Health Care for the Homeless Co-Applicant Governing Board

WELCOME

WEDNESDAY, NOVEMBER 18, 2020

11:00-12:30PM

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS

CONTRA COSTA
HEALTH SERVICES

Health Care for the Homeless Co-Applicant Governing Board

ACTION ITEM:

REQUEST FOR APPROVAL OCTOBER MEETING MINUTES

JENNIFER MACHADO, HCH BOARD CHAIR

ATTACHMENTS: OCTOBER MEETING MINUTES

Health Care for the Homeless Co-Applicant Governing Board

STANDING ITEM:

QUALITY IMPROVEMENT/ ASSURANCE & PROGRAM PERFORMANCE REPORTS

BETH GAINES, HCH NURSE PROGRAM MANAGER

Health Care for the Homeless Co-Applicant Governing Board

REVIEW OF PATIENT COMPLAINTS, NEAR MISSES & SAFETY EVENT REPORTS

JANUARY – OCTOBER 2021

BETH GAINES, HCH NURSE PROGRAM MANAGER

CONTRA COSTA HEALTH SERVICES

Patient Complaints & Near Misses

Reporting period January – October 2020

- Patient Complaints
  - No formal patient complaints
  - One complaint resolved by Nurse Program manager

- Near Misses
  - No reported near misses

- Safety Event Report
  - One reported event resolved– HIPAA

Health Care for the Homeless Co-Applicant Governing Board

HCH SERVICES & COVID-19 UPDATE

BETH GAINES, NURSE PROGRAM MANAGER,
MICHAEL MYETTE, MENTAL HEALTH SUPERVISOR & ORI TZVIELI, HCH INTERIM MD

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Health Care for the Homeless Co-Applicant Governing Board

REVIEW OF ANNUAL BOARD ASSESSMENT RESULTS

"NEEDS IMPROVEMENT ITEMS"

JENNIFER MACHADO, HCH BOARD CHAIR

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Annual Board Assessment

- Areas needing improvement
  - Consumer Input
  - Board Composition: Members with lived experience
  - Comprehensive orientation package and process for integrating new members

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PROJECT DIRECTOR UPDATE

COMMUNITY PARTNERSHIP AND COMMUNICATION PLAN

RACHAEL BIRCH, PD & LINAE ALTMAN

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HCH Program & Community Updates

- Purple Tier Guidance
  https://cchealth.org/h3/pdf/Purple-Tier-Congregate-Care-Letterhead.pdf

- Strategic plan now uploaded to website

- National Hunger & Homeless Awareness Month
  https://cchealth.org/h3/coc/pdf/Homeless-Awarenes-Toolkit.pdf

- St. Vincent de Paul Updates – Stephen Krank

- Other program updates

CONTRA COSTA HEALTH SERVICES

Future Items to Discuss

1. Coronavirus HRSA Funding Budget Line Items

2. Patient Feedback

3. HRSA Funding Opportunity

4. HCH Productivity Report – January

5. Strategic plan update – January

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HEALTH SERVICES

HCH Co-Applicant Governing Board

Next Meeting

Wednesday, December 16, 2020

11:00 – 12:30pm

Zoom Conference Call