### STROKE Designation Contract Standard

<table>
<thead>
<tr>
<th>Objective Measurement</th>
<th>Meets Standard</th>
<th>Comments</th>
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#### HOSPITAL SERVICES

**A. Joint Commission Primary Stroke Center Certification**
Copy of certification letter or certificate

**B. Internal protocols to assure reliable notification of prehospital personnel of CT diversion consistent with EMS Agency hospital diversion policy.**
Copy of written policy, protocol or process

**C. CT/MRI contingency plans**
- a. Personnel
- b. CT/MRI facility & equipment
Description of controls in place to minimize disruptions. Pertinent policy & procedures

**D. Neurosurgical Services California permit for Neurosurgical Intervention**
CA permit number and effective and expiration dates

**E. If no neurosurgical capability, must have:**
- a. Plan for emergency transport within 3 hours.
- b. Written guidelines for rapid transfer of stroke neurosurgical patients
Description of current policy procedure and guidelines

#### HOSPITAL PERSONNEL

**A. STROKE PROGRAM MEDICAL DIRECTOR**
Qualifications:
1. Identified Physician Leader supporting Joint Commission Primary Stroke Center responsibilities

Responsibilities:
1. Oversight of Stroke program patient care
2. Coordinating staff and services
3. Authority and accountability for quality/performance improvement
4. Participates in protocol development
5. Establishes, monitors quality control, including Mortality and Morbidity
6. Participates in EMS Stroke CQI Committee

Name, Title and contact information of identified physician leader of Primary Stroke Center Program.

**B. STROKE RN PROGRAM MANAGER**
Qualifications:
1. RN License and Stroke program experience

Responsibilities:
1. Supports SRC Medical Director Functions
2. Acts as EMS-Stroke Program Liaison
3. Assures EMS-Facility Stroke Center data sharing
4. Manages EMS-Facility Stroke System QI activities
5. Facilitates timely feedback to the field providers

Name, title, contact information and job description for stroke program manager
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<tbody>
<tr>
<td><strong>HOSPITAL PERSONNEL (Continued)</strong></td>
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<tr>
<td>D. Physician Consultants:</td>
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<tr>
<td>1. Neurologist (s) with privileges and evidence of training/experience or Neurologist consultation using telemedicine</td>
<td>Copy of current On-Call schedules</td>
<td>Y N</td>
<td>Required for designation</td>
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<tr>
<td><strong>CLINICAL CAPABILITIES</strong></td>
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<tr>
<td>A. Clinical Performance Capabilities Consistent with Joint Commission Primary Stroke Center</td>
<td>Demonstration of JC Primary Stroke Center capabilities by ONE of the following:</td>
<td>Y N</td>
<td>Required for designation</td>
</tr>
<tr>
<td>1. Adequate staff, equipment and training to perform ED rapid evaluation and treatment including timely evaluation of brain imaging</td>
<td>▪ Mock Stroke Alert</td>
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<td>2. Standardized stroke care pathway</td>
<td>▪ Stroke care pathway presentation</td>
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<td>3. 24/7 stroke diagnosis and treatment capacity</td>
<td>▪ Process description to assure timely review of brain imaging results within 45 minutes of patient arrival.</td>
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<td>4. Quality assurance system supporting patient safety</td>
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<td>B. Telehealth capabilities</td>
<td>Demonstration of telehealth capability</td>
<td>Y N</td>
<td>Required for designation for those hospitals using Telehealth.</td>
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<tr>
<td><strong>COMMUNITY STROKE REDUCTION PLAN</strong></td>
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<tr>
<td>A. Plan to reduce stroke through community outreach education to reduce risks of stroke and heart disease in all patient populations.</td>
<td>Written plan or description of community outreach</td>
<td>Y N</td>
<td>Required for designation</td>
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<tr>
<td><strong>PERFORMANCE IMPROVEMENT</strong></td>
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<tr>
<td>A. Systematic Prehospital Review Program</td>
<td>Statement of commitment to participate in Stroke System CQI program</td>
<td>Y N</td>
<td>Required for designation</td>
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<tr>
<td>Written quality improvement plan or program description for EMS-transported stroke alert patients supporting:</td>
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<td>▪ Timely prehospital feedback</td>
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<td>▪ Prehospital provider education</td>
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<tr>
<td>▪ Cooperative Stroke System QI data management</td>
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<td>B. Prehospital Stroke related educational activities</td>
<td>Statement of commitment and/or educational plan</td>
<td>Y N</td>
<td>Required for designation</td>
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<tr>
<td>Participation in Stroke Prehospital Education.</td>
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<tr>
<td><strong>DATA COLLECTION, SUBMISSION AND ANALYSIS</strong></td>
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<tr>
<td>A. Participates and provides data to the California Stroke Registry (CSR)</td>
<td>Signed agreement with Calif. Stroke Registry</td>
<td>Y N</td>
<td>Required for designation</td>
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<tr>
<td>B. Ability to participate with Contra Costa EMS data collection</td>
<td>Letter of commitment</td>
<td>Y N</td>
<td>Required for designation</td>
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<td>C. Submits Stroke System CQI Committee Data Reports</td>
<td>Letter of commitment</td>
<td>Y N</td>
<td>Required for designation</td>
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<td>E. Facilitates implementation of data elements for future Stroke System performance improvement.</td>
<td>Letter of commitment</td>
<td>Y N</td>
<td>Required for designation</td>
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