AGENDA

1. Welcome and Introductions
2. Health Care for the Homeless Update
3. Medi-Cal Enrollment Services
4. Supportive Services for Veteran Families
5. Zero: 2016 Update
6. Coordinated Entry Update
7. CoC Program Competition 2015
8. Nuts & Bolts
9. Pin it
3. MEDI-CAL ENROLLMENT SERVICES

Adam Down, Contra Costa Behavioral Health Services, Mental Health Administration

925-957-5121

Present information on availability of Medi-Cal enrollment services.
Medi–Cal Outreach and Enrollment (AB 82)
**What:** The Medi–Cal Outreach and Enrollment grant was accepted by the County in October 2014 and provides funding to establish a program to provide in–person enrollment and outreach activities to reach underserved communities.
Who: Specifically, the outreach and enrollment activities under this grant are to be targeted to:
- Individuals with mental health disorders;
- Substance use disorders;
- Homeless persons;
- Young men of color;
- Families with mixed immigration status;
- Individuals with limited English proficiency;
- And those who are detained, on probation, or under post-release supervision.
How: The County has used the funding provided by this grant to hire and deploy 2.5 FTE financial counselors. These individuals are available to travel to all regions of the County and have already participated in more than 70 community outreach events including health fairs, food bank distribution days, community festivals, as well as a presence at resource centers and fairs. On-going “office hour” engagements are currently being conducted at Monument Crisis Center in Concord as well as at probation offices in each region of the County.
Why we are here: We want to do more. There are many challenges inherent to this endeavor including: reaching hard to find community groups, developing trust to discuss healthcare matters, language barriers, and overcoming fears and misinformation including, but not limited to: Medi-Cal requirements, immigration status, program awareness, and stigma.
How can you help: Awareness. While there are many programs and groups of financial counselors throughout the County, we offer a unique service as a traveling team of certified enrollment counselors. Please consider us as a resource for your events: tabling or presenting, implementation of regular visits to your sites and programs, or for the one-off referral. Our final ask is for your help and assistance in spreading awareness of the program throughout the network of behavioral health and community resources to help those who need it the most access the critical health care services.
4. SUPPORTIVE SERVICES FOR VETERAN FAMILIES

Natalie Siva, Berkeley Food and Housing Project

Discuss the referral process for SSVF to SHELTER, Inc., BFHP, and East Bay Community Recovery Project.
Supportive Services for Veteran’s Families

* A Housing First Model

* Provides CM, Rental Deposits, Rental Assistance, and other supportive services.
* We provide comprehensive case management services to each veteran who reaches out to us.

* Each vet that calls any of our agencies will speak with someone that can help determine eligibility.

* All SSVF Eligible Vets are immediately referred to an SSVF Case manager.

* Those who are in eligible for SSVF are connected with all the services they qualify for within the agency or are referred to one of our partner agencies for the services they most need.

* We offer a wraparound model with all our community partners.

* This comprehensive approach provides the best possible service to each of our veterans.
* Grantees in Contra Costa County
  * 1. SHELTER, Inc.
  * 2. Berkeley Food and Housing Project (BFHP)
  * 3. East Bay Community Recovery Project (EBCRP)

* SSVF Funds in Contra Costa
  * $483,000
East Bay Communities Recovery Project (Havens for Heroes)
2730 Adeline St.
Oakland, CA 94607

SHELTER, Inc.
1333 Willow Pass Rd., Suite 206
Concord, CA 94520

Berkeley Food & Housing Project
3905 Macdonald Ave.
Richmond CA 94805
Referral Process

* SHELTER, Inc. (925)338-1038

* BFHP (855)862-1804

* Haven for Heroes (EBCRP)(510) 903-1200
* Ideas to improve referral process
  * Lessons learned from Alameda County
    * Toll free number
    * Master list
    * Centralized referral using fax of basic info with ROI
5. ZERO:2016 UPDATE

Jaime Jenett, Contra Costa Homeless Services

Update on the goals, strategies, and progress being made through our campaign to end veteran and chronic homelessness in Contra Costa.
We, the community of Contra Costa, believe everyone should have a home. We commit to ending homelessness for all persons by housing 237 homeless veterans by December 31, 2015, 763 chronically homeless individuals by December 31, 2016 and all homeless families and unaccompanied youth by 2020.

