



Medi-Cal Quality Measures Performance Summary: 2023

We are excited to share the outstanding performance of our dedicated providers. In 2023, Contra Costa Health Plan (CCHP) providers ranked in the top 90th percentile nationally for 17 HEDIS quality measures, an increase from 11 measures in 2022.

Additionally, CCHP conducts an annual member satisfaction survey through the Consumer Assessment of Healthcare Providers and Systems (CAHPS). This year, 93% of children and 91% of adult members reported high satisfaction with the communication skills of their doctors.

Contra Costa Health Plan reports 48 HEDIS and CMS Core quality measures to the Department of Health Care Services (DHCS) as part of the Medi-Cal Managed Care Plan Accountability Set (MCAS). Plans are required to meet the Minimum Performance Level of the 50th percentile nationally for 18 of these measures. In 2023, CCHP met this goal for 15 out of the 18 measures and achieved high performance (ranking over the 90th percentile) in 10 measures. Below are our overall rankings:

Measures Held to Minimum Performance Level

| Measures | MY 2019 | MY 2020 | MY 2021 | MY 2022 | MY 2023 | Trend | National Percentile |
|--|---------|---------|---------|---------|---------|-------|---------------------|
| Asthma Medication Ratio | 60.48 | 63.93 | 64.48 | 75.23 | 83.22 | | 90th ★ |
| Breast Cancer Screening | 68.86 | 58.33 | 58.66 | 63.95 | 63.81 | | 90th ★ |
| Cervical Cancer Screening | 68.37 | 68.06 | 68.33 | 68.33 | 68.61 | | 90th ★ |
| Childhood Immunization Status - Combination 10 | 51.09 | 51.34 | 47.93 | 44.04 | 45.61 | | 90th ★ |
| Chlamydia Screening in Women | 68.36 | 62.81 | 62.22 | 66.65 | 68.37 | | 90th ★ |
| Diabetes - HbA1c Poor Control (>9.0%)* | 37.71 | 38.93 | 34.55 | 33.99 | 29.11 | | 90th ★ |
| Immunizations for Adolescents (IMA) - Combo2 | 50.85 | 43.80 | 44.28 | 53.36 | 55.56 | | 90th ★ |
| Postpartum Care | 88.08 | 90.97 | 91.19 | 90.48 | 89.94 | | 90th ★ |
| Prenatal Care | 93.43 | 93.40 | 94.34 | 93.88 | 93.08 | | 90th ★ |
| Well-Child Visits in the First 30 Months of Life (31d-15m) | 70.32 | 56.69 | 54.35 | 65.88 | 73.17 | | 90th ★ |
| Child and Adolescent Well-Care Visits | - | 42.09 | 55.05 | 53.09 | 56.63 | | 75th ★ |
| Developmental Screening in the First Three Years of Life | 24.38 | 21.68 | 37.45 | 52.57 | 56.90 | | 75th ★ |
| Well-Child Visits in the First 30 Months of Life (15m-30m) | - | 69.85 | 64.58 | 73.05 | 75.59 | | 75th ★ |
| Controlling Blood Pressure | 73.73 | 64.96 | 62.37 | 67.27 | 67.21 | | 50th ★ |
| Follow-up after ED for Mental Illness - 30 Day | 20.25 | 21.81 | 23.15 | 45.97 | 58.78 | | 50th ★ |
| Follow-up after ED for AOD - 30 Day | 6.42 | 8.94 | 10.00 | 26.61 | 32.31 | | 25th ☆ |
| Lead Screening in Children | - | - | 44.23 | 51.51 | 52.81 | | 25th ☆ |
| Topical Fluoride for Children | - | - | - | 12.73 | 15.21 | | <25th ☆ |

