

# Contra Costa Health Plan/Board of Supervisors Joint Conference Committee

Friday March 8, 2024

9:30 AM – 11:30 AM Pacific Time (US and Canada)

**Join us in Person:** 777 Arnold Drive, Martinez, CA, Paramount Room (Emergency Medical Services Administration) or  
District II Supervisor's office, 309 Diablo Road, Danville, CA or  
District III Supervisor's office, 3361 Walnut Boulevard, Suite 140, Brentwood, CA

The public may also attend this meeting remotely via Zoom or call-in information provided below

**Join Zoom Meeting:** <https://cchealth.zoom.us/j/99409929417>

If the link does not work, please type it into your browser

**Join Via Call-In:** +1 (646) 518-9805 Meeting ID: 940 2201 6598

## AGENDA

<u>Time</u>	<u>Tab</u>	<u>Presenter</u>
9:30	<b>1.0 Call to Order</b>	Supervisor Candace Andersen
	1.1 Agenda	JCC Committee
	1.2 Approve December 8, 2023, Minutes	JCC Committee
	1.3 Public Comments	Public
	1.4 JCC Comments	JCC Members
	<b>2.0 CEO Updates</b>	Sharron Mackey, CEO
	2.1 Noteworthy Accomplishments	
	2.1.1 Health Plan Quality Scores	
	2.1.2 Enhanced Care Management Enrollment	
	2.2 DHCS 2023 Audit Findings	
	2.3 CalAIM Programs	
	2.2.1 Population of Focus	
	2.2.2 Foster Kids Enrollment	
	2.2.3 Housing Transitional Program (Rentals)	
	2.4 Legislative Impact to Health Plan Operations	
	2.5 Strategy for the Duals Eligible Special Needs Plan (D-SNP)	
	2.6 Cover California Interest	
	<b>3.0 Chief Medical Officer's Report</b>	Dr. Irene Lo, CMO
	<b>4.0 Health Equity Report</b>	Stephanie Rivera, Chief Health Equity Officer
	<b>5.0 Quality Program Report</b>	Elizabeth Hernandez, Quality Director
	5.1 Vote on Quality Plan	
	<b>6.0 Focus Topics</b>	
	6.1 Behavioral Health	Dr. Nicolás Barceló, Medical Director
	6.2 Member Appeals & Grievances	Dr. Nicolás Barceló, Medical Director
	6.3 Long Term Care	Dr. Irene Lo, CMO
	<b>7.0 Compliance Report</b>	Chanda Gonzales, Deputy Executive Director
	7.1 New Department Design	
	7.2 Fraud, Waste, and Abuse Update	
	<b>8.0 Review and Approval of Progress Report</b>	Sharron Mackey, CEO
	8.1 Executive Dashboard	
	8.2 Enrollment Trends	
	8.3 Finance Report	Pat Godley, COO/CFO
	8.4 Next Meeting Reminders 2024	
	<b>9.0 Adjournment</b>	Supervisor Candace Andersen

**Next Meeting is Friday, June 14, 2024**

**All meetings are normally scheduled on the 2nd Friday of the last month of the quarter**

Materials distributed for the meeting are available for viewing at the Contra Costa Health Plan, 595 Center Ave, Suite 100, Martinez, CA

**HOW TO PROVIDE PUBLIC COMMENT:**

Persons who wish to address the Contra Costa Health Plan/Board of Supervisors Joint Conference Committee (JCC) during public comment on matters within the jurisdiction of the JCC that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should come to the podium when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app.

All public comments will be limited to two minutes per speaker.

For assistance with remote access contact: email [Cynthia.Choi@cchealth.org](mailto:Cynthia.Choi@cchealth.org) or direct message Cynthia Choi during the Zoom meeting.

Public comments may also be submitted before the meeting by email to [Chanda.Gonzales@cchealth.org](mailto:Chanda.Gonzales@cchealth.org). Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.