

Quarterly Community Provider Network (CPN) Meeting

Contra Costa Health Plan

When:

Time: 7:30 AM - 9:00 AM

Date: July 26, 2016

Where:

1350 Arnold Dr., Conference Room 103

Martinez, CA

The agenda for the meeting is as follows:

I.	CALL TO ORDER and INTRODUCTIONS	Mary Berkery, RN				
II.	REVIEW and APPROVAL of MINUTES from previous meeting	Mary Berkery, RN				
III.	REGULAR REPORTS					
	Legislative Updates HEDIS	Jose Yasul MD				
IV.	NEW BUSINESS					
	CCHP Updates Disaster Preparedness (Contra Costa County EMS)	Jose Yasul MD Lisa Vajgrt—Smith RN, BSN, MPH, CPH				
VI.	OTHER					
	UM Question and answer Provider Concerns	Jose Yasul MD/CCHP Staff				
VII.	ADJOURNMENT					

Our next scheduled meeting is:

October 25, 2016

Top.

CONTRA COSTA HEALTH PLAN

Central - East County
Quarterly Community Provider Network (CPN)
Meeting Minutes - April 26th 2016

Attending:

CCHP Staff: Jose Yasul, MD, Mary Berkery, RN, Christine Gordon, RN, BSN, PHN; Maria Tesolin, Clerk CPN Providers: Ming Chang, MD, Gretchen Graves, MD, Christine Mayor, NP, Taraneh Mostaghasi, MD, Edward Risgalla, MD, Suresh Sachdeva, MD, Juan Sequeira, MD, Ryan Tracy, MD, Kaitlin Warren, CPNP, Lucia Yang, MD

Guests:

Dis	cussion	Action	Accountable
	Meeting called to order @ 7:30 A.M.		M. Berkery, RN
	Agenda was approved with no revisions.		M. Berkery, RN
II.	Review and Approval of Minutes from January 26, 2016: Minutes were approved as presented.		M. Berkery, RN
III.	Regular Reports: Legislative Updates Handout SB 493 - Pharmacist Provider Status Legislation Dr. Yasul reviewed the new policies and the impact on CCHP Providers. Declares all licensed pharmacists as healthcare providers who have the authority to provide health care services. Allows pharmacists to administer drugs when ordered by a prescriber (including injection). Provide consultation, training and education about drug therapy. Perform patient assessments. Independently initiate and administer immunizations to patients three years of age and older (if certain training requirements are met). Order and interpret tests of drug therapies. Handout AB 15 - End of Life Benefit Dr. Yasul acknowledged the sensitivity and controversy surrounding AB 15, the new legislation permitting adults who meet certain qualifications to make a request for an aid-in-dying drug. A future meeting will be scheduled to discuss in detail the particulars and address provider inquiries in reference to AB 15. He reported the following: Requires the signature of 2 providers. The patient must self-administer the drug (orally). Hospital patients must be discharged, to self-administer at home. CCHP will pay for the drug. Palliative Care — Changes to the PDL Naloxone has been added to the formulary for commercial plan members. (Effective May 2016). Reduction/limit methadone as step therapy for long term opiate therapy. CCHP pharmacy will run monthly analysis — to identify members seeking opiates from 3 or more providers. Those members will be referred to case management for follow up. CCHP Pharmacy plans to place limits on the amount and length of opioid prescriptions beginning at the initial prescription. Prior Authorizations Optometry services do not require a prior authorization. Non-Emergency Transportation Benefits Effective April 1, 2016 CCHP will pay transportation costs for Medi-Cal members to attend medical appointments. The member must also demonstrate a need for the		J. Yasul, MD

v .	New Business: CCHP Updates Disease Management Program Online The program for adult diabetes and pediatric obesity, offers referrals and education to both providers and patients/families faced with these conditions. Community Providers may access the Disease Management Program referral form on the website provider section under "forms and resources" or contact Lourdes Jensen, RN at (925) 313-6968. Dashboard scores. Dr. Yasul reviewed the 2015 Dashboard chart. CCHP/CPN/CCRMC is rated 10 th best. Dr. Yasul thanked all the providers for taking such wonderful care of our members. Adult Vaccine CCHP adult members may go to Walgreens and Rite Aid for vaccines. CCHP Audit DHCS & DMHC will conduct a joint audit of the CCHP on May 9 th . Providers may be contacted by the auditors for chart reviews. CCHP will provide photocopy service for providers if needed for audit.	J. Yasul, MD
	Other: Dr. Segueira reported that the "CCHP Claims Department is doing a perfect job processing claims and payments." All the providers present were in agreement.	
	Adjournment: Meeting adjourned @ 8:30 A.M.	M. Berkery, RN

Next meeting July 26th , 2016



ACIP votes down use of LAIV for 2016-2017 flu season

Media Statement

For Immediate Release: Wednesday, June 22, 2016 Contact: Media Relations (http://www.cdc.gov/media),

(404) 639-3286

CDC's Advisory Committee on Immunization Practices (ACIP) today voted that live attenuated influenza vaccine (LAIV), also known as the "nasal spray" flu vaccine, should not be used during the 2016-2017 flu season. ACIP continues to recommend annual flu vaccination, with either the inactivated influenza vaccine (IIV) or recombinant influenza vaccine (RIV), for everyone 6 months and older.

ACIP is a panel of immunization experts that advises the Centers for Disease Control and Prevention (CDC). This ACIP vote is based on data showing poor or relatively lower effectiveness of LAIV from 2013 through 2016.

In late May, preliminary data on the effectiveness of LAIV among children 2 years through 17 years during 2015-2016 season became available from the U.S. Influenza Vaccine Effectiveness Network. That data showed the estimate for LAIV VE among study participants in that age group against any flu virus was 3 percent (with a 95 percent Confidence Interval (CI)

(http://www.cdc.gov/flu/about/qa/vaccineeffect.htm) of -49 percent to 37 percent). This 3 percent estimate means no protective benefit could be measured. In comparison, IIV (flu shots) had a VE estimate of 63 percent (with a 95 percent Cl of 52 percent to 72 percent) against any flu virus among children 2 years through 17 years. Other (non-CDC) studies support the conclusion that LAIV worked less well than IIV this season. The data from 2015-2016 follows two previous seasons (2013-2014 and 2014-2015 (http://www.cdc.gov/media/releases/2015/s0226-acip.html)) showing poor and/or lower than expected vaccine effectiveness (VE) for LAIV.

How well the flu vaccine works (or its ability to prevent flu illness) can range widely from season to season and can be affected by a number of factors, including characteristics of the person being vaccinated, the similarity between vaccine viruses and circulating viruses, and even which vaccine is used. LAIV contains live, weakened influenza viruses. Vaccines containing live viruses can cause a

stronger immune response than vaccines with inactivated virus. LAIV VE data before and soon after licensure suggested it was either comparable to, or better than, IIV. The reason for the recent poor performance of LAIV is not known.

Vaccine manufacturers had projected that as many as 171 million to 176 million doses of flu vaccine, in all forms, would be available for the United States during the 2016-2017 season. The makers of LAIV had projected a supply of as many as 14 million doses of LAIV/nasal spray flu vaccine, or about 8 percent of the total projected supply. LAIV is sold as FluMist Quadrivalent and it is produced by MedImmune, a subsidiary of AstraZeneca. LAIV was initially licensed in 2003 as a trivalent (three-component) vaccine. LAIV is currently the only non-injection-based flu vaccine available on the market.

Today's ACIP vote could have implications for vaccine providers who have already placed vaccine orders. The ACIP recommendation may particularly affect pediatricians and other vaccine providers for children since data from recent seasons suggests nasal spray flu vaccine accounts for about one-third of all flu vaccines given to children. CDC will be working with manufacturers throughout the summer to ensure there is enough vaccine supply to meet the demand.

CDC conducts vaccine effectiveness (VE) studies each season to estimate flu vaccine effectiveness. Today's ACIP vote highlights the importance of measuring and evaluating the effectiveness of public health interventions, which can have significant implications for public health policy. The change in the ACIP recommendation is an example of using new available data to ensure public health actions are most beneficial. Influenza is a serious disease that causes millions of illnesses, hundreds of thousands of hospitalizations, and thousands or tens of thousands of deaths each year. While the protection offered by flu vaccines can vary, the flu shot's overall VE estimate of 49 percent suggests that millions of people were protected against flu last season.

Today's ACIP recommendation must be reviewed and approved by CDC's director before it becomes CDC policy. The final annual recommendations on the prevention and control of influenza with vaccines will be published in a CDC Morbidity and Mortality Weekly Report (MMWR), Recommendations and Reports (http://www.cdc.gov/vaccines/hcp/acip-recs/vacc-specific/flu.html) in late summer or early fall.

CDC has recommended an annual influenza vaccination for everyone ages 6 months and older since February 24, 2010. CDC and ACIP briefly had a preferential recommendation for nasal spray vaccine for young children (during 2014-2015); however, during the 2015-2016 season, influenza vaccination was recommended without any preference for one vaccine type or formulation over another.

