CONTRA COSTA COUNCIL ON HOMELESSNESS MEETING

APRIL 6, 2017, 1:00 PM - 3:00 PM
AGENDA

1. Welcome/Introductions
2. Approve Minutes (Action Item)
3. Bylaws Updates
4. Provider Presentations
5. Committee Updates
6. Built for Zero Update
7. Policy and Advocacy Opportunities
8. Nuts & Bolts
9. Pin it
2. APPROVE MINUTES (ACTION ITEM)

Gabriel Lemus, Council Chair

Review and adoption of minutes from the March Council meeting.
3. BYLAWS UPDATES

Amanda Wehrman, HomeBase

Possible action to approve proposed revisions to the Council bylaws.
AD HOC BYLAWS COMMITTEE UPDATE

• Bylaws Committee met twice in March, and developed proposed revisions.
• Still exploring some outstanding items.
• **Status:** Process will be complete in time for May Council meeting.
4. PROVIDER PRESENTATIONS

Anka (Shayne Kaleo), CCIH (Louise Bourassa), Monument Crisis Center, (Sandra Scherer), SHELTER, Inc. (Leslie Gleason, Elsa Zavala, Laurel te Velde), Trinity Center (Donna Colombo)

Presentations by CoC homeless service providers to orient new Council members to programs and services.
Homeless Services

Care Centers, CORE Team and Warming Center
Co-ordinated Entry for Homeless Services

- Federal Government mandated that counties develop a plan ensuring all services can be accessed in a coordinated manner by the individuals experiencing or at risk of homelessness.

- Contra Costa County put out an RFP in 2016 for services to be a part of this coordinated plan.
Co-ordinated Entry for Homeless Services

- Anka was awarded the funds to:
  - Expand their existing Multi-Service Centers (now called CARE Centers)
  - Develop an Evening Homeless Outreach Team (CORE Team)
  - Develop a pilot project – the Warming Center.
CARE CENTERS

- Two current locations: Concord and San Pablo
- Hours 8.30 am – 5.00 pm, Monday – Friday
- Staffing includes:
  - Program Administrator
  - Case managers
  - AOD Specialist
  - Clinical Trainees
- Also on site are Housing Navigators (employees of a Community Partner) to assist clients with finding and securing housing.
Daily Living Amenities:

- Shower
- Laundry

Active Case Management / Referrals:

- Housing support – Assist & Referral
- Drug and Alcohol groups
- On site therapy
- Forensic and justice related advocacy
- Medical, vision, and dental referrals.
- DMV support
- Shelter assistance and placement
Anka provides the Night Outreach Team

- Provides services from 5:00 pm – 1:30 am Monday – Saturday

- Goal to identify and engage those who are experiencing homelessness, with the aim of linking to resources and services

- Acts as main “gateway” to the Warming Center

- Coordinates with County Day Teams to
  - Ensure smooth transition of the needs of the homeless clients in Contra Costa County.
Located in the Concord CARE Center

Operates 7.00 pm – 7.00 am, Monday – Friday

Provides a warm, safe place for individuals and families.

Prioritizes the most vulnerable, elderly, frail and families experiencing homelessness.

Staff provide support, engagement and linkage to services.
Warming Center Data
From February 13th (start of Coordinated Services) – March 30th

Total number of Clients Served: 55 unique individuals
Families are included. We believe the number to be under reported as not all individuals being served are open to sharing information to complete an intake. This does not hinder their access to services

Total Number of Services Provided: 377

How many accessed additional services (e.g. CARE Center): 70%
At first glance, the belief is that 70% of those who access the warming center, also access the CARE Center(s) for additional support.

Since inception, CORE has placed:
3 families in shelter, one of which accessed permanent housing
4 male clients into Drug and Alcohol treatment directly from the streets
1 Veteran directly into VA Transitional Housing Program
Thank You!
Contra Costa Interfaith Housing

Serving more than 1,100 people who are homeless, at risk for homelessness and/or have special needs.
Mission

To provide permanent, affordable housing with vital supportive services to homeless and at-risk individuals and families in Contra Costa County.

Values

We strive to be inclusive, compassionate, and responsive to community needs. Our work is accomplished by maintaining integrity, accountability, gratitude, and faith.