AIM

STRATEGY

- Change the local culture to engender collective responsibility for ensuring housing for everyone
- Identify new housing resources and maximize existing housing inventory
- Optimize comprehensive and sustainable services and systems to end homelessness
- Increase use and communication of data to drive change

Cost and Continuous Quality Improvement (Data, Analysis, Action)
# Summary of Placements

<table>
<thead>
<tr>
<th></th>
<th>Veteran</th>
<th>Chronic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goal by Dec 2015</td>
<td>237</td>
<td>763</td>
</tr>
<tr>
<td>Placed Sep 2015</td>
<td>127</td>
<td>113</td>
</tr>
<tr>
<td>Left to House by Dec 2015</td>
<td>110</td>
<td>650</td>
</tr>
</tbody>
</table>
## Strategy
Change the local culture to engender collective responsibility for ensuring housing for everyone

<table>
<thead>
<tr>
<th>Activities</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Board of Supervisors Resolution of Support (9/15)</td>
<td>Resolution adopted by BOS</td>
</tr>
<tr>
<td>Clergy Event (8/26)</td>
<td>70+ attendees at Clergy Event</td>
</tr>
<tr>
<td>Homeless Awareness Month (November)</td>
<td>New materials (website, flyer, video)</td>
</tr>
<tr>
<td>Landlord outreach</td>
<td></td>
</tr>
</tbody>
</table>
We, the community of Contra Costa, believe everyone should have a home.
LANDLORDS HELP FAMILIES TAKE THE L.E.A.P.

THE CONTRA COSTA LANDLORD ENGAGEMENT, ACCESS AND PLACEMENT PROGRAM (L.E.A.P.) EXPANDS AVAILABILITY OF HOUSING.

THE PROBLEM
In Contra Costa, nearly 4,000 of our neighbors need housing. Many of these individuals and families have the services and financial backing to make them lease-ready but still can’t find a place to live. To solve this problem we need landlords willing to rent to them.

WHO NEEDS HOUSING IN CONTRA COSTA

- # of Veterans: 237
- # of Families: 1,075
- # of Disabled: 763

THE SOLUTION
Landlords rent units to homeless individuals and families who receive appropriate financial and social support through the L.E.A.P. program to maximize the likelihood of a successful tenant and landlord relationship.
WHO IS ELIGIBLE TO PARTICIPATE?

ANY LANDLORD OR PROPERTY MANAGEMENT COMPANY OPERATING RENTAL HOUSING ANYWHERE IN CONTRA COSTA COUNTY.

“WHEN I VISIT MY PROPERTY, IT’S CLEAR THESE TENANTS HAVE A SENSE OF OWNERSHIP OF THEIR UNIT AND EMBRACE IT AS THEIR HOME.”

—LIZUARTE (LEE) MONIZ

THE BENEFITS OF PARTICIPATING IN THIS EFFORT

Financial Benefits: Lower turnover, first and/or last month’s rent, security deposits (up to two months’ rent), coverage of property damages (up to one month’s rent) and vacancy payments (up to one month’s rent) for eligible tenants.

Landlord Support: The L.E.A.P. program provides 24/7 response to landlord and tenant concerns to ensure a successful landlord/tenant relationship.

Be a Leader: Join the growing network of Zillow Community Pillar landlords who are helping our most vulnerable community members find homes.

