

**Services Requiring Prior Authorization for CCHP members include:**

1. Cardiac and pulmonary rehabilitation
2. Durable Medical Equipment (DME) and/or oxygen
3. Dental-medical services related to dental services that are not provided by dentists of dental anesthetists (refer to applicable EOC for detailed information)
4. Elective/scheduled inpatient admissions including obstetrics and hospice
5. Electromyogram (EMG), Nerve Conduction Study (NCS), or Electronystagmography (ENG) test
6. Experimental or Investigational services
7. Genetic or DNA testing
8. Hearing aid
9. Hemo and peritoneal dialysis (not required for Senior Health, Medicare Crossover, or Medi-Cal enrollees)
10. Home health services, including home infusion therapy, Skilled Nursing Facility, or rehabilitation centers
11. Positive Emission Tomography (PET) and total body scans
12. Services request by or for non-contracted or non-network providers, except for emergency services; and/or sensitive services for Medi-Cal members
13. Non-reusable medical supplies
14. Mental health-psychiatrist
15. Organ transplant evaluation
16. Out-of-area services
17. Outpatient surgery and facility based procedures (except those listed previously)
18. Prosthetics, orthotics, appliances, and braces
19. RAST or MAST tests to determine what substances a patient is allergic to
20. Referral of PCP to self for special services (e.g., surgery, OB care)
21. Subspecialty services or specialized programs such as Child Development Center, Urology/Gynecology, Pain Clinic, Weight Loss Clinic, Healthy Eating Active Lifestyle (HEAL) at CHO, or Sleep Lab, etc.
22. Specialist provider, if beyond the 2 initial visits that don't require authorization
23. Rehabilitation services beyond 2 initial visits, which includes physical, occupational and speech therapy
24. Tertiary care center care (e.g. University of California San Francisco, University of California Davis, or Sutter West - aka: California Pacific Medical Center)

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**For more detailed authorization requirements:**

**Members may contact Member Services at 1-877-661-6230** (after making your language selection, press 2

**Providers may** contact the CCHP Utilization Management (UM) Department