HAPPY Holidays
Health Care for the Homeless
Co-Applicant Governing Board

WELCOME
WEDNESDAY, NOVEMBER 28, 2018
11:00-12:30PM

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS
ACTION ITEM:
REQUEST FOR APPROVAL
NOVEMBER MEETING MINUTES

ATTACHMENTS: NOVEMBER MEETING MINUTES
Health Care for the Homeless Co-Applicant Governing Board

STANDING ITEM:
QUALITY IMPROVEMENT/ASSURANCE & PROGRAM PERFORMANCE REPORTS

DR. JOSEPH MEGA, HCH MEDICAL DIRECTOR

ATTACHMENTS: DIABETES CLINICAL MEASURE & CONSUMER REPORTS
2018 Provider Productivity Reports

Average Patient Seen per Hour

<table>
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<th>Total Average</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
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Health Care for the Homeless Co-Applicant Governing Board

BOARD DISCUSSION: HCH STRATEGIC PLAN

LINAE YOUNG, HCH PLANNING & POLICY MANAGER

ATTACHMENTS: DRAFT 2018-2021 STRATEGIC PLAN GOALS, HCH HISTORICAL TIMELINE & POTENTIAL DATA ANALYSES
Strategic Plan Pillars

- Program Finances & Staffing
- Partnerships & Communications
- Clinical Services & Quality Improvement
- Planning & Oversight
Goals: Program Finances and Staffing

1. Continue to ensure all patients are enrolled in the best insurance/coverage programs possible.
2. Monitor state and national reimbursement and funding opportunities to support and augment current services.
3. Develop a capital plan to ensure adequate facilities and equipment for service delivery model including mobile options.
4. Identify staff to implement proposed programmatic changes (e.g. new services, new locations, increased focus elderly)
5. Include discussion of programmatic changes in all staff meetings.
6. Provide staff continued core competency, trauma informed care and cultural competence training.
Goals: Clinical Services and Quality Improvement

1. Develop detailed plan for developing fixed and mobile services in East County in collaboration with the Health, Housing and Homeless division, Ambulatory Services and community partners.

2. Collect additional data on location and needs of elderly homeless; develop and implement a plan, in collaboration with partners, to address the needs.

3. Update Quality Improvement Policies and Procedures to include additional analysis of key clinical process and quality outcome data; identify resources required to implement the plan.

4. For identified service gaps (e.g. vision, expanded dental, expanded substance use and other behavioral health services)
   - Assess and, if appropriate, respond to funding and/or reimbursement opportunities to expand services;
   - Identify regulatory or other structural barriers (e.g. required partnerships) to implement services and assess ability to remove barriers.
1. Identify 2-3 areas to improve coordination with key County partners including Health, Housing and Homeless Division, and Ambulatory, Emergency and Behavioral Health Departments.

2. Develop a “Community Partnership Plan” that includes a guiding vision, identification of key partners and specific goals & objectives for each partner.
Goals: Planning and Oversight

1. Identify key questions and issues requiring data to ensure effective planning.
2. Review existing needs assessments available through other county entities and identify data gaps to address key questions and issues.
3. Conduct targeted data collection and needs assessment.
5. Develop dashboard for routine Board reports to include key clinical, operational, and financial metric.
HCH Historical Trend

CCHS Health Care for the Homeless

2000
- Total $74,839.00
- 9.9 FTE

2005
- Ongoing Funding
- Total $321,776
- 11.92 FTE

2008
- One-Time Funding
- Facility Improvement Program (FIP)
- West County Health Center Build

2009
- Affordable Care Act Enacted
- March 2010

2010
- Phillip Horn Respite

2012
- One-Time Funding
- Capital Improvement Program (CIP)
- Miller Wellness Center Build

2014
- Total $1.8 million
- 22.8 FTE
- Mental Health Expansion Grant

2015
- Ongoing Funding
- New Access Point Grant (NAP)
- Opened Concord Health Center 2

2016
- Total $3.6 million
- 33.35 FTE

2018
- Ongoing Funding
- Medication Assisted Treatment (MAT)
- Substance use/Mental Health Expansion

2019
- Ongoing Funding
- Oral Health Expansion Grant (OHSE)
- Respite Dental & Dental Van Services

2020
- Emergency Department/Psych ED
- Removed from HCH Scope of Services
- September 2016

LEGEND
- Federal Ongoing Funding
- Federal One-Time Funding

Contra Costa Health Services
HCH Financial Trend

Cost per Patient

- $2,500.00
- $2,000.00
- $1,500.00
- $1,000.00
- $500.00
- $-


Cost per Patient
Linear (Cost per Patient)
Health Care for the Homeless Co-Applicant Governing Board

ACTION ITEM:
CHAIR AND VICE CHAIR ELECTION
HCH Program & Community Updates

- Next Meeting Attendance – January 16, 2019
- Health questions possibly included in intake questionnaires and PIT 2020
- Possible Antioch Locations to park mobile health van
  - Fulton Shipyard
  - Golden Hills Church?
Future Items to Discuss

1. HCH Strategic Plan Committee
2. HCH Clinical Measure Reports: Cervical and Colorectal Cancer
3. HCH Patient Satisfaction
4. Board Evaluation
5. Potential Data Analysis
HCH Co-Applicant Governing Board

Next Meeting
Wednesday January 16, 2018
11:00 – 12:30pm
2500 Bates Avenue
Zion Room