop a personalized career plan and job search strategy.
- Land your dream job!!



Questions?

WIOA Career Coach Hours
Liberty Adult Education on site
(Brentwood)
Tues-Thurs. 8:30-4:30 pm

Via ZOOM
Mon.-Fri. 8:30-4:30 pm

Diana Bonilla
Dianab@Rubiconprograms.org

Success Story





Check your
Knowledge!

“Which ones
are trades?”

Auto mechanic	Carpenter	Asbestos worker	Licensed Vocational Nurse
HVAC installer	Carpet installer	Dental assistant	Website Developer
Machinist	Electrician	Paramedic	Hazmat Worker
Mechanical drafter	Heavy equipment operator	Phlebotomist	Paralegal
Locksmith	Insulation installer	Respiratory therapist	Funeral Services
Mechanical insulator	Steam engineer	Clinical laboratory technician	IT Tech
Elevator mechanic	Cargo freight agent	Cosmetologist	Barber
Mechanical installer	Ironworker	Medical Assistant	Ultrasound Tech
Plumber	Line installer and repairer	Medical Coding and Billing	IT Support Specialist
Painter	Paving equipment operator	Voiceover Work	Bookkeeping
Landscaper	Metal fabricator	Esthetician	Aviation Maintenance

Questions about WIOA?



San Pablo
Economic
Development
(SPEDC)

Owen Hershey, Senior Workforce
Program Coordinator, San Pablo
Economic Development Corporation
(SPEDC)

JOIN THE WORKFORCE



WIOA

Job Search & Career Training You Want



Join the WIOA program through San Pablo EDC for help finding a job, career advancement, job training and potential funding for career education. With WIOA you can access free one-on-one career counseling, resume help, and networking and interview coaching to sharpen your job searching skills.

**Attend a WIOA Orientation-
Tuesdays, 10 AM**

Join Via Zoom:

<https://tinyurl.com/SpedcWIOA>

Meeting ID: 881 9069 5708#

Participant ID: #

Password: 672753#

Or Call In: +1 669-900-9128

Connect to Opportunity

Jump start your job search!

Come join this interactive and game-changing workshop! Engage with fellow job seekers, practice networking techniques, and learn how to be more proactive with your job search.

Every Thursday from 10:00 -10:45 AM

Via Zoom

<https://tinyurl.com/SpedcConnect>

Meeting ID: 827 0920 6391#

Participant ID: #

Password: 110668#

Or By Calling +1-669-900-9128



SAN PABLO EDC
putting people to work



**Were you laid
off from your
job?**

**Take advantage
of this time to
get a
professional
certificate or
license!**

**We can help pay
for it!**



WIOA JOB SEARCH & TRAINING PROGRAM

The San Pablo EDC has funding available to help pay the costs of training, and we can help you find your next job!

Contact the EDC at 510-215-3220 or at jacquelinea@sanpabloedc.org today to apply for workforce services, and we will work one-on-one with you to achieve your career goals!

Success Story





Check your
Knowledge!

What are the ways that an interested community member or partner staff person can engage with the EDC's programs?

Questions about
San Pablo
Economic
Development
(SPEDC)?