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES (http://www.hhs.gov/)

WILLIAM B. WALKER, MD HEALTH SERVICES DIRECTOR

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HEALTH ADVISORY UPDATE JUNE 6, 2016 ZIKA VIRUS

SUMMARY:

In May 2015, Zika virus started circulating in the Western Hemisphere. The first locally-acquired case in the Americas was reported in Brazil. Zika virus is transmitted by the bite of infected *Aedes aegypti* and *Aedes albopictus* mosquitoes, which are aggressive day biters and also vectors of Dengue, Chikungunya, and Yellow Fever viruses. Transmission of the virus has been reported in Mexico, the Caribbean, Central America, South America and some South Pacific Islands and US territories. We know that Zika is most commonly transmitted through mosquito bites, but it can also be transmitted from a man to his sex partners and from a pregnant woman to her infant. More information can be found at: cdc.gov/zika

CURRENT SITUATION

- On January 15, 2016, the Centers for Disease Control and Prevention (CDC) began issuing travel advisories (http://wwwnc.cdc.gov/travel/notices) for people, particularly pregnant women, traveling to places where ongoing local Zika virus transmission has been documented.
- To date, <u>NO</u> local transmission has been documented in the continental United States; however, cases of Zika virus have been reported among travelers returning back to United States.
- Public Health can facilitate diagnostic testing (testing is unavailable commercially) and works to mitigate the risk of local transmission (the mosquito vectors do not currently exist in Contra Costa but surveillance is on-going).

Actions Requested of Healthcare Professionals:

- Suspect Zika (also consider Dengue and Chikungunya) in travelers with acute onset of fever, maculopapular rash, arthralgia, myalgia or conjunctivitis within 2 weeks after return from a place with local Zika transmission and persons with acute onset of the same symptoms if they also report recent unprotected sex with a man who has known Zika infection Suspect Zika.
- Report suspected cases of Zika virus with appropriate symptomology and Zika exposure
 history/travel history to Contra Costa Public Health by phone at 925-313-6740, and by faxing
 the 'Zika Case History Form' to 925-313-6465. The 'Zika Case History Form' can be found
 here: http://cchealth.org/cd/pdf/Zika-Case-History-Form.pdf
- 3. **Test** patients with appropriate symptomology and Zika exposure history/travel history by arranging testing through Contra Costa Public Health. See Laboratory Testing. The 'Laboratory Requisition Form' can be found here: http://cchealth.org/laboratory/pdf/lab_test_form.pdf
- Advise patients to avoid mosquito bites and potential sexual transmission. Refer travelers, particularly pregnant women, to CDC Travel Advisories for current information about Zika virus and prevention. http://wwwnc.cdc.gov/travel/notices



Contra Costa Public Health Provider Health Advisory Zika Virus Update – 06/06/2016 Page 2 of 4

CURRENT RECOMMENDATIONS:

REPORTING/ SURVEILLANCE

- Report suspected cases of Zika virus to Contra Costa Public Health by phone at 925-313-6740, and by faxing 'Zika Case History Form' (http://cchealth.org/cd/pdf/Zika-Case-History-Form.pdf) to 925-313-6465.
- Inform and screen pregnant women who traveled or lived in areas with Zika virus transmission in the past 2 to 12 weeks while pregnant.
 (http://www.cdc.gov/mmwr/volumes/65/wr/mm6512e2.htm?s cid=mm6512e2 w.htm)
- Evaluate fetuses and infants of women infected with Zika virus during pregnancy for possible congenital infection and microcephaly. All infants born to women with laboratory evidence of possible Zika virus infection require ongoing monitoring; data will be maintained in the U.S. Zika Pregnancy Registry

(http://www.cdc.gov/mmwr/volumes/65/wr/mm6507e1.htm?s cid=mm6507e1 w.htm)

TESTING

- Testing is recommended for the following exposure groups:
 - Symptomatic travelers with acute onset of fever, maculopapular rash, arthralgia, or conjunctivitis within 2 weeks after return from a place with local Zika transmission.
 - Asymptomatic pregnant women: 1) with history of travel to a place with local Zika transmission 2) reporting recent unprotected sex with a man who has known Zika exposure and who was symptomatic. Testing should be performed between 2 and 12 weeks after return from travels or sexual exposure.
 - Infants/Neonates with: 1) possible congenital Zika virus infection 2) born to a mother with a positive or inconclusive laboratory result
 - Symptomatic sexual partners of travelers: Persons reporting recent sex with a man who
 has known Zika exposure should be tested according to similar guidance as above.
- NO testing will be provided for asymptomatic non-pregnant persons (male or female) regardless
 of travel history to Zika affected country.
- Submit specimens to Contra Costa Public Health with the 'Laboratory Requisition Form': http://cchealth.org/laboratory/pdf/lab_test_form.pdf

2500 Alhambra Ave., Room 209, Martinez, CA 94553

Phone: 925-370-5775 Fax: 925-370-5252

Refer to table for specimen collection guidance



	Control Control and Control and Control Contro	ION BY ZIKA EXPOSURE GROUP		
		LABORATORY DIAGNOSTIC METHO	D	
	RT-PCR	SEROLOGY (IGM AND PRNT)	HISTOPATHOLOGY IMMUNOHISTOCHEMICAL STAINING	
SYMPTOMATIC	SERUM (2ML) OR CSF (1ML) COLLECTED WITHIN 7 DAYS OF ONSET URINE (2ML) COLLECTED WITHIN 21 DAYS OF ONSET AMNIOTIC FLUID (2ML) COLLECTED IF AN AMNIOCENTESIS IS PERFORMED	SERUM OR CSF COLLECTED > 3 DAYS AFTER ONSET NOTE: ALL IGM + SPECIMENS WILL BE REFLEXED TO PRNT TESTING DUE TO POTENTIAL CROSS-REACTIVITY WITH OTHER FLAVIVIRUSES	N/A	
POSSIBLE CONGENITAL ZIKA VIRUS INFECTION (NEONATE)	UMBILICAL CORD BLO DAYS OF BIRTH SERUM (2ML) CSF (1ML), IF COLLECT NOTE: IF MOTHER NOT ALREAD COLLECT BLOOD WITH INFANT	COLLECT MULTIPLE TISSUES BOTH COLD FORMALIN FIXED AND FROZEN TISSUES (0.5-1.0 CM) PLACENTAL TISSUE UMBILICAL CORD TISSUE OTHER FETAL TISSUE (FETAL DEMISE) TISSUES FROM MULTIPLE ORANGS — BRAIN, EYE, SPINAL CORD		
ASYMPTOMATIC (PREGNANT WOMEN ONLY)	N/A	SERUM (2ML) COLLECTED BETWEEN 2-12 WEEKS AFTER ENTRY INTO US	N/A	

- Storage & shipment of specimens (clinical laboratory processing department)
 - Serum and CSF samples should be stored and shipped cold at 4-8°C
 - Amniotic Fluid and tissues should be stored and shipped frozen. If ≥ 72 hours, all specimens should be frozen and ship on dry ice.

TREATMENT

There is no specific treatment for Zika infection; clinical guidance is to provide supportive care
including rest, fluids, and use of analgesics and antipyretics (after Dengue has been ruled out).



PREVENTION

- · There are no vaccines to prevent Zika infection.
- Travelers to regions with known Zika virus transmission should monitor CDC travel alerts (http://wwwnc.cdc.gov/travel/notices) and for pregnant women, consider postponing travel.
- Preventing mosquito bites is the main control measure to avoid becoming infected (http://www.cdc.gov/features/stopmosquitoes/).
- Male partners with Zika virus exposure can pass the infection to his sex partner(s). Condoms can reduce the risk of Zika transmission. Counsel patients about pregnancy planning and the timing of pregnancy after possible exposure to Zika virus. CDC MMWR Interim Guidelines for Prevention of Sexual Transmission of Zika Virus:
 http://www.cdc.gov/mmwr/volumes/65/wr/mm6512e3.htm?s cid=mm6512e3 w.htm

RESOURCES

- CDC Zika Health Advisories (CDCHAN-00389, 00388 and 00385)
 http://emergency.cdc.gov/HAN/index.asp
- CDC COCA Call (April 12, 2016): Updated Interim Zika Clinical Guidance for Reproductive Age Women and Men, Sexual Transmission of Zika, and the U.S. Zika Pregnancy Registry http://emergency.cdc.gov/coca/ppt/2016/coca-call-april12-zika-virus-clinical-guidelines 508.pdf
- CDC COCA Call (January 26, 2016): Zika Virus What Clinicians Need to Know? slides posted at: http://emergency.cdc.gov/coca/ppt/2016/01 26 16 zika.pdf
- Up-to-date transmission map: http://www.cdc.gov/zika/geo/index.html).

More information at: cdc.gov/zika, cchealth.org/providers/ and cchealth.org/mosquito-borne-illnesses/



Intravenous (I.V.) Sedation and General Anesthesia Guidelines for Dental Procedures

Patient selection for conducting dental procedures under I.V. sedation or general anesthesia utilizes medical history, physical status, and indications for anesthetic management. The dental provider in consultation with an anesthesiologist is responsible for determining whether a Medi-Cal beneficiary meets the minimum criteria necessary for receiving I.V. sedation or general anesthesia. The provider must also submit a Treatment Authorization Request (TAR) prior to delivering I.V. sedation or general anesthesia. However, a TAR is not required prior to delivering I.V. sedation or general anesthesia as part of an outpatient dental procedure in a nursing facility or any category of intermediate care for the developmentally disabled. Additionally, the dental provider must meet the requirements for chart documentation, which includes a copy of a complete history and physical examination, diagnosis, treatment plan, radiological reports. the indication for I.V. sedation or general anesthesia and documentation of perioperative care (preoperative, intraoperative and postoperative care) for the dental procedure.