Service Philosophy

CCIH strives to provide the tools and support to those we serve in order to assist them to be as self-reliant and healthy as possible. When approached by clients for assistance we will ask ourselves: “Can they do it themselves? What would they need to be able to do it themselves?” We support communities to create their own solutions. We strive to empower them to be as independent as possible.
3 Permanent Supportive Housing Programs
Garden Park Apartments – 27 units
(Pleasant Hill)

- Homeless Families – adult members living with a disability
- **Intensive On-site services**
  - Licensed mental health clinicians
  - Youth enrichment
    - Homework club
    - Pre school readiness
    - Teen club
    - Summer Camps
- Parenting Support
- Life skills/ Employment
- Resident Monitor Program

*In partnership with Mercy Housing California*
ACCESS

- 48 chronically homeless single adults – living with mental illness
- Tiered mobile services team
  - Licensed mental health clinician
  - Case management
  - Life skills coordinator
Families in Supportive Housing (FISH)

- 20 Units
- Scattered Site – Master Lease Program
- Chronically Homeless Families
- Intensive Mobile Services Team
  - Case managers
  - Licensed mental health clinicians
  - Youth mental health clinician
Supportive Services & Eviction Prevention
**East County Programs:**

Los Medanos Village (Pittsburg)
- 71 affordable housing units

Bella Monte (Bay Point)
- 52 affordable housing units

**Lakeside Programs:**

- 124 affordable housing units
  (16 homeless units)
East County Programs
(On-Site Services)

- Case Management
- Eviction Prevention
- Afterschool Programming/Youth Enrichment
- Parenting Classes/Support
- Community Building Activities

*In Partnership with RCD
Housing Advocacy/
Housing Navigation
Housing Advocacy Program

- Serving people living with HIV/AIDS
- Referrals from the County AIDS Program
- Assists consumers to find and keep permanent housing

*In partnership with CCC AIDS Program*
Housing Navigation Program

- Part of Coordinated Entry System
- On-site at CARE Centers
- Assists homeless consumers to find and qualify for permanent housing

*In partnership with County Health, Housing, Homeless Program and CoC Community Partners*
“Courage my friends; ‘tis not too late to build a better world.”

- Tommy Douglas
MONUMENT CRISIS CENTER
Intake and Prevention Services Department

• Homeless Prevention and Rapid Rehousing
• Support Services for Veteran Families (SSVF)
• Reentry Program (AB 109)
Support Services

- Case Management
- Referrals to other agencies
- Housing Resource Specialists
- Employment assistance
Partners

- Bay Area Legal Aid
- Harm Reduction Therapy Center
- Family Justice Center
- Spark Point
Homeless Prevention and Rapid Rehousing

• At-Risk and Homeless Population:
  – Singles and Families low income residents of Contra Costa County, who are going through a crisis, homeless or at risk of becoming homeless.
  – Able to maintain their housing with our one-time or short term assistance.
Homeless Prevention and Rapid Rehousing

Funders

- Contra Costa County Emergency Solutions Grant
- Community Development Block Grant (Cities of Antioch, Concord, Pittsburg, Walnut Creek, and Urban County)
- CA State Emergency Solutions Grant
- Faith/Individual/Civic Groups/Community Fundraising Campaign
Support Services for Veterans Families SSVF

- Serving 200 veterans and their families. Last year 2015-2016 we served 204 veterans.
- Outreach, Case Management, Time-Limited Financial Assistance, and referrals for VA Benefits Assistance.
- Funded by U.S. Department of Veteran Affairs
SSVF Other Providers in the Community

<table>
<thead>
<tr>
<th>Agency</th>
<th>Location</th>
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<tbody>
<tr>
<td><strong>Berkeley Food and Housing Project</strong></td>
<td>Alameda, Contra Costa County</td>
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<tr>
<td>Outreach teams and SSVF</td>
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<tr>
<td>Richmond office</td>
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<tr>
<td><strong>East Bay Community Recovery Project Services</strong></td>
<td>Alameda and Contra Costa County</td>
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<td>Heavens for Heroes</td>
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Partnering Agencies

- Bay Area Legal Aid
- Casa Verde (part of ANKA Behavioral Health Inc.)
- Delta Veterans Group
- VA HUD-VASH Department
- Independent Living Resource (ILR)
- Disabled Veterans Outreach Program (EDD)
- California and County Veterans Affairs Office
- JFK, CCC, LMC, DVC Veterans Services Departments
Reentry – AB 109

- Rapid Rehousing for 75 to 80 participants singles and families who are referred by the Probation Department
  - Short term transitional Housing
  - Case Management, Housing Search and Education
  - Assistance with Deposit, First Month Rent and Short Term Subsidy