Liberty Adult
Education
School

Sarah Steen, Liberty Adult Education



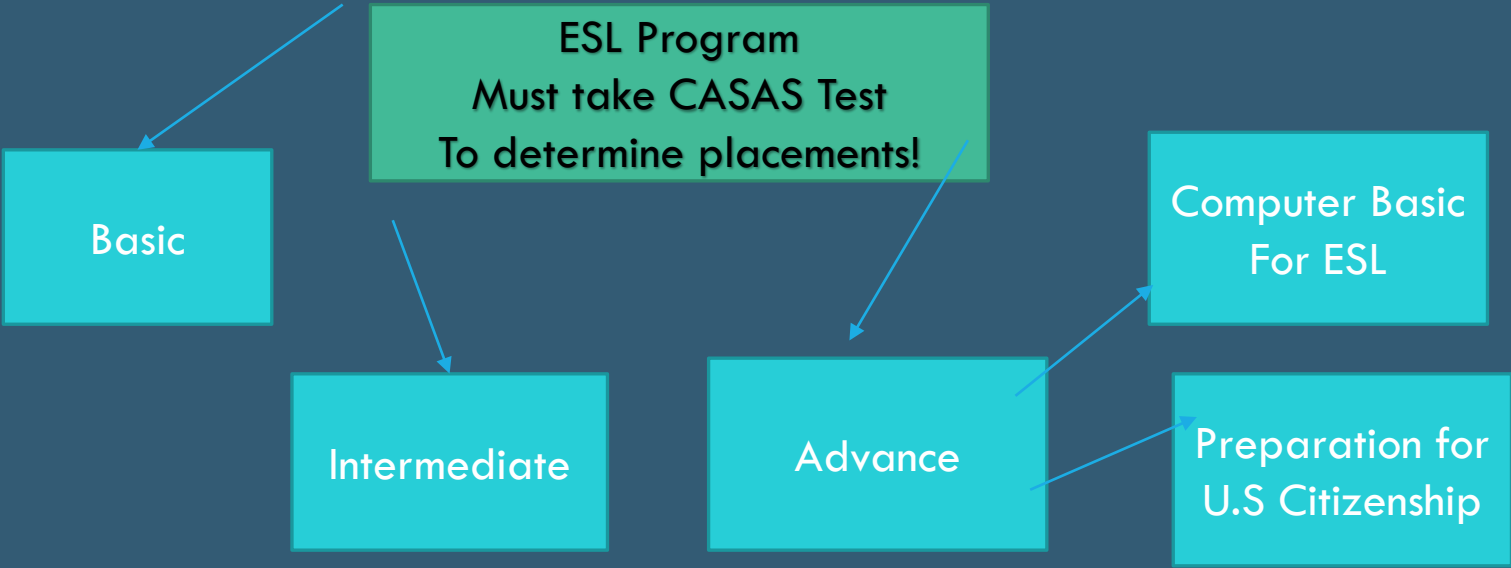
LIBERTY ADULT EDUCATION

www.libertyadulthood.org

925.634.2565



**ENGLISH AS A SECOND LANGUAGE
&
ADULT BASIC EDUCATION
&
HIGH SCHOOL EQUIVALENCY**



ABE Program
Must take CASAS Test
To determine placements!

Levels 1,2,3
Reading and Math

GED/HSE Program
Must take CASAS Test
To determine placements!

Levels 3,4,5
Reading, Math and Science



CAREER TECHNICAL EDUCATION (CTE) PROGRAMS

Business Certificated Programs

Business
Office
Academy

General
office Business
Suite

Microsoft
Office
Business Suite

Executive
Administrative
Assistant

Accounting
I, II & III

QuickBOOKS
I&II

Medical Certificated Programs

Medical
Administrative
Assistance

Phlebotomy
Technician CPT 1

Medical Billing &
Insurance Clerk

CALWORKS

Liberty Adult Education is a proud partner with Contra Costa County Employment

and

Human Services Department (EHSD)

- 1. Focus:** Is a 6-week academic class designed to improve reading, writing, and math abilities as related to employment.
- 2. Career Connections:** Is a 4-week class centered on improving the soft skills needed to find, attain and maintain meaningful employment.

Both programs require a referral from a CALWORKS worker.



Community Career Services

Liberty Adult Education/EastBay Works/AJCC Career Center (American Job Center of California)

Free Services, open to all community members

- ❖ **Updated local and regional job listings.**
- ❖ **Resource room with computer access and copier.**
- ❖ **Resume writing and interviewing assistance.**
- ❖ **One-on-one employment coaching**
- ❖ **Caljobs (EDD).**
- ❖ **Information and referral to job training program and any community service needs.**
- ❖ **Labor Market Information.**
- ❖ **Employer services**
- ❖ **Bilingual services(Spanish and Arabic)**



Transition Program



- Education Pathways**
- College Readiness Workshops**
- College Application**
- College Financial Aide (FAFSA)**
- Access Point Career Center Workshops**

COMMUNITY INTEREST PROGRAMS

Genealogy

Family Tree Making Program

Drawing, Water Coloring and Oil Painting

Conversational Spanish

Solar Energy and EV Vehicles for homeowners

OSHA 10 Construction

CPR/First Aid Training

Permaculture

Personal Empowerment (Be the amazing communicator and the leader you were meant to be)

Voice-overs

Yoga

Tai Chi

Ballroom Dancing

THANK YOU



Nidhal DeCesare
Transition Specialist Coordinator
Email: decesaren@luhsd.net
925.634.2565 EX 1039

Questions about Liberty Adult Education Programs?



