CONTRA COSTA COUNCIL ON HOMELESSNESS MEETING

JUNE 1, 2017, 1:00 PM - 3:00 PM
AGENDA

1. Welcome/Introductions
2. Approve Minutes (Action Item)
3. State ESG Funding (Action Item)
4. Council Nomination (Action Item)
5. Council Conflict of Interest Forms
6. Provider Presentations
7. Committee Updates (Action Item)
8. Built for Zero Update
9. Policy and Advocacy Opportunities
10. Nuts & Bolts
11. Pin it
2. APPROVE MINUTES (ACTION ITEM)

Gabriel Lemus, Council Chair

Review and adoption of minutes from the May Council meeting.
3. STATE ESG FUNDING (ACTION ITEM)

Gabriel Lemus, Council Chair

Possible action to approve the funding recommendations for State Emergency Solutions Grant funds.
4. COUNCIL NOMINATION (ACTION ITEM)

Jaime Jenett, H3

Possible action to recommend Tracy Cascio for VA Representative Seat.
POSSIBLE ACTION FOR CONSIDERATION

To recommend Tracy Cascio for VA Representative Seat.
5. COUNCIL CONFLICT OF INTEREST FORMS

Amanda Wehrman, HomeBase

Review of Council Conflict of Interest forms to be signed.
CONFLICT OF INTEREST – HUD REQUIREMENTS

• 24 CFR Section 578.95(b) - CoC Board members may not participate in decisions concerning the award of a grant or other financial benefit to an organization that the member represents

• 24 CFR Section 578.103(a)(11) - Record keeping requirements for proof of compliance
CONFLICT OF INTEREST FORM

• Each CoH member must sign a COI form to demonstrate that the individual is aware of and agrees to abide by this policy

• Individuals must declare the organizations they have a financial interest in

• Individuals with a conflict of interest will inform the COH if a conflict arises
6. PROVIDER PRESENTATION

Jenny Robbins, H3, LCSW
Housing and Services Administrator

Presentations by Health, Housing, and Homeless Services Division to orient new Council members to programs and services.
Our mission is to ensure and integrated system of care from prevention through intervention for homeless adults, youth, and families within our community. We strive to accomplish this through the development of policies and practices, community involvement, advocacy, and the coordination of services that respect human dignity, strengthen partnerships, and maximizes resources.
Homeless Outreach
CORE teams

CORE Manager

Daytime
Team A

Daytime
Team B

Public Works

Night time
Team C

Martinez/Pleasant
Hill

Walnut
Creek/Concord
(pending)
## H3 Shelter Programs

<table>
<thead>
<tr>
<th>Shelter Name</th>
<th>Population</th>
<th># of beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concord Adult Shelter</td>
<td>Single adults</td>
<td>Concord 75</td>
</tr>
<tr>
<td>Brookside Shelter</td>
<td>Single adults</td>
<td>Brookside 89</td>
</tr>
<tr>
<td>Philip Dorn Respite Center</td>
<td>Medically fragile adults</td>
<td>26</td>
</tr>
<tr>
<td>Calli House (1-800-610-9400)</td>
<td>Transition Aged Youth (18-24)</td>
<td>15</td>
</tr>
</tbody>
</table>
# Housing Programs

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Population</th>
<th>Type of Program</th>
<th># of units</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter Plus Care</td>
<td>Disabled + homeless</td>
<td>PSH</td>
<td>300</td>
<td>Housing Authority of Contra Costa</td>
</tr>
<tr>
<td>Destination Home</td>
<td>Chronically homeless + disabled + adult</td>
<td>PSH</td>
<td>12</td>
<td>Shelter Inc</td>
</tr>
<tr>
<td>Permanent Connections</td>
<td>TAY + disabled</td>
<td>PSH</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>Appian House</td>
<td>TAY (18-24)</td>
<td>Transitional (18-24 months)</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Bissell Cottages</td>
<td>TAY (18-24)</td>
<td>Transitional (24 months)</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>
Health, Housing and Homelessness Organizational Chart

Lavonna Martin, MPH, MPA
Director

Joanne Sanchez-Rosa
Administrative Services Manager

Dana Ewing, MPH
Planner/Evaluator

Juliana Pooley, Coordinated Entry System Manager

Jaime Jenett, MPH
CoC Planning and Policy Manager

Kimberly Thai, MSBA
HMIS Database Administrator

Jenny Robbins, LCSW
Housing and Services Administrator

Tara Perez
Office Manager

Council on Homelessness

Administrative office:
1350 Arnold Drive, Ste. 202
Martinez, CA 94553
Main Line: 925-313-7700
7. COMMITTEE UPDATES

Juliana Pooley, H3
Dana Ewing, H3

Standing Item. Report out on Coordinated Entry, including communications tools and review of preliminary data. Discussion of launch of Consumer Advisory Committee.
# COORDINATED ENTRY COMMITTEES UPDATE

