**Provider Call Center**

1-877-800-7423

Press 1- Member Eligibility and Primary Care Physician Assignment
Press 2- Pharmacy Services Department
Press 3- Authorization Department
Press 4- Interpreter Services (Advice Nurse)
Press 5- Claims Department
Press 6- Provider Relations Department
Press 7- Member Services Department

**Member Call Center**

1-877-661-6230

Press 1- Advice Nurse (24 hours a day-7 days a week)
Press 2- Member Services
Press 3- Pharmacy Services
Press 4- Authorizations/Referrals (Medical/Mental Health)
Press 5- Health Center Appointments
Press 6- Sales & Marketing Department

CCS Liaison 925-313-6656
CPSP 925-957-7441
Health Education 925-313-6019
Mental Health (Medi-Cal Members) 888-678-7277