Youth programs

Noramah Burch, Youth Programs,
Workforce Development Board



Workforce Development Board

Workforce Innovation and Opportunity Act
(WIOA)

Youth Programs

WDB Strategic Plan Goals for Youth Program

Local WDB Goals

- Creation and Expansion of Earn & Learn Models
- Serving Vulnerable Populations to Build Transferrable Skills
- Increasing access to WIOA for In-School Systems Involved Youth



WIOA Youth Program

The **WIOA Youth Program** provides

- Career Assessment – find an occupation that fits you
- Career Planning
- Paid Internships/Paid Work Experience/On-the-Job Training
- \$\$ Incentives for meeting educational and employment goals
- Tuition assistance for career training
- Job Search Assistance
- Information about in-demand occupations
- Career Mentoring
- Workplace/College/Apprenticeship Tours
- Help applying for college and getting financial aid
- Work-Readiness workshops
- Tutoring
- GED/High School Diploma/Independent Study
- Supportive Services – tools, books, work clothes, bus passes, mileage
- Assistance with Money Management, Budgeting, Basic Financial Planning
- Leadership Opportunities



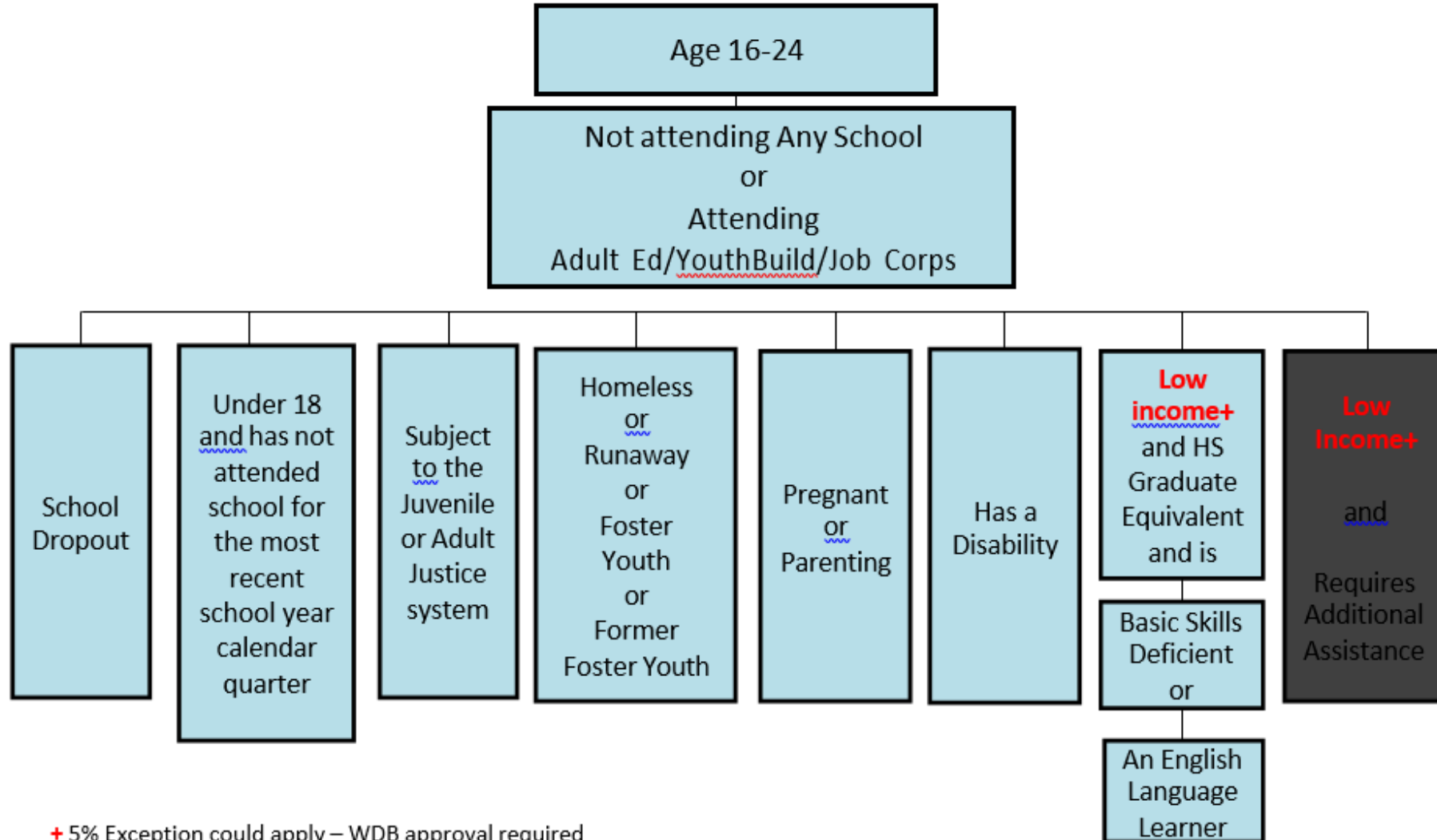
WIOA Youth/Target Populations

WIOA Youth

- Ages 16 thru 24
- **Out-of-School Youth** (ages 16-24)
- HS dropout, truant, justice-involved, homeless, runaway, current or former foster youth, pregnant/parenting, has a disability, HS graduate who is low-income and BSD or ELL
- **In-School Youth** (ages 16-21)
- **Low Income**
- BSD, ELL, Justice-involved, Homeless, Runaway, Current or former foster, pregnant/parenting, youth with a disability

