Yesenia Bermudez  
Nutrition Assistant  
Public Health  
For being the “Queen of Perseverance” and a gem of a nutrition assistant. For quickly acknowledging and addressing clients’ needs. For being a hard worker, reaching out and linking clients to resources, and creating a welcoming environment.  
♦Nominated by Monique Sims

Pittsburg Health Center  
Healthy Start Staff  
Contra Costa Regional Medical Center and Health Centers  
For going above and beyond in taking care of prenatal patients. For their excellent customer service and great teamwork.  
♦Nominated by Vandana Kumar, RN

Ashley Cramer  
Medical Staff Coordinator  
Contra Costa Regional Medical Center and Health Centers  
For being a pleasant and helpful supervisor, and for teaching me many valuable lessons.  
♦Nominated by Lin Aung

Eliza Virata, RN  
Public Health  
For going the extra mile and remaining calm and pleasant while assisting a new employee and ensuring the pediatric clinic ran smoothly and effectively.  
♦Nominated by Leigh Pierson

Melissa Carofanello  
Arlene Lozada  
Personnel Services Assistant III  
Jo-Anne Linares  
Health Services Administrator-Level C  
Cheryl Shipley  
Clerk-Specialist Level  
Shelly Watling  
Clerk-Senior Level  
Personnel  
For going the extra mile with the recruitment and onboarding of over 130 employees for the CommunityConnect program. For remaining positive, supportive and patient while striving to meet the program’s needs and demands.  
♦Nominated by Bill Sorrell and Public Health Clinic Services

Gina Maglasang, RN  
Hanna Nash, RN  
Harpreet Chatha, RN  
Jena Villena, RN  
Josephine Nwosu, RN  
Kaitlin Thomas, RN  
Kaneisha Griffin, RN  
Krystle Placheta, RN  
Lynn Soloway, RN  
Michelle Lim, RN  
Rachele Roberds, RN  
Robert Torres, RN  
Robin Bevard, RN  
Sharon Rini, RN  
Utilization Management Team  
Contra Costa Health Plan  
For their willingness to work overtime in order to meet turnaround times and regulatory requirements. For their positive attitude and enthusiastic demeanor.  
♦Nominated by Sonja Robinson

Ashley Walkup, RN  
Contra Costa Health Plan  
For going the extra mile to assist a CCHP member. For helping the member get her needs met and making her feel that someone cares about her.  
♦Nominated by Pamela Lee
Service Excellence
You’re a GEM for Going the Extra Mile

EMS Branch and Division Staff
Emergency Medical Services
For acting rapidly during the North Bay fires to coordinate and mobilize countywide ambulance strike teams, medical reserve corps to support sheltering operations in Napa and Sonoma, ambulance evacuation to SNFs and deployment of equipment, staff and recovery support to affected counties. For helping to save and protect lives during the event.
◊Nominated by Patricia Frost

Diana Canate-Blount
Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers
For the personal care and attention she gave to me and my client. For making us feel special and being a bright spot in my week. For being patient, understanding, and thorough with another client she assisted. For being a wonderful “face” of the hospital to those who come to her for help.
◊Nominated by a Community Volunteer

Carlo Barlaan
Administrative Analyst
Public Health
For being a tremendous asset to the WIC Program. For his hard work, attention to detail, and professional work ethic. For always going the extra mile to support the team.
◊Nominated by Raz Moghbel

Monique Barrett
Contract Employee
Public Health
For being an outstanding, energetic professional helping patients and staff with their insurance, paperwork and everything else needed. For being courteous and cheerful.
◊Nominated by Sue, Norma and Via

Kimberly Thai
HMIS Systems Analyst II
Health, Housing and Homeless Services
For her tireless diligence and dedication to the Homeless Management Information System (HMIS) Project. For her expert technical leadership and superior communication skills. For nourishing a powerful, positive team environment that worked well under significant pressure during the project.
◊Nominated by Rebecca Carr

Cynthia Choi
HMIS Data Specialist
Tammy Stoichich
Contract Employee
Health, Housing and Homeless Services
For their diligence and dedication to the Homeless Management Information System (HMIS) Project and for playing a crucial role in the launch of the new system.
◊Nominated by Rebecca Carr

James Baird-Kerr
Dennis Richards
Oleg Andreev
Information Systems Programmer/Analysts
Information Technology
Jim Liu
Contract Employee
Information Technology
For their tireless star quality contribution in migrating and validating Homeless Information System (HMIS) Project data, building and rebuilding data structures and creating mandatory US Department of Housing and Urban Development (HUD) reports all under severe time constraints.
◊Nominated by Rebecca Carr
Service Excellence
You’re a GEM for Going the Extra Mile

Latashia Randle
Information Systems Specialist
Information Technology
For her diligence and dedication to the Homeless Management Information System (HMIS) Project and for her role in training over 200 community users of the new system.
♦ Nominated by Rebecca Carr

Lisa Smith-Johnston, RN
Nursing Shift Coordinator
Contra Costa Regional Medical Center and Health Centers
For going the extra mile in guiding and providing support to all education and training staff. For making it a positive experience for me to work with you. For your compassion, integrity, and strong leadership skills.
♦ Nominated by Glenda Gagante

Nula Lakha-Jackson
Certified Nursing Assistant
Contra Costa Regional Medical Center and Health Centers
For going above and beyond her usual duties during the 5D NOC shift. For ensuring that all the patients assigned to her were safe and comfortable as well as assisting other nurses to ensure the same for their patients.
♦ Nominated by Eddie Mendoza Ong

