Health Care for the Homeless Co-Applicant Governing Board

WEDNESDAY, NOVEMBER 28, 2018
11:00-12:30PM
2500 BATES AVENUE
SUITE B
CONCORD, CA
YOSEMITE TRAINING ROOM
Health Care for the Homeless
Co-Applicant Governing Board

WELCOME

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS
ACTION ITEM:
REQUEST FOR APPROVAL
OCTOBER MEETING MINUTES

WENDEL BRUNER, HCH BOARD CHAIR

ATTACHMENTS: OCTOBER MEETING MINUTES
Health Care for the Homeless Co-Applicant Governing Board

STANDING ITEM: QUALITY IMPROVEMENT/ASSURANCE & PROGRAM PERFORMANCE REPORTS

DR. JOSEPH MEGA, HCH MEDICAL DIRECTOR
JULIA SURGES, HCH HEALTH PLANNER EVALUATOR

ATTACHMENTS: DIABETES CLINICAL MEASURE & CONSUMER REPORTS
### HCH Clinical Measure - Diabetes

#### Percentage of Diabetic HCH Patients

**2016 - YTD 2018**

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<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>YTD 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Missing</td>
<td>28.3%</td>
<td>30.3%</td>
<td>24.3%</td>
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<tr>
<td>9.1 and Up</td>
<td>16.7%</td>
<td>16.8%</td>
<td>19.0%</td>
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<tr>
<td>9.0 and below</td>
<td>55.0%</td>
<td>53.0%</td>
<td>56.7%</td>
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- **2016**
- **2017**
- **YTD 2018**
HCH Clinical Measure - Diabetes

Diabetic HCH Patients
2016 - YTD 2018

<table>
<thead>
<tr>
<th>Year</th>
<th>Missing</th>
<th>9.1 and Up</th>
<th>9.0 and below</th>
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<tr>
<td>2016</td>
<td>68</td>
<td>40</td>
<td>132</td>
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<tr>
<td>2017</td>
<td>74</td>
<td>41</td>
<td>129</td>
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<tr>
<td>YTD 2018</td>
<td>51</td>
<td>40</td>
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Focus Group: Qualitative Data
Locations: Brookside, Concord and Respite Shelters
Discussion: Consumers were asked a series of questions about medical care and barriers they may face in addition to any concerns they have regarding medical services.
Main Themes:
1. Barriers to Care
2. Trainings/Education Classes/Activities
Health Care for the Homeless Co-Applicant Governing Board

BOARD DISCUSSION:
HCH STRATEGIC PLAN

PAT FAIRCHILD, JSI CONSULTANT
LINAE YOUNG, HCH PLANNING & POLICY MANAGER

ATTACHMENTS: DRAFT 2018-2021 STRATEGIC PLAN GOALS, HCH HISTORICAL TIMELINE & POTENTIAL DATA ANALYSES
Strategic Plan Pillars

- Program Finances & Staffing
- Partnerships & Communications
- Clinical Services & Quality Improvement
- Planning & Oversight
Goals: Program Finances and Staffing

1. Continue to ensure all patients are enrolled in the best insurance/coverage programs possible.

2. Monitor state and national reimbursement and funding opportunities to support and augment current services.

3. Develop a capital plan to ensure adequate facilities and equipment for service delivery model including mobile options

4. Identify staff to implement proposed programmatic changes (e.g. new services, new locations, increased focus elderly)

5. Include discussion of programmatic changes in all staff meetings

6. Provide staff continued core competency, trauma informed care and cultural sensitivity trainings.
Goals: Clinical Services and Quality Improvement

1. Develop detailed plan for developing fixed and mobile services in East County in collaboration with the Health, Housing and Homeless division, Ambulatory Services and community partners.

2. Collect additional data on location and needs of elderly homeless; develop and implement a plan, in collaboration with partners, to address the needs.

3. Update Quality Improvement Policies and Procedures to include additional analysis of key clinical process and quality outcome data; identify resources required to implement the plan.

4. For identified service gaps (e.g. vision, expanded dental, expanded substance use and other behavioral health services)
   - Assess and, if appropriate, respond to funding and/or reimbursement opportunities to expand services;
   - Identify regulatory or other structural barriers (e.g. required partnerships) to implement services and assess ability to remove barriers.
Goals: Partnerships and Communication

1. Identify 2-3 areas to improve coordination with key County partners including Health, Housing and Homeless Division, and Ambulatory, Emergency and Behavioral Health Departments.

2. Develop a “Community Partnership Plan” that includes a guiding vision, identification of key partners and specific goals & objectives for each partner.
Goals: Planning and Oversight

1. Identify key questions and issues requiring data to ensure effective planning.
2. Review data available through all CCHS departments and identify data gaps to address key questions and issues.
3. Conduct targeted data collection and needs assessment.
5. Develop dashboard for routine Board reports to include key clinical, operational, and financial metric.
HCH Financial Trend

Cost per Patient

- Cost per Patient
- Linear (Cost per Patient)

Health Care for the Homeless Co-Applicant Governing Board

BOARD DISCUSSION:
VOTING MEMBER SEATS

ATTACHMENTS: VICE CHAIR, CHAIR RESPONSIBILITIES
• Vice Chair – Term starts January as stated in bylaws

• Responsibilities of Chair
  • “Chair should preside over meetings of the Board and shall perform other specific duties prescribed by these Bylaws or that may from time to time be prescribed by the Co-Applicant Board.”
  • In addition to all Board member responsibilities as listed on Board Member Expectation form.
Health Care for the Homeless Co-Applicant Governing Board

ACTIONS ITEM:
REQUEST FOR APPROVAL
PUBLIC HEALTH NURSE POSITION

FUNDING SOURCE: MEDICATION ASSISTED TREATMENT SUPPLEMENTAL FUNDING OPPORTUNITY

RACHAEL BIRCH, HCH PROJECT DIRECTOR
## Public Health Nurse/Registered Nurse Position

### Funding Source:
Medication Assisted Treatment Supplemental Funding

<table>
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<tr>
<td><strong>Ongoing Grant Amount</strong></td>
<td>$239,250.00 yr</td>
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<tr>
<td><strong>Public Health Nurse Cost</strong></td>
<td>$134,613.36 yr</td>
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HCH Program & Community Updates

- Next Meeting Attendance – December 19, 2018 (reschedule?)
- Homeless Awareness Month PHCS Activities
- Trinity Winter Shelter
- MRT Services
Future Items to Discuss

1. HCH Strategic Plan Committee
2. Quality Improvement Reports and Peer Review
3. HCH Patient Satisfaction
4. Board Evaluation
5. Potential Data Analysis
Next Meeting
Wednesday December 19, 2018
11:00 – 12:30pm
2500 Bates Avenue
Zion Room