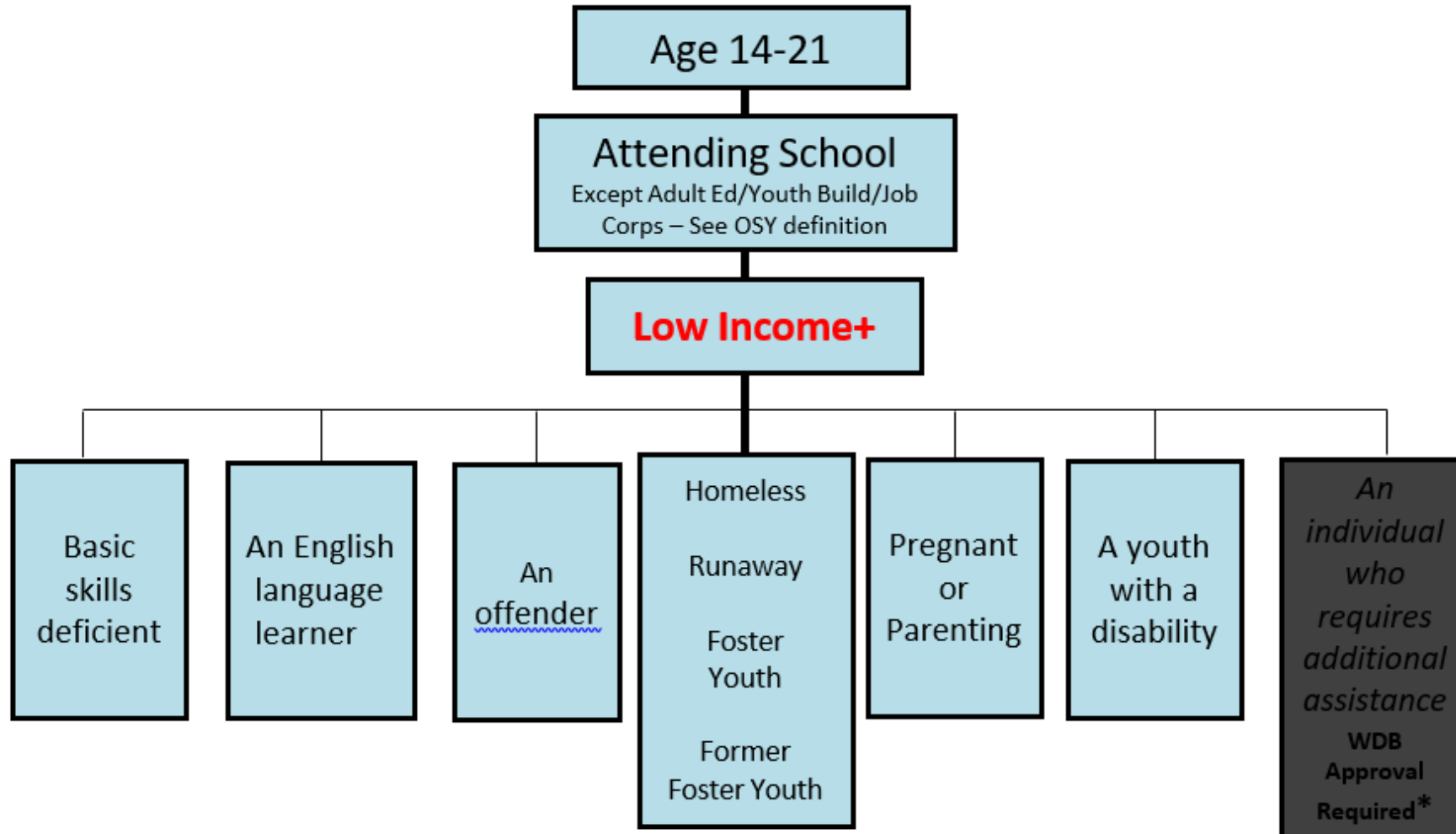


WIOA Youth **Out**-of-School



+ 5% Exception could apply – WDB approval required

WIOA Youth In-School



WDB Priority Industry Sectors

Priority Industry sectors in Contra Costa County Industries that have high and growing numbers of jobs that pay a living wage

Healthcare

Advanced
Manufacturing

Information
Technology

Transportation
& Logistics

Construction



Workforce
Development Board
Contra Costa County

WIOA Youth Program

Youth Providers by area served:

- Central – Mt Diablo Unified School District (Youth Employment Services) [Youth Employment Services \(mdusd.org\)](http://mdusd.org)
- East & West County – Contra Costa County Office of Education Youth Services (Workforce Programs) [Youth Services \(YS\) - Contra Costa County Office of Education \(cccoe.k12.ca.us\)](http://cccoe.k12.ca.us)

Program Year 2021-22 Highlights

178 disadvantaged Youth/Young Adults ages 16-24, including current & former foster youth, homeless, youth with disabilities, justice-involved, parenting, and dropouts, were served by the program



Success Stories

Brandon – 20 year old high school student on the spectrum who had never had a job.

Program Impact: Part-time employment with an insurance company; signed up for classes at the local community college

Amir – 19 year old former foster youth facing eviction

Program Impact: THP+ Program; full-time job with benefits Valet parking

“I love my job because I get to drive expensive cars and the tips are good” - Amir



QUESTIONS?

Noramah Burch

Program Manager – WIOA Youth Programs & Special Projects

nburch@ehsd.cccounty.us

925-671-4532



Check your
Knowledge!

WIOA stands for:

- a) Workforce Investment and Opportunity Act
- b) Workforce Initiative and Opportunity Act
- c) Workforce Innovation and Opportunity Act
- d) Workforce Integration and Opportunity Act



