CONTRA COSTA COUNCIL ON HOMELESSNESS MEETING

NOVEMBER 2, 2017, 1:00 PM - 3:00 PM

Contra Costa Council on Homelessness
AGENDA

1. Welcome/Introductions
2. Approve Minutes (Action Item)
3. Governance Update (Action Item)
4. Homeless Awareness Month (Action Item)
5. Committee Updates
6. Recommendations to USICH on Federal Strategic Plan (Action Item)
7. Community Announcements
8. Pin it
2. APPROVE MINUTES (ACTION ITEM)

Gabriel Lemus, Council Chair

Review and adoption of minutes from the October Council meeting.
3. GOVERNANCE UPDATE (ACTION ITEM)

Jaime Jenett, H3

Updates to Council membership, status of bylaws, and recruitment efforts.
<table>
<thead>
<tr>
<th>Current Seat</th>
<th>Proposed Seat</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Member Seat #1</td>
<td>Homeless Service Provider</td>
</tr>
<tr>
<td>Community Member Seat #2</td>
<td>Public Safety Representative #2</td>
</tr>
<tr>
<td>Community Member Seat #3</td>
<td>Community Member Seat</td>
</tr>
<tr>
<td>Government Seat #1</td>
<td>City Government Seat</td>
</tr>
<tr>
<td>Government Seat #2</td>
<td>Reentry Services Representative</td>
</tr>
<tr>
<td>Homeless Housing Provider</td>
<td>Affordable Housing Developer</td>
</tr>
<tr>
<td>Philanthropy Representative</td>
<td>Employment and Human Services (EHSD) Representative</td>
</tr>
<tr>
<td>Public Safety Representative</td>
<td>Public Safety Representative #1</td>
</tr>
<tr>
<td>Consumer/Consumer Advocate - Alternate</td>
<td>DELETED</td>
</tr>
<tr>
<td>Current Seat</td>
<td>Current Appointees</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>---------------------------------</td>
</tr>
<tr>
<td>Behavioral Health Representative</td>
<td>Miguel Hidalgo-Barnes</td>
</tr>
<tr>
<td>CoC/ESG Program Grantee</td>
<td>John Eckstrom</td>
</tr>
<tr>
<td>Community Member Seat #1</td>
<td>Teri House</td>
</tr>
<tr>
<td>Community Member Seat #2</td>
<td>Gary Kingsbury</td>
</tr>
<tr>
<td>Community Member Seat #3</td>
<td>Cecelia McCloy</td>
</tr>
<tr>
<td>Consumer/Consumer Advocate**</td>
<td>Stephanie Batchelor</td>
</tr>
<tr>
<td>Education and Vocational Services</td>
<td>Alejandra Chamberlain</td>
</tr>
<tr>
<td>Emergency Solutions Grants Representative</td>
<td>Gabriel Lemus</td>
</tr>
<tr>
<td>Faith Community</td>
<td>Doug Leich</td>
</tr>
<tr>
<td>Current Seat</td>
<td>Current Appointees</td>
</tr>
<tr>
<td>------------------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td>Government Seat #1</td>
<td>Anne Struthers</td>
</tr>
<tr>
<td>Government Seat #2</td>
<td>Brenda Kain</td>
</tr>
<tr>
<td>Health Care Representative</td>
<td>John Barclay</td>
</tr>
<tr>
<td>Homeless Housing Provider</td>
<td>Dan Sawislak</td>
</tr>
<tr>
<td>Philanthropy Representative</td>
<td>VACANT</td>
</tr>
<tr>
<td>Public Housing Authority</td>
<td>Joseph Villarreal</td>
</tr>
<tr>
<td>Public Safety Representative</td>
<td>Diane Aguinaga</td>
</tr>
<tr>
<td>Veterans Administration</td>
<td>Tracy Cascio</td>
</tr>
<tr>
<td>Consumer/Consumer Advocate—Alternate</td>
<td>VACANT</td>
</tr>
</tbody>
</table>
4. HOMELESS AWARENESS MONTH (ACTION ITEM)