FOR MORE INFORMATION ABOUT PARTICIPATING IN THE L.E.A.P. PROGRAM, EMAIL CCLANDLORDCONNECT@HSDF.CCCOUNTY.US OR CALL 932-313-7700.
**Strategy:** Identify new housing resources and maximize existing housing inventory

<table>
<thead>
<tr>
<th>Activities</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordinated Entry</td>
<td>• Selected model for Coordinated Entry system</td>
</tr>
<tr>
<td>Clergy Event</td>
<td>• One unit identified through clergy outreach (!)</td>
</tr>
</tbody>
</table>
**Strategy:** Optimize comprehensive and sustainable services and systems to end homelessness

<table>
<thead>
<tr>
<th>Activities</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Housing Placement Committee</td>
<td>• 11 housing vouchers assigned</td>
</tr>
<tr>
<td>• Homeless preference for Housing Authority</td>
<td>• Homeless preference almost finalized</td>
</tr>
<tr>
<td>• Landlord Engagement, Access, and Placement Program (LEAP)</td>
<td>• Submitted LEAP concept paper to foundation</td>
</tr>
</tbody>
</table>
Strategy: Increase use and communication of data to drive change

<table>
<thead>
<tr>
<th>Activities</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td>By Name List</td>
<td>Development of By Name list is in process</td>
</tr>
</tbody>
</table>
What We Need to Achieve Zero

17 Veterans permanently housed each month

16 Veterans becoming homelessness each month
Chronic Placements: Jan-Aug 2015

Zero: 2016 Dashboard

Richmond/Contra Costa County CoC

CHRONIC DASHBOARD
Future Activities

- Veteran ACTION Camp 10/28
- Educating City/Town Councils about accomplishments during Homelessness Awareness Month (November)
- California Apartment Association outreach
- Homeless Preference finalization
Upcoming Meetings

- **Data Committee**
  - 10/20 from 11-12:30 pm

- **Outreach and Engagement Committee**
  - 10/26 from Noon – 1:30 pm

- **Veteran ACTION Camp**
  - 10/28 from 8:30 - Noon

- **Leadership Committee**
  - 11/13 from 11 am – 12:30 pm

- **Communications Committee**
  - TBD
6. COORDINATED ENTRY UPDATE

Lavonna Martin, Chief of Contra Costa Homeless Services

Update on the design and implementation of a coordinated entry system for Contra Costa.
CONTRA COSTA COORDINATED ENTRY SYSTEM
DESIGN MILESTONES

STRATEGIC PLAN AD HOC CMTE DEVE LOPS GUIDING PRINCIPLES FOR CE SYSTEM

VI-SPDAT SELECTED AS ASSESSMENT TOOL

CE CMTE MAPS OUT EXISTING CLIENT FLOW

CE CMTE BEGINS VISIONING NEW COORDINATED ENTRY SYSTEM

CONTRA COSTA SELECTED AS ZERO; 2016 COMMUNITY

VI-SPDAT TRAINING FOR CONTRA COSTA PROVIDERS

LAUNCH OF SMALL-SCALE PILOT OF ASSESSMENT AND REFERRAL SYSTEM AT ANKA MSCS

CE CMTE REVIEWS NEW HUD GUIDANCE ON CE

CE CMTE EVALUATES VI-SPDAT PILOT DATA IN HMIS

HUD GRANTEES DEVELOP PHA HOMELESS PREFERENCE STRATEGY

HOUSING PLACEMENT CMTE MEETS TO PLACE SINGLES AND FAMILIES
CURRENT SYSTEM

Shelters

Consumers

Transitional Housing

Permanent Housing

Hotlines/MSC/211

Contra Costa Council on Homelessness
CRISIS SERVICES

- Crisis Services
  - Outreach Teams
  - Referred to Interim Housing
    - Emergency Shelter
    - Transitional Housing
  - Housing Assessment and Prioritization
  - Multi-Service Centers
PERMANENT HOUSING AND SERVICES
COORDINATED ENTRY COMMITTEE

Join us at our monthly Coordinated Entry Committee meetings on 2nd Mondays from 2 – 3:30 pm in the Homeless Program Conference Room!

