

Managed Care Commission

Wednesday, March 28, 2018

(rescheduled from March 21, 2018)

4:00—5:30 p.m.

Please Note Meeting Location

595 Center Avenue, Suite 100

Martinez, CA 94553

(directions/map included)

AGENDA

- | | | | |
|------|--------|---|--------------------------|
| 4:00 | 1.0 | Call to Order by Chair | Joan Lautenberger, Chair |
| | 2.0** | Approval of Agenda | |
| | 2.1 | March 28, 2018 Agenda (p.2.1.1 to p.2.1.2) | MCC Members |
| | 3.0** | Approval of the Minutes | |
| | 3.1 | January 17, 2018 Minutes (p.3.1.1 to p.3.1.4) | MCC Members |
| | 4.0 | Public Comment | Public |
| | 5.0 | Commissioner Comments | MCC Members |
| | 6.0 | Committee Reports | CCHP Staff |
| | 6.1 | 2017 Member Satisfaction Report (p.6.1.1 to p.6.1.12) | Kevin Drury |
| | 6.2 | Utilization Management Update (p.6.2.1 to p.6.2.10) | Sonja Robinson |
| | 6.3 | Open Enrollment (p.6.3.1 to p.6.3.9) | Wendy Mailer |
| | 6.4 | Standing Reports | Wendy Mailer |
| | 6.4.1 | Medi-Cal Choice Rate (p.6.4.1) | |
| | 6.4.2 | CCHP Enrollment Trend Report (p.6.4.2) | |
| | 6.4.3 | Grievance Report (p.6.4.3) | |
| | 7.0 | Focus Topics | |
| | 7.1 | CCHP Non-Medical Transportation Update (p.7.1.1 to p.7.1.4) | Patricia Tanquary |
| | 7.2 | 2018 Goals (p.7.2.1 to p.7.2.9) | |
| | 7.3 | DMHC Timely Access Report 2016 (p.7.3.1 to p.7.3.2) | |
| | 8.0 | Chief Executive Officer's Report | Patricia Tanquary |
| | 8.1 | CEO Reports – January – March 2018 (p.8.1.1 to p.8.1.3) | |
| | 8.2 | Medi-Cal Growth Rate (p.8.2.1 to p.8.2.2) | |
| | 8.3 | Finances (p.8.3.1) | |
| | 9.0 | Old Business | Patricia Tanquary |
| | 9.1 | Approval of By-Law revisions still pending | |
| | 9.2 | Board Order Appointing Fran Trant to the Member-at-Large Seat #1 (p.9.2.1 to P.9.2.2) | |
| | 10.0 | New Business | |
| | 10.1 | <u>Next Meeting</u>
May 16, 2018 | |
| | 11.0 | Correspondence & Information | MCC Members |
| | 11.1 | Managed Care Commissioner Applications | |
| | 11.1.1 | Babara Hockett (p.11.1.1.1 to P.11.1.1.9) | |
| | 11.1.2 | Jeff Van Ness (p.11.1.2.1 to P.11.1.2.7) | |
| | 11.2 | Statement of Economic Interest 2017/2018 (p.11.2.1 to p.11.2.23) | |
| 5:30 | 12.0 | Adjournment | |

*(** Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).*

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6035 at least 48 hours before the meeting.

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Martinez, CA 94553**

AGENDA

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan’s Managed Care Commission, dated Wednesday, March 28, 2018 and attached herein.

Excepted Matters: None