

# Accessing Homeless Services in Contra Costa County



If you are experiencing or at risk of homelessness in Contra Costa, here are three ways you can access services.

## 1) CALL



Call 211 or text "HOPE" to 20121

- Callers will be given resources and information
- Free, confidential service is available 24/7
- Find useful resources online at [211cc.org](http://211cc.org)

## 2) CARE



Walk into a CARE Center

- Coordinated Assessment Resource and Engagement (CARE) Centers are drop-in sites for people experiencing homelessness

**RICHMOND — GRIP**—165 22nd Street  
Mon-Fri: 9 a.m.–3 p.m. | Sat & Sun: 8 a.m.–2 p.m.

### Services

- Basic needs (meals, bathrooms, mail, laundry, showers)
- Case management

**WALNUT CREEK — Trinity Center**—1888 Trinity Ave.  
Mon-Fri: 8 a.m.–4 p.m.

### Services

- Basic needs (meals, bathrooms, mail, laundry, showers)
- Case management
- Adults only

## 3) CORE



Connect to CORE outreach by calling 211

- Coordinated Outreach Referral and Engagement (CORE) Teams assist individuals and families experiencing unsheltered homelessness by connecting them to healthcare, basic needs and referrals to shelter
- CORE is not available 24/7 and is not a crisis response. Call 911 for emergencies

[cchealth.org/h3](http://cchealth.org/h3) | (925) 608-6700

# Contra Costa Shelter Options

5.15.23



**CORE Mobile outreach is a point of contact for all shelters except the Phillip Dorn Respite Center. To connect with CORE Mobile outreach, call 211 and press option 3.**

*\*Note: CORE is not an emergency response service. CORE takes calls until midnight each night. If someone does not answer the phone and you're calling before 4 pm, you may leave a message or try calling again. If you leave a message with a callback number, staff will call you back as soon as possible.*

Shelter Name	Location	Agency	Population	Access Point	Contact
Bay Area Rescue Mission	Richmond	Bay Area Rescue Mission	<ul style="list-style-type: none"> <li>Adults</li> <li>Families with Minor Children</li> </ul>	Self-refer	Single men: Please call (510) 215-4868 for pre-intake and shelter bed availability. Single women & women with children: Please call (510) 215-4860 for pre-intake and shelter bed availability
Brookside Shelter	Richmond	Contra Costa Health	<ul style="list-style-type: none"> <li>Adults</li> </ul>	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Calli House	Richmond	Contra Costa Health	<ul style="list-style-type: none"> <li>Transition Aged Youth (18-24)</li> </ul>	Self-refer	Call 510-236-9612
Concord Shelter	Concord	Contra Costa Health	<ul style="list-style-type: none"> <li>Adults</li> </ul>	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Delta Landing	Pittsburg	Bay Area Community Services (BACS)	<ul style="list-style-type: none"> <li>Adults</li> </ul>	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Greater Richmond Interfaith Program (GRIP)	Richmond	Greater Richmond Interfaith Program (GRIP)	<ul style="list-style-type: none"> <li>Families with Minor Children</li> </ul>	Self-refer	Walk into CARE Center during <a href="#">CARE Center hours</a> . After business hours, call CORE mobile outreach.
Mountain View	Martinez	SHELTER, Inc.	<ul style="list-style-type: none"> <li>Families with Children</li> </ul>	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Northern California Family Center	Varies	Northern California Family Center	<ul style="list-style-type: none"> <li>Unaccompanied minors</li> </ul>	Self-refer	Call 800-718-4357
Phillip Dorn Respite Center	Concord	Contra Costa Health	<ul style="list-style-type: none"> <li>Medically fragile adults</li> </ul>	Hospitals	N/A
STAND! For Families Free of Violence	Undisclosed	STAND! For Families Free of Violence	<ul style="list-style-type: none"> <li>Survivors of Domestic Violence (including families with children)</li> </ul>	Self-refer	Call 888-215-5555
Winter Nights Safe Parking Program	Pittsburg	Winter Nights Family Shelter, Inc.	<ul style="list-style-type: none"> <li>Couples, families, or individuals living in their vehicles</li> </ul>	Self-Refer	Call 925-435-2074
Winter Nights Family Shelter	Rotating	Winter Nights Family Shelter, Inc.	<ul style="list-style-type: none"> <li>Families with Minor Children</li> </ul>	Self-Refer	<b>PLEASE NOTE</b> - Program is seasonal and only operates from September – June. Call 925-435-2074.