Next Meeting: Monday, November 9th
Topic: Building prevention and diversion at the beginning of our system

For more information, contact Jaime.Jenett@hsd.cccounty.us
7. COC PROGRAM COMPETITION 2015

Amanda Stempson, HomeBase

Share information about the 2015 CoC Program NOFA and local competition.
HUD CONTINUUM OF CARE PROGRAM

• HUD funding for homeless housing and services
• Annual funding available to 450 CoCs nationally
• Opportunity to renew existing funding and apply for new bonus projects
## CONTRA COSTA’S FUNDING ELIGIBILITY

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Annual Renewal Demand</td>
<td>$10,651,296</td>
</tr>
<tr>
<td>Permanent Housing Bonus</td>
<td>$1,597,694</td>
</tr>
<tr>
<td>CoC Planning</td>
<td>$319,539</td>
</tr>
<tr>
<td><strong>Total Funding Eligibility</strong></td>
<td><strong>$12,248,990</strong></td>
</tr>
</tbody>
</table>
HUD’S HOMELESS POLICY AND PROGRAM PRIORITIES

• Strategic Resource Allocation
• Ending Chronic Homelessness
• Ending Family Homelessness
• Ending Youth Homelessness
• Ending Veteran Homelessness
• Using a Housing First Approach
ELIGIBLE NEW PROJECT TYPES

• New Permanent Supportive Housing for chronically homeless individuals and families
• New Rapid Rehousing for individuals and families coming directly from streets or shelters
• New HMIS projects
• New Supportive Services Only projects specifically for a centralized or coordinated assessment system
TIERING

• As with past years, HUD is asking CoCs to rank their projects in two tiers
• Tier 1 = 85% of Annual Renewal Demand
• Tier 2 = balance of ARD + PH Bonus
  • Awarded based on HUD score, compared against all other Tier 2 projects nationally
• Projects can straddle tiers this year
• CoC Planning project not ranked in tiers
LOCAL COMPETITION PROCESS

- Public solicitation of new projects was sent immediately following the release of the NOFA
- Technical Assistance Workshop was offered, and project applications are due October 21\textsuperscript{st}
- Review & Rank Panel will meet October 27\textsuperscript{th}
- Priority Listing will be finalized at November 3\textsuperscript{rd} Executive Board meeting
- Consolidated Application to be submitted to HUD by November 19th
8. NUTS AND BOLTS

Council on Homelessness General Membership.

Share community announcements.
Contra Costa County 2015 Homelessness Awareness Toolkit
Promoting education, advocacy, and service to end homelessness in our community

During the month of November, Contra Costa will join national efforts to increase awareness and promote solutions to ending homelessness. Every night there are nearly 4,000 homeless men, women, and children in Contra Costa County. We each play a part in ending homelessness in our community.

How will you get involved?

Educate
- Know the statistics of homelessness in your community
- Learn about our strategies to end homelessness
- Get to know homeless providers in your area by attending an open house
- Learn about the local Contra Costa Zero: 2016 campaign to end chronic and veteran homelessness, National Hunger and Homeless Awareness Week and what Housing First means

Advocate
- Encourage your city council to explore options to end homelessness
- Encourage landlords to consider renting to homeless individuals
- Forward/repost this toolkit to others interested in homelessness

Service
- Volunteer with your local church or service provider
- Donate to your local homeless provider

1350 Arnold Dr., Ste. 202, Martinez, CA 925-313-7700
homelessprogram@hsd.cccgroup.us / cchealth.org/homeless
# November 2015

