Linda Wise  
Medical Social Worker II  
Contra Costa Regional Medical Center and Health Centers  
For helping me when I was at my lowest low, working to discover what was making me feel so negative and guiding me to see the positive in life.  
♦Nominated by a Patient  

Sead Alispahic  
Institutional Services Worker-Lead  
Contra Costa Regional Medical Center and Health Centers  
For being a gem at his job as housekeeper lead/supervisor at night. For acting quickly and for always being willing to assist nursing staff when needed. For being a knowledgeable resource for his coworkers.  
♦Nominated by Maria Panaligan  

Beth Armentano  
Research and Evaluation Manager  
Public Health  
For her dedicated response to the October PG&E power shutoff events. For working through multiple datasets to identify vulnerable individuals in the areas that had electrically powered durable medical equipment. For assisting outreach teams to connect with those individuals and help with safety plans during the power outages.  
♦Nominated by Chris Farnitano, MD  

Chiye Avila  
Clerk-Experienced Level  
Contra Costa Regional Medical Center and Health Centers  
For always going the extra mile for over 20 years. For being a sweet, kind and professional person to work with.  
♦Nominated by Sue Meltzer, Norma Martinez, Via Linder  

Gerie Barry  
Secretary-Advanced Level  
Office of the Director  
For being an outstanding professional and going the extra mile in her work.  
♦Nominated by Sue Meltzer  

Lolly Bhandal, RN  
Contra Costa Regional Medical Center and Health Centers  
For going the extra mile to find staff to provide excellent patient care for a distressed ill patient.  
♦Nominated by Sue Meltzer  

Amy Callan  
Education and Training Specialist  
Contra Costa Regional Medical Center and Health Centers  
For going the extra mile to find new methods of training staff and bringing new topics of importance to the clinics. For truly caring about the needs of all the clinics she covers and for being cheerful, funny and hard working.  
♦Nominated by Lisa Smith-Johnston  

Jeff Cameron  
Network Manager  
Tue Tran  
Network Administrator  
Information Technology  
For their help troubleshooting our EHSD/HSD network and printing issues. For their commitment to finding a solution, and for their thoughtful problem-solving abilities.  
♦Nominated by Rachael Birch  

Jasmine Campos  
Account Clerk Supervisor  
Contra Costa Regional Medical Center and Health Centers  
For assisting Personnel with a highly time-sensitive process affecting our hiring procedures. For being a leader who is consistently professional and welcoming of our inquiries. For being a valued Materials Management team partner.  
♦Nominated by Carmen Piggee  

Dawn Dailey, PhD, RN, PHCNS-BC  
Program Manager  
Jaime Baculpo, PHN  
Alicia Grand, PHN  
Maritza Vukalcic, PHN  
Riza Wilford, PHN  
Nayeli Zavala, PHN  
For recognizing that technology had the potential to strengthen the connection between moms and their nurses, and better serve families enrolled in the Nurse-Family Partnership.
participating in the conceptualization and design of the innovative GoalMama app, and helping test it for use nationally.

♦ Nominated by Rusty Keilch

Cynthia Daniels
Community Health Worker I
Public Health

For embracing her role with Choosing Change and creating workflows to help streamline our voicemail system and provide more patient-centered care.

♦ Nominated by Marissa Elliott

Carla Del Guercio-Domnick
Medical Social Worker II
Contra Costa Regional Medical Center and Health Centers

For being a wonderful team leader who always goes the extra mile for patients and staff.

♦ Nominated by Sue Meltzer

Jeannie Detomasi
Secretary-Advanced Level
Contra Costa Regional Medical Center and Health Centers

For always going the extra mile to provide excellent service. For being helpful, professional and caring with patients and staff.

♦ Nominated by Sue Meltzer

Mireya Diaz, RN
Contra Costa Regional Medical Center and Health Centers

For doing an amazing job as an acting charge nurse. For taking on many issues and resolving them quickly and professionally. For her straightforward way of thinking and her desire to keep the clinic running smoothly.

♦ Anonymous Nominator

Lynnette Dixon, LVN
Contra Costa Regional Medical Center and Health Centers

For her energy and for always going the extra mile for patients and staff.

♦ Nominated by Sue Meltzer

Andre Doucette
Information Systems Technician I
Information Technology

For going above and beyond the call of duty to assist my office in setting up Wi-Fi at the last minute for a large meeting on suicide prevention. For his excellent customer service, following through to ensure that all was working and passing on information we needed to set up Wi-Fi for our new office.

♦ Nominated by Audrey Montana

Sylvia Elizarraraz
Safety Services Manager
Personnel

For being instrumental in the success of beating the deadline for our Traveling Nurse to complete his required educational learning. For making it possible after one short call to Sylvia to log him in both sites after we had tried unsuccessfully for two weeks.

♦ Nominated by DeAnn Bologna

Jacqueline Esguera
Education and Training Specialist
Contra Costa Regional Medical Center and Health Centers

For making it a habit of giving 120% to any task she takes on. For providing complete and thorough education to her staff, stepping up to take on lead roles for her team and for always finding time to help others.

