CONTRA COSTA COUNCIL ON HOMELESSNESS MEETING
MAY 4, 2017, 1:00 PM – 3:00 PM
AGENDA

1. Welcome/Introductions
2. Approve Minutes (Action Item)
3. Bylaws Update (Action Item)
4. Contra Costa Housing Forum (Action Item)
5. Transfer of PCH-AAA from H3 to Anka (Action Item)
6. Affordable Housing & PHAs: Continuing the Conversation
7. Point-in-Time Count Report
8. CoC Survey Report
9. Provider Presentations
10. Committee Updates (Action Item)
11. Built for Zero Update
12. Policy and Advocacy Opportunities
13. Nuts & Bolts
14. Pin it
2. APPROVE MINUTES (ACTION ITEM)

Gabriel Lemus, Council Chair

Review and adoption of minutes from the April Council meeting.
3. BYLAWS UPDATE (ACTION ITEM)

Meadow Robinson, HomeBase

Possible action to adopt proposed revisions to the Council bylaws.
AD HOC BYLAWS COMMITTEE UPDATE

• Bylaw Committee met twice in March and developed proposed revisions.
• **Status:** Revised and ready for COH review and approval.
HIGHLIGHTS OF CHANGES

1. Community Engagement
2. Areas of Representation (Seats)
3. Standing Committees
HIGHLIGHTS OF CHANGES

Community Engagement

• Elimination of Healthcare for the Homeless as community/consumer advisory liaison
• Addition of Consumer Advisory Committee
HIGHLIGHTS OF CHANGES

Areas of Representation (Seats)

- 9 changes to enhance and diversify representation of stakeholders
- All changes accommodate current members experience/title
## CHANGES TO AREAS OF REPRESENTATION

<table>
<thead>
<tr>
<th>Current Seat</th>
<th>Proposed Seat</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Member Seat #1</td>
<td>Homeless Service Provider</td>
</tr>
<tr>
<td>Community Member Seat #2</td>
<td>Public Safety Representative #2</td>
</tr>
<tr>
<td>Community Member Seat #3</td>
<td>Community Member Seat</td>
</tr>
<tr>
<td>Government Seat #1</td>
<td>City Government Seat</td>
</tr>
<tr>
<td>Government Seat #2</td>
<td>Reentry Services Representative</td>
</tr>
</tbody>
</table>
### CHANGES TO AREAS OF REPRESENTATION

<table>
<thead>
<tr>
<th>Current Seat</th>
<th>Proposed Seat</th>
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</thead>
<tbody>
<tr>
<td>Homeless Housing Provider</td>
<td>Affordable Housing Developer</td>
</tr>
<tr>
<td>Philanthropy Representative</td>
<td>Employment and Human Services (EHSD) Representative</td>
</tr>
<tr>
<td>Public Safety Representative</td>
<td>Public Safety Representative #1</td>
</tr>
<tr>
<td>Consumer/Consumer Advocate - Alternate</td>
<td>DELETED</td>
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</tbody>
</table>
HIGHLIGHTS OF CHANGES

Standing Committees

- 4 Standing Committees added:
  - CoC Providers Cmte
  - Consumer Advisory Cmte
  - Coordinated Entry Oversight Cmte
  - Performance Measures Cmte
POSSIBLE ACTION FOR CONSIDERATION

To adopt proposed revisions to the Council bylaws for approval by BoS.
4. CONTRA COSTA HOUSING FORUM (ACTION ITEM)

Mariana Moore, Ensuring Opportunity

Possible action to become official sponsor of Contra Costa Housing Forum.
POSSIBLE ACTION FOR CONSIDERATION

To approve Ensuring Opportunity as an official sponsor of Contra Costa Housing Forum.
5. TRANSFER OF PCH-AAA FROM H3 TO ANKA (ACTION ITEM)

Jaime Jenett, H3

Possible action to approve the transfer of the CoC Program project PCH-AAA from H3 to Anka as recipient.
POSSIBLE ACTION FOR CONSIDERATION

To approve the transfer of the CoC Program project PCH-AAA from H3 to Anka as recipient.
6. AFFORDABLE HOUSING & PHAS: CONTINUING THE CONVERSATION

Dan Sawislak, Executive Director, Resources for Community Development

Discussion of next steps following the April CoC meeting regarding affordable housing and PHAs.
DEMYSTIFYING PUBLIC HOUSING AUTHORITIES

- Pittsburg HA and HACCC gave presentations on Housing Authority operations, and answered attendees’ questions.

