WELCOME

WEDNESDAY, NOVEMBER 20, 2019 11:00-12:30PM

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS



ACTION ITEM:

REQUEST FOR APPROVAL OCTOBER MEETING MINUTES

WENDEL BRUNNER, HCH BOARD CHAIR

ATTACHMENTS: SEPTEMBER MEETING MINUTES

STANDING ITEM:

QUALITY IMPROVEMENT/ASSURANCE & PROGRAM PERFORMANCE REPORTS

PSPIC AND B.O.S. PRESENTATION FOLLOW UP

JOE MEGA,
HCH MEDICAL DIRECTOR



BOARD MEMBER DEMOGRAPHIC QUESTIONNAIRE

BOARD MEMBERS

ATTACHMENT: BOARD MEMBER DEMOGRAPHIC QUESTIONNAIRE

2019-2021 QUALITY ASSURANCE & IMPROVEMENT PLAN

ALISON STRIBLING, HCH QI TEAM & LINAE YOUNG, HCH MANAGER

> ATTACHMENT: 2020-2021 QA AND IMPROVEMENT PLAN



STANDING ITEM: PROJECT DIRECTOR REQUESTS OF BOARD

JOE MEGA, HCH MEDICAL DIRECTOR

HCH Program Requests of Board

Medical Director Requests:

- 1. All board members represent a diff part of county/service in county
- 2. Supportive housing HCH absent, and once person is housed, HCH loses connection. We want the communication to be continued, currently is "outta sight outta mind" with those that leave the shelter.

• Project Director Requests (PD Board Requests *from PD annual evaluation*):

- 1. Board members review meeting documents prior to meetings
- 2. Board to provide Board orientation for new Board members
- 3. Provide objective and external feedback
- 4. Leverage relationships with partner agencies and organizations
- 5. Continue to bring personal expertise and skills to the table
- 6. Improve communication between the HCH program and other agencies (involvement in plans and community discussions)
- 7. Present information about the environment surrounding homelessness that members work, volunteer and live in

HCH Program & Community Updates

- Next Meeting Attendance December 18, 2019?
- Upcoming meeting at local agency site?
- Any Additions?



Future Items to Discuss

- Quality Assurance & Improvement Plan request for approval
- 2. Clinical productivity
- 3. Chair & Vice Chair Elections
- 4. Project Director Evaluation



HCH Co-Applicant Governing Board

Next Meeting

Wednesday, December 18, 2018

11:00 - 12:30pm

2500 Bates Avenue
Zion Room

OUALITY LEADER

