Seniors and Persons with Disabilities (SPDs) are here!

The SPD’s began mandatory enrollment at CCHP with 1,010 new SPD members either choosing or being assigned by the State into CCHP during the first month on June 1, 2011. CCHP appreciates all 3 networks – CCRMC, CPN and Kaiser for working with us as we assigned members to PCPs which ensured continuity of care for them. We were successful in assigning nearly all SPDs back to their previous PCP or meeting their choice of PCP. This first month resulted in 50% of the SPDs being returned to CCRMC and 50% being assigned to either CPN or Kaiser. We will continue these cooperative efforts over the next eleven months as SPDs continue to enroll.

Cultural/Sensitivity Training

CCHP is required to present SPD cultural awareness and sensitivity training to all of our providers. We have made training materials available on our website to enhance our provider’s awareness of the needs of this special member population. We presented our first live trainings in April at the Community Provider meeting in West County on April 19 and in Central/East County April 26. Both trainings were well attended by our Primary Care physicians. In May, we notified providers by fax that training webinars would be available during the month of May on our website at www.contracostahealthplan.org for providers to access at their leisure. In addition, all training materials have been posted on the website for your review. Additional webinars will be scheduled at future dates and we will notify you as they become available.

Please contact Provider Relations with any questions or concerns at (925) 313-9500, or send us an email to Provider.Relations@hsd.cccounty.us.
Tidbits from the Utilization and Case Management Team:

**Health Risk Assessments for New SPD Enrollees**

Contra Costa Health Plan’s (CCHP) Case Management is excited to welcome new Medi-Cal Seniors and Persons with Disabilities (SPDs) to our plan beginning June 1, 2011. New SPD members will be mandated into managed care on a rolling 12 month basis over the next year. CCHP’s Case Management department will be conducting health risk assessments (HRA) on all newly enrolled members. The results of the HRA, along with previous utilization data from the State, will be key in assuring quality transitional and ongoing care. The HRA will enable us to identify and address barriers to care access such as developmental, physical or mental health disability, transportation concerns, housing, food, medication management and caregiver support. Case Management has a dedicated team of nurses and care management associates who will strive to ensure our members’ needs are met. In addition, completed HRA’s and care plans for high-risk clients will be sent to the primary care provider.

Any questions about the HRA may be addressed to the team by contacting Monica at (925) 957-7453.

**NDC and Quantity Required for Claims Submissions**

The collection of drug information for enrollees of Medicaid Managed Care Organizations is a mandate of the Affordable Care Act (ACA) that requires states to collect specific drug information. As of June 1st, 2011 this mandate requires Contra Costa Health Plan (CCHP) claims submissions for physician administered drugs given in an outpatient setting (i.e provider’s office or ambulatory care) to be submitted with the product’s 11 digit NDC number, metric quantity, and unit of measure. If claims submitted on the CMS-1500 or UB04 do not have NDC/quantity/unit of measure information along with the information that is already required by CCHP’s claims unit, these claims will be rejected and returned for correction.

CCHP recognizes that this ACA mandate is a new requirement, but the impact to providers should be minimal. State Medi-Cal Fee for Service already requires NDC and quantity information on their physician administered drugs claims, so it is likely you are already compliant with this requirement.

SelectCare News

*SelectCare* is a Medicare Advantage Special Needs Plan offered by Contra Costa Health Plan. It is designed for Medicare beneficiaries who are also enrolled in the California Medi-Cal program. More information about *SelectCare* can be found at [http://www.cchealth.org/health_plan/selectcare/](http://www.cchealth.org/health_plan/selectcare/). The complete *SelectCare* formulary can be found at [http://selectcare.performrx.com/](http://selectcare.performrx.com/).

*Tdap Alert*

In addition to school age children, two other groups, caregivers of newborns and childcare workers, are now being required to have proof of the Tdap immunization for employment. We encourage you to provide the Tdap to them as well.
Pharmacy and Therapeutics Update

The Pharmacy and Therapeutics committee at CCHP reviewed the efficacy, safety, cost and/or utilization of the following therapeutic categories/medications at the meeting. The changes are expected to be effective the week of July 15th, 2011.