- **Highlight**: Access and referrals to programs administered by HACCC for those experiencing homelessness, e.g. Shelter Plus Care, via Coordinated Entry System.
DEMYSTIFYING PUBLIC HOUSING AUTHORITIES CONT.

Other Highlights:

• How Housing Authority preferences are created and approved, and how eligibility is weighed.

• What opportunities exist for those who graduate from HA programs.
PANEL ON AFFORDABLE HOUSING

• Panel of advocates and developers of affordable housing in Contra Costa answered questions to explain what affordable housing is, and how it is developed.

• **Highlight:** Where funding for affordable housing comes from, and how decisions are made once that funding becomes available.
Other Highlights:

- What local ordinances are increasing the stock of housing (JADUs), and whether or not this also increases the stock of affordable housing;

- Regarding the development process, what decisions are made concerning the type of information to gather.
CONTINUING THE CONVERSATION

For Discussion:

• How can we help clarify the linkages between the CoC/Coordinated Entry System and our local housing authorities?
• How can we advocate more for additional affordable housing resources/opportunities in Contra Costa County, and better involve stakeholders in the process?
7. POINT-IN-TIME COUNT REPORT

Dana Ewing, Evaluator/Planner, H3

2017 POINT-IN-TIME COUNT

Data sources
HMIS data for sheltered individuals
Service and Community Site canvas
  • 50+ volunteers
  • 17 service/community sites
Encampment Outreach
  • CORE kicked-off right before PIT
211/Shelter Access Line
The Point in Time (PIT) Count is an annual survey to identify homeless individuals that are sleeping in Emergency Shelters, Transitional Housing, or outside. This year’s PIT Count took place on January 25th.

- **Unsheltered**: 911
- **Sheltered**: 696
- **Veterans**: 99
- **Households with children**: 84
- **Chronically homeless**: 214
- **Serious mental illness**: 386

**Total Homeless in 2017 PIT**: 1607
MORE TO COME....

Full report with
• Trends
• Encampment maps
• Regional information

At-risk analysis
• This is new, so we’re not over-promising!

Infographic for quick reference and summary
8. COC SURVEY REPORT

Jaime Jenett, H3

Review of CoC stakeholder feedback collected through CoC survey.
18 completed the survey
➤6 COH members

- Extremely Satisfied: 35%
- Satisfied: 41%
- Neutral: 24%
### COC GOVERNANCE AND LEADERSHIP

<table>
<thead>
<tr>
<th>What works well</th>
<th>Suggested changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Meetings are run well</td>
<td>• More public education</td>
</tr>
<tr>
<td>• Good representation of multiple agencies and stakeholders.</td>
<td>• More community voices</td>
</tr>
<tr>
<td>• “appreciate the enthusiasm and momentum” of CoC leadership.</td>
<td>• Identify ways in which the committee can take the lead</td>
</tr>
<tr>
<td>• “I think HomeBase and the County keep us well informed, truly listens to ideas</td>
<td></td>
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<tr>
<td>without becoming defensive, and accurately incorporates feedback. I believe</td>
<td>instead of always following county staff.</td>
</tr>
<tr>
<td>we have come a long way.”</td>
<td>• Distribute previous meeting’s minutes ahead of the</td>
</tr>
<tr>
<td></td>
<td>meeting so there is time to review them.</td>
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COC OPERATIONS AND PLANNING

