Health Care for the Homeless Co-Applicant Governing Board

WELCOME
WEDNESDAY, JUNE 19, 2019
11:00-12:30PM

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS
Health Care for the Homeless
Co-Applicant Governing Board

ACTION ITEM:
REQUEST FOR APPROVAL
MAY MEETING MINUTES

WENDEL BRUNNER, HCH BOARD CHAIR

ATTACHMENTS: MAY MEETING MINUTES
Health Care for the Homeless Co-Applicant Governing Board

STANDING ITEM:
QUALITY IMPROVEMENT/ASSURANCE & PROGRAM PERFORMANCE REPORTS

PATIENT ADVISORY COMMITTEE REPORT OUT
HCH Patient Advisory Committee Report Out

- **System Navigation**
  - Shelter Intake Process
  - CCHP Transportation and Dental Navigation Flow Charts

- **Transportation**
  - Missed appointments
    - lack of appointment reminders
    - limited bus routes/times

- **Classes**

- **Shelter Staff Training**
Art Therapists no longer in groups due to change in art therapy program internships / intern availability
- Outcome: Choosing Change ordered art supplies for the MHCSs to facilitate art therapy projects in certain groups (based on group interests in art expression)

Proposed the idea of offering injectable version of medication used to treat OUD, clients expressed interest
- Outcome: Now trialing injectable medication with 1 patient in the program and working out pharmaceutical logistics to make it available to all Choosing Change patients in near future

Patients expressed the need for more advertising and spreading the word about Choosing Change
- Outcome: Made a cchealth.org/choosing-change website available to the public
  - Patients provided input on content to include on website: Opioid news updates, forms of medication available to treat OUD, evidence based research, links to other programs, testimonials, images of relatable people
  - Link included on HCH Website
  - In process of creating social media pages on Facebook and Instagram for additional outreach
Concerns around Fentanyl being laced into almost everything
- Outcome: Choosing Change ordered Fentanyl Test Strips along with Narcan to disseminate during groups. Announcements around availability made every 1st of the month

Understock of OUD medication, resulting in pharmacies running out. In addition, pharmacies treating patients with hostility
- Outcome: Call made with reps to discuss increase in meds by providing group schedule (to increase stock around group meetings) and treating patients more respectfully

Choosing Change Group Expansion
- Outcome: Patients proposed expanding groups to Brentwood, adding another group in Pittsburg as well as have family groups
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ACTION ITEM:
REQUEST FOR APPROVAL
STRATEGIC PLAN OBJECTIVES

BOARD STRATEGIC PLANNING COMMITTEE
Health Care for the Homeless Co-Applicant Governing Board

ATTACHMENT: RECRUITMENT SPREADSHEET
HCH Program & Community Updates

- Next Meeting Attendance – July 17, 2019?

- New Mental Health Clinical Specialist started and shadowing outreach team and veteran MHCS.

- Currently working on Service Area Competition (SAC) Application

- Piloting Social Needs Assessment among HCH Community Health Workers
Future Items to Discuss

1. Board Evaluation and Requirement
2. Clinical productivity
3. Quality Assurance & Improvement report
4. Quality Assurance & Improvement Plan request for approval
5. Health questions possibly included in intake questionnaires and PIT 2020
Next Meeting
Wednesday July 17, 2018
11:00 – 12:30pm
2500 Bates Avenue
Zion Room