

# EMS Quality Improvement Program (EQIP)

## I. PURPOSE

This policy identifies the primary responsibilities of all participants in the Contra Costa County EMS Quality Improvement (QI) Program and to ensure optimal quality of care for all patients who access the EMS system.

## II. REQUIREMENTS

- A. EQIP includes all Contra Costa County EMS provider agencies participating in patient care and delivery.
- B. EQIP shall be compliant with the California Code of Regulations, Title XXII, Division 9, Chapter 12 and modeled after the State of California Emergency Medical Services Authority (EMSA) Publication: Emergency Medical Services System QI Program Model Guidelines.
- C. The oversight for EQIP will be the responsibility of the LEMSA Medical Director, who will solicit input from stakeholders participating in the Prehospital Quality Improvement (QI) Committee.
- D. All proceedings, documents and discussions of the Prehospital QI Committee are confidential pursuant to section 1157.7 of the Evidence Code of the State of California.
  1. Each member of the Prehospital QI Committee shall sign a confidentiality agreement.
  2. Each agency shall maintain all records in a confidential manner consistent with current patient privacy laws (HIPAA).
- E. Appropriate QI indicators shall be reviewed at the EMS provider agency level on a monthly basis and a report of findings shall be made to the LEMSA at agreed upon intervals. Aggregate data for the EMS System will be maintained by the LEMSA and reported annually to all system stakeholders.
- F. Each provider agency shall submit an annual report of QI activities to the LEMSA.
- G. The LEMSA shall provide an annual report of QI activities to the California EMSA. This information may be incorporated as part of the LEMSA Annual Report.

