AGENDA

1. Welcome/Introductions
2. Health Care for the Homeless Update
3. Point-in-Time Count
4. Committee Updates (Action Item)
5. Council Policy on Advocacy
6. Policy and Advocacy Opportunities
7. Triennial Sunset Review Report
8. Nuts & Bolts
9. Pin It
2. HEALTH CARE FOR THE HOMELESS/CONSUMER ADVISORY BOARD UPDATE

Rachael Birch and Linae Young, Health Care for the Homeless

Standing Item. Updates on work of Health Care for the Homeless and the Consumer Advisory Board.
3. POINT-IN-TIME COUNT

Dana Ewing, Evaluator/Planner, Homeless Services

_Update on findings of 2016 Point-In-Time Count._
2016 POINT IN TIME COUNT

620 sheltered + 1,110 unsheltered + 1,770 at-risk = 3,500 homeless or at-risk
2015 AND 2016 PIT SHELTERED, UNSHELTERED, AND AT-RISK

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
<th>Decrease</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total:</td>
<td>3,715</td>
<td>3,500</td>
<td>6% decrease</td>
</tr>
<tr>
<td>Sheltered</td>
<td>704</td>
<td>620</td>
<td></td>
</tr>
<tr>
<td>Unsheltered</td>
<td>1326</td>
<td>1110</td>
<td></td>
</tr>
<tr>
<td>At-risk</td>
<td>1685</td>
<td>1770</td>
<td></td>
</tr>
</tbody>
</table>
3,500 HOMELESS OR IMMINENTLY AT-RISK

- 1,730 homeless
  * 620 in shelters
  * 1,110 on streets
- 29% mental health issues
- 1,770 imminently at-risk
- 9% veterans
- 15% chronically homeless
- 11% minors

* Sub-population data is self-reported and collected only for literally homeless adults.
1,437 HOMELESS HOUSEHOLDS

- 111 families with children (7% of households)
- 6 unaccompanied youth (one unsheltered)
- 1,320 households with adults only
AGE GROUPS AMONG LITERALLY HOMELESS

- ≤ 18 years: 75%
- 18 - 24 years: 7%
- 25 - 61 years: 11%
- ≥ 62 years: 7%

One-third of minors were sleeping outside.
PERCENT OF ADULTS IN SUB-POPULATIONS

- VETERANS: 9%
- CHRONICALLY HOMELESS: 15%
- DOMESTIC VIOLENCE: 20%
- SUBSTANCE ABUSE: 28%
- MENTAL HEALTH ISSUES: 29%

* Sub-population data is self-reported and collected only for literally homeless adults.
2016 UNSHELTERED BY REGION

<table>
<thead>
<tr>
<th>Region</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>WEST COUNTY</td>
<td>467</td>
<td>228</td>
</tr>
<tr>
<td>CENTRAL COUNTY</td>
<td>312</td>
<td>200</td>
</tr>
<tr>
<td>EAST COUNTY</td>
<td>227</td>
<td>301</td>
</tr>
</tbody>
</table>

33% increase in number of people sleeping in uninhabitable locations in East County in one year.
ENCAMPMENT MAP

Contra Costa Council on Homelessness
2011 – 2016 PIT TRENDS
2011-2016 NUMBER OF LITERALLY HOMELESS

- 2011: 2415
- 2013: 2000
- 2015: 2030
- 2016: 1730
2011-2016 SUB-POPULATION PIT TRENDS

The number in every sub-population has decreased in the past three years.

* Sub-population data is self-reported and collected only for literally homeless adults.
2011-2016 UNSHELTERED BY REGION


70% in Central County
60% in West County
30% in East County
METHODS

Count started January 27\textsuperscript{th}, 2016; last two days.

Four tools:
- HMIS data
- Service and Community Site Canvas
- Encampment Outreach
- Call Centers and Shelter Access Lines

Agency collaboration was key!
4. COMMITTEE UPDATES

Jaime Jenett, CoC Planning and Policy Manager

Standing Item. Updates on Coordinated Entry, Performance Measurement, and CoC Provider Committee.
COORDINATED ENTRY COMMITTEE UPDATE

• Engaged in a series of workshops to finalize system design and prepare for launch this summer
• Workshops will guide full implementation of the system, and will inform the supportive services contracted through the CoC-funded Coordinated Entry project
COORDINATED ENTRY COMMITTEE UPDATE

- Prevention providers, call centers, MSCs, outreach teams encouraged to attend
  - April 20: Prevention and Diversion ✔️

- April 27: Crisis Services ✔️
  - ES, TH, outreach, MSC, and DV providers encouraged to attend

