COUNCIL ON HOMELESSNESS
EXECUTIVE BOARD MEETING
JULY 24, 2015, 8:30 - 10:00 AM
<table>
<thead>
<tr>
<th>Agenda Item</th>
<th>Presenter</th>
<th>Desired Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Welcome and Introductions</td>
<td>Teri House, Executive Board Chair</td>
<td>Call to order.</td>
</tr>
<tr>
<td>3. FY2015 NOFA Competition</td>
<td>Amanda Stempson, HomeBase</td>
<td>Report out on the necessary steps and highlighting action items required to be compliant with the NOFA.</td>
</tr>
<tr>
<td>4. Committee Updates</td>
<td>Brenda Kain, Vice Chair</td>
<td>Update on the efforts of the Coordinated Entry, Performance Measurement, and HMIS Committees to progress the goals of the strategic plan.</td>
</tr>
<tr>
<td>5. Nuts &amp; Bolts</td>
<td>All</td>
<td>Share community announcements.</td>
</tr>
<tr>
<td>6. Pin it</td>
<td>All</td>
<td>Future items of discussion/scheduling to be considered by the Executive Board</td>
</tr>
</tbody>
</table>
2. ZERO: 2016 UPDATE

Jennifer Baha, Zero: 2016 Coordinator
Lavonna Martin, Homeless Services Chief

Update on the goals, strategies, and progress being made through our campaign to end veteran and chronic homelessness in Contra Costa.
3. FY2015 NOFA COMPETITION

Amanda Stempson, HomeBase

Report out on the necessary steps and highlighting action items required to be compliant with the NOFA.
JUNE NOFA/HUD GRANTEES CMTE MTG.

- Only edit to scoring tool: change “earned income” outcome to “any income” for PSH
- Will need to revisit reallocation scoring tool pending release of NOFA; prioritization by project type:
  1. Coordinated Entry
  2. Permanent Supportive Housing
  3. Rapid Re-Housing
  4. HMIS
COC COMPETITION TIMELINE

• CoC Registration and Review are complete
• Waiting for the NOFA to be released
• Have begun process of collected needed information to develop program profiles in PRESTO
• Will have regular NOFA/HUD Grantees Cmte meetings throughout competition on 2nd and 4th Tuesdays, 1-3pm, to orient applicants and prepare applications
4. COMMITTEE UPDATES

Amanda Stempson, HomeBase

*Update on the efforts of the Coordinated Entry and Performance Measurement Committees to progress the goals of the strategic plan.*
COORDINATED ENTRY UPDATE

• Launched a CoC-wide pilot of the VI-SPDAT assessment tool
• Designed our coordinated entry process
• Began PSH Pilot with Housing Placement Committee to test the referral process
• Identified the need for housing navigators and housing locators to ensure successful placements
COORDINATED ENTRY CLIENT FLOW

**ACCESS & ENTRY**

**GOAL:**
- Easily accessible locations for homeless and at-risk households
- Exclusive way to be referred to CoC housing resources

**Entry Points**
- In Person
  - All CoC/ESG funded agencies
- Over the Phone
  - Access for underserved geographic areas (e.g., East County)
  - Follow-up by phone for referral and assignment
- Outreach Teams
  - Anka
  - Central County Outreach

**ASSESSMENT**

**GOAL:**
- Uniform and consistent assessment of consumer needs for services/housing

**Assessment Tool: VI-SPDAT**
- Tool can be used for initial screening, triage, and scoring for assignment to all permanent housing interventions

**HMIS**
- Used to track VI-SPDAT scores
- Updated regularly as client information changes

**Determination of Program Eligibility occurs after Initial Assessment**
- Determine program type and document eligibility

**ASSIGNMENT & REFERRAL**

**GOAL:**
- Referral leads to successful enrollment that matches client needs and preferences

**Housing Placement Cmte**
- PSH: County
- RRH: SHELTER, Inc.

**Protocols**
- Well-defined standards for referrals and service connections
- Standardized use of HMIS to record and track scores for referral

**All Permanent Housing Providers must use VI-SPDAT to receive referrals**

**PARALLEL SYSTEM FOR DOMESTIC VIOLENCE SURVIVORS**

**CLIENT AT DV PROGRAM:** STAND! will serve as both an Entry Point and agency receiving referrals. After conducting a standardized screening, STAND! will enter information into VAWA-compliant system and make appropriate referrals using information about all service providers in the CoC.