Criteria Indications for I.V. Sedation or General Anesthesia

Behavior modification and local anesthesia shall be attempted first. If this fails or is not possible, then sedation shall be considered.

If the provider documents <u>both</u> number one and number two below, then the patient shall be considered for I.V. sedation or general anesthetic.

- Failure of local anesthesia to control pain.
- 2. Failure of conscious sedation, either inhalation or oral.

If the provider documents <u>any one</u> of numbers three through six then the patient shall be considered for I.V. sedation or general anesthetic.

- Failure of effective communicative techniques and the inability for immobilization (patient may be dangerous to self or staff).
- Patient requires extensive dental restorative or surgical treatment that cannot be rendered under local anesthesia or conscious sedation.
- Patient has acute situational anxiety due to immature cognitive functioning.
- Patient is uncooperative due to certain physical or mental compromising conditions.

If sedation is indicated then the least profound procedure shall be attempted first. The procedures are ranked from low to high profundity in the following order: conscious sedation via inhalation or oral anesthetics, I.V. sedation, then general anesthesia.

Patients with certain medical conditions such as but not limited to: moderate to severe asthma, reactive airway disease, congestive heart failure, cardiac arrhythmias and significant bleeding disorders (continuous warfarin therapy) should be treated in a hospital setting or a licensed facility capable of responding to a serious medical crisis.

	CCHP Medi-Cal HEDIS Measures	2014 CCHP	2015 CCHP	2016 CCHP	2013 RMC	2014 RMC	2015 RMC	2016 RMC	2014 CPN	2015 CPN	2016 CPN	2014 KSR	2015 KSR	2016 KSR	2015 MPL	2015 HPI	2015 Medi-Cal Mean
	BMI %ile calculated for children	62.29%	69.34%	80.05%	55.80%	74,43%	85.29%	85.62%	40.37%	41.32%	69.01%	90.32%	92.59%	90.14%	51.27%	85.61%	77.41
wcc	Nutrition counseling given for children	59.37%	67.64%	72.68%	50.28%	69.41%	79.41%	73.86%	40.99%	44.31%	64.08%	83.87%	88.89%	87.32%	51.98%	79.56%	69.98
	Physical activity counseling for children	50.85%	66.67%	71.58%	44.75%	63.01%	79.41%	74.51%	27.95%	41.92%	60.56%	83.87%	88.89%	87.32%	44.16%	71.53%	60.19
W34	*Yearly well child visit 3-6 yr.	74.75%	79.81%	78.14%	70.59%	71.20%	78.75%	80.36%	73.78%	75.61%	63.33%	87.50%	89.66%	92.21%	65.54%	83.75%	72.28
CIS	*Combo 3 immunizations	74.70%	77.86%	73.97%	76.12%	81.12%	72.25%	72.45%	64.00%	72.00%	70.90%	80.00%	89.66%	82.72%	66.19%	81.25%	70.98
Total Control	*First trimester prenatal	83.45%	85.89%	86.13%	85.71%	81.93%	90.36%	82.91%	84.73%	85.39%	88.71%	90.32%	69.01%	92:00%	77.44%	91.73%	81.9
PPC	Postpartum visit 21-56 days	60.34%	67.15%	68.13%	63.87%	61.85%	67.47%	70.85%	57.25%	58.43%	56.45%	61.29%	76.06%	74.67%	55.47%	72,43%	61.29
LBP	Avoiding Use of Imaging for Low Back Pain	87.85%	87.31%	82.30%	90.88%	85,60%	84.60%	80.44%	88.10%	83.57%	81.29%	93.94%	99.51%	89.67%	71.82%	82.86%	80.3
ccs	*Cervical cancer screening	54.99%	55.47%	58.15%	62.44%	46.40%	50.78%	51.87%	49.48%	53.92%	53.42%	96.88%	87.50%	87.14%	54.33%	73.08%	58.96
	Diabetes Eye Exam 2 yrs.	51.34%	55.10%	51.94%	52.94%	53.74%	52.90%	51.54%	43.00%	52.22%	41.18%	56.67%	78.38%	82.35%	47.06%	67.74%	53.98
	*Diabetes HbA1c testing	84.43%	83.98%	86.17%	85.49%	85.41%	83.33%	85.67%	80.00%	85.56%	84.71%	90.00%	86.49%	94.12%	83.19%	91.94%	86.98
cnc	Diabetes HbA1c(>9%) (lower is better)	41.61%	41.26%	41.50%	40.39%	37.72%	36.23%	35.84%	53.00%	56.67%	61.18%	40.00%	37.84%	41.18%	49.89%	29.68%	40
CDC	Diabetes HbA1c (<8%)	48.18%	44.17%	50.24%	47.06%	51.25%	47.10%	54.61%	41.00%	35.56%	34.12%	43.33%	45.95%	52.94%	40.00%	58.58%	49.76
	Diabetes Nephropathy screen or treatment	83.94%	82.52%	88.83%	82.75%	83.99%	80.43%	88.40%	80.00%	84.44%	88.24%	96.67%	94.59%	94.12%	77.95%	87.70%	83.72
	Diabetes BP <140/90	61.31%	60.44%	60.44%	57.25%	65.48%	64.13%	58.70%	50.00%	45.56%	62.35%	60.00%	72.97%	70.59%	56.45%	76.64%	64.74
AAB	Avoidance of Antibiotics in Adults With Acute Bronchitis	44.09%	47.06%	41.08%	38.27%	45.30%	52.36%	39.95%	37.86%	33.68%	37.32%	77.27%	54.05%	58.62%	22.00%	40.38%	29.77
IMA-1	Immunizations for Adolescents: Combo 1	73.24%	72.51%	70.75%	66.67%	73.12%	70.21%	61.42%	69.94%	69.75%	66.94%	82.26%	79.63%	90.48%	63.79%	87.71%	70.56
CBP	*Controlling High Blood Pressure	53.28%	64.23%	57.11%	50.36%	56.03%	65.23%	58.74%	35.05%	50.63%	39.71%	84.38%	79.25%	74.42%	49.88%	70.32%	60.73
мма	Medication Management for People with Asthma 50%	43,46%	59.10%	55.56%	48.02%	54.98%	54.97%	58.15%	52.50%	44.54%	46.90%	0.58%	87.94%	59.45%	47.41%	67.24%	
IVIIVIA	Medication Management for People with Asthma 75%	22.79%	37.92%	30.83%	24.32%	31.90%	34.41%	35.64%	25.36%	21.26%	24.60%	0.00%	67.73%	27.36%	23.72%	43.38%	28.14
	All-Cause Readmissions (lower is better)	12.29%	16.98%	15.52%	17.37%	12.13%	17.58%	15.92%	12.45%	14.52%	13.78%	13.20%	7.14%	11.76%			
ACR	All-Cause Readmission, SPDs	13.05%	21.17%	19.70%	19.38%	12.82%	22.58%	19.89%	13.02%	15.96%	19.15%	15.08%	4.76%	9.09%			
	All-Cause Readmission, Non SPDs	9.50%	10.68%	12.22%	13.48%	9.32%	10.48%	12.99%	10.66%	11.70%	7.83%	8.45%	14.29%	13.04%			
	Ambulatory Care - Outpatient Visits per 1000 Member Months	246.81	257.12	339.74	166.26	255.18	255.01	369.33	257.06	259.32	258.25	209.48	259.08	364.45	304.73	460.08	311.54
AMB	Ambulatory Care - Emergency Department Visits per 1000 Member Months	53.25	56.21	55.65	63.4	68.49	65.11	62.30	52.61	49.26	48.46	18.04	41.89	44.93	50.67	83.68	47.25
	Monitoring for Patients on persistent Medications - ACE or ARB	86.52%	85.55%	86.96%	87.83%	87.73%	84.50%	86.59%	82.73%	83.57%	84.36%	100.00%	94.33%	91.95%	84.87%	92.01%	86.15
MPM	Monitoring for Patients on persistent Medications - Digoxin	95.45%	77.11%	74.76%	100.00%	97.30%	82.46%	79.45%	85.71%	63.64%	60.00%	0/0	66.67%	65.00%	49.35%	61.04%	54.03
	Monitoring for Patients on persistent Medications - Diuretics	85.11%	84.60%	86.26%	87.06%	85.83%	83.96%	86.38%	82.51%	81.49%	81.15%	100.00%	92.20%	90.84%	84.66%	91.78%	86.3
	Children and Adolescents' Access to Primary Care Practitioners - 12-24 Months ²	94.62%	93.94%	94.42%	94.65%	95.77%	92.47%	93.31%	91.77%	92.57%	93.52%	98.21%	98.90%	98.13%	94.23%	98.17%	94.26
	Children and Adolescents' Access to Primary Care Practitioners - 25	34.0276	30.3470	34.42/0	34.03/6	33.1170	52.4770	33.31/6	32,1176	22.3176	23.3270	30.21/0	30.3076	30.1376	34.2376	30.1776	34.20
CAP	Months-6 Years ²	86.07%	84.21%	83.56%	81.67%	85.70%	82.88%	82.66%	83.40%	82.31%	80.71%	94.36%	90.13%	89.75%	85.41%	92.93%	86.86
	Children and Adolescents' Access to Primary Care Practitioners - 7-11 Years ²	86.71%	86,56%	86.20%	81.03%	83.56%	84.20%	83.75%	87.37%	86.07%	84.90%	94.94%	94.46%	92.34%	88.89%	95.88%	88.67
	Children and Adolescents' Access to Primary Care Practitioners - 12-19 Years ²	83.44%	83.80%	83.95%	77.90%	80.13%	81.90%	81.58%	82.42%	81.44%	79.67%	93.59%	93.41%	91.80%	87.25%	94.91%	86.51

below Minimum Performance Level (MPL), national Medicaid 25th above High Performance Level (HPL), national Medicaid 90th percentile