- May 4: Permanent Housing ✔️
  - RRH and PSH providers encouraged to attend

- May 11: Implementation
  - 2425 Bisso Ln, Concord, 9am - noon
  - All providers encouraged to attend: RFP to be released
PERFORMANCE MEASUREMENT CMTE UPDATE

- System-level performance measures complete for Emergency Shelter, Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing
- Measures for Supportive Services Only and Outreach program types on hold
- For discussion today: system-level and project-level review protocol
Contra Costa Council on Homelessness
PERFORMANCE MEASURES COMMITTEE

Emergency Shelter Measures

<table>
<thead>
<tr>
<th>Average Length of Stay</th>
<th>Exits to Permanent Housing</th>
<th>Non-returns to Homelessness</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013-14: 50 days</td>
<td>2013-14: 28%</td>
<td>2013-14: 71%</td>
</tr>
</tbody>
</table>

Target: 50 days
Note: Average Length of Stay reported for participants discharged to Permanent Housing

Target: 30%

Target: 75%
Note: Returns to Homelessness reported for participants exiting to Permanent Housing in previous year and current year

14-15 At A Glance

<table>
<thead>
<tr>
<th>Total Number Served</th>
<th>Total Number of Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>1407</td>
<td>1496</td>
</tr>
</tbody>
</table>

Demographics

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Number Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disabled Adults</td>
<td>824</td>
</tr>
<tr>
<td>Chronically Homeless Adults</td>
<td>504</td>
</tr>
<tr>
<td>Households With Minors</td>
<td>263</td>
</tr>
<tr>
<td>Minors</td>
<td>238</td>
</tr>
<tr>
<td>Seniors (62+)</td>
<td>137</td>
</tr>
<tr>
<td>Veterans</td>
<td>122</td>
</tr>
</tbody>
</table>

2014-15 Destination at Exit

- Permanent: 27%
- Temporary: 27%
- Emergency Shelter: 17%
- Uninhabitable: 9%
- Missing: 34%

Programs

<table>
<thead>
<tr>
<th>Program</th>
<th>Number Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCHP—Brookside</td>
<td>418</td>
</tr>
<tr>
<td>CCHP—Concord</td>
<td>425</td>
</tr>
<tr>
<td>CCHP—Calli House</td>
<td>122</td>
</tr>
<tr>
<td>CCHP—Phillip Dorn</td>
<td>162</td>
</tr>
<tr>
<td>Don Brown Shelter</td>
<td>121</td>
</tr>
<tr>
<td>GRIP Emergency Services</td>
<td>160</td>
</tr>
<tr>
<td>Mountain View</td>
<td>158</td>
</tr>
<tr>
<td>Winter Nights</td>
<td>62</td>
</tr>
</tbody>
</table>

Summary: Generally speaking, there were no shifts across Emergency Shelter Performance Measures. Exits to permanent housing still remains below the target of 30%. Non-returns to homelessness remained at 71%, down from 75% in 12-13.
Contra Costa Council on Homelessness
PERFORMANCE MEASURES COMMITTEE

Transitional Housing Measures

Exits to Permanent Housing

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-13</td>
<td>80%</td>
</tr>
<tr>
<td>2013-14</td>
<td>84%</td>
</tr>
<tr>
<td>2014-15</td>
<td>81%</td>
</tr>
</tbody>
</table>

Target: 85%

Increase in Income

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-13</td>
<td>52%</td>
</tr>
<tr>
<td>2013-14</td>
<td>49%</td>
</tr>
<tr>
<td>2014-15</td>
<td>38%</td>
</tr>
</tbody>
</table>

Target: 45%

Non-returns to Homelessness

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-13</td>
<td>91%</td>
</tr>
<tr>
<td>2013-14</td>
<td>84%</td>
</tr>
<tr>
<td>2014-15</td>
<td>93%</td>
</tr>
</tbody>
</table>

Target: 91%

Note: Increase in income reported for all adult participants

Note: Non-returns to Homelessness reported for participants exiting to Permanent Housing in previous year and current year

FY 14-15 At A Glance

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number Served</td>
<td>414</td>
</tr>
<tr>
<td>Total Number of Exits</td>
<td>386</td>
</tr>
</tbody>
</table>

2014-15 Destination at Exit

- Permanent: 27%
- Temporary: 27%
- Emergency Shelter: 9%
- Uninhabitable: 17%
- Missing: 34%

Program | Number Served
---|-----------------|
Appian House | 
Bisell Cottages | 
Casa Verde | 
GRIP Transitional Housing | 
Lyle Morris Family Ctr | 
Pittsburg Family Ctr | 
Project Independence | 
REACH Plus | 
REACH Plus for Families | 
San Joaquin | 
Ulikema House | 