Jaime Jenett, H3

Approval of Outstanding Volunteer and Outstanding Landlord Award Nominations; discussion of advocacy opportunities.
OUTSTANDING VOLUNTEER

Dana Denniston from Good Shepherd Church

Dana has been helping the homeless since at least 2004 and spends upwards of *60 hours a week* on this! She and her volunteers supply CORE with food bags, blankets, socks, and clothing. She also helps the elderly with food support also. What she does for us takes a lot of time and resources for gathering all the items from the Food Bank and donations then preparing and separating into food bags while making sure they have nutritional value. She also maintains an entire room above the church stocked with furniture and household supplies for people moving into new homes.

-Nominated by Michael Callanan from CORE
OUTSTANDING LANDLORD
Anita Michaels from John Stewart Company

Anita in the property manager/landlord in a community that house formerly homeless individuals and families. The property has over 300 residents living onsite. Not all are formerly homeless and her role is to manage everyone living on the property whether they are in the homeless program or not. Her goal is to ensure that the residents are stably housed and have a good quality of life while they are there. She has done a great job integrating all resident so none of resident feel stigmatized or they that don't belong. She is very supportive of the onsite services teams and values working in collaboration with all of the service partners who have clients living/thriving at her building. The service partners, owners and residents all benefit from her outstanding work. Anita has been working as a property manager/landlord in homeless communities for more than 20 years and has been at her same property for over 10 years. All 16 homeless units are set aside and dedicated to serving formerly homeless families or individuals living with a disability. Again, not only is she responsible to the 16 units she is also responsible for all of the 300 plus residents at the property. Late last year we unfortunately, had a fire at the property. Anita did and outstanding job of following the protocol established by her organization, worked with the residents to ensure their safety first, found temporary housing for all them right away, communicated with the owner, insurance agency, and worked in collaboration with the onsite supportive services provider to help resident replacing basic items that were lost during the fire. She even brought close and supplies from home to support the families. The owner and residents appreciated and marveled at how smoothly the process went.

- Nominated by Olivia King, RCD Housing
<table>
<thead>
<tr>
<th>City</th>
<th>Date</th>
<th>Time</th>
<th>Name</th>
<th>Procl?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antioch</td>
<td>11/14</td>
<td>7:00pm</td>
<td>Queen Adu-Poku</td>
<td>?</td>
</tr>
<tr>
<td></td>
<td>11/28</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brentwood</td>
<td>11/14</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/28</td>
<td>7:00pm</td>
<td>John Barclay?</td>
<td></td>
</tr>
<tr>
<td>Clayton</td>
<td>11/7</td>
<td>7:00pm</td>
<td>John Barclay?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/21</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Concord</td>
<td>11/14</td>
<td>6:30pm</td>
<td>Sandra Scher, Monument Crisis Center</td>
<td>Yes</td>
</tr>
<tr>
<td>Danville</td>
<td>10/17</td>
<td>7:30pm</td>
<td>Ceil McCloy</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>11/21</td>
<td>7:30pm</td>
<td>Doug Leich accepting proclamation</td>
<td></td>
</tr>
<tr>
<td>El Cerrito</td>
<td>11/7</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/21</td>
<td>7:00pm</td>
<td>Dan Sawislak?</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td>Date</td>
<td>Time</td>
<td>Name</td>
<td>Procl?</td>
</tr>
<tr>
<td>----------</td>
<td>-------</td>
<td>--------</td>
<td>-------------------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td>Hercules</td>
<td>10/9</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/13</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lafayette</td>
<td>11/14</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/28</td>
<td>7:00pm</td>
<td>James Harding?</td>
<td></td>
</tr>
<tr>
<td>Martinez</td>
<td>11/1</td>
<td>7:00pm</td>
<td>Stephanie Batchelor and Tracy Pullar</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>11/15</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Moraga</td>
<td>11/8</td>
<td>7:00pm</td>
<td>Kim Jinnett?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/22</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oakley</td>
<td>10/10</td>
<td>6:30pm</td>
<td>Michael Fisher</td>
<td>Yes</td>
</tr>
<tr>
<td>Orinda</td>
<td>11/7</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/21</td>
<td>7:00pm</td>
<td>John Barclay</td>
<td></td>
</tr>
</tbody>
</table>
# ADVOCACY AT PUBLIC MEETINGS