^{*}included in default algorithm

² CAP measures are below MPL but do not require Improvement Plan

	CCHP Medi-Cal HEDIS Measures	2016 CCHP	2016 La Clinica	2016 Lifelong	2015 MPL	2015 HPL	2015 Medi-Cal Mean
	BMI %ile calculated for children	80.05%	60.87%	78.95%	51.27%	85.61%	77.41
wcc	Nutrition counseling given for children	72.68%	56.52%	57.89%	51.98%	79.56%	69.98
	Physical activity counseling for children	71.58%	47.83%	57.89%	44.16%	71.53%	60.19
W34	*Yearly well child visit 3-6 yr.	78.14%	46.67%	60.00%	65.54%	83.75%	72.28
CIS	*Combo 3 immunizations	73.97%	46.15%	72.00%	66.19%	81.25%	70.98
PPC	*First trimester prenatal	86.13%	100.00%	82.35%	77.44%	91.73%	81.9
PPC	Postpartum visit 21-56 days	68.13%	66.67%	58.82%	55.47%	72.43%	61.29
LBP	Avoiding Use of Imaging for Low Back Pain	82.30%	70.59%	81.69%	71.82%	82.86%	80.3
ccs	*Cervical cancer screening	58.15%	86.67%	42.11%	54.33%	73.08%	58.96
	Diabetes Eye Exam 2 yrs.	51.94%	43.75%	31.81%	47.06%	67.74%	53.98
	*Diabetes HbA1c testing	86.17%	87.50%	95.24%	83.19%	91.94%	86.98
CDC	Diabetes HbA1c(>9%) (lower is better)	41.50%	81.25%	72.72%	49.89%	29.68%	40
CDC	Diabetes HbA1c (<8%)	50.24%	25.00%	27.27%	40.00%	58.58%	49.76
	Diabetes Nephropathy screen or treatment	88.83%	81.25%	100,00%	77.95%	87.70%	83.72
	Diabetes BP <140/90	60.44%	75.00%	63.64%	56.45%	76.64%	64.74
AAB	Avoidance of Antibiotics in Adults With Acute Bronchitis	41.08%	50.00%	52.38%	22.00%	40.38%	29.77
IMA-1	Immunizations for Adolescents: Combo 1	70.75%	55.00%	70.59%	63.79%	87.71%	70.56
CBP	*Controlling High Blood Pressure	57.11%	66.67%	52.94%	49.88%	70.32%	60.73
ММА	Medication Management for People with Asthma 50%	55.56%	66.67%	42.86%	47.41%	67.24%	
	Medication Management for People with Asthma 75%	30.83%	30.77%	25.00%	23.72%	43.38%	28.14
	All-Cause Readmissions (lower is better)	15.52%	10.04%	9.87%	27.30	0	
ACR	All-Cause Readmission, SPDs	19.70%	9.33%	20.00%	-	100	NESSEE
	All-Cause Readmission, Non SPDs	12.22%	10.39%	1.56%	Name of	DOM:	COOK SHEET
	Ambulatory Care - Outpatient Visits per 1000 Member Months	339.74	9.82	10.90	304.73	460.08	311.54
AMB	Ambulatory Care - Emergency Department Visits per 1000 Member Months	55.65	2.15	2.75	50.67	83.68	47.25
	Monitoring for Patients on persistent Medications - ACE or ARB	86.96%	86.30%	84.53%	84.87%	92.01%	86.15
MPM	Monitoring for Patients on persistent Medications - Digoxin	74.76%	66,67%	100.00%	49.35%	61.04%	54.03
	Monitoring for Patients on persistent Medications - Diuretics	86.26%	78.05%	83.16%	84.66%	91.78%	86.3
	Children and Adolescents' Access to Primary Care Practitioners - 12-24 Months ²	94.42%	91.00%	93.13%	94.23%	98.17%	94.26
CAP	Children and Adolescents' Access to Primary Care Practitioners - 25		02.00.0	33.1376	31.2315	20.2770	34.20
	Months-6 Years ²	83.56%	78.74%	75.44%	85.41%	92.93%	86.86
	Children and Adolescents' Access to Primary Care Practitioners - 7-11	03.30/6	70.7476	73,4476	03,4176	92.93%	00.00
	Years ²	86.20%	80.55%	85.08%	88.89%	95.88%	88.67
	Children and Adolescents' Access to Primary Care Practitioners - 12-19 Years ²	83.95%	76.13%	75.70%	87.25%	94.91%	86.51

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²CAP measures are below MPL but do not require Improvement Plan

BE IN CONTROL!

Think and plan ahead.

If a disaster were to strike, what would you do?

Being prepared **before** a disaster strikes is one of the best ways to keep your family and home safe. It's not just about a checklist or having an emergency kit. Think about the risks you and your family will face and what you can all do to help your family prepare.

THINK ABOUT

- Where will your family be when disaster strikes? They could be anywhere – at work, school, with friends.
- What kind of disasters could affect the area where you live (hurricanes, earthquakes, tornadoes, flooding)?

PLAN AHEAD

- Using the guidelines inside, make sure to create a simple plan for your home, work, and school.
- Make a list of the items you want to collect.

TALK ABOUT IT!

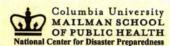
Having a plan is important. Sharing it is just as important. Get together. Have a family meeting and talk about your disaster plan!

Work together as a team

Disasters can strike quickly and without warning. Families CAN and DO cope with disasters by thinking and planning ahead.



Children's Health Fund www.childrenshealthfund.org



www.ncdp.mailman.columbia.edu

The Children's Health Fund (CHF) produces low-literacy, culturally relevant education booklets and brochures to simplify complex issues affecting families and children. The materials make vital information accessible to children, teenagers, parents and other caregivers. They are created by subject experts and undergo an extensive review process. Materials adhere to low-literacy writing and design conventions and are tested for appropriate reading levels.

The National Center for Disaster Preparedness (NCDP) at the Columbia University Mailman School of Public Health is an academically-based resource center dedicated to the study, analysis and enhancement of the nation's ability to prepare for and respond to major disasters, including terrorism. The NCDP has a wide-ranging research, training and education, and advocacy agenda, with a special interest in mega-disasters.

My Family Disaster Plan is supported by a gran from American Idol "Idol Gives Back."

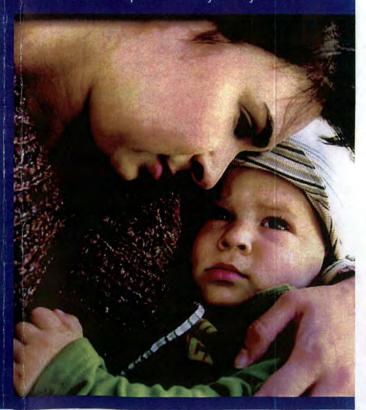
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Be Prepared:
How to Help Your Family in any Disaster





1. Water & Food

Think About:

- Your drinkable water supply. It should be your number one priority. Without water, a person can only survive for a few days.
- Storing or purifying water in case your normal supply is shut off or polluted.
- The other local sources that are available to you, such as rivers, lakes, or hot water tanks.
- How much food you will need and who you will need food for.
- Grocery stores. They might be closed for long periods of time.
- · Whether you will need water or heat to prepare food.

Plan Ahead:

- Have one gallon of purified water per person, per day, for at least 3 days for drinking and sanitation.
- Have at least a three day supply of non-perishable food.
- Buy inexpensive, healthy shelf stable food to store.
 Bulk items could spoil once opened.



Food is important, but only if you've figured out your water needs first!

How to purify water

- Boil water for at least one full minute, then cool; or
- Use plain, unscented bleach: Add 16 drops per gallon of water, let sit 30 minutes.

Working Together to Prepare for a Disaster

A simple plan can prepare you and your family members. An important part of being prepared is thinking about the following 4 important areas. Planning ahead gives you the best chance to make it through ANY disaster.



2. Shelter & Supplies

Think About:

- What you will do and what you will need if you stay home during a disaster.
- What you would take with you if you are evacuated from your home (including important papers).
- What you will do with your pet(s).

Plan Ahead:

- Speak to your doctor to help you plan for family members with special health care needs.
- Have a handy emergency kit ready that can go with you.
- Eyeglasses and a sufficient supply of personal medications must stay with you. Bring them with you if you evacuate.
- Have a smart collection of other emergency equipment.
 Be sure to include:
 - Flashlight
 - battery or crank operated radio
 - money
 - spare batteries
 - bathroom and hygiene supplies

Creating an emergency kit doesn't have to be expensive. You may already have the items in your home. Be sure to check the supplies you already have.



3. Communication

Think About:

- How you will find your family if you are separated during a disaster.
- Selecting a meeting place and choosing a phone number to call into so you can reconnect.
 Make sure everyone has the information.