<table>
<thead>
<tr>
<th>Committee</th>
<th>Most Recent Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Oversight Committee</strong></td>
<td>Met 4/27 for PDSA cycle update; CES flyer and fact sheet review; continued discussion on HUD CE Process Self-Assessment; reviewed updates on Cmte/Workgroup activities</td>
</tr>
<tr>
<td><strong>Communications Committee</strong></td>
<td>Met 5/31 to develop storyboard for CES video</td>
</tr>
<tr>
<td><strong>Policies and Procedures Committee</strong></td>
<td>Met 5/11 to review draft policies and procedures</td>
</tr>
<tr>
<td><strong>Data/Evaluation Committee</strong></td>
<td>Met 5/4 to discuss PDSA cycles; review draft CE evaluation tool; discuss data collection strategies and timelines</td>
</tr>
</tbody>
</table>
## COORDINATED ENTRY WORKGROUP UPDATE

<table>
<thead>
<tr>
<th>Workgroup</th>
<th>Most Recent Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention/Diversion Tool Workgroup</td>
<td>Met 5/2 to review prevention/diversion pre-screen tool; discussed gaps services</td>
</tr>
<tr>
<td>Rapid Re-housing Referral Workgroup</td>
<td>Met 5/31 to develop process for RRH match, referral and placement</td>
</tr>
<tr>
<td>Emergency Shelter Referral Workgroup</td>
<td>On hiatus pending HMIS transition</td>
</tr>
<tr>
<td>Housing Security Fund Workgroup</td>
<td>Newly established</td>
</tr>
</tbody>
</table>
COORDINATED ENTRY FLYERS

HOMELESS?
LOSE YOUR HOUSING?
CALL 211
FREE CONFIDENTIAL SERVICE AVAILABLE 24/7
Callers will be matched and referred to appropriate programs

¿TE ENCUENTRAS DESEMPARADO?
¿ESTÁS PERDIENDO TU VIVIENDA?
LLAME AL 211
SERVICIOS GRATUITOS, CONFIDENCIALES Y DISPONIBLES 24 HORAS AL DÍA
Llamadas serán conectadas con servicios apropiados

SAN PABLO
2011
1515 Market Avenue
M-F, 8 am—5 pm

SAN PABLO
2011
1515 Market Avenue
M-F, 8 am—5 pm

cchealth.org/homeless/

Contra Costa Council on Homelessness
CE COMMUNICATIONS: FOR DISCUSSION

• Where should we be publicizing our Coordinated Entry system, now that we have flyers and the fact sheet?
  • Who is our audience?
  • Who should speak at meetings?
Coordinated Entry System

Outcomes from the 1st five months
# Numbers Served Across CoC

<table>
<thead>
<tr>
<th></th>
<th>CORE</th>
<th>CARE</th>
<th>WARMING CENTERS</th>
<th>PREVENTION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,268</td>
<td>2,391</td>
<td>205</td>
<td>402</td>
</tr>
<tr>
<td>RAPID REHOUSING</td>
<td>738</td>
<td>Emergency Shelters</td>
<td>934</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>HOUSING NAVIGATION</td>
<td>PSH</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>55</td>
<td>875</td>
</tr>
</tbody>
</table>
“Movement” from CORE
“Movement” from CARE
EMERGENCY SHELTER OUTCOMES

1st 5 Months At A Glance

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Number Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disabled Adults</td>
<td>552</td>
</tr>
<tr>
<td>Chronically Homeless Adults</td>
<td>262</td>
</tr>
<tr>
<td>Households With Minors</td>
<td>234</td>
</tr>
<tr>
<td>Minors</td>
<td>144</td>
</tr>
<tr>
<td>Seniors (62+)</td>
<td>125</td>
</tr>
<tr>
<td>Veterans</td>
<td>72</td>
</tr>
</tbody>
</table>

Total Number Served: 897
Total Number of Exits: 625

1st 5 Months CES Destination at Exit

- Permanent: 34%
- Temporary: 22%
- Emergency Shelter: 18%
- Uninhabitable: 5%
- Missing: 5%

Average Length of Stay: 22 days
RAPID REHOUSING OUTCOMES

1st 5 months of CES At A Glance

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Number Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number Served</td>
<td>687</td>
</tr>
<tr>
<td>Total Number of Exits</td>
<td>218</td>
</tr>
<tr>
<td>Disabled Adults</td>
<td>162</td>
</tr>
<tr>
<td>Chronically Homeless Adults</td>
<td>73</td>
</tr>
<tr>
<td>Households With Minors</td>
<td>237</td>
</tr>
<tr>
<td>Minors</td>
<td>144</td>
</tr>
<tr>
<td>Seniors (62+)</td>
<td>39</td>
</tr>
<tr>
<td>Veterans</td>
<td>125</td>
</tr>
</tbody>
</table>

