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# CONTRA COSTA HEALTH SERVICES

## COMPLAINT, INCIDENT, AND NOTIFICATION REPORT FORM

Type (Circle One):  C  I  N CASE NUMBER: 17-04-17 - 02

Received Date: 04/17/17 Received Time: ~13:55 Received By: AM Lead: AA

Incident Date: 4/17/17 Incident Time: 12:31pm Assigned to: Assigned Date:

### COMPLAINANT / REPORTING PARTY:

Name: Victor BonTempo  RP is from Facility  Anonymous

Organization: Richmond Fire

Primary Phone Number: 510-685-0081 Secondary Phone Number: 510-620-6989

Email:

Address:

City: State: Zip Code:

### FACILITY / LOCATION OF INCIDENT:

Name: CUPA Facility I.D.: n/a

Phone Number:

Address: 501 Canal Blvd Unit: H?

City: Richmond State: CA Zip Code: 94808

Location Description: Along the railroad

**INITIAL INCIDENT DESCRIPTION:** Richmond Fire/HazMat is responding to a white powder incident and would like assistance.

### INCIDENT TYPE / DESCRIPTION:

Community Warning System Level (Circle Highest Level):  N/A  0  1  2  3

FACILITY	ISO / MCAR	TRANSPORTATION	MISCELLANEOUS
<input type="checkbox"/> Fire or Explosion	<input type="checkbox"/> Fatality (one or more)	<input type="checkbox"/> Tank Truck	<input type="checkbox"/> Storm Drain/Creek
<input type="checkbox"/> Spill or Release	<input type="checkbox"/> > 24 hrs. Hospital, 3 or more people	<input type="checkbox"/> Railroad	<input type="checkbox"/> Drug Lab
<input type="checkbox"/> Startup or Shutdown	<input type="checkbox"/> Flammable Vapor Cloud	<input type="checkbox"/> On Water	<input type="checkbox"/> Disposal/Abandonment
<input type="checkbox"/> Flaring	<input type="checkbox"/> > 5,000 lbs.	<input type="checkbox"/> Pipeline	<input type="checkbox"/> Odor Complaint
<input type="checkbox"/> Upset		<input type="checkbox"/> Fuel Tank	<input checked="" type="checkbox"/> Other: White Powder

Time Enroute to Scene: 14:10 Time Arrived On Scene: 14:40 Time Departed From Scene: 17:40

### REFERRED TO OTHER AGENCY:

### DTSC STATE FUNDING (if applicable):

CLU/ERER Number:

### STORMWATER STATUS (if applicable):

Actual Discharge  Potential Discharge



**AGENCIES ON SCENE OR NOTIFIED:**

<b>Agency Type</b>	<b>Agency</b>	<b>O/N</b>	<b>Contact Person</b>	<b>Phone Number</b>	<b>Case Number</b>
Fire Department	Richmond Fire Department	O	BC Bontempo	510-620-6989	2017-00004318
Law Enforcement	Richmond Police	O			
Air District					
State OES					
FBI	FBI	N	Deborah Frye	415-308-9847	
Lab	State Public Health Lab	N	Inger W. Vilcins	510-412-3700	

**REPORT:**

Call from Richmond Fire - Hazmat. They are out at a white powder call, facility received threatening mail with a white powder inside. Two people were exposed. The powder has tested positive for protein, and they do not have further tests. Request for assistance.

14:10 HM1 En Route w/ AA(1208) & CT(1225)

Recommend to contact Deb Frye, WMD coordinator and have victims blow their noses to flush out any possible contamination.

14:40 HM1 On scene

California Department of Public Health (CDPH) Notified for sampling

15:06 1225 suiting up for joint entry with Richmond Fire - Hazmat, using Anthrax and Ricin checks.

15:14 Pre - Entry Briefing

15:22 Entry Team On Air & in Hot Zone

15:31 Anthrax & Ricin tests are negative.

15:42 1225 Exits Hot Zone and enters Decon

15:47 1225 Off air.

15:54 Decon Team Off Air

16:10 Scene cleaned/packed

16:30 Sample delivered to CDPH

17:30 Dr Goldstein responds to phone call regarding the two victims. They will not start prophylaxis medication at this time.