Plan Ahead:

- Talk to your family everyone should have a plan of action.
 Have a family meeting and develop the plan together!
- · Create a plan that you can use in all kinds of disasters.



Make sure everyone's safe and plan to meet up or call in. Make the call count!

4. Your Community

Think About:

- People in your neighborhood who will need help in a disaster (elderly people, handicapped).
- Your child's school's disaster and evacuation plans.

Plan Ahead:

- Get to know your neighbors and talk about how you can help each other in a disaster.
- Join community groups and volunteer to help with disaster preparedness.
- · Learn CPR and first aid.



Work with your local emergency officials to spread the word about preparation with your community.



American Red Cross

Family Disaster Plan and 'ersonal Survival Guide

Emergency Services
American Red Cross Bay Area
Diablo Chapter
1300 Alberta Way
Concord, Ca 94521-3705
(925) 603-7400

Family Disaster Plan and Personal Survival Guide

There are many different kinds of disasters. Earthquakes, floods, fires, airplane crashes, chemical spills, pipeline leaks and explosions, and other, small and large which seldom give warning and are always equally devastating to their victims, This guide is primarily geared to earthquakes, but the planning you and your family do now iwll be of benefit when and if any disaster strikes you.

Familyour f what to Occase and pa	paration y Meetings: At least once a year have a metting with amily to discuss and update your plan and determine training, equipment and supplies are needed. ional drills will assure quick reaction and avoid injury anic in an emergency. Share your plans with pors, friends, relatives and co-workers.	. 6	Alternate reunion locations when family is not at home, e.g. home Red Cross shelter, neighbors, relatives,park,school,etc.
	ining:	7	Name and telephone number of person outside area
	How to protect yourselves from falling objects, smoke, fire, caustic fumes, etc.	7.	for family members to call to report location and condition:
2.	First Aid (available through your Red Cross		
	Chapter) Persons Trained:Date	8.	What is your school disaster policy? Church? Club? Other? Are medical consent forms complete?
	Date		Where are emergency supploes and equipment located?
	Location of First Aid Kit:		Portable Radio:
			Flashlight/Batteries:
3.	Location of gas valve:		Water:
	Location of wrench:		Food:
	Location of main water valve: Location of main circuit breaker:		Sanitation Supplies:
	Location of other utilities:		Fire Extinguisher:
			Tools:
			Blankets:
4.	Draw a Plan of your Home		
	On a separate piece of paper draw a floor plan of		Cooking Equipment
	your home showing the location of exit windows ∧ and doors ♠, utility cutoffs ●, First Aid Kit+,		Safety Equipment:
	emergency supplies, food, clothing, tools, etc. Be sure everyone in your household is familar with it.		Prescription Glasses:
	Show it to babysitters and house guests when you're going to be away. They could use it to show someone		Medications:
	to a utility cutoff in an emergency.		Complete set of clothes, shoes, gloves:
5.	Alternate places to meet around home		Complete set of clothes, shoes, groves.
	Outside		
	Inside		

Home Emergency Supplies

This list consists of items usually available in a home and used regularly. It is designed to help your family identify and organize for any emergency. Quanties of these emergency supplies should be adequate for at least 48 hours. A 2 week supply is recommended as a minimum reserve of water, food, medicine, and other consumable items.

Survival

Water — 2 quarts to 1 gallon per person per day.

First Aid Kit — ample and freshly stocked.

First Aid Book — know how to use it.

Food — canned or dehydrated. Pre-cooked and/or requriring minimum heat and water. Consider infants, pets, and other special dietary requirements. Can opener.

Blankets - or sleeping bag for each member of family Radio - Portable, battery operated. Spare batteries. Critical medication and glasses - as required fire extinguisher - dry chemical. Flashlight - fresh and spare batteries and bulb Watch or clock -- batter or spring wound

Sanitation Supplies

Large plastic trash bags — for trash, waste, water protection, ground cloth
Large trash cans
Hand soap , Liquid detergent, Shampoo
Toothpaste and toothbrush
Pre-moistened towlettes (wet wipes)
Deodorant , Dentures, Feminine supplies
Infant supplies, Toilet Supplies
Powdered chlorinated lime — add to sewage to deodorize, disinfect and keep away insects.
Newspapers— to wrap garbage and waste. Can also be used for warmth.

Safety

Heavy shoes — for every family member (boots)
Heavy gloves — for every person clearing debris.
Candles, Matches — dipped in wax
& in waterproof container
Clothes — complete change kept dry (in bags, preferably vacuum sealed)
Knife — Sharp or razor blades
Garden hose — for siphoning and fire fighting

Cooking

Barbeque -- charcoal & lighter or gas Plastic bags -- various sizes, sealable Pots -- at least 2 Paper plates, Paper towels, Plastic utencils

Tools

Axe

Shovel
Broom
Cresent wrench -- for turning off gas main (Small and Large
Screw driver -- (small and large, philips and flathead)
Pliers
Hammer -- Claw
1/2" Rope -- nylon, 100-200 feet
Coil of bailing wire
Tape -- Duct and electrical
Pen and Paper

Car Mini-Survival Kit

Non-Perishable food -- Store in coffe cans
Bottled water
First Aid Kit Fire extinguisher -- C02
Sealable plastic bags Flares Blanket.
Flashlight -- fresh and spare batteries and bulb
Critical medication
Toolts -- screwdrivers, pliers, wire,
short rubber hose -- for siphoning
small package of tissues
pre-mostened towelettes (wet wipes)

Water Tips

To Purify drinking water use any of the following methods:

- 1. Boil for 5-10 minutes
- Add 10 drops of household bleach per gallon of water, mix well and let stand for 30 minutes. A slight smell or tase of chlorine indicates the water is good to drink.
- 3. Add househould tincture of iodine the same manner as bleach above
- Use commercial purification tablets such as Halazone or Globaltine.
 Learn how to remove the water in the hot water heater and get other water supplies

Important Telephone Numbers

1. Fire Dept	
2.Police Dept	
3. Emergency Medical	
4. Physician	
5. Gas Co.	
6. Electrice Co.	
7. Water Co.	
8.	
9.	120
10.	

Inspect your home:

1. Secure water heater, refrigerator, tall
and heavy fruiture to wall studs.
2. Move heavy items to lower shelves.
3. Install clips, latches and other locking
Devices on cabinet doors.
4. Provice strong supportr and flexible
connections on gas appliances
5. Remove or Isolate Flammable material

During an Earthquake:

- If you're indoors get under a table, desk or bed, or brace yourself in a strong doorway. Watch for falling, flying and sliding objects. Stay away from windows.
- If you're outdoors move to an open area away from buildings, trees, power poles, brick or block walls and other objects that could fall.
- If you're in an automobile stp and stay in it until the shaking stops. Avoid stopping near trees and power lines, on or under overpasses
- If you're in a high rise building get under a desk until shaking stops. Do not use the elevator to evacuate, Use the stairs.
- If you're in a store, get under a table, or any sturdy object or in a doorway. Avoid stopping under anything that could fall. Do not dash for exit. Choose your exit Carefully

If you must evacutate:

- Prominetly post message indicating where you can be found.
- 2. Take with you:
 - A. Medicines and First Aid Kit
 - B. Flashlight, Radio and Batteries
 - C. Important papers and cash
 - D. Food, sleeping bags/blankets and extra clothes
 - E. Make arrangements for pets

After a disaster

- 1. Put on heavy shoes immediately to avoid injury from stepping on glass and other debris.
- 2. check for injuries and give first aid
- 3. Check for fires and fire hazards
 - A. Sniff for gas leaks, starting at hot water heater. If you smell gas or suspect a leak, turn off main gas vale, open windows, and carefully leave the house. Do NOT turn lights on or off, light matches, or do anything that makes a spark.

Note: Do not shut off gas unless an emergency exists. If time permits call the gas company or a qualified plumber. Do not turn it back until gas company or pluber has checked it out.

- B. If water leaks are suspected shut off water at main valve.
- C. If damage to electical system is suspected (frayed wires, sparks, or the smell of hot insulation) turn off system at main circuit breaker or fuse box.
- 4. Check neighbors for injury
- 5. Turn on radio and listen for advisories. Locate light source, if necessary
- Do not touch any doned power lines or objects touched by downed wires.
- 7. Clean up potentially harmful material
- 8. Check to see that sewage lines are intact before continued flushing of toilets
- 9. Check house, roof, chimney for damage
- 10. Check Emergency supplies
- 11. Do not use phone except for genuine emergenices
- 12. Do not go sightseeing
- 13. Be prepared for after shocks
- 14. Open closets and cupboards carefully
- 15. Cooperate with public safety officals. Be prepared to evacuate when necessary

American Red Cross Disaster Relief

Red Cross disaster assistance may be in the form of feeding stations, clothing, shelter, sleaning supplies, comfot kits, first aid, or the provision of other basic needs. The Red Cross supplies blood and handles welfarm inquires, and as soon as possible helps with the most urgent needs to enable familes to resume living as a unit. Given on the basis of verified need help may include funds for food, clothing housing, fuel, cooking and eating utensils, bed and bedding, cleaning supplies, linens, rent, necessary furniture, medical and health care. prescription drugs, prosthetic devices, eyeglasses, personal occupational supplies and equipment, transportation, and minor home repairs.