<table>
<thead>
<tr>
<th>Sunday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
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<td>7</td>
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<tr>
<td>Grab extra toiletries next time you stay at a hotel and <a href="#">donate them</a> when you return.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Clean out your closets this weekend and <a href="#">donate</a> extra clothes.</td>
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<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
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<tr>
<td>9 am Monument Crisis Center Open House</td>
<td>9 am Monument Crisis Center Open House</td>
<td>9 am Monument Crisis Center Open House</td>
<td>9 am Monument Crisis Center Open House</td>
<td><a href="#">PROJECT HOPE MEMORIAL</a></td>
<td></td>
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<tr>
<td>10 - Noon Contra Costa Concord Adult and Respite Shelters Open House</td>
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<td>15</td>
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<td>18</td>
<td>19</td>
<td>20</td>
<td>21</td>
</tr>
<tr>
<td>10 am - Noon Trinity Center Open House</td>
<td>10 - Noon Casa Verde Open House</td>
<td>10 am - Noon West County Multi-Service Center Open House</td>
<td></td>
<td>2-5 pm Richmond Adult Shelter and Calli House Youth Shelter Open Houses</td>
<td>9-11am <a href="#">SHELTER, Inc.</a> Open House and Food Box Assembly</td>
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<tr>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
<td>27</td>
<td>28</td>
</tr>
<tr>
<td>Check with local congregations to see if they need help serving food on Thanksgiving.</td>
<td></td>
<td></td>
<td></td>
<td><a href="#">THANKSGIVING DAY</a></td>
<td></td>
<td>Research upcoming coat drives in your area.</td>
</tr>
</tbody>
</table>

[Contra Costa ZERO:2016](#)
CONTRA COSTA HEALTH SERVICES IS HIRING

Community Health Worker I (Temporary) (Richmond/San Pablo) Compensation: Salary Range: $15.70 - $17.31 Hourly

The Public Health Division of Contra Costa Health Services (CCHS) is currently recruiting a community health worker to work in a High Intensity Health Home Clinic.

To apply for this position, please respond to the posting with your resume or fax resumes to 925-313-6188, Attention Ashley Carrion.
9. PIN IT

Future items of discussion/scheduling to be considered by the Board.

Reminders:

• Next Exec Board meeting: Tuesday, November 3rd
• Next Full Membership meeting: Friday, January 15th
CONTRA COSTA HEALTH SERVICES

Medi-Cal Outreach and Enrollment Grant (AB 82)

What: The Medi-Cal Outreach and Enrollment grant was accepted by the County in October 2014 and provides funding to establish a program to provide in-person enrollment and outreach activities to reach underserved communities.

Who: Specifically, the outreach and enrollment activities under this grant are to be targeted to:

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How: The County has used the funding provided by this grant to hire and deploy 2.5 FTE financial counselors. These individuals are available to travel to all regions of the County and have already participated in more than 70 community outreach events including health fairs, food bank distribution days, community festivals, as well as a presence at resource centers and fairs. On-going “office hour” engagements are currently being conducted at Monument Crisis Center in Concord as well as at probation offices in each region of the County.

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Medi-Cal enrollment is ALWAYS open.

Contact:

For Program Information:
Adam Down
Adam.Down@hsd.cccounty.us
925-957-5121

For Enrollment Services:
Mary Jimenez or Anita Romero
925-372-4444
The goal of the Supportive Services for Veteran Families (SSVF) Program is to promote housing stability among very low-income Veteran families who are homeless or at imminent risk of homelessness. All SSVF programs offer Veteran-centered services that include case management, housing counseling and search, and temporary financial assistance.

<table>
<thead>
<tr>
<th>Organization Name</th>
<th>Geographic Areas</th>
<th>Addtl' Services</th>
<th>How to Refer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter, Inc. of Contra Costa County</td>
<td>Contra Costa</td>
<td>Legal, Employment</td>
<td>Hotline (925) 338-1038</td>
</tr>
<tr>
<td>East Bay Community Recovery Project</td>
<td>Alameda and Contra Costa</td>
<td>Employment</td>
<td>Hotline: (510) 903-1200</td>
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<td>Contra Costa, Alameda, Solano</td>
<td>GPD, employment, shelters</td>
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