- Funded by Department of Justice through Contra Costa County –County Administrators Office
AB 109 Partners

<table>
<thead>
<tr>
<th>Employment Support and Placement Services: Rubicon Programs, Inc. (West and East County) and Peer and Mentoring</th>
<th>Goodwill Industries of the Greater East Bay (Central County)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services: Contra Costa County Office of Education, Men and Women of Purpose, and Brighter Beginnings</td>
<td>County Behavioral Health (Homeless and Housing Services, AODS Department, BHD Forensic Services,</td>
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<tr>
<td>West County Resource Center</td>
<td>Probation Department, Sheriff’s Office</td>
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<tr>
<td>Department Of Child Support Services</td>
<td>Detention Health Services</td>
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Transitional Services Department

- Mountain View House Family Shelter
- HUD programs
- HousingWORKS!
- Employment Services
Mountain View Family Shelter

• Target Homeless Population:
  – Families with custodial care of minor children
  – Expectant parents in last trimester

• 7-10 families

• Usual stay 3-4 months
Reach Plus Singles

• Transitional Housing for 30 Single Adults
• Master Leased/Scattered Site Housing
• Funded by HUD through CoC
• Program sunsetting May 31, 2017 which will leave limited TH resources for adult singles.
Reach Plus Family Rapid Rehousing

- Rapid Rehousing for 14 Homeless Families
  - Subsidized rent for up to 12 months
  - Case management and employment services
- Participants rent directly from landlords
- Funded by HUD through CoC
HousingWORKS

- Rapid Rehousing for families who are referred by CalWORKS and actively pursuing employment goals
- Case Management, Housing Search, and Move-In resources
- Participants rent directly from landlords
- Stepped-down housing subsidy for up to 6 months
- Funded by Contra Costa County Employment and Human Services Department
Transitional Housing Partnership

- Permanent Supportive Housing for Disabled Singles and Families
  - 15 Households
- Scattered Site Master Leased Units
- Case Management
- Funded by HUD through CoC
Permanent Step Project

• Permanent Supportive Housing for Disabled Singles and Families
  — 7 Households
• Scattered Site Master Leased Units
• Case Management
• Funded by HUD through CoC
Employment Services

• One-on one career development, readiness, placement, and retention services

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<tr>
<th>Funders:</th>
<th>CCC Emergency Solutions Grant (ESG)</th>
<th>U.S Department of Veteran Affairs</th>
<th>Foundations and Other Donors</th>
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<tbody>
<tr>
<td>HUD</td>
<td>Y&amp;H Soda Foundation</td>
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<tr>
<th>Programs Served:</th>
<th>Mountain View</th>
<th>Reach Plus Family</th>
<th>SSVF</th>
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<tr>
<td>PFC</td>
<td>Reach Plus Singles</td>
<td>Prevention/RRH</td>
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Property Management Department
Type of Properties & Funding

• **MASTER LEASED**
  • Units Scattered throughout the County
  • Studios, 1, 2, & 3 Bedrooms

• **MHSA, Prop 63 County**
  • 117 Units

• **Destination Home – HUD via County (SHELTER, Inc. is subrecipient)**
  • 12 Units
Examples of Agency-Owned Properties & Funding

- AHAP- Pittsburg
- AKA: East Santa Fe Apartments
- Placed in Service: 1997
- 20 Units- 3 Bldgs
- 7, Studios, 13, One BR (1 Mgrs)
- Project Based SC8
- HUD HAP Contract
- 50% AMI
Examples of Agency-Owned Properties & Funding

- Victoria Apartments
- AKA: NCC
- Placed in Service: 1997
- 12 Units
- 8, One-BR & 2, two-BR
- 4 units designated as HOPWA
- Regulatory: City, County HOPWA, HOME
- 30% & 60% AMI
Examples of Agency-Owned Properties & Funding

- The Landings- Pittsburg
- Placed in Service- 1997
- 8 Units – 1 Bldg
- All 1 Bedroom Units
- 4 units designated as HOPWA
- Regulatory: County HOPWA & HOME
- 50% & 80% AMI
Shifting from Transitional to Permanent Housing.....

- Pittsburg Family Center
- Placed in Service- 1997
- 8 units:
  1 BR (6), 2 BR (1) 3 BR (1)
- Transitional Housing
- Regulatory: HUD
- 30% & 50% AMI
- Current Rents: 30% of Tenant’s adjusted Income
- Will be used for new Project Thrive (PSH)
And our newest opportunity!

