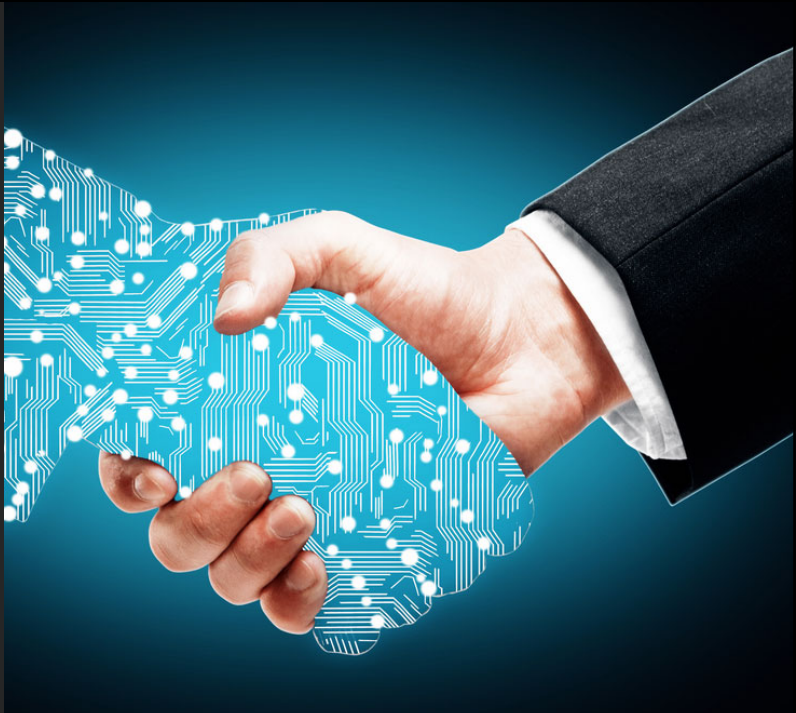


Contra Costa County Library Pandemic Progress Report 2020-2021

Presented by Kimberli Buckley, Senior Community Library Manager
Concord Library

1



Going Digital

- 60% increase of electronic materials
- One million digital book checkouts
- 4.8 million visits online visits to our site

2

Maintaining Resiliency

3D Printed Personal Protective Equipment (PPE) Program: Honorable Mention	76 staff dispatched as Disaster Service Workers	Staff volunteered with West Contra Costa Unified School District for food distribution
Expanded Lunch in the Library to include food box giveaways	2 branches became COVID Testing Sites	Shipping staff delivered PPE to donation drives



3

Commitment to Our Community Members

Redesigning Our Service Model to Meet Our Communities Needs

Front Door Service

July 2020-May 2021



4

Reaching Across the Digital Divide

Pandemic printing service:
10 free pages per day

Created WiFi hotspot
program

Expanded online virtual
tutoring

5

Equity, Diversity, and Inclusion

- New EDI team formed
- Dr. Lori Watson founder of Race-Work
- Racial Equity Training for all library staff



6

Accessibility Updates

- Electronic Magnifiers
- C-Pen Reader Pens
- Lite Reads
- Access Cards
- Free Delivery Services – Books for the Homebound
- California State Library Braille & Talking Book Library
- Upcoming Virtual Events



7

Library Facility Updates

- El Sobrante brand new library
- North Richmond Reading Room
- Project Second Chance new office in downtown Concord
- Antioch Library Refresh
- Concord Upper-Level Remodel
- Pleasant Hill (started construction for new branch)



8

Looking Forward

Continue to evolve and respond to our communities

We love to spark imagination

Connect people and ideas together



9

Thank You!



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