

**Contra Costa Health Plan/Board of Supervisors
Joint Conference Committee Meeting Minutes
Friday, June 11, 2021**

Present:

Supervisor Candace Andersen, Dist. II*
Gabiela Sullivan, MD*
Anna M.Roth RN, MS, MPH
Barbara Hockett
Angela Choy, CCHP COO
Bob Sessler
Pat Godley, HSD CFO, COO
Michael Foster
Gina Martinez

Dennis Hsieh, MD, CCHP CMO**
Sharron Mackey, MHS, MPA, CCHP CEO**
Supervisor Federal Glover, Dist. V*
Gerold Loenicker
Kimberley Ceci, MD, LifeLong Medical Director*
Patricia Munoz, RN
Lynn Mackey
Otilia Tiutin
Nick Berger

*JCC Voting Member

**JCC Non-Voting Member

ITEM # & SUBJECT	DISCUSSION	ACTION / WHO
<p>Call to Order</p>	<p>1.0 Call to Order Supervisor Candace Andersen called the meeting to order on June 11, 2021 at 9:30 AM.</p> <p>1.1 Agenda Agenda for June 11, 2021, reviewed and approved unanimously.</p> <p>1.2 March 12, 2021 Minutes Minutes approved unanimously.</p> <p>1.3 Public Comment None</p> <p>1.4 JCC Comment None</p>	<p>Supervisor Candace Andersen</p> <p>JCC Committee</p> <p>JCC Committee</p> <p>Public</p> <p>JCC Members</p>
<p>CEO Updates</p>	<p>2.1 Student Behavioral Health Initiative Governor Newsome has approved a proposal to spend \$4 billion over the next 5 years to improve access to Behavioral Health services for California’s children; it focuses on children and youth under age 25. A Project Management team has been put in place to facilitate the program for Contra Costa County. It will be merged with existing programs.</p> <p>2.2 2021 Roadmap Accomplishments Noteworthy accomplishments were highlighted for the Pharmacy, Case Management, Utilization Management, Quality Improvement, Provider Relations, Marketing/Member Services, and Claims Units.</p> <p>2.3 Staffing Changes CCHP extended an offer to Tammy Fisher. She has been hired to replace the vacancy of Kevin Drury as Quality Director for the Quality Improvement Unit. She will begin with CCHP on Monday, June 21, 2021.</p>	<p>Sharron Mackey, MHS, MPA, CCHP CEO</p>
<p>Medical Director’s Report</p>	<p>3.1 Utilization Management Transition Plan The UM Unit has gone through a transformation including Re-envisioning the Unit to “Keep It Simple,” culture change as patient advocate, End-to-End Process Review. The Chief Medical Officer shadowed the nurses and HPARs to understand all processes.</p>	<p>Dennis Hsieh, MD, JD</p>

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	<p>The Unit is transitioning from faxes to the Provider Portal. This will improve efficiency in the Unit. Improvement of turnaround times will remain a focus.</p> <p>3.2 Quality Roadmap Updates and Changes The Quality Improvement Unit has Tammy Fisher starting later this month. Focus on programs for Diabetes, Asthma, Initial Health Assessment/Staying Healthy Assessment, and Well Child Visits/Immunizations were highlighted.</p> <p>Care Management has focused on Repatriation of members back into the System from outside facilities and Inpatient Discharge Care Management. In the future, other areas of focus will include High Utilizers of the ED and Inpatient Services as well as High Risk Patients.</p>	
Focus Topics	<p>4.1 Advice Nurse Unit Early in 2021 the expected surge in calls for county residents requesting a vaccination culminated in the creation of the Vaccine Call Center. Various departments in CCHP, including the Advice Nurse Unit, helped this effort by reaching out to residents 75 years of age or older without access to the internet. Appointments were made and transportation provided if needed. In addition, the Advice Nurse Unit experienced an increase in call volume of residents requesting vaccine appointments. We currently refer callers to the Vaccine Call Center which offers multiple locations and hours of operation to meet the needs of our clients.</p> <p>Recruitment for positions in the Unit yielded 57 applicants for RNs. This will help fill all vacancies in the Unit.</p> <p>4.2 Cultural Linguistics Program The Perinatal Committee has been established. It will focus on supporting members with resources to improve the outcome of every pregnancy through assessments and needed follow up services. The project work plan was highlighted and goals were shared.</p>	<p>Patricia Munoz-Zuniga, RN, Director</p> <p>Otilia Tiutin, Manager</p>
CEO Report	<p>5.1 Equity Roadmap Equity and Health Disparity Goals were highlighted</p> <ul style="list-style-type: none"> • Recruitment of CCHP members from the African American and Latino communities to serve on the Managed Care Commission to have a voice in health plan programs is a goal. • Collaborate with the Community Provider Network Safety Net Providers (Four FQHCs) to measure the equity oversight and healthcare disparities that they are addressing with the CCHP membership assigned. <p>There is a DMHC statutory change that will enforce equity and quality standards to all Health Plans in California. This change enforces equity and quality rules on all the health plans in the health delivery system.</p> <p>The timeline for these changes starts on 3/1/2022. Implementation for activities and work plans of this new program will be in 2023, and enforcement on Corrective Action Plans will begin in 2025. Our goal at CCHP is to never have a CAP for this program.</p> <p>5.2 CAL AIM Updates</p>	<p>Sharron Mackey, MHS, MPA, CEO</p>