- Lyle Morris Apartments
- 20 Units
  16, Two-BR (1 mgrs.) &
  4, three-BR
- Permanent Affordable Hsg
  Multi-Family
- Regulatory: County, HOME,
- 30%, 50% & 65% AMI
SHELTER, Inc. Contact Information

- Main Office: 1333 Willow Pass Rd, Suite 206, Concord
- All Mail: P.O. Box 5368 Concord, CA 94524
- 925-335-0698
- WEBSITE: www.shelterinc.org
- Leslie Gleason, Director of Program Operations 925-957-7596 or leslieg@shelterinc.org
- Lyle Morris Apartments office at 925-755-8591 or by email to lylemorrisapts@shelterinc.org.
Questions
Facility

- Located near downtown Walnut Creek
- On St. Paul’s Episcopal Church property
- Serve 60-70 people each day
Safety Net Services
2 meals
Showers, laundry
Food and clothing
Safe place to be
Resource & Referrals

Advocacy
Housing Assistance VI - applications
Healthcare Assistance
Employment Assistance

Expanded Program:
Substance use counseling
Evening program (winter)
Affordable Housing
Operations

8 Full time
4 Part time (homeless community)
20+ volunteers
Partnerships with community organizations
Dave’s Story

- Dave came to the Trinity Center newly homeless.
- Trinity helped him find employment
- Dave maintained a steady income which made him eligible for subsidized housing through Shelter Inc’s Reach Plus program.
- Over the course of the next year, working closely with Trinity Center’s Member Advocates, Dave secured a salaried position at Cisco
- Dave is now working full-time and is permanently housed in Walnut Creek—in a beautiful home with no financial aid.
Mike’s Story

- Mike first engaged in Trinity Center services in the summer of 2012, after being homeless for 11 years.
- Mike was invited to participate in Trinity Center’s first-ever Winter Shelter from December through February 2015.
- During his time at the Winter Shelter, member advocates developed an individualized plan to address his needs—financial, housing, health, and personal.
- Thanks to the collaborative effort of Trinity Center’s member advocates, case management from the CCC Behavioral Health, Shelter + Care program, and Mike’s commitment to improving his life circumstances, he was successfully housed December 2016.
Vision for the Future
New in 2017-2018

- Onsite Housing Placement Specialist
- Substance use assessment and referral
- Offer space for mental health counseling services, classes and workshops for low income residents of St. Paul’s Commons
5. COMMITTEE UPDATES

Amanda Wehrman, HomeBase

Standing Item. Report out on Coordinated Entry, CoC/ESG Providers, and Executive Directors meetings.
## COORDINATED ENTRY COMMITTEES & WORKGROUPS

### Committees
- Oversight
- Communications
- Data & Evaluation
- Policies & Procedures

### Workgroups
- Prevention/Diversion
- Emergency Shelter
- Rapid Re-housing
- Housing Waitlist
COORDINATED ENTRY – ALL PROVIDER MEETING

March 6, 2017: All Coordinated Entry (CE) providers came together to discuss CE System process flow for all access points, and status of Phase I implementation;

• Oriented providers to Plan-Do-Study-Act (PDSA) Cycle usage for CE;
• Reviewed communication pieces, and discussed roles within each agency as well as further trainings needed.
March 20, 2017: CoC/ESG funded providers came together to debrief the 2016 CoC Program Competition and funding results;

- Providers reviewed the FY2016 scoring factors and local process for renewal projects, to consider changes for FY2017.
March 20, 2017: CoC/ESG Program Executive Directors (EDs) met to discuss:

- Updates on System Performance Measures, VI-SPDAT Completion rates, and Moving On Program;
- Adding leadership of all agencies to Coordinated Entry Oversight Committee;
- Consensus that ED’s come together more regularly to review data;
- **Result:** Agencies asked to sign up to present on their programs at today’s meeting. Thank you!
6. BUILT FOR ZERO UPDATE

Jennifer Baha, Built for Zero Coordinator, H3

Standing Item. Update regarding progress on Built for Zero campaign.
Veteran By Name Lists

January 2017
- By Name List: 133
- Housing Placements: 15
- Inflow: 14
- Returns to homelessness from housing: 1
- Returns from inactive: 4
- Moved to inactive: 5

February 2017
- By Name List: 142
- Housing Placements: 8
- Inflow: 10
- Returns to homelessness from housing: 5
- Returns from inactive: 1
- Moved to inactive: 4
Changes in Veteran Homelessness