Check your
Knowledge!

In order to qualify for the WIOA Youth program, the young person must be low-income.

- a) True
- b) False

Special Projects

Jed Silver, Special Grants, Workforce
Development Board

Background

- Ambulance Company (AMR) needs local workforce
- Requires EMT license
- Starts at \$22 - \$28 per hour
- Benefits Available
- Ideal for Advancing to Nursing / Fire fighter

Program Highlights

- Pre-class activities to ensure readiness
- Full-time embedded tutor
- Free + Monthly Stipends / Completion Bonuses
- Career Counseling / Wrap-around Supports
- Assistance passing national exam

Requirements

- Have high energy, ability to lift and move quickly
- Have or can attain Driver License w/ fewer than 2 points
- High School Graduate
- 18 years or older
- Pass Accrediting Body Background Check
- Meet Attendance Requirements

History

- Recruited 25 local people of color / 70% women
- 19 Completed the Program
- All 19 were hired by AMR upon class completion
- All 19 passed their national exam

History

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Success Story



What's Next (Short Term)

- Recruiting for Next Cohort – pre-class in Oct/Nov
- College Class starts in January
- Offered at Contra Costa College & Mt. Diablo Adult Ed
- Schedule of classes – times/days TBD

What's Next (Long Term)

- Registering Apprenticeship (EMTs to Paramedics)
- Be paid to work, be trained and go to school to become Paramedic
- Earn from \$35 - \$65 per hour
- Can work for Healthcare Providers - Behavioral & Mental Health
- Targeting Spring, 2023 for first apprenticeship cohort



Check your
Knowledge!

In addition to working on an ambulance, the EMT program is also ideal for those interested in:

- (a) Nursing
- (b) Fire-fighting
- (c) Working in a Hospital
- (d) Behavioral and Mental Health
- (e) All of the above



Check your
Knowledge!

