Health Care for the Homeless
Co-Applicant Governing Board

WELCOME
WEDNESDAY,
FEBRUARY 19, 2020
11:00-12:30PM

BOARD MEMBER & PUBLIC
ATTENDEE INTRODUCTIONS
Health Care for the Homeless
Co-Applicant Governing Board

ACTION ITEM:
REQUEST FOR APPROVAL
DECEMBER MEETING MINUTES

WENDEL BRUNNER, HCH BOARD CHAIR

ATTACHMENTS: JANUARY MEETING MINUTES
STANDING ITEM:
QUALITY IMPROVEMENT/ASSURANCE & PROGRAM PERFORMANCE REPORTS
HCH CLINIC PRODUCTIVITY REPORT
ALISON STRIBLING & JULIA SURGES, QI TEAM
2019 HCH Clinic Productivity

- Most productive clinical site = Brookside Shelter
  - 2019
    - Accounts for 27.8% of total visits
    - Clinics added that are open to all
  - 2018
    - Accounted for 25.9% of total visits

- BARM (Bay Area Rescue Mission)
  - 2019
    - Accounts for 24.3% of total visits
    - Many visits are for TB tests and TB clearances
  - 2018
    - Accounted for 26.4% of total visits
2019 HCH Clinic Productivity

- **Field (Medical Outreach)**
  - 2019
    - Accounts for 16.7% of total visits
  - 2018
    - Accounted for 13.9% of total visits

- **Least productive site = GRIP (Greater Richmond Interfaith Program)**
  - 2019
    - Accounts for 2.4% of total visits
  - 2018
    - Accounted for 4.5% of total visits
2019 HCH Clinic Productivity

Fulton Shipyard Total Visits
2019

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<th></th>
<th>May</th>
<th>June</th>
<th>July</th>
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<th>September</th>
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<tbody>
<tr>
<td>Total Visits</td>
<td>35</td>
<td>40</td>
<td>36</td>
<td>43</td>
<td>41</td>
<td>58</td>
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Health Care for the Homeless
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STRATEGIC PLAN UPDATE
UPDATE OF STRATEGIC PLAN PROJECTS
AND TIMELINE

ALISON STRIBLING & JULIA SURGES, QI TEAM
Accomplishments Last Quarter

1. Identified new East County service sites
   a) Medical Services at Pittsburg
   b) Dental Services at Fulton Mobile Van

2. Updated and received Board approval for 2019-2021 Quality Assurance and Performance Improvement Plan

3. Developed internal communications plan identifying key audiences, presentation schedules, and owners of HCH communication materials

4. Developed spreadsheet of external service partners, their relationship to HCH, and point of contact

5. Published dashboard for all UDS and HCH specific patients

Delayed/Cancelled Projects

1. **Elderly homeless database report (Delayed)**
   - New target end date: March 2020

2. **Homeless mortality report (Delayed)**
   - New target end date: April 2020

3. **Implement social needs screening into HCH clinical intake (Cancelled)**
   - HCH to pilot and align with system wide social needs screening and documentation tools
Focus Next Quarter

1. Complete delayed projects
2. Collect responses to CMCT social needs screening among HCH patients
3. Pilot East County sites using PDSA (Plan-Do-Study-Act) model and monitor productivity
4. Collect existing needs assessments from within the last 5 years among HCH partners
5. Identify, prioritize, and plan trainings for Board development
ACTION ITEM:
BOARD RECRUITMENT

BOARD APPLICATION OVERVIEW
ALL BOARD DISCUSSION
HCH Program & Community Updates

- Adding a Dental van on Thursday’s at the Fulton Shipyard Clinic confirmed – start date TBD

- Questions for next Consumer Advisory Board Meeting?

- Next Meeting Attendance – March 18, 2020?

- Upcoming meeting at local agency site?

- Any Additions?
Future Items to Discuss

1. Elderly Report
2. Tour of new Medical Outreach Bus
3. Updates
HCH Co-Applicant Governing Board

Next Meeting

Wednesday, March 18, 2020
11:00 – 12:30pm
2500 Bates Avenue
Zion Room