In February of 2017, the Contra Costa County Homeless Continuum of Care (CoC) began implementation of a Coordinated Entry System (CES), a model to ensure that people experiencing a housing crisis have fair and equal access to services and are quickly identified, and then assessed for, referred, and connected to housing and assistance based on their strengths and needs. Four new initiatives were implemented during the Phase I of CES implementation, all designed to help the most vulnerable population access CES services.

These new efforts have resulted in an increase in the number of people utilizing CoC programs, including a rapid increase in more vulnerable populations such as elderly and people with disabilities. Future evaluation will focus on the referral process and impacts to the many programs in CES.

### 2017 Service Data

#### 6,407 Homeless Individuals

- 4,972 adult-only households
- 469 family households
- 2,022 with mental health condition
- 1,397 with history of incarceration
- 499 veterans
- 903 minors under 18
- 547 transition age youth (TAY)
- 595 seniors 62+

#### Project Type Utilized by Families and Single Adults (2017)

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Families</th>
<th>Single Adults</th>
</tr>
</thead>
<tbody>
<tr>
<td>CORE Outreach</td>
<td>53</td>
<td>288</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>416</td>
<td>1,196</td>
</tr>
<tr>
<td>Emergency Shelter</td>
<td>124</td>
<td>246</td>
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<tr>
<td>Housing Navigation</td>
<td>8</td>
<td>246</td>
</tr>
<tr>
<td>CARE Centers</td>
<td>52</td>
<td>366</td>
</tr>
<tr>
<td>Warming Center</td>
<td>25</td>
<td>366</td>
</tr>
</tbody>
</table>

Families more likely to utilize Rapid Rehousing; adult-only likely to use crisis services like outreach and CARE Centers.

There were an additional 875 people served in prevention programs and 952 in Permanent Supportive Housing programs.
Sub-populations Trends (from annual service data)

Five-Year Trends in Sub-populations

Sub-populations with **increases**
- Single-adults: 8%
- People w/ disabilities: 15%
- People w/ Mental Health: 10%
- Seniors (62+): 99%

Sub-populations with **decreases**
- Families: -19%
- Transition Age Youth (TAY): -22%
- Veterans: -5%

**Point in Time Count**

Point in Time (PIT) data is collected every January and reflects the needs and efforts from the previous year. There was a significant increase in the number of people identified in the 2018 PIT, specifically among those sleeping outside and in other unsheltered locations. This increase is a reflection of more robust outreach efforts implemented during 2017 across the county. The new outreach program has identified many people that were not previously engaged in services.

1,607 Counted in 2017 PIT

2,235 Counted in 2018 PIT

69% One-Year Increased in Unsheltered

Unsheltered (1,537)
City Where Lost Housing

<table>
<thead>
<tr>
<th>City Where Lost Housing</th>
<th>West County: 1,522</th>
<th>Central County: 1,543</th>
<th>East County: 1,285</th>
<th>Out of county: 1,176</th>
</tr>
</thead>
<tbody>
<tr>
<td>Richmond:</td>
<td>1,074</td>
<td>Concord: 793</td>
<td>Antioch: 628</td>
<td>Bay Area County: 571</td>
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<tr>
<td>San Pablo:</td>
<td>207</td>
<td>Martinez: 315</td>
<td>Pittsburg: 343</td>
<td>Out of Bay Area: 605</td>
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<tr>
<td>North Richmond:</td>
<td>59</td>
<td>Walnut Creek: 167</td>
<td>Bay Point: 136</td>
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<td>El Sobrante:</td>
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<td>Pleasant Hill: 119</td>
<td>Oakley: 80</td>
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<td>43</td>
<td>Pacheco: 32</td>
<td>Brentwood: 71</td>
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<td>Pinole:</td>
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<td>Lafayette: 30</td>
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<td>Hercules:</td>
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<td>Clayton: 19</td>
<td>Discovery Bay: 11</td>
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<td>Crockett:</td>
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<td>San Ramon: 18</td>
<td>Byron: 4</td>
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<tr>
<td>Kensington:</td>
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<td>Danville: 16</td>
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<td></td>
</tr>
</tbody>
</table>

West County: 1,522
Central County: 1,543
East County: 1,285
Out of county: 1,176

System Outcomes

34% of homeless consumers exit to housing
5% of those housed return to homelessness
95% retention rate in Permanent Supportive Housing

monthly avg CES in-flow: 330
monthly avg CES out-flow: 309
average bed nights in shelter: 116 days
42% of those that exit RRH and PSH increase their income

Terms and Definitions

CES: Coordinated Entry System
CoC: Contra Costa Homeless Continuum of Care
Homeless: Consumers that are in shelters, transitional housing, or sleeping in uninhabitable locations
HMIS: Homeless Management Information System
TAY: Transition Age Youth between 18 and 24 years of age

For more information about this report or Contra Costa Health, Housing & Homeless Programs, contact homelessprogram@cchealth.org.
Disparities Across Sub-Populations

% of Sub-Populations Housed at Exit

- Veterans: 47%
- Seniors (62+): 27%
- TAY (18-24): 26%
- LGBTQ: 20%
- History of Incarceration: 17%
- Mental Health: 16%

65% of family households exit to housing, only 15% of adult-only households exit to housing.

Race/Ethnicity Across County Population, CoC, and Housed at Exit

- % of Race/Ethnicity that makes up County Population
- % of Race/Ethnicity that makes up total CoC Population
- % of Race/Ethnicity that Exit to Permanent Housing

- White/Caucasian: 46%
- Latino/Hispanic: 18%
- Asian: 15%
- Black/African Am.: 25%
- Other: 9%

% of Households Exiting Housed by Race/Ethnicity

- White: 5%
- Latino: 26%
- Other: 4%
- African American: 10%
- Multiple races: 55%