Exits to Permanent Housing

Target: 65%

Average Length of Stay: 12 days
OTHER OUTCOMES

CORE
• 205 entered Warming Center
• 178 exited to Emergency Shelter

CARE
• Exit data is hard to capture (may need new reports)

HOUSING NAVIGATION
• Need to generate new reports
• 4 placed in Permanent Housing??
1,265 VI-SPDATS completed

VI-SPDAT SCORES SINCE 1/1/17

- 811 (8+)
- 365 (4 to 7)
- 0 to 3 (Teal)

Pie chart showing the distribution of scores since 1/1/17.
## CES Evaluation Objectives

### CES SYSTEM KEY PRINCIPLES

<table>
<thead>
<tr>
<th>Principle</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HOUSING FIRST</td>
<td>Housing First and a low-barrier entry point</td>
</tr>
<tr>
<td>STANDARIZED PROCESSES</td>
<td>Standardized screening, intake, and assessment processes</td>
</tr>
<tr>
<td>EFFECTIVE REFERRALS</td>
<td>Referral process that matches people to the most appropriate services available to resolve their homelessness</td>
</tr>
<tr>
<td>PRIORITIZATION</td>
<td>Prioritization based on housing status and history, vulnerability, and service needs (&quot;not a first come first served&quot; approach)</td>
</tr>
<tr>
<td>SHARED DATA</td>
<td>Shared data system for efficient collaboration and integration of resources</td>
</tr>
</tbody>
</table>
Meaningful Consumer Input

The consumer voice is necessary to:

• Consumer perspective on major strategic decisions
• Give feedback on the way current services are experienced by consumers
• Raise new issues of concern to consumers
CONSUMER SURVEYS

How can we collect more data without over-burdening?

• Time-limited: conduct surveys once a year
• Sampling: conduct one a sample of consumers
• Representative: conduct surveys on members identified by staff, particularly those that fit certain sub-populations of interest
FOCUS GROUPS

- Small groups of 5 to 10 consumers
  - May have multiple to capture various sub-populations
- Hosted at each site to minimize barriers or ensure transportation to get to central locations
- Led by a member of the Consumer Advocacy Committee or staff
- Quarterly?
COMMUNITY FORUM

- Quarterly meetings for current and formerly homeless to share their perspectives.
- Open to everyone
- Can have guided conversation followed by open-ended
THINGS TO CONSIDER

• Outreach and promotion
• Incentives
• Confidentiality
• Must demonstrate action and impact from consumer input
8. BUILT FOR ZERO UPDATE

Jennifer Baha, Built for Zero Coordinator, H3

Veteran By Name Lists

March 2017
- By Name List: 141
- Housing Placements: 7
- Inflow: 14
- Returns to homelessness from housing: 1
- Returns from inactive: 1
- Moved to inactive: 13

April 2017
- By Name List: 139
- Housing Placements: 5
- Inflow: 9
- Returns to homelessness from housing: 2
- Returns from inactive: 0
- Moved to inactive: 3
Changes in Veteran Homelessness

- The number of *chronically homeless veterans* dropped by 3 (to 36) (26% of homeless veterans)

- Veterans housed from January – April 2017: 35

  **Overall:**
  41% reduction of homeless veterans

  (July 2015 By Name List: 230 Veterans / April 2017: 139)
Chronic By Name Lists

March 2017
- By Name List: 556
- Housing Placements: 7
- Inflow: 48
- Return to homelessness from housing: 2
- Return from inactive: 3
- Moved to inactive: 25

April 2017
- By Name List: 546
- Housing Placements: 8
- Inflow: 48
- Return to homelessness from housing: 2
- Return from inactive: 5
- Moved to inactive: 55
9. POLICY AND ADVOCACY OPPORTUNITIES (ACTION ITEM)

Erica McWhorter, HomeBase

Standing Item. Update on No Place Like Home Program and federal budget. Updates on federal and state legislation.
April 10, 2017: TA NOFA Released

- Applications being accepted now until September 30, 2017.
- Can be used right away to support planning/design/implementation of Coordinated Entry, permanent supportive housing, and supportive services, gearing up for when other NPLH funds available.
NPLH ADVISORY COMMITTEE MTG.

• **May 18, 2017:** Advisory Cmte met to review Draft Guidelines.

• **Highlights:**
  
  • Discussed time frames for **Award of Non-Competitive Allocation of Funds**, and;
  
  • Decision to include “**promising/ evidence-based practices**” as ways to meet Supportive Services Requirements.