- Extremely Satisfied: 33%
- Satisfied: 50%
- Neutral: 17%
<table>
<thead>
<tr>
<th>What works well</th>
<th>Suggested changes</th>
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</thead>
<tbody>
<tr>
<td>Meetings are organized well</td>
<td>“Too many meetings and a frenetic process for scheduling. The Zero 2016 meetings often felt redundant and not effective.”</td>
</tr>
<tr>
<td>Data is incorporated well into CoC planning</td>
<td>“Targeted efforts to reduce the impact of the homeless on hospitals/ED directly. A coordinated efforts around this issue would save a TREMENDOUS amount of money.”</td>
</tr>
<tr>
<td>PIT works well and is improving over time</td>
<td>Committee info should be more broadly communicated to the public.</td>
</tr>
<tr>
<td>Team approach</td>
<td>Info for public could be gained by reading updates on the website instead of having to go to meetings.</td>
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COORDINATE ENTRY PLANNING AND IMPLEMENTATION EFFORTS

- Satisfied: 67%
- Neutral: 22%
- Extremely Satisfied: 11%
## COORDINATE ENTRY PLANNING AND IMPLEMENTATION EFFORTS

<table>
<thead>
<tr>
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<th>Suggested changes</th>
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</thead>
<tbody>
<tr>
<td>• “The process has invited and engaged the entire community and providers to seek input and build trust between agencies that was necessary to break down walls and barriers, end wait lists, and share resources”</td>
<td>• Greater news outreach</td>
</tr>
<tr>
<td>• Effective communication efforts directed at homeless consumers (not just providers)</td>
<td>• HMIS intakes are time consuming</td>
</tr>
<tr>
<td>• Communication regarding Coordinated Entry to stakeholders outside the CoC been effective.</td>
<td>• Increase clarity about what is happening with CE and when</td>
</tr>
<tr>
<td>• Appreciate CoC’s efforts to bring multiple stakeholders together “to connect the dots and build the vision.”</td>
<td>• Concerned that CE does not meet the needs of the Severely and Persistently Mentally Ill</td>
</tr>
<tr>
<td></td>
<td>• Less chaos, better definition of services before implementation, more structure project management</td>
</tr>
<tr>
<td></td>
<td>• Maybe add a District Attorney and Public Defender to the mix.</td>
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</tbody>
</table>
DESIGN AND OPERATION OF HMIS

What works well

- HMIS staff are responsive, support is available when needed
- Great training system
- Staff is “trying their best with the software.”

Suggested changes

- Get rid of Bowman!
- Need more training and more funding
<table>
<thead>
<tr>
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<th>Suggested Changes</th>
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</table>
| • Process was clearer because of information shared at the conference | • “Last year there were delays and challenges in getting needed information to the grantees and there was misinformation which impacted review and rank. The packets for the bidders conference seem to be almost the same every year. Perhaps more updates should be provided on an annual basis to reflect changes and those should be highlighted at the bidder's conference.”  
• “After last year, need more thought given to scoring tool and discussion about our priority for chronically homeless vs other homeless.” |
| • Non-applicants felt the process was transparent and clear |                                                                                                                                                                                                                     |

3 respondents were applicants in the 15-16 NOFA application and attended the bidder’s conference.
INTEREST IN A UNIFIED FUNDING SOURCE

[CATEGORY NAME] - [VALUE]
BOARD MEMBER SATISFACTION RATES

- Connect to Board of Supervisors as advisory board
- Share best practices/rationale for decisions or activities
- Board development/training (roles, responsibilities, opportunities for action)
- Inform CoC executive board of sub-committee communications, updates, and needs
- Facilitate CoC sub-committees
- Communicate with CoC (timeliness of agenda and notes for CoC meetings)
- Facilitate meetings (seeking input for agenda items, presenting information, guiding through discussion, ...)
- Help board members define CoC priorities, goals, and objectives
- Help board members make data-informed decisions
- Seek input/leadership from board members

6 respondents
9. PROVIDER PRESENTATIONS

Julie Garcia & Usha Ramachandran, STAND!