All Red Cross help to disaster victims is an outright gift. No repayment is required or requested. All funds used by the Red Cross for this purpose are voluntarily donated by the American People

Red cross disaster services are carried out by trained voulunteers supported by a few paid staff, Your local chapter needs your help. Why not call or come in soon to find out how you can become a Red Cross Volunteer

Family Disaster Supplies & Preparedness Calendar



The Family Disaster Supplies & Preparedness Calendar is intended to help you take appropriate preparedness actions and create a 3–7 day disaster supply kit before the next emergency happens. Using the calendar, your family can assemble an emergency kit in small steps over a six month period. Check off each of the items you collect or the actions you take during the week. Supplies may be stored all together in a large plastic garbage can with wheels, putting the heavy items at the bottom. When medical supplies, flashlights and emergency items are placed near the top, they can be located quickly for inspecting and restocking. Remember to rotate your perishable supplies and change water every six months. Review this calendar every six months. For example, each time you change your clock, review this list.

Note: You should store 1–2 gallons of water per person for each day. This water is for consumption and sanitation. For this reason the calendar repeats the need to purchase water several times.

MONTH ONE								
Week One	Week Two	Week Three	Week Four					
Grocery Store 1 gallon of water* 1 jar peanut butter* 1 large can juice* hand-operated can opener instant coffee, tea, powdered soft drinks permanent marking pen to mark date on cans & bottled water 1 gallon of water for each pet	Hardware Store crescent wrench heavy rope duct tape 2 flashlights with batteries bungee cords water proof matches	Grocery Store 1 gallon of water* 1 can meat* 1 can fruit* sanitary napkins video tape 1 gallon of water for each pet	Hardware Store plumber's tape crow bar smoke detector with battery tarp					
Also: pet food, diapers, and/or baby food if needed.		Also: pet food, diapers, and/or baby food if needed.	Also: extra medications or prescription marked "emergency use," if needed					
To Do	To Do	To Do	To Do					
 Establish an out-of-state contact to call in case of disaster. Prepare a list of important phone numbers: out-of-state contact, physicians, veterinarian, family, creditors, insurance, etc. Make a family plan. Follow the information from the Workbook or Red Cross brochures. 	 Check your house for hazards. Follow the Reduce Hazards Booklet or Red Cross brochures. Identify which hazards you will reduce first. Locate your gas meter and water shutoffs and attach the proper tool near each. Obtain a collar-tag or microchip for your pet for emergency identification 	Use a video camera to tape the contents of your home for insurance purposes. Store video tape with friend/family member who lives out of town. Investigate home/ rental insurance. Date each can of food using a marking pen.	Install or test your smoke/ fire/carbon monoxide detector. Replace batteries. Tie water heater to wall studs. Follow the diagrams in the Reduce Hazards booklet.					

MONTH TWO			
Week Five	Week Six	Week Seven	Week Eight
Grocery Store 1 gallon of water* 1 can meat* 1 can fruit* 1 can vegetables* 2 rolls toilet paper* extra toothbrush* personal hygiene items: toothbrush, comb, etc. travel size tooth paste	First Aid Supplies of water* eat* compresses getables* collet paper* othbrush* I hygiene items: ush, comb, etc. First Aid Supplies Grocery Stor 1 gallon of water aspirin and/or acetaminophen 1 can ready-to (not concentrate in the compresses) 1 can fruit* 1 can vegetables 2 cold packs		First Aid Supplies scissors tweezers antiseptic thermometer disposable hand wipes sewing kit waterproof plastic container for first aid supplies
Also: special food for special diets.	Also: extra hearing aid batteries, if needed.	Also: extra plastic baby bottles, formula and diapers, if needed.	
To Do	To Do	To Do	To Do
 Have a fire drill at home. For pets, ask veterinarian about appropriate size container for evacuating. (Vets may have info on used containers.) 	 Check your child's day care or school to find out about disaster plans. Take first aid/CPR class. Purchase a camp stove and fuel to boil water as needed 	Research how to become a licensed ham radio operator.	Send some of your favorite family and pet photos (or copies) to family members out of state for safe keeping.

MONTH THREE			
Week Nine	Week Ten	Week Eleven	Week Twelve
Grocery Store	Hardware Store	Grocery Store	First Aid Supplies
 1 gallon of water* 1 can ready-to-eat soup (not concentrate)* liquid dish soap 1 quart plain liquid bleach 1 box heavy-duty garbage bags 	waterproof portable plastic container (with lid) for important papers portable AM/FM radio (with batteries) 1 flashlight (with batteries)	1 gallon of water* 1 large can juice* large plastic food bags 1 box quick energy snacks 3 rolls paper towels 4 teaspoon (or 1ml) measuring device (for use with bleach to treat water)	anti-diarrhea medicine rubbing alcohol 2 pair latex gloves ipecac syrup and activated charcoal (for accidental poisoning) children's vitamins
Also: saline solution and a contact lens case if needed.	Also: space blanket, blankets or sleeping bag for each family member and pet.	Also: sunscreen, if needed.	Also: items for denture care, if needed.
To Do	To Do	To Do	To Do
Place a pair of hard sole shoes and a flashlight under your bed so that they are handy during an earthquake.	 Make photocopies of important papers and store safely. Update animal vaccination records. Put with important papers. 	 Store a roll of quarters for emergency phone calls, extra cash and credit cards. Go on a hunt with your family to find a pay phone 	Take your family on a field trip to main electrical panel, gas meter and water shutoff. Demonstrate how to turn them off. If the valves don't move, contact
* Purchase one item per person		near your home.	the utility for repair.

	MONT	H FOUR	STATE OF THE PERSON NAMED IN
Week Thirteen	Week Fourteen	Week Fifteen	Week Sixteen
Hardware Store whistle ABC Fire extinguisher pliers vise grips local area map hand warmers extra batteries for radio and flashlight	Grocery Store 1 can fruit* 1 can meat* 1 can vegetables* 1 package paper plates* eating utensils package paper cups adult vitamins	Hardware Store extra flashlight batteries masking tape hammer "L" brackets or flexible straps to secure tall furniture to wall studs	Grocery Store 1 can meat* 1 can vegetables* 1 box large heavy-duty garbage bags kleenex 1 box quick energy snacks (granola bars or raisins)
To Do	To Do	To Do	To Do
Find out if you have a neighborhood safety organization and join it!	Develop a neighborhood pet care plan.	 Brace shelves and cabinets. Secure fish tanks, bird houses and reptile cages. 	Make a plan to check on a neighbor who might need help in an emergency.
THE RESERVE OF THE PERSON NAMED IN	MONT	H FIVE	
Week Seventeen	Week Eighteen	Week Nineteen	Week Twenty
Grocery Store 1 box graham crackers assorted plastic containers with lids assorted safety pins dry cereal	Hardware Store "child-proof"latches or other fasteners for your cupboards double sided tape or velcro-type fasteners to secure moveable objects extra rope or leash for pet	Grocery Store 1 box heavy duty garbage bags 1 box quick energy snacks pen and paper	Grocery Store camping or utility knife extra radio batteries Also: for each pet, extra
Also: extra clothing like jacket, towels, hat, umbrella, gloves, shoes, etc.			medications or prescription marked "emergency use," if needed.
Го Do	To Do	To Do	To Do
Arrange for a friend or neighbor to help your children or watch your pets if you are at work.	Pack a"go–pack"in case you need to evacuate.	Have an earthquake drill at home. If you are a licensed ham radio operator, contact a local government agency to volunteer for emergency service.	Find out about your workplace disaster plans.
The same of	Mon	TH SIX	Land Service
Week Twenty One	Week Twenty Two	Week Twenty Three	Week Twenty Fou
Hardware Store heavy work gloves 1 box disposable dust masks screw driver plastic safety goggles	Grocery Store ☐ extra hand-operated can opener ☐ 3 rolls paper towels	Hardware Store battery powered camping lantern with extra battery or extra flashlights for pets, a large ground screw to tie animals to when fences fall	Grocery Store large plastic food bags plastic wrap aluminum foil * Purchase one item per person

Create a Family Disaster Supplies Kit

To Get Started				
Review suggestions in the Emergency	y Preparedness Workbook.			
Check your house for supplies that you already have on hand.				
Decide where to store supplies (food may be packed together in a single container or kept on shelves for easy rotation).				
Meet With Your Family to Pla	an			
Discuss the types of disasters that con	ald occur. Explain how to prepare and how to re	espond.		
Discuss what to do if you need to eva	cuate.			
Practice your plan.				
At the end of six months, review what supplies and preparedness actions.	t you have done. Start with month one of the ca	alendar. Evaluate, rotate and supplement		
Suggested Foods Select foods by y	our family's needs and preferences. Pick low-sal	t, water-packed varieties if possible.		
	, chili, beef stew, spam, corned beef, etc.			
	, peas, beets, kidney beans, carrots, etc.			
Fruit: pears, peaches, mandarin oran				
Cereal: Cheerios, Chex, Kix, Shredde				
Quick Energy Snacks: granola bars, r				
Remember to rotate your supplies every s	ix months			
Storage Tips				
Keep food in dry, cool spot - dark are	a if possible.			
Keep food covered at all times.				
If you open food boxes or cans, do so	carefully, so that you can close them tightly after	er each use.		
Wrap cookies or crackers in a plastic!	bag and inside a tight container.			
Empty opened packages of sugar, drie	ed fruits and nuts into screw-top jars or air tight	t cans to protect them from pests.		
Inspect all food for signs of spoilage b	pefore use.			
Use foods before they go bad, and rep	place them with fresh supplies.			
Mark all foods with purchase date. Us and older ones in front.	se ink or a marking pen. Place new items at the	e back/bottom of the storage area/container,		
The Acadelia Consultor	TT*241-1	Lang life, and the land and the section		
Use* within 6 months:	Use* within one year:	Long life: (if checked annually and in air tight containers and proper conditions)		
powdered milk (box)	 canned condensed milk and vegetable soups 	wheat		
dried fruit (in air tight container)	canned fruits, fruit juices and	vegetable oil		
dry, crisp crackers (in air tight container)	vegetables	dried corn		
potatoes	ready to eat cereals and uncooked	☐ baking powder		
water	instant cereals (in air tight container)	soybeans		
bleach	peanut butter	instant coffee, tea and cocoa		
	ielly	☐ salt		
	hard candy and canned meats	noncarbonated soft drinks		
	vitamin C	white rice		
	water in manufactured sealed	bouillon products		
	container	dry pasta		
*Use or replace these items at the sugges	sted time.	powdered milk (nitrogen-packed)		

