

# Health Care for the Homeless Co-Applicant Governing Board



**WELCOME**

WEDNESDAY,  
JANUARY 16, 2019  
11:00-12:30PM

**BOARD MEMBER & PUBLIC  
ATTENDEE INTRODUCTIONS**



# Health Care for the Homeless Co-Applicant Governing Board



**ACTION ITEM:**  
**REQUEST FOR APPROVAL**  
**DECEMBER MEETING MINUTES**

*WENDEL BRUNNER, HCH BOARD CHAIR*

*ATTACHMENTS: DECEMBER MEETING MINUTES*

# Health Care for the Homeless Co-Applicant Governing Board



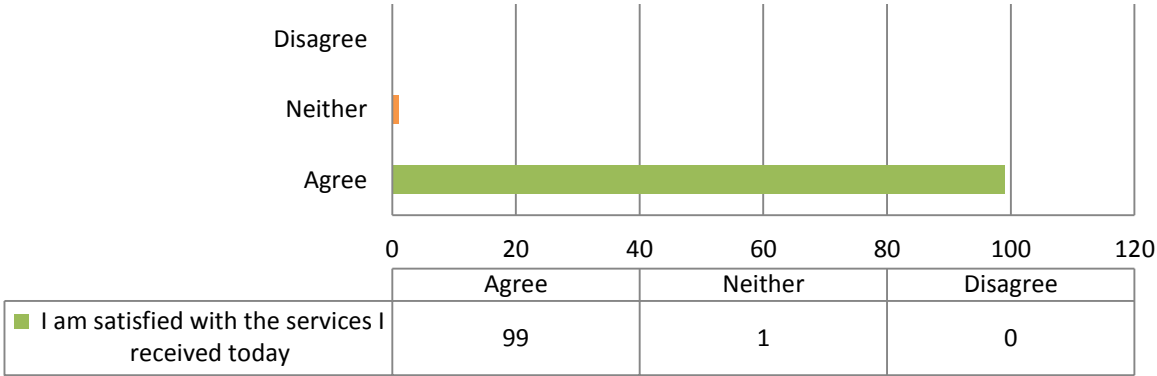
**STANDING ITEM:**  
**QUALITY  
IMPROVEMENT/ASSURANCE &  
PROGRAM PERFORMANCE  
REPORTS**

JULIA SURGES, HCH HEALTH PLANNER  
EVALUATOR

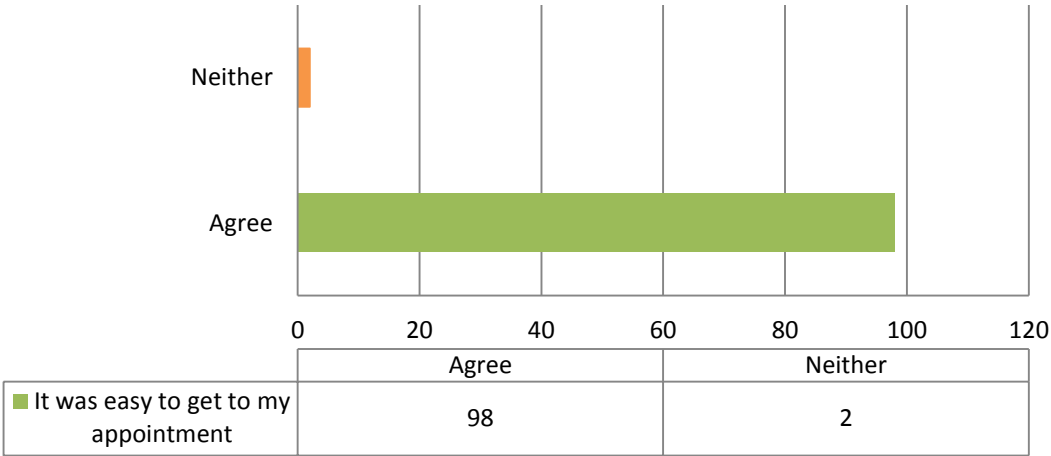
*ATTACHMENTS: HCH PATIENT  
SATISFACTION REPORTS*



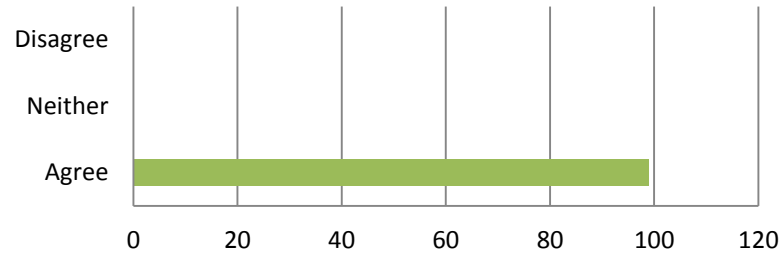
## I am satisfied with the services I received today