Judith Stillman, Winter Nights

Presentations by CoC homeless service providers to orient new Council members to programs and services.
Presented by:
Usha Ramachandran
Julie Garcia
Mission Statement

“STAND! For Families Free of Violence is a catalyst for breaking the multi-generational cycle of violence, promoting safe and strong relationships, and rebuilding lives.”
About Us

- Founded in 1977 as Battered Women’s Alternatives; merged with Family Stress Center in 2010
- STAND! is a founding member of the Zero Tolerance for Domestic Violence Initiative, a cross-sector organization working to help solve domestic violence, sexual assault, and child abuse.
Domestic violence and child abuse often co-occur in families. As the only comprehensive family violence reduction agency in Contra Costa County, STAND! assists more than 10,000 clients annually by providing comprehensive services through 3 distinct but intersecting branches:

- Prevention: Changing the Future
- Intervention: Saving Lives
- Treatment: Rebuilding Families
Intervention: Saving Lives
Programs and Services

- **Crisis Line**: 24/7 hotline to receive information about DV, services available, and where victims are screened/assessed
- **Emergency Response Team**: Dispatched teams go to hospitals/PD to support victims immediately after an incident
- **RMC Shelter**: 24-bed facility for women and children up to age 16, part of the Rollie Mullen Center where clients can stay for up to 12 weeks
- **Transitional Housing**: temporary housing for 9 families and 4 single women for up to 2 years
- **Domestic Violence Support Groups**: Victims that call the crisis line are referred to our 28-week support groups across the county
- **Restraining Order Assistance Clinics**: Domestic Violence liaisons provide direct support to navigate legal services
Clinical Services, Assessment and Case Management: *wrap-around* therapeutic services offered for children, families, and parents

Anger Management/Domestic Violence Treatment Program: *court-mandated* 52-week support group for people that have used violence

Victims of Crime Counseling Program: *up to 40 free sessions of therapy* after witnessing a crime or filing a restraining order

Differential Response Program: *services and support offered to families* before court intervenes in child custody decisions

SAMHWorks Counseling Program: *providing socioeconomic support and services for unemployed families*
Prevention: Changing the Future

Programs and Services

- **Kinship (Antioch):** support and programs for non-biological caregivers and their children (ex. Homework Club; Foodbank)
- **Proud Parenting:** Spanish and English support groups for parenting skills, behavior/communication techniques with children, etc
- **First 5 Bay Point Center:** Spanish and English parenting classes, early intervention screenings for 0-5 year olds
- **Delta:** recognizing and engaging adult men before violence happens
- **YESS:** school- and community-based program for teens to address dating violence, redefine gender stereotypes, etc
- **Speakers Bureau and Volunteer Services**
Speaker’s Bureau
(Agency-wide)

- Community trainings/presentations providing education on the cycle of violence and STAND!’s services
- Tabling, flyering and outreach at community events

Volunteer Opportunities:
- Volunteer program
- Minimum of 1 engagement/month
  (**Requires full DV training, Speaker’s Bureau training**
Crisis Line
(Intervention/Concord Area)

- 888-215-5555
- Open 24 hours a day, 7 days a week, serves >100 languages
- Access to trained staff and volunteers to discuss safety concerns, community resources, and support
- Access for screening and enrollment for:
  - STAND! Support Groups
  - Restraining Order Clinics
  - Shelter and Transitional Housing Programs
  - Stand In Pride program for LBGTQ clients

Volunteer Opportunities:
- 4+ hour shifts/week
- Requires 6 months shadowing/training staff members before taking calls
- Crisis line opens doors to all other client-facing programs
Domestic Violence Liaisons  
(Intervention/County Wide)

- Domestic Violence Support Groups: crisis line callers are referred to our 28-week support groups across the county
- Restraining Order Clinics: direct support to navigate legal services
- Located at: Family Justice Center, Employment and Housing Services Department, Richmond PD, Rubicon, John Muir, Kaiser Courthouses

Volunteer Opportunities:
- Support Group Co-facilitator
  (***Required to complete Crisis Line training and Support Group training)
Domestic Violence Liaisons
(Intervention/County Wide)

Located at:
Family Justice Center,
Employment and Housing Services Department,
Richmond PD,
Rubicon,
John Muir, Kaiser Courthouses
Questions?
Winter Nights

Rotating Shelter for Homeless Families - A Project of the Interfaith Council of Contra Costa County
Warm Winter Nights at Temple
Isaiah, Lafayette
Winter Nights – Goals:

- Provide safe shelter and 3 meals/day to homeless families with children
- **Keep homeless families together**
- Keep school-age children in school and achieving at grade level or above
- **Help families acquire sustainable housing**
- Provide transportation to schools, jobs and daytime shelter for parents and children
Interfaith Council Member Congregations
Contribute Space, Meals, Tutoring, Weekend Activities, Childcare, etc.
Winter Nights – Programs:

- “Traveling Tutors” Team
- Reading Achievement Program
- Financial Agreement and Counseling
- Homeless Court
- Volunteer Social Worker
- Daytime Shelter if Needed
- Transportation – Winter Nights Van
Reading Achievement Program

- Parents encouraged to read to preschool children
- All children encouraged to read or be read to for 20 minutes/day
- Reading rewards program – including movie tickets - for all children
Winter Nights – People Served:

- Target population: homeless families with children in Contra Costa & Alameda Counties
- Homeless Hotline calls and referrals are screened by volunteer social worker.
- Families must have a source of income
- Single fathers & mothers, as well as couples with boys and girls from birth to age 21
- No religious requirements
- No alcohol or drugs allowed; rules must be followed or leave the shelter
The Majority of Winter Nights Guests are Children

- Daytime shelter offered at St. Vincent de Paul Oasis in Pittsburg
- Winter Nights Van available for transport to work, school and Oasis
Winter Nights Achievements
2004 - 2014

- In the past ten years of its existence, Winter Nights has sheltered and fed over 270 families (850+ persons)
- More than 160 families found sustainable housing through Winter Nights
- With few exceptions, all school-age children have stayed in school and at grade level, some achieving scholastically and in sports
- Over three-thousand volunteers benefit by participating each year
Thousands of Volunteers Contribute Time, Money & Food
Moving Day Every Two Weeks
Concerns About the Future

- There is not enough housing that is affordable for the families we work with.
- In January 2013, 3,798 individuals were homeless and there were only 1,925 “beds” available for all homeless individuals.
- Between October 2014 & February, 2015, 71 families – 264 individuals – applied to Winter Nights; shelter capacity is 30 people.
- There isn’t enough available housing to move people through our system quickly.
Preparing for a new family.
10. COMMITTEE UPDATES (ACTION ITEM)

Juliana Pooley, H3

Erica McWhorter, HomeBase

Standing Item. Report out on Coordinate Entry and possible action to adopt CoC Program competition scoring tool.
## COORDINATED ENTRY COMMITTEES UPDATE

<table>
<thead>
<tr>
<th>Committee</th>
<th>Latest Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oversight</td>
<td>Received updates on PDSA Cycle. Reviewed draft communications materials. In process of discussing HUD CE Process Self-Assessment.</td>
</tr>
<tr>
<td>Communications</td>
<td>Finalizing flyers (in English and Spanish), two-page fact sheet, and process flow graphic. Providing feedback on video script and website.</td>
</tr>
<tr>
<td>Policies &amp; Procedures</td>
<td>Reviewing and line editing complete draft of Policies &amp; Procedures.</td>
</tr>
<tr>
<td>Data/Evaluation</td>
<td>Discussing evaluation plan to determine data collection strategies and timeline</td>
</tr>
</tbody>
</table>
## COORDINATED ENTRY WORKGROUPS UPDATE

<table>
<thead>
<tr>
<th>Workgroup</th>
<th>Latest Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention/Diversion Tool</td>
<td>Finalizing pre-screen tool. Trainings to be offered at CARE Centers in May, and pilot of tool in June.</td>
</tr>
<tr>
<td>Rapid Re-housing Referral</td>
<td>Determined that there will not be a separate pre-screen for RRH. Developing tools to support referrals using VI-SPDAT for prioritization.</td>
</tr>
<tr>
<td>Emergency Shelter Referral</td>
<td>Will reconvene in early summer pending HMIS transition to build out eligibility and prioritization process for referrals.</td>
</tr>
</tbody>
</table>
COC PROVIDERS COMMITTEE UPDATE

- Met in March and April to debrief the 2016 CoC Program Competition and funding results
- Reviewed the 2016 scoring tool for renewal projects, and recommends changes for 2017
RECOMMENDED CHANGES