This worksheet contains materials originally developed by Chevron, USA, used with permission. The materials present standard information available on preparing for emergencies. Every reasonable effort has been made to ensure the accuracy of the material. East Bay Municipal Utility District, the City of Oakland Fire Services Agency, Chevron, USA, and the authors do not assume responsibility nor liability in how the reader uses the information or the effect of any recommended practice, procedure or product specified in this worksheet and handouts.

	72 Hour Emergency Backpack (For	2 persons)	Cost
Backpack	Red, 2 pouch w/ zippers, padded strong straps		\$10.00
Breathing	4 pack of paper filter masks, N95 Rated	- 10	\$3.95
protection	Or optional, industrial respirator, MSA Combo grade		\$28.00
Water:	8 pints, plastic sealed bottles, (fills partial need for fluids)		\$3.00
	24 canned variety drinks (2 each 12 pack carton) not in ba	ckpack 6.00	\$6.00
Food (sample)	5 Oatmeal/fruit chewy bars, variety, metal foil sealed		\$2.00
change to fit your	5 special nutrition sweetened granola bars, foil sealed		\$3.00
families needs):	5 personal sized packs, cookies, Metal foil sealed		\$1.90
	2 powered dry mile "1 qt." Packets, Metal foiled sealed		\$1.58
	2 fruit flavored drink mix packets (koolaid)		\$1.00
	1 canned meat, tuna, chicken or ham, 12 0z w/ Can opener	r	\$3.00
	1 Peanut butter, 12 oz, hard plastic jar (3040 Calories/jar)		\$2.49
	1 Strawberry jam, 12 oz, Hard plastic (1000 Caloris/jar)		\$3.00
	1 variety fruit cocktail w/ pull top can (200 calories)		\$1.30
	3 Dietary high calorie energy drinks (360 calories each)		\$4.95
	1 box Graham crackers, plastic sealed (300 calories)		\$3.00
	1 Box saltine crackers, plastic sealed (300 calories)		\$3.00
Calories: 12000 2 Fruit in Jello cups, Hard plastic w/ seal top (180 calories))	\$1.76
Cost:~\$35.00	1 Large Can Chiken noodle souyp, pull top (400 calories)		\$2.99
Personal Items:	First aid kit, personal clothing change (vacuum bag prefer	red)	\$5.00
	Dental care kit, Metal foli thermal blankets, plastic poncho		\$3.00
	Soap w/ cloth, toilet paper, liquid hand sanitizer, wet wipe	es	\$4.20
	Mouthwash, 2 Plastic tissue packs, Personal medications f	or 3 days	\$4.00
	Woman/mens grooming, deodorant, water proof matches	S	\$4.25
	Pack weight about 28 lbs	Total Cost:	\$68.37
	OTHER EMERGENCY ITEMS IN CAR/	TRUNK	
Communications:	Cellphone with car charger & use your car radio Or		
	Emergency portable Radio, "Eton" Red Cross Model		\$30.00
	First Aid Kit: Auto Sized J & J (170 items) Red Cross Labeled/Box		\$15.00
(stored in car	Fire Extinguisher, Flashlight, Blanket (cotton/wool) (or sle		400.00
0.1	Rope, Tarp, Small Shovel, Folding Saw, DuctTape, Multi-To	ool	\$20.00
	(hidden safely) 3 days cash (in small bills, with change)		
<u>pocuments:</u>	copies of birth certificates, drivers license		
	Contact lists w/ phone numbers, family assigned meeting	place	

This is just a overall guide, Change to match your families specific needs. All costs are estimates and can vary



Contra Costa County Medical Reserve Corps Frequently Asked Questions

What is a Medical Reserve Corps?

Sponsored by the Office of the Surgeon General, the Medical Reserve Corps (MRC) is a specialized component of Citizen Corps, a national network of volunteers dedicated to ensuring hometown security. MRCs provide the necessary structure to deploy medical and public health personnel in response to emergencies, by identifying specific, trained, credentialed personnel available and ready to serve.

What is the mission of the Contra Costa County MRC?

The mission of the Contra Costa County Medical Reserve Corps (MRC) is to improve the health and safety of the community by training, organizing and utilizing public health, medical and other non-medical volunteers to assist in or augment medical care during disasters, major disease outbreaks or community events.

Who can join?

The Contra Costa MRC is focusing on recruitment of volunteers who would be available during a local disaster and are interested in serving as volunteers in our community during medical and health-related emergencies and events. The MRC is supported by Contra Costa Emergency Medical Services (EMS), Health Services' and Public Health Divisions.

Practicing or retired medical professionals, such as physicians, nurses, EMTs, dentists, pharmacists, mental health counselors, veterinarians, nurse assistants and others are invited to join. Community members without medical training can assist with administrative and other essential support functions.

What are the requirements to join?

- Be at least 18 years of age
- Register with Disaster Healthcare Volunteers www.healthcarevolunteers.ca.gov where you will 'Affiliate' with the Contra Costa MRC
- Complete the MRC application-with background check.
- Orientation/Basic Training
- CPR Certification
- Psychological First Aid Training
- Complete Federal Emergency Management Agency (FEMA) Incident Command System (ICS/IS) on-line courses IS 100 and 700 in the first six months of joining. IS 200 and 800 are also recommended. (They can be accessed at www.fema.gov/nims)

What does the MRC do for you?

- Monthly training
- Networking
- Participation in county and regional exercises
- Emergency Preparedness gear



Contra Costa County Medical Reserve Corps Frequently Asked Questions

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Contra Costa Public Health Clinic Services

Obesity Prevention and Treatment Program
for Latino Families!
In Spanish in your School!





Now available in:

- Concord
- Pittsburg
- Antioch
- Richmond

Having FUN while learning about healthy eating and being active





Prizes!

This Program is a Free service to Contra Costa Health Plan/MediCal Members

Contra Costa Public Health Clinic Services ¡Citas médicas para familias Latinas para la prevención y tratamiento del sobrepeso! ¡En su idioma y en su escuela!

Ahora disponibles en:

- Concord
- Pittsburg
- Antioch
- Richmond





Clínica Móvil

Vamos a DIVERTIRNOS

aprendiendo acerca de nutrición y hábitos saludables







Este Programa es un Servicio Gratuito para Miembros de Contra Costa Health Plan/MediCal

Acerca del Programa Familias Activas y Saludables

- 8 citas médicas en grupo
- Presentadas por un:
 - Doctor
 - Nutricionista
 - Trabajadora de salud (CHW)



Uno de los padres debe asistir a las citas con el niño

¿Cuándo son las citas y cuánto duran?

- Las citas son después de la escuela
- Duran 2 horas
- Dadas cada dos semanas

Usted recibirá las fechas de las citas y la dirección de la escuela una vez que su doctor haya referido a su hijo al programa Familias Activas y Saludables

¿Dónde son las citas?

 Las citas son en la clínica móvil y en la escuela

En la clínica móvil el niño y su mamá se reúnen con el doctor privadamente. A esto le siguen las actividades en grupo en la escuela



About the Active & Healthy Families Program

- 8 group appointments
- Presented by a:
 - Medical provider
 - Nutritionist and
 - Community health worker (CHW)



Parent/guardian must attend with child

When and how long are the appointments?

- The appointments are held after school dismissal
- Last 2 hours
- Are scheduled every other week

The dates of the appointments and the school's address will be given to you after you have been referred to the AHF program by your doctor

Where do the appointments take place?

