Judith Palmieri, RN  
Contra Costa Regional Medical Center and Health Centers  
For being very organized and maintaining excellent relationships with both co-workers and providers. For working on her days off and assuming the role of relief charge nurse.  
-Nominated by Mary Knodt

Shira Dennis  
Hospital Attendant  
Contra Costa Regional Medical Center and Health Centers  
For going above and beyond to help patients and nurses during the past few busy nights on 5D. For her positive attitude and being very caring to her patients.  
-Nominated by Eddie Mendoza Ong

Karen Gonzalez  
Systems Analyst II  
Information Technology  
For guiding and assisting with complex issues and providing exceptional resources during the go-live of our new claims billing application. For going above and beyond to help our department with a successful implementation.  
-Nominated by Sandra Lopez

Elba Reyes  
Clerk-Senior Level  
Contra Costa Regional Medical Center and Health Centers  
For your quick assistance in scheduling appointments for our patients who are staying at the Respite Center.  
-Nominated by Gigi Bolanos

Aung Lin  
Clerk-Experienced Level  
Contra Costa Regional Medical Center and Health Centers  
For always having a smile, being a hard worker and a great team player.  
-Nominated by Mary Knodt

Christine Conner  
Clerk-Senior Level  
Contra Costa Regional Medical Center and Health Centers  
For always being a shining light while doing a seemingly endless amount of work with consistency and great accuracy. For always treating patients with kindness and understanding. For being a great co-worker and brightening our night shifts with her fun sense of humor.  
-Nominated by Eric Stessel

Ogechi Nnanna, RN  
Contra Costa Regional Medical Center and Health Centers  
For her exceptional care to her patients, and for stopping to help any patient with patience and a smile. For being a great team member and always willing to help others.  
-Nominated by De Ann Bologna

Ian Williams  
Hazardous Materials Specialist II  
Environmental Health and Hazardous Materials  
For being an excellent mentor to me in my new position. For being thorough, patient and encouraging. For being someone I can always count on when I need help.  
-Nominated by Fahlon Francis

Jeanette Peel  
Medical Staff Coordinator  
Contra Costa Regional Medical Center and Health Centers  
For going above and beyond to help Credentials in the Medical Staff Office. For being a huge help to me. For helping co-workers during periods of staffing shortages while also completing her own duties.  
-Nominated by Ashley Cramer

Byron Varnado  
Environmental Services Supervisor  
Contra Costa Regional Medical Center and Health Centers  
For being responsive to the needs of the patients and staff in Psychiatric Emergency Services, and for his positive attitude every day.  
-Nominated by Ngozi Emenalom

Sharricci Fourte-Dancy  
Medical Social Worker II  
Contra Costa Health Plan  
For her phenomenal skills and for stepping in to take over my case. For doing a lot of triage on my behalf.  
-Nominated by a CCHP Member

Jill Honeyman  
Administrative Analyst  
Contra Costa Regional Medical Center and Health Centers  
For her dedication and expertise in improving safety for all and for addressing every safety concern that is brought to her attention.  
-Nominated by Juliette Manry
Phoebe Oliveira, RN  
Public Health  
For her hard work, dedication and passion working with the Medication Assisted Treatment Program. For providing invaluable and greatly appreciated assistance to providers and patients.  
-Nominated by Rachael Birch

Michael Duran  
Web Designer  
Office of the Director  
For his artistic ability in creating beautiful multi-cultural breastfeeding posters that are displayed in community clinics throughout the County and the State. For creating posters that help normalize breastfeeding as the best method of infant feeding for mothers and babies.  
-Nominated by Mary Kiefer

Alfeo Reminajes, MD  
Behavioral Health Services  
For going the extra mile for patients and staff during difficult situations, and for maintaining a wonderful sense of humor and style.  
-Nominated by Sue Meltzer

Maritess Rayrao, LVN  
Contra Costa Regional Medical Center and Health Centers  
For organizing a meeting of stakeholders, creating a sensible workflow, overcoming logistical issues and improving the process for lab draws in the Martinez Detention Facility.  
-Nominated by Kandy Heinen and Jessica Hamilton

Ward Smedt  
Patient Financial Services Specialist  
Contra Costa Regional Medical Center and Health Centers  
For going the extra mile to assist a hospitalized patient to reestablish his cancelled health insurance. For keeping the patient and nurse updated during the process.  
-Nominated by Maureen Morelli

Eskinder Daba  
Charge Nurse  
Contra Costa Regional Medical Center and Health Centers  
For always going above and beyond for patients. For being an excellent team player and handling extremely difficult situations well.  
-Nominated by Sue Meltzer

Alvaro Rivas  
Medical Social Worker I  
Public Health  
For providing excellent service to our patients, being a team player and an asset to the West County Health Center.  
-Nominated by Sue, Norma and Via

Napoleon Dargan  
Student Intern Level IV  
Contra Costa Regional Medical Center and Health Centers  
For providing excellent services to patients and staff and for being a wonderful team player and gentleman.  
-Nominated by Sue and Norma

Genevieve Nwosu, LVN  
Contra Costa Regional Medical Center and Health Centers  
For working above and beyond while handling difficult situations.  
-Nominated by Sue Meltzer

