Health Care for the Homeless
Co-Applicant Governing Board

WELCOME
WEDNESDAY, FEBRUARY 15TH, 2023,
11:00-12:30PM

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS
Health Care for the Homeless
Co-Applicant Governing Board

ACTION ITEM:
REQUEST FOR APPROVAL
JANUARY MEETING MINUTES

STEPHEN KRANK, HCH BOARD CHAIR

ATTACHMENTS: JANUARY MEETING MINUTES
Health Care for the Homeless
Co-Applicant Governing Board

STANDING ITEM:
HCH SERVICES UPDATE

HEATHER CEDERMAZ, HCH LEAD PROVIDER
& MIA FAIRBANKS, HCH NURSE MANAGER
Health Care for the Homeless
Co-Applicant Governing Board

BOARD MEMBER
RECRUITMENT & TRAINING

ALL
Board Compensation

- We are permitted to reimburse governing board members for lost wages due to meeting participation - IF the member earns less than $10,000 as a family member or $7,000 as an individual.
  - JSI Consultant has never seen an HCH board that does this - probably because it's so restrictive.
- We are permitted to reimburse members for "reasonable" expenses incurred as part of their board participation.
  - Childcare
  - Transportation
  - Tablets or computers for members to enable virtual participation
  - Food at meetings
Health Care for the Homeless
Co-Applicant Governing Board

STANDING ITEM:
QUALITY IMPROVEMENT/ASSURANCE

GABRIELLA QUINTANA, HCH QI TEAM
Strategic Plan Updates

- Changes to phrasing & ownerships
  - Due to workflows & staffing changes
- Removal of a Finances & Staffing Objective
  - Track percent of eligible Medi-Medi patients enrolled in Medicare part D by 11/2022
  - Reason: other objectives within the goal now encompass ensuring best coverage
### Clinical Services & Quality Improvement

#### Wording Changes

<table>
<thead>
<tr>
<th>Goal 1 Objective 1:</th>
<th>Change:</th>
<th>Reason:</th>
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</thead>
<tbody>
<tr>
<td>By 6/2022 develop a workflow, staff training, and competency to assess patients' social determinants of health needs upon enrollment in Compass Rose and every 6 months thereafter</td>
<td>By 6/2022 develop a workflow, staff training, and competency to connect patients to case management programs that assess patients' social determinants of health needs upon enrollment in Compass Rose and annually.</td>
<td>Shifting to avoid duplication of efforts by collaborating with ECM for eligible patients. Emphasizing the importance of ECM connection.</td>
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#### Ownership Changes to Objectives

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<th>Change:</th>
<th>Reason:</th>
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<tbody>
<tr>
<td>By 8/2022 pilot an evidence-based screening tool to assess patients for trauma and provide linkage to appropriate follow up care</td>
<td>Mike/Lauren Lauren</td>
<td>Staffing Changes</td>
</tr>
<tr>
<td>By 3/2023 submit a proposal to HCH Leadership &amp; the Governing Board with recommendations for increasing program capacity to address substance use concerns based on identified needs</td>
<td>Mike/Lauren Gabby/Lauren</td>
<td>Staffing Changes</td>
</tr>
<tr>
<td>By 12/2022 establish a process to track recently housed patients in order to provide continued services and housing transition support</td>
<td>Linae/Mike Heather/Mia</td>
<td>Staffing Changes</td>
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## Partnerships & Communication

### Ownership Changes to Objectives

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<tr>
<td>By 9/2023 pilot a peer led group at shelter sites in collaboration with H3</td>
<td><strong>Change:</strong> Mike Lauren</td>
</tr>
<tr>
<td>Meet with Behavioral Health by 2/2024 to share the program's proposal for increasing HCH capacity to address substance use concerns. Discuss opportunities for collaboration and connection to AOD services.</td>
<td><strong>Change:</strong> Mike/Lauren Lauren</td>
</tr>
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</table>
Goal 1: Continue to ensure all patients are enrolled in insurance programs.

- Removed Objective: Track percent of eligible Medi-Medi patients enrolled in Medicare part D by 11/2022

### Wording & Ownership Changes

<table>
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<tr>
<th>Goal 1 Objective 1: By 6/2022 establish a Compass Rose workflow to support patients with insurance program enrollment.</th>
<th>Change: By 6/2022 establish a workflow to support patients with insurance program enrollment.</th>
<th>Reason: Shifting to avoid duplication of efforts by collaborating with ECM for eligible patients. Emphasizing the importance of ECM connection.</th>
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<tr>
<td></td>
<td>Mike/Mia Mia</td>
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| Goal 1 Objective 2: By 9/2022 establish a Compass Rose workflow to notify staff of open enrollment annually | Change: By 9/2022 establish a registration workflow to notify staff of open enrollment annually | |
| --- | --- | |
| | Mike/Mia Mia | |
Project Director Evaluation

- **PD goals aligned with strategic plan**
  - All goals complete, ongoing, or in progress except for the following:
    - Pilot an evidence-based screening tool to assess patients for trauma and provide linkage to appropriate follow up care
      - Some delay, but tool has been identified and plan to be implemented next month
    - Establish HCH representation at CCHS and Public Health equity work groups
      - Due to larger system capacity. Rachael meeting with Chief Equity Officer later this month and is now attending historically marginalized communities (HMC) meetings. Plan on continuing to have HCH representation at these meetings. Elevated the board’s request to have representation on the committee to office of the director. Gilbert offered to present to the governing board. Jaime Janet from H3 doing some equity work.
Requests of the Board

- **New Goals:**
  - Quarterly presentations from board to HCH also available to CM programs serving homeless as appropriate.

- **Goals to Continue:**
  - Administer a board-led community needs assessment to gather feedback from board member's home agencies and/or shared clients
  - Maintain monthly updates from programs and board member HCH outreach to programs
  - Assist in distribution of HRSA COVID-19 supplies to homeless community
  - Present information about the environment surrounding homelessness that members work, volunteer, and live in.
  - Improve communication between the HCH program and other agencies
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STANDING ITEM:
FIELD TRIPS

ALL
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STANDING ITEM:
COMMUNITY UPDATES

ALL
Future Matters

- UDS Data
HCH Co-Applicant Governing Board

Next Meeting

Wednesday, March 15, 2023

11:00 – 12:30pm

Zoom Conference Call