- The number of *chronically homeless veterans* grew by 6 (17% increase)

- The increase in non-chronic veterans was 3 (3% increase)

The good news: 38% reduction

(July 2015 By Name List: 230 Veterans / February 2017: 142)
Chronic By Name Lists

January 2017

• By Name List: 463
• Housing Placements: 4
• Inflow: 105
• Return to homelessness from housing: 7
• Return from inactive: 9
• Moved to inactive: 16

February 2017

• By Name List: 524
• Housing Placements: 4
• Inflow: 63
• Return to homelessness from housing: 2
• Return from inactive: 2
• Moved to inactive: 25
7. POLICY AND ADVOCACY OPPORTUNITIES

Lavonna Martin, H3
Gabriel Lemus, Council Chair
Tara Ozes, HomeBase

Standing item. Possible action to recommend support of AB 1406. Updates on federal, state, and local legislation and policy, including CDBG/HOME, No Place Like Home, and the National Day of Action for Housing.
STATE LEGISLATIVE UPDATES

AB 1406 – Homeless Youth Advocacy and Housing Program

• Pilot program funding local responses to youth homelessness, with “whatever-it-takes” approach to housing and services;

• $15 million in on-going funds to 10 local CoCs for housing/advocacy-related services for youth experiencing homelessness.
For Council Consideration: Approve letter of recommendation in support of AB 1406 to the Contra Costa Board of Supervisors.

• Letter recommending support would go to BOS for signatures.
CDBG/HOME UPDATES

Federal Budget Negotiations:

- **FY2018 HUD Budget Proposal** - $6.2 billion reduction (13.2%) from FY2017 (current levels under Continuing Resolution)
- Only a starting point; Congress to continue lengthy negotiation process before final budget decided
- **Impact:** Could mean significant cuts to CDBG/HOME programs that benefit low-income households & those experiencing homelessness
- Remainder of FY2017 (April 28–September 30, 2017)
NO PLACE LIKE HOME UPDATE

Overview:

• $2 billion bond program to fund capital costs for Permanent Supportive Housing for Chronically Homeless or “At Risk” with a Serious Mental Disorder.

• **3 Sources of Funding:** Competitive/Alternative, Non-Competitive, & Technical Assistance Funds
March 23, 2017: First meeting of the Advisory Committee to discuss program guidelines under development.

• Areas of interest:
  • Outcomes Measurement Methodology
  • Housing First Project Design – HCD looking into “smoke-free” requirement
  • Effect of Alternative Process on Timing and Competitive funds
Los Angeles County

Pure Competitive Program

- Large Counties (>750K)
- Medium Counties (200-750K)
- Small Counties (<200K)

Funds Administered by HCD

Alternative Process & Competitive Program

Alternative Program

Counties w/ 5% or more of CA homeless population = Los Angeles, Santa Clara, San Diego, San Francisco

May Choose to Administer Own Funds

Funds Administered by HCD
Fall 2016: Initial research and stakeholder outreach; development of Advisory Committee.

Winter 2016: Framework paper released and public comment period.

March 2017: Advisory Committee meetings begin.

April 2017: Release of Draft Guidelines for comment; TA NOFA released and funds distributed (March-June).

Summer 2017: Completion of Guidelines/Beginning of Court Validation process.

Winter 2018: Competitive and Non-Competitive NOFAs Released Concurrently (pending validation).
NO PLACE LIKE HOME UPDATE – CONT.

TA NOFA: Still being reviewed in agency, but should be released very soon;

• Can be used right away for things like Coordinated Entry, to prepare for when other funds available.

Next meeting of the NPLH Advisory Committee: **May 18, 1:00-4:00pm**

http://www.hcd.ca.gov/grants-funding/active-funding/nplh.shtml
NATIONAL DAY OF ACTION FOR HOUSING

April 1, 2017: Contra Costa Homeless Program endorsed the National Coalition for the Homeless’ “National Day of Action for Housing.”

• Among asks, to preserve funding for extremely low income to moderate income households.

• April 21, CoC General Meeting: Panel of speakers on Affordable Housing
11. NUTS & BOLTS

Standing Item: Share Community Announcements
12. PIN IT

Standing Item: Future items of discussion and scheduling to be considered.

Our next Council on Homelessness meeting will be Thursday, May 4, 2017.

Our next Quarterly Continuum of Care meeting, focused on affordable housing, will be Friday, April 21, 2017 from 10 am to 12 pm, in the ZA Room, 30 Muir Road, Martinez.