## It was easy to get to my appointment

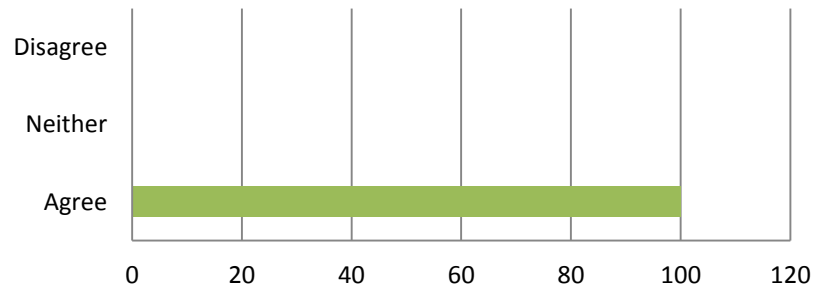


## The staff listened to my concerns and answered all of my questions



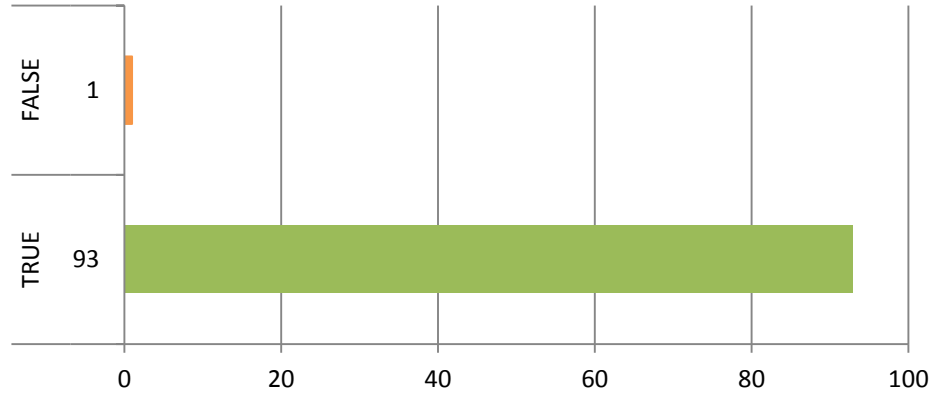
	Agree	Neither	Disagree
■ The staff listened to my concerns and answered all of my questions	99	0	0

## The staff were friendly and respectful towards me.

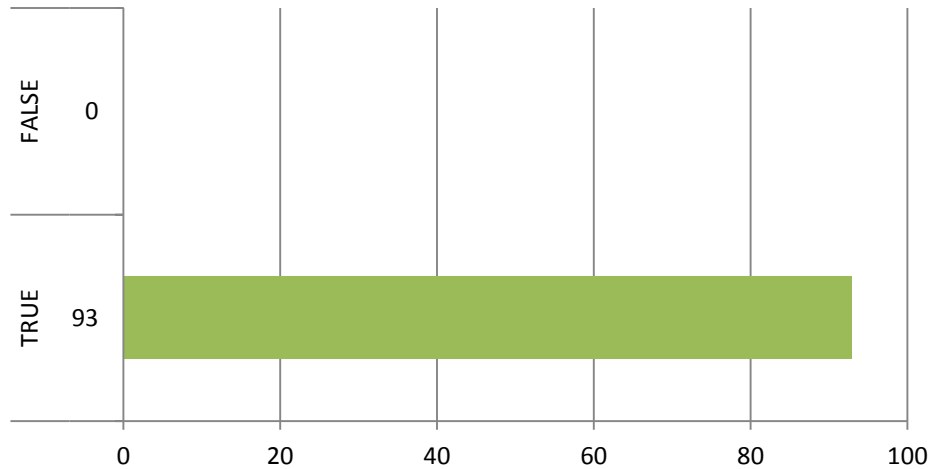


	Agree	Neither	Disagree
■ The staff were friendly and respectful towards me.	100	0	0

## I was involved in decisions about my medical care



## I would come back to the clinic again



# How would you improve our services?

Positive	Neutral	Improvements
Provide lobotomy! Y'all were awesome, thanks so much.	They are fine.	Add background music
All the staff, nurses practitioners and front desk personnel, are friendly, compassionate, and competent. I enjoy coming here!	I think it is okay	Get a new RV.
Everything was great, very respectful.	Not sure yet, was impressed so far.	Chairs.
Excellent	Not sure, I was very satisfied.	
The staff went above and beyond to help meet my needs Very friendly.		
I can't think of any complaints. My son and I have been treated wonderful. Thank you so very much.		
Do great work here!		
You're the best!		
The health van has been very helpful!		
I think they are good, actually great!		
Help me with what is going on today.		
Excellent, friendly service! Thank you, no need for improvement.		
The services here or wherever the motor home are some of the best I have had anywhere in the county.		
Quick and easy.		

# Health Care for the Homeless Co-Applicant Governing Board



## **BOARD DISCUSSION: HCH STRATEGIC PLAN**

LINAE YOUNG,  
HCH PLANNING & POLICY MANAGER

*ATTACHMENTS: POTENTIAL  
DATA ANALYSES FOR STRATEGIC PLAN*





# Health Care for the Homeless Co-Applicant Governing Board



## **BOARD DISCUSSION: PROJECT DIRECTOR EVALUATION**

WENDEL BRUNNER,  
HCH BOARD CHAIR

ATTACHMENTS:  
PD GOALS, ACHIEVEMENTS AND  
JOB DESCRIPTION



# HCH Program & Community Updates



- Linae waiting for reply from H3 about Respite visit and meeting to discuss healthy food options.
- Next Meeting Attendance – February 20, 2019
- New Antioch Locations to park mobile health van Thursday afternoons (new mobile flyer)
  - Fulton Shipyard
- Schedule meeting to discuss possible health questions for intake form at shelters.

# Future Items to Discuss



1. Health questions possibly included in intake questionnaires and PIT 2020
2. HCH Strategic Plan Committee
3. HCH Clinical Measure Reports: Cervical and Colorectal Cancer
4. Board Evaluation

# HCH Co-Applicant Governing Board



## Next Meeting

Wednesday February 20, 2018

11:00 – 12:30pm

**2500 Bates Avenue**  
**Zion Room**