(See attached Richmond report, 208 and timeline)

17:40 HM1 departs scene

17:41 HM1 at Richmond Fire Station 61 (140 W Richmond Ave, Richmond)

17:59 HM1 departs Station 61

18:07 HM1 arrives at Richmond Station 64 (4801 Bayview Ave, Richmond)

18:24 Departs Station 64

19:25 HM1 back at bay

**Additional Required Items: Bill of Lading, Request for Invoice, and Site Safety Plan**

Report Prepared by: AA

On Monday April 17, 2017 at 1234 hours, Richmond Fire Engine 61, Haz Mat 64 and Battalion Chief 64 responded to incident 1704318 at 501 Canal Boulevard in Richmond for a possible hazardous materials incident. Upon arrival, E61 was briefed by personnel of Fidelity Information Services of a white powder that came out of an envelope while two employees were opening it in a room where they process their incoming mail. The powder was in a letter that was hand written and contained threats.

BC64 assumed Canal IC, and established incident objectives which were as follows:

1. Ensure safety to all members and public by isolating and denying entry to the affected building.
2. Safely contain white powder to mail room of affected building.
3. Safely field test, identify and obtain a sample of white powder.
4. Care for two exposed citizens and properly decontaminate affected parts of their body.
5. Safely decontaminate entry personnel and equipment.
6. Return business to a normal operating state.

All employees were evacuated from the building prior to our arrival. Shortly thereafter, the building maintenance engineer shut off the HVAC system to prevent the white powder from possibly spreading through the building.

Both exposed citizens were decontaminated and some articles of their clothing were retained, double bagged and sealed. They both signed an AMA form after being evaluated by AMR paramedics and were released from further medical care. Both were asked to stay at the scene until further medical direction was received from the on call County Public Health Medical Doctor.

Wearing Tychem F (Level C personal protective equipment), SCBA, gloves and boots, Richmond Fire Department Haz Mat Team personnel made entry and conducted a field test using BioResponse 20/20 BioCheck Powder Screening kits. The initial test was positive for a protein. The entry team conducted a second test which came back with a positive result as well. Understanding the possibility of this type of test giving false positives, BC64 contacted Contra Costa County Hazardous Materials Response Team for assistance. Two members from the Contra Costa HMRT responded and assisted with a second entry. The second entry team used Advnt Biotechnologies Ricin and Anthrax kits to conduct a more specific test on the white powder. Both of those tests came back with negative results. The entry team double bagged all evidence and placed it in a sealed 5-gallon container. They also used towels and bleach to wipe down countertop area of the mail room where the envelope was opened. All entry team members safely exited the building. The entry team's PPE, SCBA's and portable radios were double bagged and sealed for later decontamination procedures.

At approximately 1430 hours, BC64 notified FBI WMD Area Coordinator, Deborah Frye and left a voicemail to inform her of the incident. At approximately 1440 hours, BC64 notified the California Department of Public Health at 850 Marina Bay Parkway in Richmond and spoke with Inger Vilcins, Section Chief of the High Risk Pathogen Section. Mrs. Vilcins approved our request to test a sample of the white powder. She received the sample and all evidence from the scene at approximately 1630 hours on April 17, 2017 and stated that the test results should be complete within 24 to 48 hours. Contra Costa County Haz Mat member contacted the on duty County Public Health Medical Doctor and

left a voice mail regarding the health and well-being of the two exposed citizens. Doctor Goldstein returned their call at approximately 1730 hours, stating that with all circumstances considered, he did not feel it was necessary to start the two exposed citizens on prophylaxis medication. The two exposed citizens were released from the scene.

Although the countertops of the mail room were decontaminated with bleach, BC64 asked the supervisor of Fidelity Information Services to leave the affected room secure and deny entry pending the California Department of Public Health test results.

Canal IC was terminated and all responding personnel were released from the scene.

As of the writing of this document, test results from the California Department of Public Health have not been completed nor obtained.

Attached documents include:

- ICS 208 Site Safety and Control Plan
- ICS 214 Unit Log
- RFD Entry Team Worksheet (2)
- RFD ICS Decontamination Leader Checklist