- Antihistamines
- Antihyperuricemics
- Triptans
- Dipeptidyl Peptidase – 4 Inhibitors
- Hepatitis B & C Agents
- Statins
- Pradaxa

The committee approved **addition** of the following to the Preferred Drug List (formulary):

- Allegra® OTC (fexofenadine) after failure of loratadine and ceterizine. OTCs are not covered for commercial members.
- Generic Amerge® (naratriptan) step therapy. Naratriptan 2.5mg is formulary after failure of sumatriptan. Naraptriptan 1mg is non-formulary.
- Generic Mevacor® (lovastatin) is added the formulary.

The committee approved **deletion** of the following to the Preferred Drug List (formulary):

- Crestor®(rosuvastatin) doses of 20mg or less removed from formulary. Existing patients will be grandfathered, new starts must use other formulary statins (pravastatin, simvastatin). Only 40mg daily dose of Crestor is formulary. Tablet splitting of any dose of Crestor is non-formulary and requires PA.

The following were reviewed and **prior authorization criteria** approved or updated (remain non-formulary):

- Incivek® (telaprevir)
- Victrelis® (boceprevir)
- Pradaxa® (dabigatran)
- Coycrys® (colchicine)

**SPD Transition**

- CCHP has started accepting enrollment of **Seniors and Persons with Disabilities (SPDs)**. Previously these patients were covered under Fee-For-Service Medi-Cal. CCHP has setup a special transition period to allow these SPDs to **continue on any non-formulary medications** and use of non-contracted pharmacies for up to **90 days (30 days with 2 refills)** upon enrollment with CCHP.

CCHP will notify providers when their new SPD patient is on a CCHP non-formulary medication. Providers should promptly switch their patients over to a CCHP formulary agent or submit a prior authorization. Since CCHP will get new SPD enrollments at the beginning of each month over the next 12 months, some providers can expect to receive letters each month for their new SPD enrollees.

Patients will also receive letters from CCHP if they are using a non-contracted pharmacy. The letter will explain the need to use a contracted pharmacy and how to transfer their prescriptions to another pharmacy.
New Stark Rules Under Health Reform

From WASHINGTON DC, USA -- Excerpt from HEALTH CARE UPDATE NEWS SERVICE™ -- FEBRUARY 15, 2011

The rules of the physician self-referral have changed. Changes to the regulations occurred in Oct 2009 with heightened enforcement by CMS and the HHS OIG in 2011. Here is an outline of the changes.

• The health care reform law bans all referrals by physicians to hospitals, even those in rural areas, in which they have an ownership interest unless very strict conditions are met.
• Physicians who refer patients for certain imaging services must comply with new notice and disclosure rules to use the in-office ancillary services exception.
• To comply with the act, CMS has established the self-referral disclosure protocol to resolve "actual or potential" violations of the Stark law.
• For providers who use the SRDP, HHS now has been given flexibility to reduce the penalties.
• The law imposes a 60-day deadline for returning "overpayments" with potential civil monetary penalties if the deadline is missed.
• A person or entity that performs a designated health service (DHS), even on behalf of an organization that bills for the service, is now subject to Stark, and these "under arrangement" agreements must be in compliance with Stark rules.
• Because of changes to "stand-in-the-shoes" provisions, the availability of Stark exceptions has also changed.
• Prohibitions on certain kinds of lease arrangements and compensation methods narrow the availability of some of the exceptions.
• Complex Stark implications arise with the ARRA EHR incentives.

For more information:

CMS website: http://www.cms.gov/PhysicianSelfReferral/

• The physician self-referral law -Section 1877 of the Social Security Act (42 U.S.C. 1395nn).
• The regulations- Title 42 of the Code of Federal Regulations §411.350 – §411.389.

Claims Tips

Helpful tips to make your claims process more efficiently for you on the CMS 1500 claim form:

Complete Box 32 - Place of Service. We know that you can’t see a patient in a PO Box or a billing address. If you complete box 32 then the correct location is reported and the correct payment rate is applied.

Box 23 - Authorization. Take time to include the authorization number or PCP Referral Number for service provided. Your claims will not be denied if we know you have an Authorization Number or PCP Referral Number.

Claims Filing Limit - Claims must be received within 6 months from the date of visit. Please make sure you get your claims to us in a timely manner.

