

Managed Care Commission

Wednesday, March 20, 2013

4:00—5:30 p.m.

Please Note Meeting Location

595 Center Avenue, Suite 200B

Martinez, CA 94553

(directions/map included)

AGENDA

- | | | | |
|------|--------|---|--------------------------|
| 4:00 | 1.0 | Call to Order by Chair | Joan Lautenberger, Chair |
| | 2.0** | Approval of Minutes | |
| | 2.1 | January 16, 2013 Meeting Minutes (p.2.1.1 to p.2.1.4) | MCC Members |
| | 3.0** | Approval of the Agenda | |
| | 3.1 | January 16, 2013 Agenda (p.3.1.1 to p.3.1.2) | MCC Members |
| | 4.0 | Public Comment | Public |
| | 5.0 | Commissioner Comments | MCC Members |
| | 6.0 | Committee Reports | CCHP Staff |
| | 6.1 | 2012 Annual Quality Management Program Overview
And Evaluation of Effectiveness (p.6.1.1 to p.6.1.24) | Kevin Drury |
| | 6.2 | 2013 Annual Quality and Performance Improvement
Program Description and Work Plan (p.6.2.1 to p. 6.2.19) | Kevin Drury |
| | 6.3 | Standing Reports | |
| | 6.3.1 | MediCal Choice Rate (p.6.3.1) | Wendy Mailer |
| | 6.3.2 | Enrollment Trend by Product Line (p.6.3.2) | Wendy Mailer |
| | 6.3.3 | CCHP Enrollment Trend Report (p.6.3.3) | Wendy Mailer |
| | 6.3.4 | Member Services – Grievances Report (p.6.3.4) | Wendy Mailer |
| | 7.0 | Focus Topics | |
| | 7.1 | Health Care Report (p.7.1.1 to p.7.1.9) | Patricia Tanquary |
| | 7.2 | Network Provider Adequacy (p.7.2.1 to p.7.2.4) | |
| | 8.0 | Chief Executive Officer’s Report | Patricia Tanquary |
| | 8.1 | Healthy Families Transition Update (p.8.1.1) | |
| | 8.2 | PCP Rate Increase Update (p.8.2.1) | |
| | 8.3 | CEO Report – February 2013 (p.8.3.1) | |
| | 8.4 | CEO Report – March 2014 (p.8.4.1) | |
| | 8.5 | Finances (p.8.5.1) | |
| | 9.0 | Old Business | |
| | 10.0** | New Business | |
| | 10.1 | 2011 Annual Report for Board of Supervisors (p.10.1.1 to p.10.1.2) | |
| | 10.2 | 2012 Annual Report for Board of Supervisors (p.10.2.1 to p.10.2.2) | |
| | 11.0 | Correspondence & Information | |
| | 11.1 | Glossary of Acronyms, Abbreviations, and Other Terms (p.11.1.1) | |
| 5:30 | 12.0 | Adjournment | |

(** Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6004 at least 48 hours before the meeting.

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AGENDA

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Managed Care Commission, dated March 20, 2012 and attached herein.

Excepted Matters: None