

# Managed Care Commission

Wednesday, November 19, 2014

4:00—5:30 p.m.

## Please Note Meeting Location

**595 Center Avenue, Suite 200B**

**Martinez, CA 94553**

**(directions/map included)**

## **AGENDA**

- |      |       |  |                          |
|------|-------|--|--------------------------|
| 4:00 | 1.0   | Call to Order by Chair   | Joan Lautenberger, Chair |
|      | 2.0** | Approval of Agenda   |                          |
|      | 2.1   | November 19, 2014 Agenda (p.2.1.1 to p.2.1.2)  | MCC Members              |
|      | 3.0** | Approval of the Minutes  |                          |
|      | 3.1   | September 24th, 2014 Minutes (p.3.1.1 to p.3.1.4)  | MCC Members              |
|      | 4.0   | Public Comment   | Public                   |
|      | 5.0   | Commissioner Comments  | MCC Members              |
|      | 6.0   | Committee Reports  | CCHP Staff               |
|      | 6.1   | Growing Diverse Membership (p.6.1.1 to p.6.1.3)  | Otilia Tiutin            |
|      | 6.2   | Advice Nurse Statistics (p.6.2.1 to p.6.2.6)   | Charlis Salazar, RN      |
|      | 6.3   | Marketing Efforts 2014 (p.6.3.1 to p.6.3.8)  | Wendy Mailer             |
|      | 6.4   | Standing Reports   |                          |
|      | 6.4.1 | MediCal Choice Rate (p.6.4.1)  | Wendy Mailer             |
|      | 6.4.2 | CCHP Enrollment Trend Report (p.6.4.2.1 to p.6.4.2.2)  | Wendy Mailer             |
|      | 6.4.3 | Grievance Report (p.6.4.3)   | Wendy Mailer             |
|      | 7.0   | Focus Topics   | Patricia Tanquary        |
|      | 7.1   | CCHP Impact of Growth (p.7.1.1 to p.7.1.5)   |                          |
|      | 8.0   | Chief Executive Officer's Report   | Patricia Tanquary        |
|      | 8.1   | Exchange Closure Report  |                          |
|      | 8.2   | CEO Report – October 2014 – November 2014 (p.8.2.1 to p.8.2.2)   |                          |
|      | 8.3   | Finances (p.8.3.1)   |                          |
|      | 9.0   | Old Business   |                          |
|      | 9.1   | Awaiting Board Approval for Reappointment and New Application  |                          |
|      | 10.0  | New Business   |                          |
|      | 10.1  | 2015 Meeting Dates are:<br>January 21, March 18, May 20, July 15, September 16, and November 18, 2015 (p.10.1.1) |                          |
|      | 10.2  | <u>Next Meeting</u><br>January 21, 2015 (need to reschedule)   |                          |
|      | 11.0  | Correspondence & Information   | MCC Members              |
| 5:30 | 12.0  | Adjournment  |                          |

(\**\* Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible.*

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6004 at least 48 hours before the meeting.

**1-888-278-0254 PassCode 774292#**

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## **AGENDA**

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan’s Managed Care Commission, dated Wednesday November 19, 2014 and attached herein.

Excepted Matters: None