Measures Reported, but no Minimum Performance Level

| Measures | MY 2019 | MY 2020 | MY 2021 | MY 2022 | MY 2023 | Trend | National Percentile |
|---|---------|---------|---------|---------|---------|-------|---------------------|
| Ambulatory Care - Emergency Dept Visits/1000 MM | 634.80 | 437.40 | 483.24 | 563.04 | 563.33 | | 90th ★ |
| Antidepressant Medication Management - Effective Acute Phase | 62.59 | 63.07 | 65.97 | 66.25 | 85.80 | | 90th ★ |
| Antidepressant Medication Management - Effective Continuation Phase | 41.17 | 41.01 | 44.16 | 45.23 | 73.82 | | 90th ★ |
| Plan All-Cause Readmissions* | 1.00 | 0.83 | 0.88 | 0.87 | 0.82 | | 90th ★ |
| Postpartum Depression Screening and Follow Up- SCR | - | - | - | 53.07 | 55.80 | | 90th ★ |
| Prenatal Depression Screening and Follow Up- SCR | - | - | - | 76.95 | 78.40 | | 90th ★ |
| Prenatal Immunization Status | - | - | 46.11 | 46.05 | 42.99 | | 90th ★ |
| Contraceptive Care - Postpartum - Ages 15-20: 60 Days | 57.89 | 57.78 | 47.32 | 46.43 | 66.67 | | 75th ★ |
| Contraceptive Care - Postpartum - Ages 21-44: 60 Days | 46.44 | 46.19 | 45.03 | 46.73 | 52.03 | | 75th ★ |
| Diabetes Screening for People Who Are Using Antipsychotic Medications | 87.78 | 79.41 | 84.32 | 85.31 | 85.14 | | 75th ★ |
| Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase | 53.03 | 51.63 | 44.92 | 50.60 | 53.61 | | 75th ★ |
| Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose and Cholesterol Testing | 61.11 | 42.22 | 54.00 | 46.08 | 49.48 | | 75th ★ |
| Postpartum Depression Screening and Follow Up- FU | - | - | - | 79.63 | 74.84 | | 75th ★ |
| Contraceptive Care - All Women - Ages 21-44 | 27.85 | 25.52 | 25.38 | 25.43 | 24.52 | | 50th ★ |
| Follow-up after ED for Mental Illness - 7 Day | 10.39 | 11.74 | 15.21 | 27.02 | 41.59 | | 50th ★ |
| Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase | 47.23 | 62.50 | 48.65 | 62.50 | 59.42 | | 50th ★ |
| Prenatal Depression Screening and Follow Up- FU | - | - | - | 66.67 | 56.71 | | 50th ★ |
| Adults' Access to Preventive/Ambulatory Health Services | - | - | - | 69.75 | 71.99 | | 25th ☆ |
| Contraceptive Care - All Women - Ages 15-20 | 19.78 | 18.34 | 17.59 | 19.01 | 19.33 | | 25th ☆ |
| Follow-up after ED for AOD - 7 Day | 2.94 | 8.94 | 4.46 | 16.53 | 19.64 | | 25th ☆ |
| Pharmacotherapy for Opioid Use Disorder | - | - | 37.04 | 27.32 | 21.72 | | 25th ☆ |
| Colorectal Cancer Screening | - | - | - | 39.69 | 48.98 | | - |
| Depression Remission or Response- Follow-up | - | - | - | 29.14 | 26.04 | | - |
| Depression Remission or Response- Remission | - | - | - | 8.26 | 3.29 | | - |
| Depression Remission or Response- Response | - | - | - | 11.48 | 7.37 | | - |
| Depression Screening and Follow-Up for Adolescents and Adults - Follow-up | - | - | - | 81.66 | 75.21 | | - |
| Depression Screening and Follow-Up for Adolescents and Adults - Screening | - | - | - | 29.73 | 30.06 | | - |
| Number of Outpatient ED Visits per 1000 Long-Stay SNF Days | - | - | - | - | 0.40 | | - |
| Potentially Preventable 30-Day Post-Discharge SNF Readmission Measure | - | - | - | - | 0.77 | | - |
| SNF Healthcare-Associated Infections Requiring Hospitalization | - | - | - | - | 5.45 | | - |