

Resources shared during training

- At the Concord AJCC (or remotely), the WIOA Program provides job training, employment opportunities and supportive services. (WIOA = Workforce Innovation & Opportunity Act.) Supportive services can include reimbursement for textbooks, tools, transportation, childcare, union dues, work-required clothing, etc. In Contra Costa County, Office of Education provides WIOA services to youth ages 16-24 - More info here, https://www.cccoe.k12.ca.us/departments/studentprograms/youth_services___y_s_
- AJCC (America's Job Center of CA) at 4071 Port Chicago Hwy, #250, Concord has a lot of employment and training resources, services and programs. Come visit us!
- For WIOA please refer participants to <https://www.wdbccc.com/bounce-back-contracosta/jobseeker/>
- Access workforce services here: <https://www.wdbccc.com/>
- You can also email me at lubnah@rubiconprograms.org for more information about the WIOA Program
- Subscribe to Larry's newsletter (and learn about upcoming trainings) on his website: <https://larryrobbin.com/v2/>
- SPARKPOINT has a resource to support self start employment
- Small Business Development Center, CoCo: <https://www.contracostasbdc.com/>
- Ren Entrepreneur Center in Oakland - <https://www.rencenter.org/>
- CAMEO - California Association for Micro Enterprise <https://cameonetwork.org/>
- SCORE Retired Execs <https://www.score.org/>
- Defy Ventures, Inc. <https://defyventures.org/>
- EASTBAY Works is the regional workforce website: <https://www.eastbayworks.com/>
- Past CoC trainings: <https://cchealth.org/h3/coc/partners.php#Training>
- svdp-cc.org, link to St. Vincent de Paul and our Workforce Development Program
- Berkeley Food & Housing Project has many sites including Martinez/ CCC... we have an employment services department/ program HVRP which participants are automatically referred to as part of their enrollment; in addition, Veterans and other participants are not only referred to our HVRP employment team- participants are referred to other community employment agencies i.e., Workforce Development, Rubicon, CalJOBS, Opportunity Junction, SparkPoint, etc.
- Reach out to Roads Home for Homeless Veteran Support. Tara Norman at Roads Home 5102904065 direct line.
- Barb Hunt St Vincent de Paul : Hi Juanita and Everyone, I'd love to also connect with you so that your candidates know about the employment opportunities at the St. Vincent de Paul Workforce Program. Its a PAID, part-time, 24 weeks-long, and TONS of support, confidence-building, mentoring to ensure the participants have the skills and confidence to apply for a great job upon graduation from our program. Please email me so I can send you more info, b.hunt@svdp-cc.org
- From Olivia Rocha : Hi Barb - I am the Job Developer for Berkeley Food and Housing Project. I would love to connect with you about the workforce program. My email is Orocha@bfhp.org I loko forward to connecting with you
- White Pony Express provides career clothing free of charge: <https://www.whiteponyexpress.org/>

Best practices:

- As a lived experience person who shares my story often how do I get paid for my work
- We added a Employment Coordinator into our program
- WIOA Employment & Training Service in Contra Costa County
- Shelter, Inc. has employment services in-house
- best practice: case management services in creating a resume/cover page together
- I learned about Rubicon resources for our residents at Shepherd's Gate.
- Jacee's best practice: Having courageous conversations with PEHs re: where they see themselves in the partnership.
- Dr. Dan inspired me to come up with a basic email/text skills program for those not comfortable with the internet.
- Shelter, Inc Employment Services
- adding mental health assistance
- We added a Career Services Coach to our Alumni Program at OJ
- Chat group learned that starting with a resume has helped as a start and they have something tangible when they are done, even if they spend 3 hours 1 on 1.
- We refer clients to outside agencies and/or take them to job fairs. It was good to learn of agencies in the area that I was not aware of that can assist our clients in employment besides Vocational Services.
- to network closely with partnering agencies sometimes to assist partners with gaining employment
- The best practice I like to use is active listening
- I am also curious how we more consistently pay lived experience consultants like @Jo Bruno!
- I appreciated the reinforcing of the importance of collaboration - 'its take a village' of organizations
- Utilizing Cultural Competency/Sensitivity as I seek to gather information from the Homeless population
- I love the whole person/ human centered approach to working with our clients. Its the best practice that I find the most meaningful and engaging. I also think you made a great point in that making sure we stay abreast of the current/accurate resources available for our clients/participants.
- In my opinion, one of the biggest barriers to employment is self doubt.
- Best practice: Co-enrollment, not being afraid to reach out to agencies to provide wrap around services and stay connected.
- Berkeley Food and Housing Project provides services online: Zoom, Teams and Facetime.
- Increasing partnerships that support our employment efforts.
- Compensation is the most important piece of sharing lived experience but as a business owner and entrepreneur before homelessness it's my opinion that meeting me where I am is to give me a solid contract for the work I'm doing. That seems like a lot to ask though.
- Best Practice: Our pilot of the H-WIN (Homeless/Workforce Integration Network)
- Best practice is meeting clients where they are at. Be genuine in getting to know them, and provide the support that they need.
- Best practice (case manager): Keeping in touch with business owners; hearing their needs.