• [http://www.hcd.ca.gov/grants-funding/active-funding/nplh.shtml](http://www.hcd.ca.gov/grants-funding/active-funding/nplh.shtml)
Updated Program Time Frames

- Guidelines Draft Release/Start of 2nd Public Comment Period (Spring 2017)
- Completion of Guidelines (Summer 2017)
- Begin Validation Action (Fall 2017)
- Lower Court Decision Expected (Spring 2018)
- Release of NOFA (Summer 2018)
FEDERAL LEGISLATIVE UPDATES – HR 2076

Ending Homelessness Act of 2017

• Permanently authorize McKinney Vento Homelessness Assistance Act and the US Interagency Council on Homelessness

• Provides emergency relief funding above and beyond annual appropriations for homeless services via $13.27B appropriation of mandatory funding over 5 years to federal program

• Status: Referred to House Budget Committee on April 6, 2017
FEDERAL BUDGET UPDATE

Appropriations Process

• House and Senate hold hearings and draft their proposals (Budget Resolutions)
• President creates a budget proposal that is sent to appropriations committees for review and division of funding among subcommittees
• Subcommittees create appropriations bills
• Congress passes bills (point at which budget is finalized and the bills become law)
FEDERAL BUDGET UPDATE

Keep in mind:

• President’s budget is **not** law—proposal only

• Congress decides funding levels
FEDERAL BUDGET UPDATE

Administration’s FY 2018 Budget

- Major cuts to anti-poverty programs including housing and healthcare
  - HUD homeless assistance cut back to FY 2016 levels
  - CoC program: $295M decrease from FY 2017
  - ESG: $15M decrease from FY 2017
  - CDBG: $3B decrease from FY 2017, effectively at ZERO
  - Medicaid: $616B cut over 10 years starting in FY2020 by changing structure of payments

- Most VA and small homelessness programs remain the same
FEDERAL BUDGET UPDATE

Likely Impact of Administration’s FY 2018 Budget on Affordable Housing

• Downsizes Section 8 by approximately 250,000
• Eliminates National Housing Trust Fund
• Significant cuts to public housing
## FEDERAL BUDGET UPDATE

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>CoC</td>
<td>13.1</td>
<td>2,250</td>
<td>2,383</td>
<td>2,250</td>
<td>-133</td>
</tr>
<tr>
<td>CDBG</td>
<td>6.5</td>
<td>3,000</td>
<td>3,000</td>
<td>0</td>
<td>3,000</td>
</tr>
<tr>
<td>HOME</td>
<td>2.3</td>
<td>950</td>
<td>950</td>
<td>0</td>
<td>-950</td>
</tr>
<tr>
<td>HOPWA</td>
<td>.58</td>
<td>341</td>
<td>345</td>
<td>326</td>
<td>-19</td>
</tr>
</tbody>
</table>

*In millions of dollars.*
10. NUTS & BOLTS

Standing Item. Community Announcements.
STAND DOWN ON THE DELTA 2017
for Homeless and at risk Veteran’s
August 11-14, 2017
Contra Costa Fairgrounds

VOLUNTEERS NEEDED

Registration open March 23rd - August 7th
Planning meetings are at 7pm on the 1st Thursday of the month
Location: Antioch Veterans Memorial Bldg, 403 W 6th st Antioch, CA

Stand Down on the Delta is a bi-annual, four-day encampment for homeless
and/or at-risk Veterans to come together and receive support from their
communities. While at Stand Down, veterans are provided with court and legal
services, DMV, addiction counseling, clothing, food, shelter, hygiene services,
wellness, medical, dental and a goal of Delta Veterans Group in hosting the
Stand Down on the Delta event is to treat the Veteran participants with respect
and dignity, as well as honoring our female Veterans and families of the Veterans.
Our Nation's Veterans have made the ultimate sacrifices for our freedoms, which is
why we strive to make Stand Down on the delta “All about the Veteran”.
Please visit www.deltavetransgroup.org for more information on how you can
contribute to our Nation's fine Men and Women Veterans of the United States
Armed Forces.

Some of the Services Available at Stand Down Are:

- COMPLETE MEDICAL
- TRANSITIONAL HOUSING
- MENTAL HEALTH
- COURT/LEGAL SERVICES
- DMV I.D. SERVICES
- SUBSTANCE ABUSE ASSISTANCE

- ON-SITE PET CARE
- EMPLOYMENT SERVICES
- VETERANS BENEFITS
- WELLNESS & CHAPLAIN SERVICES
- MEALS/ CLOTHING/ HYGIENE
- LIVE MUSIC ENTERTAINMENT

Facebook DeltaVeteransGroup
http://www.deltavetransgroup.org
STAND DOWN ON THE DELTA 2017

For Homeless and at risk Veteran’s
August 11-14, 2017
Contra Costa Fairgrounds

For more information please visit:
http://deltaveteransgroup.org/
11. PIN IT

Standing Item. Future items of discussion and scheduling to be considered.