

## **Provider Call Center**

1-877-800-7423

- Press 1- Member Eligibility and Primary Care Physician Assignment
- Press 2- Pharmacy Services Department
- Press 3- Authorization Department
- Press 4- Interpreter Services (Advice Nurse)
- Press 5- Claims Department
- Press 6- Provider Relations Department
- Press 7- Member Services Department

## **Member Call Center**

1-877-661-6230

- Press 1- Advice Nurse (24 hours a day-7 days a week)
- Press 2- Member Services
- Press 3- Pharmacy Services
- Press 4- Authorizations/Referrals (Medical/Mental Health)
- Press 5- Health Center Appointments
- Press 6- Sales & Marketing Department

CCS Liaison	925-313-6656
CPSP	925-957-7441
Health Education	925-313-6019
Mental Health (Medi-Cal Members)	888-678-7277