Summary: Exits from transitional housing into permanent housing continue to be successful and retention rates for those permanently housed increased in 14-15. However, fewer participants exited with an increase in income during their time in transitional housing.
Contra Costa Council on Homelessness
PERFORMANCE MEASURES COMMITTEE

Rapid Rehousing Measures

Average Length of Stay
- 2012-13: 100 days
- 2013-14: 108 days
- 2014-15: 108 days

Target: 100 days
Note: Average Length of Stay reported for participants discharged to Permanent Housing

Increase in Income
- 2012-13: 18%
- 2013-14: 20%
- 2014-15: 24%

Target: 25%
Note: Increase in Income reported for adult participants exiting to Permanent Housing

Non-Returns to Homelessness
- 2012-13: 90%
- 2013-14: 96%
- 2014-15: 91%

Target: 93%
Returns to Homelessness reported for participants exiting to Permanent Housing in previous year and current year

FY 14-15 At A Glance

Total Number Served: 832
Total Number of Exits: 624

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Number Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disabled Adults</td>
<td>283</td>
</tr>
<tr>
<td>Chronically Homeless Adults</td>
<td>123</td>
</tr>
<tr>
<td>Households With Minors</td>
<td>179</td>
</tr>
<tr>
<td>Minors</td>
<td>319</td>
</tr>
<tr>
<td>Seniors (62+)</td>
<td>63</td>
</tr>
<tr>
<td>Veterans</td>
<td>237</td>
</tr>
</tbody>
</table>

Exits to Permanent Housing
- 2012-13: 80%
- 2013-14: 60%
- 2014-15: 64%

Target: 65%

Programs and Number Served:
- Berkeley Food and Housing SSVF: 85
- County Homeless Program SSVF: 53
- East Bay County Recovery SSSF: 14
- Project Independence Rapid Rec: 10
- REACH Plus for Families: 41
- Shelter Inc., AB-109 RR: 53
- Shelter Inc., HousingWorks: 445
- Shelter Inc., SSVF Homeless: 117

Summary: Rapid Rehousing program outcomes demonstrate improvements in increasing incomes upon exiting the program. However, there were lower rates of exiting to consumers exiting to permanent housing and housing retention rates once housed.
Permanent Supportive Housing Measures

**Housing Retention**
- Target: 98%
- Note: Housing Retention reported as percentage of participants that maintained housing for more than one year

**Increased or Maintained Income**
- Target: 85%
- Note: Increased or Maintained Income measure reported for all adult participants

**Exits to Permanent Housing**
- Target: 70%

---

**FY 14-15 At A Glance**
- Total Number Served: 954
- Total Number Exits: 144

**Demographics**
- Disabled Adults: 283
- Chronically Homeless: 123
- Households With Minors: 179
- Minors: 319
- Seniors (62+): 63
- Veterans: 237

**14-15 Discharge Destination**

- Permanent: 72%
- Temporary: 14%
- Emergency: 3%
- Shelter: 7%
- Inhabitable: 14%
- Missing: 3%
- Deceased: 3%

**Summary:** There were slight improvements in all three Performance Measures over the last two program years. Almost all consumers retain housing for at least a year and 84% of those that exit have an increase in income. About two-thirds of those that exit go to another permanent housing opportunity.
PERFORMANCE MEASUREMENT CMTE UPDATE

System Level Review Protocol: Recapping July Committee discussion

How often will performance be reported?

- Annually, attached to County Homeless Programs annual report and as a committee for discussion

Who will receive the reports?

- Providers, Council, Family Human Services Board
- Shareable version will be created to present to funders or other interested stakeholders

Will positive and/or negative achievement be highlighted?

- Focus on transparency, highlighting positive achievements and negative/lack of progress coupled with outlining steps to course correct
PERFORMANCE MEASUREMENT CMTE UPDATE

Project Level Review Protocol

QUESTIONS TO CONSIDER:

• How often should the data be reviewed, and by whom?
• What are the implications, and the process, for projects that do not meet targets?
• How should project-level data be reported, and to whom?
• How does the project-level review process fit into the CoC Competition?
CoC PROVIDER (FORMERLY HUD GRANTEES / NOFA COMMITTEE) UPDATE

• Two upcoming meetings:
  • May 18, 10:30am – 12:00pm
  • June 9, 2:00pm – 3:30pm

• Goal of meetings is to debrief 2015 NOFA process, recommend community priorities and look ahead to 2016 NOFA process
5. ADVOCACY PRIORITIES AND COUNCIL POLICY

Amanda Stempson, HomeBase

Overview of Council’s role and allowable activities related to advocacy.
ALLOWABLE ADVOCACY ACTIVITIES BY THE COUNCIL ON HOMELESSNESS