**CLIENT AT NON-DV ENTRY POINT:** Entry Point staff refers clients identified as DV survivors to the DV system, entering score into VAWA-compliant data tracking system.

**PLACEMENT**

**GOAL:**
- Centralized system supports clients in successful placements after referral

**Housing Navigators**
- Prepare the paperwork to get clients housed

**Housing Locators**
- Identify available units
- Landlord advocacy

**Supported by**
- Trained volunteers
- Flexible funding

**PARALLEL INITIATIVES**

- Zero: 2016
COORDINATED ENTRY NEXT STEPS

• Evaluate the results of the PSH Pilot
• Refine coordinated entry system design based on lessons learned from pilots
• Leverage Zero: 2016
• Roll out coordinated entry system-wide through additional pilots over the year
• Coordinated Entry Cmte meets 2nd Mondays, 2-3:30
  • Next meeting: Monday, August 10th
PERFORMANCE MEASUREMENT UPDATE

• Began monthly meetings in March to develop system-wide performance outcomes by program component
• Informed by new HUD performance measurement guidance released in May
• Reviewed sample reports to determine reporting structure to be designed by September
  • Benchmarks, goals, evaluation questions
# MEASURES BY PROGRAM COMPONENT

<table>
<thead>
<tr>
<th>ES</th>
<th>TH</th>
<th>RRH</th>
<th>PSH</th>
<th>SO/SSO</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Exit to permanent housing</td>
<td>• Exit to permanent housing</td>
<td>• Exit to permanent housing</td>
<td>• Retention in some PH</td>
<td>• Street Outreach: Total placement in other Program Components (and breakdown ES, TH, stable housing)</td>
</tr>
<tr>
<td>• Returns to homelessness</td>
<td>• Returns to homelessness</td>
<td>• Returns to homelessness</td>
<td>• Exit to other stable housing (for at least 12 months)</td>
<td></td>
</tr>
<tr>
<td>• Average length of stay of those exiting</td>
<td>• Average length of stay</td>
<td>• Length of time homeless if not enrolled at time of assistance</td>
<td>• Income – increase OR maintain</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Income increase</td>
<td>• Income increase</td>
<td></td>
<td>• SSO (MSC, SOAR, Crisis Centers): Income increase</td>
</tr>
</tbody>
</table>
PERFORMANCE MEASUREMENT NEXT STEPS

- Upcoming meetings:
  - Weds., Sept. 16th, 10-12pm:
    - Determine baselines and target outcomes
  - Weds., Oct. 21st, 10-12pm:
    - Finalize target outcomes
    - Implement reporting structure
5. NUTS AND BOLTS

Share community announcements.
Volunteers are needed to help:
- provide translation
- provide route people
- serve food

Save the date:
Project Central County
2748 E. Olive Press Rd.
Willow Pass Community Center
9 am - 3 pm
Wednesday, July 7, 2015

WE NEED YOUR HELP!
Volunteers are needed to help.
Connecting them with benefits, medical care, substance abuse and mental health counseling, social services, housing and shelter.

Save the date:
Volunteers are needed to help:
- provide translation
- provide route people
- serve food

Save the date:
Project Central County
2748 E. Olive Press Rd.
Willow Pass Community Center
9 am - 3 pm
Wednesday, July 7, 2015

WE NEED YOUR HELP!
Volunteers are needed to help.
Connecting them with benefits, medical care, substance abuse and mental health counseling, social services, housing and shelter.
STAND DOWN ON THE DELTA

September 11 – 14, 2015
County Fairgrounds, Antioch
We need: Volunteers, Donations
Sign up at:
http://www.deltaveteransgroup.org
6. PIN IT

Future items of discussion/scheduling to be considered by the Executive Board.

Reminders:

• New Exec Board meeting schedule: 4th Tuesdays, 3:30 - 5pm in the Homeless Program Conference Room
• Next Exec Board meeting: Tuesday, August 25th
• Next Full Membership meeting: Friday, October 16th