You’re a GEM for Going the Extra Mile

James Maugeri
Clerk-Experienced Level
Contra Costa Regional Medical Center and Health Centers
For going above and beyond to deliver excellent customer service. For remaining professional, courteous, and thorough while scheduling a large volume of appointments daily.
♦Nominated by Sihina Tatum

Anne Marie Andreasen, RN
Contra Costa Regional Medical Center and Health Centers
For her daily support of staff and for going above and beyond in the care for our prenatal patients.
♦Nominated by Healthy Start Staff

Corey Bagsby
Member Services Counselor
Contra Costa Health Plan
For going the extra mile to learn about and clarify the many Medi-Cal disenrollment rules and for continuing to follow up in a timely manner.
♦Nominated by Khamisi Knox

Roylen Stack
Clarissa Domen
Wedad Shammas
Kim Dao
Accountant III
Durae Sheppard
Account Clerk-Experienced Level
Tina Kingsley-Paulson
Account Clerk-Experienced Level
Fred Rivera
Retiree Temp

Laura Lejano
Student Worker
Public Health
For stepping up to work as a team and get the work done after our department went through a difficult period. For keeping positive and cheering me up when I needed it.
♦Nominated by Sherry Martija

Nancy Benavides
Administrative Services Assistant III
Laura Volante
Administrative Analyst
Public Health
For their hard work in getting billings done, demands reviewed and requests from Finance completed. For working patiently with subcontractors.
♦Nominated by Sherry Martija

Tashionna Goodwin
Clerk-Senior Level
Public Health
For quickly completing important tasks while maintaining her smile, and for being encouraging and hopeful during the HFA accreditation process.
♦Nominated by Claudia Sanchez

Alma Arias
Community Health Worker Specialist
Public Health
For bringing honesty, kindness, perseverance, prudence, and social intelligence to our program. For her positive attitude and for always reminding the team of what is important in our work.
♦Nominated by Claudia Sanchez

Patricia Creel
Community Health Worker Specialist
Public Health
For bringing leadership, perseverance, prudence, spirituality and gratitude to our program. For being courageous by asking the necessary questions.
♦Nominated by Claudia Sanchez

Eliza Virata, RN
Public Health
For taking on new responsibilities in the newborn/lactation clinic at the West County Health Center with compassion, skill and efficiency. For ensuring our newborn babies and families are treated with excellent care and timely follow up.
♦Nominated by Leigh Pierson Brown

Vanessa Wilson
Medical Social Worker II
Contra Costa Health Plan
For going above and beyond to provide a safe place and transportation for my disabled wife while I was hospitalized.
♦Nominated by a Patient’s Husband
Holly Longmuir  
**Nursing Program Manager**  
Contra Costa Regional Medical Center and Health Centers  
For being an extremely hard worker, taking on challenges, and being a resource. For always putting patient care first.  
◊ Nominated by Lisa Smith-Johnston

Marta Rincon  
**Clerk-SpecialistLevel**  
Public Health  
For going above and beyond by taking the time to assist me with a software issue. For the efficiency and patience she demonstrated and for teaching me how to operate the software myself.  
◊ Nominated by Jami Daviner

GiGi Bolanos  
**Community Health Worker II-Project**  
Public Health  
For going the extra mile to help one of our homeless hospice patients. For always offering suggestions and support in helping our patients. For her compassion and endless energy.  
◊ Nominated by the Health Care for the Homeless Team

Carmen Landry-Garner  
**Systems Analyst II**  
Information Technology  
For going the extra mile to give specialized ccLink classes to one of our contractors. For taking the time and making it easy for them to be trained.  
◊ Nominated by Sue Pfister

Victoria Pickett  
**Certified Nursing Assistant**  
Contra Costa Regional Medical Center and Health Centers  
For going above and beyond to ensure patients are safe and comfortable. For her hard work and for providing help to patients and staff.  
◊ Nominated by Eddie Mendoza Ong

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**DO YOU KNOW SOMEONE Going the Extra Mile?**

To recognize a CCHS employee, vendor or volunteer for outstanding Service Excellence performance, submit the commendation form by email to wanda.session@hsd.cccounty.us or fax to 925-957-5401. Forms are on our website (cchealth.org on the About Us page) or iSITE, our intranet, at http://cchs/  
Nominations are subject to approval by Division Directors.