• Contra Costa Council on Homelessness is an Advisory Board to the County Board of Supervisors
• Board of Supervisors **does not** allow an Advisory Board to take any position (Support or Oppose) any pending or proposed legislation or initiative
ALLOWABLE ADVOCACY ACTIVITIES BY THE COUNCIL ON HOMELESSNESS

• What the Council on Homelessness can do:
  • Provide information and education on best practices related to legislation/initiative
  • Propose/recommend positions to the BoS through the CAO
ALLOWABLE ADVOCACY ACTIVITIES BY THE COUNCIL ON HOMELESSNESS

• What individual Council members can do:
  • Acknowledge they are a Homeless Council Board member
  • Reference information and discussions held at the Council
  • Encourage a position
  • **BUT:** cannot suggest that the Council is taking a position (if asked why, they can explain the BoS policy)
• Note: County employees have additional restrictions on political speech
SAMPLE ADVOCACY OPPORTUNITY

Can the Council on Homelessness:

a) Write an editorial to the Contra Costa Times opposing the legislation, signed ‘Council on Homelessness’? **NO**

b) Hold a protest on the steps of the County Administration Building, publicizing it as ‘hosted by the Council on Homelessness’? **NO**

c) After collectively voting to do so, provide information on best practices related to the legislation to the Board of Supervisors? **YES**

d) After collectively voting to do so, officially recommend (via the CAO) that the Board of Supervisors oppose the legislation? **YES**
SAMPLE ADVOCACY OPPORTUNITY

Can an **individual member** of the Council on Homelessness *who is not an County employee*:

a) Write an editorial to the Contra Costa Times opposing the legislation, signed ‘Member of the Council on Homelessness’? **YES**

b) Write an editorial to the Contra Costa Times opposing the legislation and imply that the Council officially opposes as well? **NO**

c) Hold a protest on the steps of the County Administration Building, publicizing it as ‘hosted by the Council on Homelessness’? **NO**

d) Attend a protest on the steps of the County Administration Building, wearing a ‘Contra Costa Council on Homelessness’ pin? **YES**
DISCUSSION: COUNCIL PRIORITIES

• What should be our areas of focus for advocacy?

• How can we best use our Policy and Advocacy Opportunities standing agenda item to achieve our goals?

• Who should spearhead this effort? What partners should we involve?
6. POLICY AND ADVOCACY OPPORTUNITIES

Amanda Stempson and Emily Salvaterra, HomeBase

Standing Item: Discussion regarding Concord Naval Weapons Station and CoC Registration Notice.
POLICY AND ADVOCACY OPPORTUNITIES: CONCORD NAVAL WEAPONS STATION

• Lennar revised term sheet released last week
  • Available at: http://www.concordreuseproject.org/

• Concord City Council to discuss selection of master developer on Wednesday, May 11th, 6:30 pm

• Homeless Collaborative engaged in advocacy efforts
  • Inclusion of all 16 acres in Phase 1
  • Location of homeless housing sites: proximity to amenities, transit
  • Option for homeless units integration vs. 100%
CoC REGISTRATION NOTICE

CoC Registration Notice released by HUD on April 25:

• The Tier 1 and Tier 2 funding structure will be used again this year, to promote a more competitive process between CoCs

• 15% of Annual Renewal Demand will be available again this year, for Permanent Housing Bonus projects

• Reallocation is allowable again this year, for new PSH, RRH, HMIS, or SSO-CE
HUD’S POLICY PRIORITIES

Create a systemic response to homelessness

Strategically allocate resources

Use a Housing First Approach

End chronic, family and youth, and veteran homelessness
TIER 2 AWARDS ANNOUNCED

• Contra Costa received $11,104,352, which is an increase from last year
• Congratulations to CCIH, whose new PSH bonus project, Families in Supportive Housing, was funded in full by HUD!
• This is in addition to the successful funding of all Tier 1 projects and our CoC planning application, including our new Coordinated Entry grant, as announced by HUD in March
TIER 2 AWARDS ANNOUNCED

• Very competitive nationally; HUD did not fund three of our renewal projects:
  • RCD – Lakeside (PSH)
  • SHELTER, Inc. – Contra Costa TH Program
  • STAND! – MOVE (TH)

• However, we had a net gain in the amount awarded by HUD to our Continuum of $336,862
7. TRIENNIAL SUNSET REVIEW REPORT

Jaime Jenett, CoC Planning and Policy Manager

Review of the Triennial Sunset Review Report submitted to the Board of Supervisors.
7. NUTS & BOLTS

Standing Item: Community Announcements
8. PIN IT

Standing Item: Future items of discussion/scheduling to be considered.

Next meeting is Thursday, June 2, 2:00 - 3:30 pm, ZA Room, 30 Muir Road, Martinez.