



# COVID-19 Vaccine Contra Costa County

**Tiffany Jefferson, Contra Costa Health Services**

**March 24, 2021**

*Board of Directors Meeting,  
Developmental Disabilities Council*

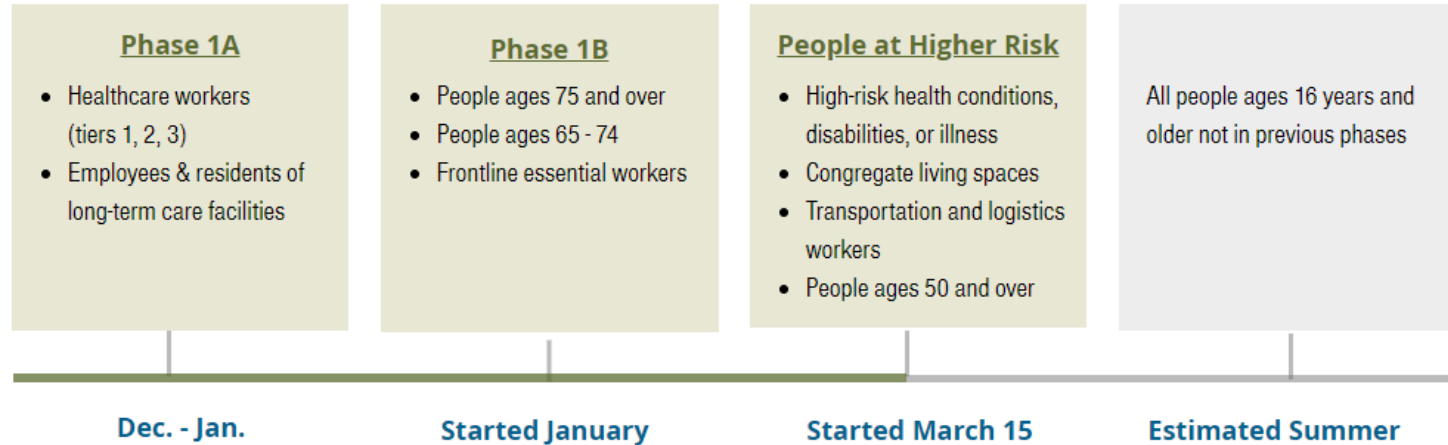
# Outline for our Discussion Today

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- Vaccine Eligibility
- Scheduling a Vaccine Appointment
- Access and Supportive Resources
- Q&A

# Vaccine Eligibility in Contra Costa County

## Distribution Phases at a Glance



Visit [covid19.ca.gov/vaccines/](https://covid19.ca.gov/vaccines/) or call (833) 422-4255 for more information on eligible essential workers groups

# High Risk Health Conditions, Disabilities or Illness

## Health Conditions

- Cancer
- Chronic kidney disease
- Chronic pulmonary disease
- Down syndrome
- Solid organ transplant
- Pregnancy
- Sickle cell disease
- Heart conditions,
- Severe obesity
- Type 2 diabetes mellitus

## Disabilities or illness

- The individual is likely to develop severe life-threatening illness or death from COVID-19
- Acquiring COVID-19 will limit the ability to receive vital care or services
- Providing adequate and timely COVID care will be particularly challenging as a result of the individual's disability

## Physical and Behavioral Disabilities

- Serious mental illness or substance use disorder
- All enrolled consumers of:
  - Regional centers
  - Independent living centers
  - In-home supportive services
  - Community-based adult services/adult day centers
  - Medi-Cal HIV/AIDS waiver
  - Medi-Cal home and community-based alternatives waiver
  - Medi-Cal assisted living waiver
  - Programs of all-inclusive care for the elderly
  - CA children's services program (if the child is 16-21 years old)
  - California genetically handicapped persons program

# Making an Appointment to Get Vaccinated Through CCHS



Phone: 1-833-829-2626



[www.coronavirus.cchealth.org/get-vaccinated](http://www.coronavirus.cchealth.org/get-vaccinated)



**Health Plans.  
Friends. Community members.  
Neighbors. Heroes.**

*\*Vaccines are no-cost and  
have no implications for public charge.*

I completed the vaccine appointment request form — now what?



Form submitted & request approved



Receive an email with instructions for MyChart



**MyChart**  
Costa Rica Health Services

Schedule appointment with MyChart

*It may take several days to approve a request & appointments are limited. Thank you for your patience.*

[cchealth.org](http://cchealth.org)



Email will come from: [smtp.no-reply@cchealth.org](mailto:smtp.no-reply@cchealth.org)

# Other Available Vaccine Providers

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- Vaccines available at other healthcare systems, pharmacies and providers throughout the county
- Eligibility and access points may vary
- For eligibility and access information visit:  
[www.coronavirus.cchealth.org/get-vaccinated](http://www.coronavirus.cchealth.org/get-vaccinated)

## **Making an Appointment**

Healthcare systems, pharmacies and other providers have different eligibility requirements for COVID-19 vaccinations. View the table below for information about eligibility and how to schedule an appointment.

