

9-1-1 Activation Criteria for Non-Emergency Transport Providers

I. PURPOSE

This policy defines the criteria for upgrade to advanced life support (ALS) for non-emergency transport providers who are not dispatched by 9-1-1 response for an unstable patient.

II. 9-1-1 ACTIVATION CRITERIA

- A. An unstable patient shall be transported by a 9-1-1 ambulance unless otherwise authorized by this policy.
- B. Any non-emergency ambulance provider transporting a patient that becomes unstable during transport should divert to the closest/appropriate ED.
- C. Prehospital providers working on a non-emergency ambulance arrives on the scene of a collision, illness, or injury shall provide appropriate care and immediately activate the 9-1-1 system.
- D. 911 shall be activated for any patient that receives Epinephrine or Narcan administered by an EMT operating on a non-emergency ambulance.
- E. An EMS event shall be submitted for any event where BLS or CCT ambulance activates 911 for a patient in their care.