Check eligibility prior to providing services by calling our new eligibility line at 1 (877) 800-7423. By entering your NPI number, the eligibility line will give you a confirmation number that can be tracked in our system and used as proof of member eligibility at time of service.
Welcome!!!
To Our New CCHP Providers

Meltem Karatepe, MD
Delta Pediatrics, Antioch

Elouise Joseph, MD
Pediatrics, Brookside Community Health Center, San Pablo

Sara Huerta, NP
PCP - Pediatrics
Diablo Valley Pediatrics
Antioch, Concord

Sung Ryoo, MD
PCP - Internal Medicine, Pittsburg

Claudia Husni, MD
PCP - Internal Medicine
La Clinica de La Raza, Pleasant Hill

Wendell Williams, MD
PCP - Family Medicine
Bridge Family Practice, Inc., Oakland

Valerie Dzubur, MD
PCP - Family Medicine
Sutter East Bay Medical Foundation
San Pablo

Ebrahim Ahmadi, MD
PCP - Family Medicine, Fremont

Peter Binstock, MD
Bela Chheda, MD
Joshua Perlroth, MD
Michael Vollmer, MD
Ralph Weinstein, MD
Jorge Bernet, MD
Ronald Wasserman, MD
Infectious Disease Doctors Medical Group, Walnut Creek

Wendy Verano, PA
Cardiothoracic Surgery Assistant
East Bay Cardiac Surgery Center Medical Group, Oakland

Deborah Gilbride, LM
Cam Linh T. Hoang, NP
Karina Manayan, NP
Family Planning, Planned Parenthood Concord

Brooke Casey, LM
Midwife, Planned Parenthood Concord, Napa

Kimberley Fillmore, MD
OB - Diablo Valley Women
OB/GYN Medical Group, Inc.
Concord

Ronald Sato, MD
Surgery, Plastic and Reconstructive Doctors Medical Center
San Pablo

Navjeet Boparai, MD
Integrated Pain Management
Antioch, Walnut Creek

BaySpine Surgery Center, LLC
Outpatient Surgery Services, Richmond

US Dental Surgery Centers, Inc.
Children’s Dental Surgery Center
Stockton

Sequoia Surgical Center
Ambulatory Surgery
Walnut Creek

Mark N. Isaacs, MD
Vein Specialists of Northern California
Walnut Creek

Welcome!!!
To Our New CCHP Providers
Welcome!!! New CCRMC PCP Providers

Monika Mehrens, DO
PCP - Antioch Health Center

Jon Froyd, DO
PCP - Concord Health Center

Christina Hamilton, MD, Geena Jester, MD
Abby Luensmann, MD, Rohan Radhakrisna, MD
Courney Wright, MD
PCP’s - Martinez Health Center

Dayna Parish, MD
PCP - Pediatrics, Pittsburg Health Center

Jason Reinking, MD
PCP - North Richmond Health Center

Joseph Mega, MD, James Walls, MD
PCP - Richmond Health Center
Mark your Calendar for Our Next PCP Community Provider Network Meeting
We encourage and appreciate your participation!

West County July 19, 2011
Doctors Medical Center
2000 Vale Road, Administrative Conference Room, 1st Floor
San Pablo, CA 94806
7:30 - 9:00 AM

Central/East County July 26, 2011
1350 Arnold Drive, Conf Room #103
Martinez, CA 94553
7:30 - 9:00 AM

Holidays Observed by CCHP
Independence Day July 4, 2011
Labor Day September 5, 2011

Send All Claims to:
Contra Costa Health Plan
P.O. Box 2157
San Leandro, CA 94577

Our accredited URAC Advice Nurse Unit is available for our member’s 24 hours a day, 7 days a week including holidays. The Advice Nurse Unit can be reached by calling 1 (877) 661-6230 Press 1

Find resources for uninsured individuals at www.cchealth.org/insurance

Visit our CCHP Provider & Pharmacy Online Search Engine (OSE) at: www.contracostahealthplan.org
Find available on our web site; Provider Manual, Provider Directory, and Prior Authorization Forms.
Contra Costa Health Plan
Provider Relations - Contracts Contact Information

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Contra Costa Health Plan
Provider Call Center 1 (877) 800-7423

Press 1 – Member Eligibility and Primary Care Physician Assignment
Press 2 – Pharmacy Services Department
Press 3 – Authorization Department
Press 4 – Interpreter Services (Advice Nurse)
Press 5 – Claims Department
Press 6 – Provider Relations Department
Press 7 – Member Services Department