CONTRA COSTA COUNTY
HOMELESS SERVICE PROVIDERS
WEBINAR
MARCH 18, 2020

Informational Call: Addressing Coronavirus (COVID-19) Response
Welcome & Introductions

1) Facilitator: Erica McWhorter, H3

2) Presenters:
   – Lavonna Martin, Director H3
   – Jamie Klinger, Research & Evaluation Manager, H3
   – Dr. Joseph Mega, Medical Director Healthcare for the Homeless

3) Provider Roll Call
Housekeeping

• Participants will be on mute.
• Please submit questions to **Lavonna** via the chat box. We will read aloud and respond during the Q&A portion.
• If you are calling in but have access to email, you may submit your questions to Jaime Jenett at **Jaime.Jenett@cchealth.org**
• For technical difficulties, please connect with **Jaime Jenett** using the chat box to get help directly.
• All slides and materials referenced will be posted online.
What the County Is Doing & Implications for Homeless Service Providers

Lavonna Martin, H3
County Report Out

• **No** known positive test results for individuals in congregate living facilities in Contra Costa to date

• **H3 is actively** working as part of CCHS DOC

• Participating in **Bay Area Coronavirus Regional Coordination Effort** with regional Bay Area homeless continuum of care (CoC) partners

• Developed **Guidance & FAQs available online**
Status Update – Ongoing Efforts

• New dedicated Health Services website: https://www.coronavirus.cchealth.org/
• Identification of isolation and quarantine sites
• Rapid testing
• Food service sites operational with take-out meals
Essential Services & Functions

Who is essential? Shelters, CARE Centers, Outreach

• Essential Functions

  – “Businesses that provide food, shelter, and social services, and other necessities of life for economically disadvantaged or otherwise needy individuals” – County Order Section 10(f)(iv)
  – Minimum basic operations to facilitate carrying out work in compliance with social distancing requirements – County Order Sections 10(g) and (j)

• See guidelines and County Order for details
Reminder: Resources Are Available!

- FAQs
- Guidance for Homeless Service Providers, Behavioral Health Facilities and Encampment Providers

All resources and additional information about the virus are available here:

https://www.coronavirus.cchealth.org/
(new dedicated website)
PREVENTING & MANAGING COVID-19

Joseph Mega, MD
Healthcare for the Homeless
Consumer Testing

Per Congregate Living Guidance, **contact HCH** if consumers show 2 of the 3 symptoms: *coughing, fever/chills, shortness of breath*

HCH will arrange testing
HCH will notify provider of test results

Note: Rapid testing now available – 24-hour turnaround
Staff Screening

Per Deputy Health Officer, staff screening is now required at all sites

- Temperature checks
- Staff with 100 degree temperature or greater should be sent home
Isolation vs. Quarantine

**Isolation** refers to persons with known positive diagnosis (recommendation 14-day isolation)

**Quarantine** refers to persons presumed to have virus but no testing completed to confirm

Note:
- Some medium and large-scale isolation and quarantine sites have been identified
- Vouchers available for transportation of clients from hospital to isolation or quarantine sites *only*
RESOURCE IDENTIFICATION & PROCUREMENT

Jamie Klinger, H3
Service Provider Survey
(13 shelters, 1 CARE Center)

Percent of Programs Meeting Guidance

- Have supplies for hand-washing stations: 100%
- Use EPA approved cleaners: 71%
- Clean kitchen area multiple times a day: 58%
- Clean high-touch areas multiple times a day: 46%
- Clean bathrooms multiple times a day: 23%
Process for Requesting Resources

1. Complete the Provider Self-Assessment for Sanitation & Hygiene Needs

2. Contact your City (list will be provided) to see if they can fulfill your request. *When you do this, please send an email to Branch.HHH@cchealth.org to inform us of resource needs.*

3. The City will communicate with the County if they are unable to fulfill the request.
Q&A

Lavonna Martin, H3
CCHS Health Officer
Dr. Joseph Mega, HCH
Q&A

Please submit questions to **Lavonna** via the chat box or to Jaime Jenett at **Jaime.Jenett@cchealth.org**
See website for FAQs:
https://www.coronavirus.cchealth.org/

FAQs will be updated as needed.