- [Contra Costa Health Services \(CCHS\):  
\*Vaccine Appointment Request Form\*](#)
- [Contra Costa Regional Medical Center & Health Centers](#)
- [CVS](#)
- [John Muir Health](#)
- [Kaiser Permanente](#)
- [La Clinica](#)
- [LifeLong Medical](#)
- [MyTurn \(State of California\)](#)
- [Oakland-Alameda Coliseum \(FEMA and Cal OES\)](#)
- [OptumServe](#)
- [Rite Aid](#)
- [Sutter Health](#)
- [Walgreens](#)

# Resources to Support Vaccine Access

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- **Transportation Support**

- Call center agents able to schedule no-cost rides

- **Onsite mobility Support**

- All vaccination sites ADA accessible
- Limited number of assistive devices available if patients are unable to bring their own
- Option for care giver/support person to stand in line in place of patient

- **New Drive Through Site Coming Soon!**



Thank you!  
Questions?





Contra Costa Health Services (CCHS) is coming to your site soon to provide free vaccinations!

# **Get Immunized to Protect Yourself from COVID!**

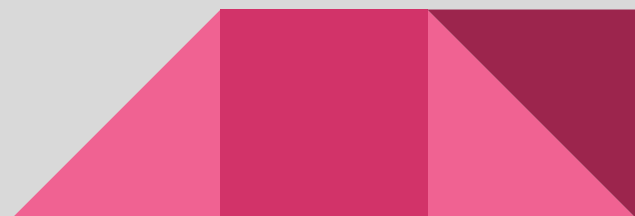
**Friday March 26, 2021**

**Loma Vista Adult Center**

**1266 San Carlos Ave.**

**Concord, 94518**

**Cowell St. entrance**



# Accommodating Individuals with DD/ID

The site should be accessed off of Cowell Road (entrance is near the soccer fields)

The clinic/pod will be held outdoors in the C - wing allowing for good ventilation and easy access

All participants are pre - registered to avoid extended waiting periods

Easy access by car, bike, skateboard, public transportation or walking

Able to give vaccine in car/van if necessary

Individuals have the option of standing or sitting while waiting for their turn

Separate entrance and exit area

Four vaccine stations to serve more people at once



**Privacy screens at each station**

**Fully shaded area for observation**

**A small sticker will be placed on the top of everyone's hand with the time written on it that they are able to leave**

**Clocks will be displayed in the waiting area**

**Refreshment area at the exit with water bottles and granola bars**

**Two classrooms will be available and set up to accommodate individuals who need more privacy, space to move around, and/or have sensory issues**

**Volunteers from Loma Vista, ALC, Vistability and some self - advocates to ensure everything runs smoothly**

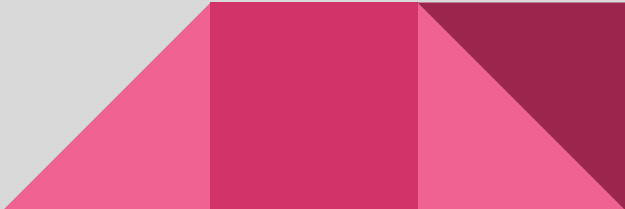
**Volunteers will be wearing yellow emergency vests**

**Easy accessible restrooms near by**

**Wheelchairs will be available if needed**



## CCHS Will Provide:

- Extra masks
  - Hand sanitizer
  - All vaccination supplies
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# PRIORITIZATION

- The Closed Pod Clinic is for individuals in the target population (for us that is people with developmental disabilities) who have barriers to getting vaccines through sites available to the general population
- Barriers may include issues with transportation, special behavioral considerations, need for a less crowded/quieter/slower paced process, etc.

- **Lack of availability of appointments is NOT considered a barrier that would necessitate a closed pod clinic (this is a barrier experienced by the general population and not unique to the population that closed pod clinic is targeting)**
- **Staff (or Parent Caregivers) may not be eligible for the closed pod clinic even if their child or adult son/daughter is getting the vaccine**
- **Staff (or Parent Caregivers) may be eligible for the closed pod clinic if there is enough supply and if they experience barriers that mean they can not access a traditional site. For example, a parent whose adult son needs supervision but could not comply when going with a parent with demands at a traditional vaccination site (difficulty waiting, standing in line with 6 feet distance, difficulty keeping on a mask).**
- **Closed Pod Clinics have the option to be much more creative than a traditional setting which eliminates barriers for people with disabilities. For example, even though the clinic is not drive through, staff can in special cases give the vaccine in a car/van.**

# Registration:

What has worked for our closed pod:

- I. Keep Website Link Close; Do not Distribute
  
- II. Have 1 assigned staff person (possibly with people we support) register individuals or have individuals/families fill out the paper registration form so that staff can input (and thus not send out the link)

# WHAT IS NEEDED TO REGISTER:

Need to know information such as Full Name, Mother's Maiden Name, Date Of Birth, Type of insurance (mediCal, medicare, private insurance)

Do not need to know specifics about health insurance but should bring insurance card (and picture ID) to the clinic

Need to know prescreening health information – for example has the person been sick or traveled out of the county, is the person pregnant or breast feeding, is the individual on blood thinners, have they had an allergic reaction to a vaccine or injectable medication, have you received passive antibody treatment or the vaccine, do you have a weakened immune system (yes, may necessitate additional information)