♦ Nominated by Lisa Smith-Johnston

Karl Fischer
Community & Media Relations Specialist
Office of the Director

For his great communications work during the recent power shutoffs and the NuStar fire. For keeping the public informed in a timely way during these events.

♦ Nominated by Will Harper

Gregory Garcia
Information Systems Assistant II
Erik Mann
Marc Matute
Information Systems Technicians II
Information Technology

For troubleshooting and replacing a broken keyboard. For responding
Director’s Report

quickly and working together to get the employee’s workstation back up and running by the end of the day.

◆ Nominated by Jackie Peterson

**Eleonara Granados, RN**
**Contra Costa Regional Medical Center and Health Centers**

For proving good communication, outstanding effort, thorough documentation and overall service excellence.

◆ Nominated by Sue Meltzer

**Cynthia Gutierrez**
**Clerk-Senior Level**
**Behavioral Health**

For going above and beyond in her workplace.

◆ Nominated by Rikky Torres

**Maria Teresa Hernandez**
**Clerk-Senior Level**
**Contra Costa Regional Medical Center and Health Centers**

For always being willing to go the extra mile, providing excellent service to staff and patients.

◆ Nominated by Sue Meltzer

**Sandeep Jhutty**
**Institutional Services Aide**
**Contra Costa Regional Medical Center and Health Centers**

For keeping our unit clean and making it conducive for healing. For going above and beyond, seeking out more tasks to work on whenever she has downtime, answering our pages promptly, and doing her duties excellently.

◆ Nominated by Maria Panaligan and Janice Prado

**Suzzette Johnson**
**Substance Abuse Program Manager**
**Public Health**

For her 20-plus years of outstanding leadership as a program manager in the Alcohol and Other Drugs Services (AODS) and Family, Maternal and Child Health (FMCH) programs. For making Contra Costa Health Services a better place to work and Contra Costa County a better place to live.

◆ Nominated by Linda Wise

**Karen Kelly, RN**
**Contra Costa Regional Medical Center and Health Centers**

For keeping her cool and resolving issues promptly and professionally, willing to take on any role needed. For inspiring our staff and bringing out the best in each of us. For going above and beyond every day for the clinic, patients and staff. For being the rock of our clinic.

◆ Nominated by the Brentwood Health Center Staff

**Terrie Kent**
**Mental Health Specialist II**
**Behavioral Health**

For being an excellent conservator, always going above and beyond to meet the needs of her consumers.

◆ Nominated by Rikky Torres

**Ben Kim, MD**
**Contra Costa Regional Medical Center and Health Centers**

For going above and beyond to make time to see a new patient who needed immediate dental care. For proving genuine and loving care to his patients.

◆ Nominated by a Patient

**Doris King, LVN**
**Contra Costa Regional Medical Center and Health Centers**

For the amazing work she does as a panel coordinator at the West County Health Center For making our patients happier by obtaining their orders and prescriptions in a timely manner and for being an inspiration for the rest of the staff.

◆ Nominated by Moges Hailemariam
For always going the extra mile for patients and staff. For being helpful and for providing service excellence daily and always with a smile.

Nominated by Sue Meltzer

Nula Lakha-Jackson
Latasha Stewart
Larry Williams
Certified Nursing Assistants
Contra Costa Regional Medical Center and Health Centers

For going above and beyond in their duties to promote patient cleanliness and safety every shift they are assigned to the 5D night shift floor.

Nominated by Eddie Mendoza Ong

Dr. Fernando Liquido
Contra Costa Regional Medical Center and Health Centers

For caring and going the extra mile while providing excellent service to patients and staff.

Nominated by Sue Meltzer

Margy Lundstrom, RN
Public Health

For being a dedicated and selfless nurse. For going above and beyond to keep our patients healthy and to protect their quality of life. For being a true advocate for all our patients.

Nominated by Sally Reader

Martin Lynch
Planner/Evaluator-Level B
Public Health

For his invaluable GIS skills that enabled us identify and contact people reliant on electronic durable medical equipment who were affected by the recent power shutoffs.

Nominated by Daniel Peddycord

Norma Martinez
Medical Social Worker II
Contra Costa Regional Medical Center and Health Centers

For over 20 years of providing service excellence with a warm heart and beautiful mind. For being a conscientious, caring social worker and coworker who cares about clinic coverage and steps in to assist where needed. For being an inspiring leader and for providing helpful input wherever she goes.

Nominated by Sue Meltzer and Via Linder MSS Dept

Benet Moody
Clerk-Senior Level
Behavioral Health

For going the extra mile to help her coworkers and clients.

Nominated by Rikky Torres

Mary Murphy, RN
Nursing Shift Coordinator
Contra Costa Regional Medical Center and Health Centers

For being a calm, reasonable, supportive, direct and wonderful supervisor with a sense of humor. For going above and beyond in helping me handle a misunderstanding and assisting me in providing the care needed for my patient. For her great leadership!