<table>
<thead>
<tr>
<th>City</th>
<th>Date</th>
<th>Time</th>
<th>Name</th>
<th>Procl?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pinole</td>
<td>11/7</td>
<td>6:00pm</td>
<td>Jenny Robbins</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>11/21</td>
<td>6:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pittsburg</td>
<td>11/6</td>
<td>7:00pm</td>
<td>Lavonna Martin and Okee Nwadigo</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>11/20</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pleasant Hill</td>
<td>11/20</td>
<td>7:30pm</td>
<td>Deanne Pearn (John Barclay?)</td>
<td>Yes</td>
</tr>
<tr>
<td>Richmond</td>
<td>10/3</td>
<td>6:30pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>10/24</td>
<td>6:30pm</td>
<td>Homelessness Task Force</td>
<td></td>
</tr>
<tr>
<td>San Pablo</td>
<td>11/7</td>
<td>6:00pm</td>
<td>Rich Kinney (City Councilmember)?</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>11/21</td>
<td>6:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>San Ramon</td>
<td>11/14</td>
<td>7:00pm</td>
<td>John Barclay</td>
<td></td>
</tr>
<tr>
<td></td>
<td>11/28</td>
<td>7:00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walnut Creek</td>
<td>11/7</td>
<td>6:00pm</td>
<td>Donna Columbo</td>
<td>Yes</td>
</tr>
</tbody>
</table>
BOS MEETING
TUES 10/7, 9:00 AM
NOVEMBER IS HOMELESSNESS AWARENESS MONTH

STORIED STREETS
Reframing the way we see homelessness

Join us for a screening of this film and discussion
Thursday November 2, 2017
7 p.m. — 9 p.m.

St. Paul’s Episcopal Church,
Parish Hall 1924 Trinity Avenue, Walnut Creek
FREE

Executive Producer Susan Sarandon
Directors: Thomas Morgan & Jack Robbins Writer: Thomas Morgan

www.storiedstreets.com
NOVEMBER IS HOMELESSNESS AWARENESS MONTH

STORIED STREETS
Reframing the way we see homelessness

Join us for a screening of this film and discussion

Wednesday, November 15, 2017
6:30—8:30 pm
Nevin Community Center,
598 Nevin Avenue, Richmond
FREE

Executive Producer: Susan Sarandon
Directors: Thomas Morgan & Jack Robbins
Writer: Thomas Morgan

www.storiedstreets.com

Contra Costa Council on Homelessness
5. COMMITTEE UPDATES (ACTION ITEM)

Juliana Pooley, H3
Jaime Jenett, H3
Erica McWhorter, HomeBase

Standing Item. Report out on CE Round Up; Coordinated Entry committee updates; Consumer Advisory Committee update; Policy & Advocacy Committee and California legislative housing package update.
CE FEEDBACK

Focus groups & surveys:

• 211
• Anka CARE & Warming Centers
• CORE outreach
• County Adult Shelters
• GRIP Shelters & Souper Center
• Monument Crisis Center
• Shelter Inc Shelters, Prevention, RRH, PSH
• Trinity Center

Focused on CES implementation activities during first year
FOUR KEY FINDINGS

• How CE impacting whole CoC?
• How CE impacting different agencies?
• How CE impacting consumers?
• What are outcomes so far?
HOW IS CE IMPACTING WHOLE COC

2/3 believe CE reduces barriers
2/3 believe CE strengthens collaborations across CoC
3/4 believe CE prioritizes people based on needs
1/3 believe CE does not reward those who are trying hard to rebuild their lives
“No more silos” or “back doors”

But “it has created direct paths to shelters and Warming Center”

“It (prioritization and CE) makes sense”

“The population has changed. We have more severely mentally ill, substance abusers, serious criminals.”