• Removed references to TH
• Decreased HUD Priorities factor by 10 pts, redistributed to Agency Capacity
• Updated Housing Stability factor for RRH to better align with HUD standards
• Increasing income measure expanded to include maintaining income
• Added separate factors for Housing First and Coordinated Entry
POSSIBLE ACTION FOR CONSIDERATION

To approve the changes to the CoC Program renewal project scoring tool for the FY2017 local competition, as recommended by the CoC Providers Committee.
11. BUILT FOR ZERO UPDATE

Jennifer Baha, Built for Zero Coordinator, H3

Standing Item. Update on progress on the Built for Zero campaign.
Veteran By Name Lists

February 2017
- By Name List: 142
- Housing Placements: 8
- Inflow: 10
- Returns to homelessness from housing: 5
- Returns from inactive: 1
- Moved to inactive: 4

March 2017
- By Name List: 141
- Housing Placements: 7
- Inflow: 14
- Returns to homelessness from housing: 1
- Returns from inactive: 1
- Moved to inactive: 13
Changes in Veteran Homelessness

- The number of *chronically homeless veterans* dropped slightly by 2 (to 39) (28% of all homeless veterans)

- **Veterans housed** from January – March 2017: 30

**Overall:**
38% reduction of homeless veterans

(July 2015 By Name List: 230 Veterans / March 2017: 141)
Chronic By Name Lists

February 2017
- By Name List: 524
- Housing Placements: 4
- Inflow: 63
- Return to homelessness from housing: 2
- Return from inactive: 2
- Moved to inactive: 25

March 2017
- By Name List: 556
- Housing Placements: 7
- Inflow: 48
- Return to homelessness from housing: 2
- Return from inactive: 3
- Moved to inactive: 25
12. POLICY AND ADVOCACY OPPORTUNITIES (ACTION ITEM)

Erica McWhorter, HomeBase

Standing Item. Update on BoS letter of support of AB 1406. Updates on federal, state, local legislation.
April 4, 2017: The Council approved a letter in support of AB 1406 to go before the Contra Costa Board of Supervisors for signatures.

- This bill would create the Homeless Youth Advocacy and Housing Program, to provide $15 million in on-going funds to 10 CoCs for housing/services for youth experiencing homelessness.
STATE LEGISLATIVE UPDATES – AFFORDABLE HOUSING

AB 1505: Inclusionary Zoning

- This bill would authorize a city, county, or city/county combination to adopt ordinances to require, as a condition of development of residential rental homes, that the development include a % of affordable rental homes.

- **Status:** Ordered to its third reading on Tuesday, May 2\textsuperscript{nd}, 2017.
STATE LEGISLATIVE UPDATES – AFFORDABLE HOUSING CONT.

SB 2: Building Homes and Jobs Act

• This Act would generate funds for affordable housing through a $75 fee on real estate recorded documents, to be placed in a Fund created by the bill.

• 50% of fees would go directly to local agencies for development of affordable housing for low/moderate income households.

• Status: After hearing on April 3, placed on the Senate Appropriations Cmte suspense file.
NO PLACE LIKE HOME UPDATE

April 10, 2017: TA NOFA Released

• Applications being accepted now until September 30, 2017.
• Can be used right away to support planning/design/implementation of Coordinated Entry, permanent supportive housing, and supportive services, gearing up for when other NPLH funds available.
NO PLACE LIKE HOME ADVISORY COMMITTEE

Next Meeting: May 18, 1:00-4:00pm

• Potential Topics of Discussion:
  • Methodology for measuring outcomes
  • Housing First Project Design – HCD looking into “smoke-free” lease requirements
  • Alternative Process and implications for competitive funds and NOFA timelines

http://www.hcd.ca.gov/grants-funding/active-funding/nplh.shtml
EBHO AFFORDABLE HOUSING WEEK 2017

May 11- 21st, 2017: East Bay Housing Organizations hosts its Affordable Housing Week.

• Each May, EBHO and its members sponsor events for residents, housing/service providers, advocates, and local govt.; all events are free and open to the public.

• Visit http://ebho.org/our-work/affordable-housing-week to learn more!
13. NUTS & BOLTS

Standing Item. Community Announcements.
14. PIN IT

Standing Item. Future items of discussion and scheduling to be considered.