Christine Conner
Clerk-Senior Level
Contra Costa Regional Medical Center and Health Centers
For always being willing to go the extra mile for patients. For being professional, punctual and committed to doing the best job she can. For being a hard worker and a joy to work with.
♦ Nominated by Eric Stessel

Kathreen Reece, LVN
Contra Costa Regional Medical Center and Health Centers
For being helpful, and knowledgeable. For planning well to make the floor run efficiently.
♦ Nominated by Lisa Arguello

Sharon Holder, LVN
Contra Costa Regional Medical Center and Health Centers
For being very knowledgeable and always willing to lend a hand to coworkers and staff.
♦ Nominated by Lisa Arguello

Belaynesh Biwota, RN
Contra Costa Regional Medical Center and Health Centers
For going the extra mile and assisting me with a patient without being asked. For being a true team player.
♦ Nominated by a coworker

Jessica Venson
Authorization Representative
Kimberly Possible
Gregory Wilson
Clerk-Experienced Level
Aurora Pelayo
Jessica Venzon
Cha’vonne Tatum
Nilwin Papa
Araceli Puentes
Contra Costa Health Plan
For going above and beyond to process and ensure all our Medi-Cal members transportation needs are met. For providing excellent customer service, maintaining a positive and professional approach to each member and each other. For being flexible and willing to put in extra hours to meet patients’ needs.
♦ Nominated by John Barclay

Jose Reyes
Clerk-Specialist Level
Office of the Director
For being professional and a team player. For his willingness to always assist the Privacy Office, and for his positive attitude.
♦ Nominated by Tulita Ochoa
Amanda Dold  
Mental Health Program Manager  
Behavioral Health  
For her clinical support, positivity and encouragement in guiding the implementation of electronic health records within Behavioral Health. For her high level of responsiveness and consistent communication throughout the process.  
♦Nominated by Betsy Hanna

Peter Ordaz  
Public Health Program Specialist I  
Behavioral Health  
For his tireless efforts and for coordinating the deployment of Behavioral Health staff in response to the recent Napa and Sonoma fires.  
♦Nominated by Cynthia Belon

Catherine Frances, MD  
Behavioral Health  
For being a great problem solver and for assisting clients to get accepted by a treatment facility.  
♦Nominated by Saraphi Chawengchot

Karen Glover  
Clerical Supervisor  
Public Health  
For being masterfully instrumental in the recent move of the California Children’s Services administration office. For their diligence and positivity while coordinating a number of details.  
♦Nominated by Krista Peterson and Joshua Sullivan

Laneisha Terrell  
Administrative Analyst  
Behavioral Health  
For being a GEM for Going the Extra Mile  
Service Excellence

Sonja Bailey  
Andrea Blair  
Liza Butorac  
Rebecca Campagna  
Teresa Cochran  
Craig Coffman  
Christina Connolly  
Cherie Decker  
Debbie Dorsey  
Isa Garcia  
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Allyn Glosser  
George Huntington  
Shirlee Johnson  
Taasha Jones Reyes  
Erin Jordan  
Christianna McCarty  
Nancy McLafferty  
Nora Meadows  
Mark Olson  
Kathy Overholser  
Deborah Price  
Nicole Sevier  
Diane Shouse  
Sharon Singh  
Natalya Sturtz  
D’Anne White  
Carla Wilson  
Advice Nurses  
Contra Costa Health Plan  
For going over and above to ensure that advice nurses are available to meet the needs of patients. For volunteering to work extra shifts during periods of staffing shortages preventing any reduction in the hours of operation for advice nurses.  
♦Nominated by Patricia Munoz

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Administrative Analyst  
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♦Nominated by Krista Peterson and Joshua Sullivan

Kristine Miller  
Clerk-Specialist Level  
Contra Costa Health Plan  
For emerging as a leader during periods of staffing shortages and process and procedural changes. For defining the roles and steps of Claims for Provider Disputes and Appeals, and working weekends and evenings to get the job done.  
♦Nominated by Sharron Mackey

Alycia Rubio  
Business Services Manager  
Contra Costa Health Plan  
For demonstrating superior leadership style in leading the Claims Department. For working with IT staff to develop an aggressive automated auditing system to identify and ensure that high claims are paid appropriately.  
♦Nominated by Sharron Mackey

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♦Nominated by Patricia Munoz
**Maricar Fontanilla, LVN**  
Contra Costa Regional Medical Center and Health Centers  
For being a proactive and caring Health Home Coordinator with a positive attitude. For communicating well with parents/guardians of my patients and for making my job a lot easier.  
♦ Nominated by Leigh Pierson Brown

**Brian Blaisch, MD**  
Contra Costa Regional Medical Center and Health Centers  
For providing compassionate and comprehensive care to some of our most vulnerable children and their families through our ABCD Clinic and Newborn Nursery.  
♦ Nominated by Leight Pierson Brown

**Grace Munene**  
Certified Nursing Assistant  
Contra Costa Regional Medical Center and Health Centers  
For assisting one of my patient’s without being asked while I was busy assisting another patient.  
♦ Nominated by Acela Vergara

**Eslit Torres**  
Clerk-Specialist Level  
Contra Costa Regional Medical Center and Health Centers  
For stepping up and becoming team Captain for the Relay for Life event and assisting with fundraising for the American Cancer Society. For taking the initiative to be a leader and making himself available to learn and assist as needed. For being an asset to the Cancer Registry Team.  
♦ Nominated by Sihina Tatum and Melissa Anino

**Gerie Barry**  
Secretary-Advanced  
Office of the Director  
For being professional and a team player. For always being willing to assist the Privacy Office and for having such a positive attitude when working on time-sensitive projects.  
♦ Nominated by Tulita Ochoa