“Feels like we’re all in this together”
HOW IS CE IMPACTING COC AGENCIES

• 1/2 believe process of adopting CE has gone smoothly
• 1/2 credit adoption of CE with growth in their own agency
• Staff morale has stayed the same (this is huge!)
• Meetings, meetings and more meetings!
• 2/3 see an increase in data collection (VI-SPDAT, intakes)
• 57% reported that staff understand their role in CE
• 56% see an increase in amount of time spent with each client
“Growing pains” across most agencies
Staff spend more time doing intakes, completing VI-SPDATs and doing case management.
“It just takes more staff time.”
“More vulnerable people being served. Our staff have to be more diligent”
“CORE!”
“Feels like we’re all in this together”
HOW IS CE IMPACTING CONSUMERS

• 65% ↑ in consumers seeking case management
• 52% ↑ in consumers successfully referred to other agencies
• 40% ↑ in consumers knowing how to access CE services
• 27% ↑ in consumers being placed in Emergency Shelters
“There is no coordinated exit”

“Consumers have false hopes that our new system will create housing opportunities”
OUTCOMES

790 people housed since CES kick-off in January
547 with some sort of support (subsidy, RRH, PSH)
229 found housing without financial supports
81 people officially enrolled in Housing Navigation
1,850 served by CORE

Many people served in Warming Center
SEPTEMBER COMPARISON

September Comparisons

- HH with minors
- Chronically homeless
- Veterans
- Mental health condition
- Chronic health condition
- Alcohol and drug issues
- Victims of domestic violence
- Entered uninhabitable location

September 2016 vs September 2017
NEXT STEPS  (WE NEED MORE DATA)

• Consumer input
• CES Evaluation Reports
• CES-wide measure (in-flow, outflow, flow through system)
• Program outcomes
• Sub-population outcomes
• HUD performance measures
CONSUMER ADVISORY COMMITTEE

• Update on Consumer Advisory Committee
POLICY AND ADVOCACY COMMITTEE

• Brainstormed talking points/messaging for educating BoS, other local elected officials, and public

• Conversations around cannabis regulatory framework and process

• Share opportunities for Advocacy, including Homeless Awareness Month
STATE HOUSING LEGISLATION UPDATE

2017 Housing Package

New Money For Housing
- SB2 and SB3

Making Housing Development Easier
- SB35, AB73, and SB540

Building & Preserving More Affordable Housing
- AB1505, AB1521, and AB571

Targeting Cities to Support More Housing
- AB1397, SB166, AB879, SB167, AB678, AB1515, AB72
STATE HOUSING LEGISLATION UPDATE

Other 2017 Housing Legislation

• AB74 Creates the Housing a Healthy California Program
• AB1598 Affordable Housing Authorities using TIFs
• AB291 Housing: Immigration
6. RECOMMENDATIONS TO USICH ON FEDERAL STRATEGIC PLAN (ACTION ITEM)

Erica McWhorter, HomeBase

Presentation on “Opening Doors, The Federal Strategic Plan to End Homelessness” and ideas for public comment submission for the Strategic Plan Update.
OVERVIEW & GOALS OF USICH STRATEGIC PLAN

• 4 Key Objectives
  • Prevent and end homelessness among vets in 2015
  • Finish the job of ending chronic homelessness in 2017
  • Prevent and end homelessness for families, youth, and children in 2020
  • Set a path to end all types of homelessness

• Strategies in Support of Objectives
  • Increase leadership, collaboration, and civic engagement
  • Increase access to stable and affordable housing
  • Increase economic security
  • Improve health and stability
  • Retool the homeless crisis response system
CURRENT CALL FOR INPUT (11/15/2017)

• Are these objectives correct or sufficient?
• What strategies and practices have been successful?
• What have evolving practices taught us since 2015 that should be included in updated Plan?
• How is the Plan being used as tool at local level?
• How to align local priorities to strengthen collective political will of Bay Area in achieving goals?
7. COMMUNITY ANNOUNCEMENTS

Standing Item. Community Announcements.
8. PIN IT

Standing Item. Future items of discussion and scheduling to be considered.

Next Council Meeting: December 7, 2017