Nominated by Harkaren Bhandal

Vanessa Najar-Ramirez
Community Health Worker II
Contra Costa Regional Medical Center and Health Centers

For her “can do” attitude. For going above and beyond to coordinate and provide transportation home for a patient after surgery.

Nominated by Linda Wise

Deborah O’Hara
Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers

For always going above and beyond to help our pregnant patients who are in dental pain receive the earliest possible appointments. For always working on behalf of our patients.

Nominated by Linda Wise
Angelique Parker
Clerk-Specialist Level
Contra Costa Regional Medical Center and Health Centers

For always going the extra mile for everyone. For being sweet, kind and professional and for helping staff help patients.

♦Nominated by Sue Meltzer

Daylen Perdue
Institutional Services Worker
Contra Costa Regional Medical Center and Health Centers

For taking the time to dust the staffing office. For always making sure our area is clean.

♦Nominated by Shenna Madison

Nancy Photyphom
Community Health Worker II
Poonam Randhawa, RN
Contra Costa Regional Medical Center and Health Centers

For providing service excellence and for welcoming all they see with their smiling eyes.

♦Nominated by Sue Meltzer

Gina Reed
Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers

For being courteous and kind with a great sense of humor. For always going the extra mile while providing service excellence.

♦Nominated by Sue Meltzer

Monica Rodas
Information Systems Technician I
Information Technology

For the superior teamwork she provided when setting up our new office. For her excellent customer service, patience, expertise, and willingness to come to the office when needed.

♦Nominated by Audrey Montana

Dennis Romero
Institutional Services Aide
Contra Costa Regional Medical Center and Health Centers

For continually demonstrating high respect for his job and the people he encounters. For going above and beyond on every project he works on with a great eye for detail! For his pleasant smile that radiates from ear to ear.

♦Nominated by Pat Bernhardt

Joette Rosalez
Institutional Worker-Generalist
Contra Costa Regional Medical Center and Health Centers

For always being positive and helpful. For doing a great job maintaining our clinic and for going the extra mile to sanitize my workspace.

♦Nominated by Sally Reader

Maryann Silva
Certified Medical Assistant
Contra Costa Regional Medical Center and Health Centers

For assisting patients with a smile and forever going the extra mile. For being kind, intelligent and extremely professional.

♦Nominated by Sue Meltzer

Kathy Sitton
Clerk-Specialist Level
Personnel

For stepping up to assist me in completing 12 documentation requests for the Antioch and Brentwood Health Centers. For her supportive attitude in dealing with the pressure to meet a deadline and for her absolute demonstration of being a team player promoting positivism in the work place.

♦Nominated by Armi Lopez

Erinn Smith, LVN
Contra Costa Regional Medical Center and Health Centers

For being very professional and going the extra mile while helping patients and staff.

♦Nominated by Sue Meltzer

Beverly Sousa, RN
Contra Costa Regional Medical Center and Health Centers

For ably stepping into the role of acting charge nurse at Brentwood Health Center. For remaining calm under
pressure and for responding with professionalism and a positive attitude.

❖Anonymous Nominator

Kasey Stifle, LVN
Contra Costa Regional Medical Center and Health Centers
For providing service excellence to staff and patients.
❖Nominated by Sue Meltzer

Julia Surges
Planner/Evaluator-Level A
Public Health
For her willingness to take on new projects and tasks. For her ability to set boundaries and expect accountability from her colleagues.
❖Nominated by Rachael Birch

Francisco Taylor
Account Clerk-Experienced Level
Contra Costa Regional Medical Center and Health Centers
For always being patient with my time-sensitive processing inquiries. For consistently being professional, kind, calm and considerate. For being a valued Materials Management team partner to Personnel.
❖Nominated by Carmen Piggee

Rosalind Walker, RN
Contra Costa Regional Medical Center and Health Centers
For being a great resource nurse, always taking the time to listen, responding when a patient or staff member needs help, and being the face of calm when things are busy. For her expertise and for making the unit better.
❖Nominated by Harkaren Bhandal, RN

Kara Weinreich
Education and Training Specialist
Contra Costa Regional Medical Center and Health Centers
For sharing her vast experience with everyone with a positive demeanor. For being a wonderful resource for new ideas and for always being willing to teach new and current staff the different processes we use in the Professional Development Department.
❖Nominated by

John Wilkerson
Institutional Worker-Generalist
Contra Costa Regional Medical Center and Health Centers
For being cheerful, friendly and accommodating. For always being willing to help with anything the clinic needs.
❖Nominated by Sally Reader

Do you know someone Going the Extra Mile?
To recognize a CCHS employee, vendor or volunteer for outstanding Service Excellence performance, submit the commendation form by email to gerie.barry@cchealth.org or fax to 925-957-5401. Forms are on our website (cchealth.org on the About Us page) or iSITE, our intranet, at http://cchs/Nominations are subject to approval by Division Directors.