Health Care for the Homeless
Co-Applicant Governing Board

WELCOME

Wednesday, September 20, 2023
11:00-12:30 PM
Agenda

1. Welcome & Introduction
2. Approve August Meeting Minutes
3. HCH Services Update
4. Quality Improvement / Assurance
5. Recruitment
6. Field Trips
7. Community Updates
8. Future Matters
9. Next Meeting Time
ACTION ITEM
Request for Approval August Meeting Minutes

Stephen Krank, HCH Board Chair
Attachments: August Meeting Minutes
STANDING ITEM

HCH Services Update

Mia Fairbanks, HCH Nurse Program Manager & Heather Cedermaz, HCH Medical Director
STANDING ITEM
Quality Improvement / Assurance

Gabriella Quintana, HCH QI Team
Consumer Advisory Board (CAB)

- First meeting Aug 30th
- Based on recommendations received by the National HCH CAB, an initial consumer work group will develop the CAB with only the guidance and support of HCH Staff.
- 4 patients attended the workgroup meeting and began identifying logistical components of the CAB important for this development including meeting frequency, location, food, and gift cards.
- As part of their introduction, everyone shared how HCH has helped (or not helped) them.
  - The most common themes around help received were related to mental health, either through group therapy or our staff helping connect them to therapy. Their identified areas where HCH could improve included increasing awareness of resources, outreach and advocacy, more support for those with needs between respite and being fully independent, and improved medication delivery systems for those in encampments.
STANDING ITEM
Board Member Recruitment & Training
Review of Applications and Q&A

• Applicant Q & A
  • JR
STANDING ITEM
Field Trips
• October 18th @ The Hall

All
STANDING ITEM
Community Updates

All
STANDING ITEM
Future Matters

• Annual Budget Review
NEXT MEETING
Wednesday
October 18, 2023
11:00 – 12:30 PM
In Person