 Appointments take place in the mobile clinic and in the school premises

In the mobile clinic the child and their parent meet with the medical provider privately. The group activities follow at the school premises



Para más información acerca del programa llámenos al (925) 313-6213 o contáctese con su doctor directamente

For questions and more information about the program call us at (925) 313-6213 or contact your doctor directly



CLINICAL PROGRAM

CENTER FOR NEONATAL TRANSITIONAL CARE

- Premature infants with chronic lung disease, medically stable, weight 1400gm, gestational age under 42 weeks, oxygen, steroid, diuretic or nebulizer therapy
- Neonatal and infant drug withdrawal (medication stabilized)
- Feeding issues
- Gastroesophageal Reflux (GER) management
- Caregiver Training
- · Pulse oximetry monitoring
- · End of life care for infants with conditions incompatible with survival

PEDIATRIC CHRONIC ILLNESS SERVICES

- TPN/IL therapy (stable on current TPN regimen requiring ≤ once/ week lab work, regimen changes ≤ twice/ week. (Enteral feeds are anticipated)
- Pain management inclusive of pain control analgesia pump management/PCA, CADD
- Palliative care and symptom management
- IV antibiotic therapy with PICC/Hickman/Broviac/Infusion pumps
- HIV management (ISOL)
- Lead poisoning/Chelation therapy
- Gastroesophageal Reflux (GER) management
- Urinary catheter management
- Ostomy management
- Medication management, i.e. weaning and adjustments of medications
- Feeding dysfunction issues (NG/NJ/ND tube feeding)
- Diabetes and insulin pump management

POST-SURGICAL SERVICES

- Caregiver training. Reinforcement of care plan from referring institutions
- Wound management including wound vacs
- GI/PEG management
- Tracheostomy management (1st trach change to be completed by referring institution prior to transfer)
- VP Shunt
- Orthopedic procedures
- · Epidural catheter management

PEDIATRIC PULMONARY SERVICES

- Oxygen weaning (patient ≤ 1/2L if < 10kg and 1L if > 10kg with pulse oximeter)
- · Chronic Lung Disease management
- · Cystic Fibrosis care
- · Tracheostomy management after first trach change
- · Chronic Asthma management
- Caregiver training. Reinforcement of care plan from referring institutions
- Stable vent management
- · Chest tube management
- · Oxygen therapy as needed
- Stable CPAP/BIPAP management
- · Peak Flow measurements
- Nebulizer treatments
- Cough assist and vest therapy

OTHER SPECIALTY CLINICAL SERVICES

- 24 hour Registered Nurse coverage
- Aquatic therapy
- Child life therapy by a certified Child Life Specialist providing individualized therapeutic interventions, activities and expressive therapies
- · Family counseling provided by Clinical Psychologist
- Related disease management (Muscular Dystrophy, Cerebral Palsy, Traumatic Brain Injury)
- Ongoing Psychosocial Support by Social Worker for all family members including bereavement services
- · Community advocacy & service coordination
- Compassionate extubation facilitation
- · End of life care and symptom management for life limited children and young adults
- · George Mark care, up to 3 days allowed for viewing, wakes and for family transition
- Coordination of organ and tissue donation services

PHYSICIAN SERVICES

- 24 hour Physician oversight
- Referring Physician can continue to manage patient at GMCH
- Option for referring Physician to have End of Life care patient managed by GMCH Physician

OTHER

- · Family Suites for end of life care
- · Sensory stimulation room
- Pet therapy
- Music therapy
- · Dance/Movement therapy

CONTACT: KATHY CHONG-LEE, RN CASE MANAGER klee@georgemark.org (510) 346-1285

3/2016



Where hospital meets home www.georgemark.org

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George Mark Children's House

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Social Worker Direct: 510.346.1273 pmaloney@georgemark.org

Colette Case, MS, CCLS

Child Life Specialist Direct: 510.214.4802 Cell: 408.529.0678 ccase@georgemark.org

Shannon Beatty

Physician Liaison Direct: 510.346.1262 Cell: 925.785.3941 sbeatty@georgemark.org



BY THE NUMBERS: FY 2014-2015

POPULATION SERVED





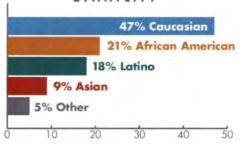
PATIENT LENGTH OF STAY



AVERAGE LENGTH OF STAY



ETHNICITY



ADMISSIONS



136 PATIENTS



30 RE-ADMISSIONS

AVERAGE DAILY PATIENT CENSUS

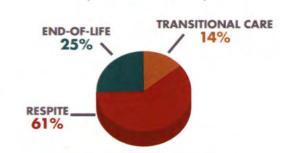
3.4

PATIENTS PER DAY



TYPE OF CARE

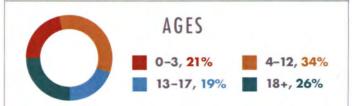
By Patient Care Days



GEOGRAPHICAL REACH



in California





Subject: Admission Policy Policy #: 8.2

George Mark Children's House

ren's Policy and Procedure

Effective Date: 2/16 Revised Date: 4/16

POLICY

George Mark Children's House (GMCH) provides palliative, end-of-life, transitional and respite care for those children and adolescents diagnosed with a life-limiting condition. Our Interdisciplinary Care Team customizes a variety of services tailored for each child and their unique needs.

For respite families, GMCH requires a tour prior to the first admission. Signature of parents/guardians will be required to acknowledge receipt of, and agreement with the GMCH admission policies at the time of the tour. Respite care is at the subacute level (074), generally less than that provided in general acute hospitals but more intense than that provided in skilled nursing facilities.

Effective April 1, 2016, GMCH policies will be transmitted to families and guardians of patients. Prior to admission to GMCH, parents and/or guardians will participate in a Family Meeting with the appropriate GMCH Care Team to review standards of care and the length of service provided by George Mark. For respite patients, required documents must be signed and received in the GMCH Admission Office one week prior to the patient's admission. The absence of signed documents will result in delaying admission.

New Referrals effective April 1, 2016

- 1. End-of-life care will be provided to children and young adults up to the age of 25.
- 2. Admission for transitional care will be provided to children and young adults up to the age of 22 and thereafter on a case-by-case basis, subject to medical criteria.
- Admissions for respite care will be provided to children up the age of 22, dependent on level of care required and operational considerations.
 - a. For patients at 21 years of age, GMCH will work with families to help coordinate alternative adult services to prepare for the transition to an adult environment.
- 4. The length of respite care will be agreed to and confirmed in advance of admission.
 - a. Respite care consists of a two-night minimum stay at GMCH.
 - Respite care will be limited to five (5) consecutive nights, which may be extended on a case-by-case basis dependent on level of care required and operational considerations.

Current Patients as of April 1, 2016

- Respite Care Admissions for respite care will be provided to children up to the age of 22, dependent on level of care required and operational considerations.
 - a. For patients at 21 years of age, GMCH will work with families to help coordinate alternative adult services to prepare for the transition to an adult environment.
 - For young adults who have exceeded the age criteria set forth above, GMCH will honor current respite commitments through June 30, 2016.
- The length of respite care will be agreed to and confirmed in advance of admission.
 - a. Respite care consists of a two-night minimum stay at GMCH.

Subject: Admission Policy Policy #: 8.2

George Mark Children's House

Effective Date: 2/16 Revised Date: 4/16

Policy and Procedure

- Respite care will be limited to five (5) consecutive nights, which may be extended on a case-by-case basis dependent on level of care required and operational considerations.
- 3. Admission for transitional care will be provided to children and young adults up to the age of 22 and thereafter on a case-by-case basis subject to medical criteria.
- 4. End-of-life care will be provided to children and young adults up to the age of 25.

Staffing for Patient Care

- 1. The GMCH staffing model is based on acuity level and patient census.
- 2. GMCH does not provide one-on-one nursing care, child care or behavioral oversight.

Scheduling Guidelines for Respite Care

George Mark Children's House endeavors to serve the growing number of families who benefit from the services of GMCH by providing an exceptional experience for all of our families. The following reservation guideline for Respite Care has been established:

- Families are encouraged to reserve their stay thirty (30) days in advance of the requested date and may reserve up to six (6) months in advance.
- The number of respite care days in a calendar year is generally governed by Regional Center policies.
- To serve more Respite children and families, GMCH limits the total nights of respite care in a fiscal year (July1 – June 30) to no more than twenty-one (21) nights.
- No more than five (5) consecutive nights during one stay.
- Children will be placed on a Waiting List if the families' requested dates are unavailable at that time.

Admission Time for Respite Care

Monday – Friday at the hours of 9:00 am, 11:00 am and 4:00 pm Saturday and Sunday at the hour of 10:00 am

Discharge Time for Respite Care

Monday – Friday at the hours of 9:00 am, 11:00 am and 4:00 pm Saturday and Sunday at 11:00 am and 2:00 pm





Effective Date: 2/16 Revised Date: 4/16

Idren's Policy and Procedure

1.	We give permission to use any pho name, age and diagnosis. Yes		o's taken/created including child's first
2.	Does your household annual incom to our application for Grant funding		family of 4)? This information is relevantNo
I have	read and understand the policies set	forth above.	
Signati	ure on this document represents agre	eement to abide by	the policies contained herein.
Child's	Name:		
Parent	/Guardian Name (Please print)		
Parent,	/Guardian Signature	GN	ИСН Staff
		_	
Date		Da	ite

Attachment: 8.2 A. Internal Admission Procedures for George Mark Children's House.



WHAT'S THE DIFFERENCE?

RESPITE

TRANSITIONAL END-OF-LIFE

Short-term care administered at any time	Provide care between the hospital and home	Usually administered within the last 6 months of life
Any individual with special needs	Implementing goals of care based on child's needs	Giving the patient comfort and peace
Allows parents time away from their child	Reinforce family education and build confidence to manage care at home	No curative measures
Gives the parents time to "recharge" physically and emotionally	Reduce length of stay in hospital	An understanding that the patient will only live for a short period of time
Having their child's needs met by a medically certified team	Ultimately reduce need for ER visits and readmissions to hospital	Halt any medical procedures to prolong life

HOW MANY AMERICAN CHILDREN WOULD BENEFIT?