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	<p>CCHP is working with Public Health on this effort; it includes Enhanced Care Management (ECM) and In Lieu of Services (ILOS). The timeline was presented on this initiative. The first submission on the timeline must be completed by 7/1/2021; CCHP will be ready with the first submission by 6/20/2021. It will show the initial ECM and ILOS Provider Capacity questions, WPC and HHP Transition questions, and Preliminary ILOS selections.</p> <p>5.3 New Regulatory Updates- May Revised Budget Regulatory Updates included:</p> <ul style="list-style-type: none">• AB 32 which will ensure parity in reimbursement for telehealth services provided through Medi-Cal managed care plans. There will be a difference of reimbursements between video and audio only appointments.• AB 347 which will grant a step therapy exception if specified criteria are met; an enrollee or their designee, guardian, primary care physician, or health care provider to file an appeal of a prior authorization or the denial of a step therapy.• SB 568 which will require health plan contracts to eliminate the deductible for outpatient prescription drugs and some covered benefits that are used to treat chronic conditions.	
<p>May Revised Report</p>	<p>6.1 Medi-Cal Enrollment Trend Report Membership continues to increase – 213,000 members now covered by CCHP; this is year-over-year change of 17%.</p> <p>6.2 Medi-Cal Choice Rate The Medi-Cal Choice Rate shows a steady trend in the 80%+ for the past 2 years for Medi-Cal members to be assigned to CCHP.</p> <p>6.3 CCHP Operations Dashboard Increase in claims is significant this quarter; an increase of 50,000 claims. This is attributable to the increase in membership. An effort to backfill vacant positions is ongoing. HRA Tracking is a new section of the Dashboard. This will show status of Health Risk Assessments.</p> <p>6.4 Finance Report Financial analysis currently shows a surplus of \$19,750,334.</p> <p>The County submitted the application for the County Organized Health System. This was approved by the full board and has been submitted and accepted by the State. It is hoped that this process will be completed by December of this year to become a Single Entity Model effective 2024.</p> <p>6.5 Meeting Reminders 2021 Dates The next Joint Conference Committee meeting will occur on Friday, September 10, 2021, at 9:30 AM.</p>	<p>Angela Choy, MBA, MS, COO</p> <p>Patrick Godley, MBA, HSD/COO/CFO</p> <p>Sharron Mackey, MHS, MPA, CEO</p>
<p>Adjournment</p>	<p>Meeting adjourned at 11:09 AM.</p>	<p>Supervisor Candace Andersen</p>

Approved: _____

Date: _____ July 27, 2021 _____

Contra Costa Health Plan/Board of Supervisors Joint Conference Committee

Friday, June 11, 2021
9:30 AM — 11:30 AM

**Virtual Meeting via Zoom
Martinez, California**

Minutes for Meeting

Unless otherwise indicated below, Contra Costa Health Plan — Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Joint Conference Committee, dated Friday, June 11, 2021, and attached herein.

Excepted Matters: None