Connie James  
Health Equity Program Manager  
Socorro Padilla  
Contract Employee  
Public Health  
For tirelessly helping patients nonstop. For being team players with beautiful smiles.  
-Nominated by Sue Meltzer

Albert Fam  
Mental Health Clinical Specialist  
Behavioral Health Services  
For being a highly skilled clinician and colleague. For being wonderful with patients and staff, and for making people feel better about life.  
-Nominated by Sue Meltzer

Val Alex Empleo, LVN  
Contra Costa Regional Medical Center and Health Centers  
For always being thorough and going above and beyond to assist patients and staff. For being courteous, kind, and extremely professional.  
-Nominated by Sue Meltzer

Sharman Wong, OD  
Contra Costa Regional Medical Center and Health Centers  
For providing service excellence to patients and staff for over 30 years.  
-Nominated by Sue Meltzer
Jessica Los Banos, LVN  
Contra Costa Regional Medical Center and Health Centers  
For her great attitude and professional work ethic and for going the extra mile to provide excellent patient care.  
-Nominated by Sue, Norma and Via

West County Staff  
Contra Costa Regional Medical Center and Health Centers  
For working diligently to provide service excellence to patients and each other.  
-Nominated by Sue Meltzer

Nursing Staff at North Richmond Center for Health  
Contra Costa Regional Medical Center and Health Centers  
For always going the extra mile for patients and staff. For being kind, considerate and having great work ethics.  
-Nominated by Sue Meltzer

David Carey, MD  
Contra Costa Regional Medical Center and Health Centers  
For always providing service excellence to patients and for being nice to co-workers.  
-Nominated by the West County Social Workers

Bertha De La Paz  
Community Health Worker II  
Contra Costa Regional Medical Center and Health Centers  
For being a pillar for the West County Health Center for many years. For providing service excellence to patients always with a smile.  
-Nominated by West County Social Workers

Mariana Dailey  
Senior Health Education Specialist  
Public Health  
For developing a web-based training program to advance promotion of safe sleep recommendations, and reduce the risk of Sudden Infant Death syndrome. For developing this tool and making it available to all health services employees.  
-Nominated by Natalie Berbick

Sue Meltzer  
Medical Social Worker II  
Contra Costa Regional Medical Center and Health Centers  
For taking the time to acknowledge her co-workers for the amazing service excellence they provide to our patients and staff. For giving me the pleasure of reading the stories and unselfish acts of kindness she observes and consistently recognizes among your peers.  
-Nominated by Anna Roth

Rochelle Frost  
Medical Social Worker II  
Contra Costa Regional Medical Center and Health Centers  
For consistently going above and beyond to provide patients and families with compassionate support and community resources. For being a proactive team player and for always looking for ways to improve care and services.  
-Nominated by Kristina Serrano

Stephanie Batchelor  
Mental Health Community Support Worker II  
Contra Costa Regional Medical Center and Health Centers  
For going the extra mile to provide support, compassion and empathy to patients during their toughest times.  
-Nominated by Sinai Castaneda

Danielle Brenes  
Mental Health Clinical Specialist  
Contra Costa Regional Medical Center and Health Centers  
For being compassionate and empathetic to all patients making sure they receive every service that will help them get well.  
-Nominated by Stephanie Batchelor

Tiana Washington  
Mental Health Clinical Specialist  
Contra Costa Regional Medical Center and Health Centers  
For going the extra mile to make sure all services are provided to patients before they leave the clinic. For being compassionate and nice to all.  
-Nominated by Danielle Brenes

Lashurn Ferrell  
Mental Health Clinical Specialist  
Contra Costa Regional Medical Center and Health Centers  
For being a great team player and supporting patients in all their needs.  
-Nominated by Stephanie Batchelor
Sinai Castaneda  
Mental Health Clinical Specialist  
Contra Costa Regional Medical Center and Health Centers  
For her warm, compassionate spirit, always going the extra mile to serve patients.  
-Nominated by Lashurn Ferrell

Maria Fairbanks, RN  
Emergency Medical Services  
For her exemplary work as care coordinator for High Risk Heart Attack (STEMI) and Stroke System. For being recognized by her peers and by the American Heart Association as a leader in supporting comprehensive coordinated care throughout the EMS community to improve patient care outcomes. For being sought out as a speaker at regional conferences because of her expertise in this area.  
-Nominated by Patricia Frost

Concord Health Center Nursing Staff  
Contra Costa Regional Medical Center and Health Centers  
For providing exceptional healthcare to their patients. For their daily caring, compassion and dedication to excellence in healthcare.  
-Nominated by Kelley Taylor

Tamra Groode, FNP  
Erin Daisley, FNP  
Public Health  
For going above and beyond to make sure that we keep our clinics running by their willingness to work without a nurse from time to time and by providing coverage to clinics.  
-Nominated by Public Health Clinic Services Staff

Do YOU KNOW SOMEONE  
Going the Extra Mile?  
To recognize a CCHS employee, vendor or volunteer for outstanding Service Excellence performance, submit the commendation form by email to wanda.session@hsd.cccounty.us or fax to 925-957-5401. Forms are on our website (cchealth.org on the About Us page) or iSITE, our intranet, at http://cchs/  
Nominations are subject to approval by Division Directors.