The EMT program offers which of the following:

(a) Stipends

(b) Free tutoring

(c) Direct job placement

(d) Priority admission to Paramedic

Apprenticeship

(e) All of the above



Check your
Knowledge!

How do you apply for the EMT
program?:

- (a) Through Contra Costa College
- (b) Through the ambulance company
- (c) Filling out application via link / QR
code on the flyer
- (d) Indeed. com
- (e) Contact Jed
- (f) All of the above



Check your
Knowledge!

What is the difference between an EMT and a Paramedic?:

- a) Where they work.
- b) Who they work for.
- c) An EMT is not licensed, a Paramedic is
- d) A Paramedic is an EMT with extensive additional training

Q&A



Survey

QUICK SURVEY



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WIOA

Job Search & Career Training You Want



Join the WIOA program through San Pablo EDC for help finding a job, career advancement, job training and potential funding for career education. With WIOA you can access free one-on-one career counseling, resume help, and networking and interview coaching to sharpen your job searching skills.

Attend a WIOA Orientation- Tuesdays, 10 AM

Join Via Zoom:

<https://tinyurl.com/SpedcWIOA>

Meeting ID: 881 9069 5708#

Participant ID: #

Password: 672753#

Or Call In: +1 669-900-9128

ÚNASE A LA FUERZA LABORAL



SAN PABLO EDC
putting people to work

WIOA

Búsqueda de Empleo y Capacitación Profesional que Desea



Únase al programa WIOA a través de San Pablo EDC para ayuda con encontrar trabajo, avance profesional, capacitación de empleo y potencial de financiamiento para la educación profesional. Con WIOA, usted puede acceder a asesoramiento profesional personalizado gratuito, ayuda con su currículum/resumen y entrenamiento en redes y entrevistas para mejorar sus habilidades de búsqueda de empleo.

Asista una Orientación de WIOA- Martes, 10 AM

Únase a Través de Zoom:

<https://tinyurl.com/SpedcWIOA>

ID de Reunión: 881 9069 5708#

ID de Participante: #

Contraseña: 672753#

○ Llame Al: +1 669-900-9128

Connect to Opportunity

Jump start your job search!

Come join this interactive and game-changing workshop! Engage with fellow job seekers, practice networking techniques, and learn how to be more proactive with your job search.

Every Thursday from 10:00 -10:45 AM

Via Zoom

<https://tinyurl.com/SpedcConnect>

Meeting ID: 827 0920 6391#

Participant ID: #

Password: 110668#

Or By Calling +1-669-900-9128



Conéctese a Oportunidad

¡Arranque su búsqueda de empleo!

¡Venga y únase a este taller interactivo y que cambia la jugada! Interactúe con otros solicitantes de empleo, practique técnicas de establecimiento de contactos y aprenda a ser más proactivo con su búsqueda de empleo.

Todos los jueves de 10:00 -10:45 AM
vía Zoom

<https://tinyurl.com/SpedcConnect>

ID de la Reunión: 827 0920 6391

ID de Participante: #

Contraseña: 110668#

O Llamando al +1-669-900-9128



Were you laid off from your job?

Take advantage of this time to get a professional certificate or license!

We can help pay for it!



WIOA JOB SEARCH & TRAINING PROGRAM

The San Pablo EDC has funding available to help pay the costs of training, and we can help you find your next job!

Contact the EDC at 510-215-3220 or at jacquelinea@sanpabloedc.org today to apply for workforce services, and we will work one-on-one with you to achieve your career goals!

EMERGENCY MEDICAL TECHNICIAN (EMT) TRAINING PROGRAM IN CONTRA COSTA COUNTY

APPLY NOW

Complete the program and receive:

- Uniforms & equipment
- Job readiness for a career in healthcare
- Licensing & job placement assistance
- Stipends & bonus compensation available
- Starting pay range of \$20-30 per hour

Eligibility Requirements:

- High School Diploma or GED
- Ages 18+
- Meet EMS Authority background requirement.
- Possess valid CA drivers license.

Contact Jed Silver @ jsilver@ehsd.cccounty.us for more information.

**-FREE -
NO EXPERIENCE NECESSARY**

This opportunity is designed for people who live in communities with difficulty accessing healthcare services.



Apply Today

Scan:



or visit:

<https://bahwp.org/become-an-emt>