



EMERGENCY MEDICAL CARE COMMITTEE

CONTRA COSTA COUNTY

MEETING MINUTES

July 12, 2017

<u>Members Present Representing</u>	
<p>Chair: Kacey Hansen <i>Trauma Center (CC Contract)</i> Vice Chair: Gary Napper <i>Public Managers' Association</i> Executive Committee: Ellen Leng <i>Alameda-Contra Costa Medical Association</i> Ross Fay <i>Air Medical Transportation Provider</i></p> <p>Terence Carey <i>Ambulance Providers (CC Contract)</i> Pat Frost <i>EMS Agency Director</i> David Goldstein <i>EMS Agency Medical Director</i> Derek Krause <i>Contra Costa Fire Chiefs' Association</i> Lily Lidji <i>District III</i> Jon Michaelson <i>Public Provider Field Paramedic</i> Elaina Petrucci Gunn <i>American Heart Association</i> Anthony Rodigin <i>Emergency Dept. Physicians (CC Receiving Hospital)</i> David Samuelson <i>Emergency Nurses Assoc. East Bay</i> John Speakman <i>District II</i> Kelley Stieler <i>District I</i> Allan Tobias <i>District IV</i> Jason Vorhauer <i>Contra Costa Office of the Sheriff</i></p> <p><u>Members Absent Representing</u> Cynthia Belon <i>Contra Costa Behavioral Health</i> Jon King <i>Police Chiefs' Association</i> Denise Pangelinan <i>Communications Center Managers' Assoc.</i> Florence Raskin <i>Hospital Council East Bay</i> Jason Wallace <i>American Red Cross</i> Ross Wilson <i>Private Provider Field Paramedic</i></p>	<p><u>STAFF PRESENT</u> Mia Fairbanks <i>Contra Costa County EMS</i> Rachel Morris <i>Contra Costa County EMS</i> Craig Stroup <i>Contra Costa County EMS</i> Michelle Voos <i>Contra Costa County EMS</i></p> <p><u>OTHERS PRESENT</u> Joanny All <i>American Medical Response</i> BJ Bartleson <i>Hospital Council of Northern and Central California</i> Jeff Carman <i>Contra Costa County Fire Protection District</i> Brian Goldhammer <i>Contra Costa California Highway Patrol</i> Harris Hennig <i>NorCal Ambulance</i> Marcelle Indelicato <i>CCC Office of Emergency Services</i> John LaBare <i>Falck Ambulance</i> Jason Pilkerton <i>John Muir Medical Center</i> Jill Ray <i>District II</i> Rebecca Rozen <i>Hospital Council of Northern and Central California</i> Richard Stephenson <i>Contra Costa County Fire Protection District</i></p>

Chair Hansen called the meeting to order at 4:06 p.m.

1.	<i>Introduction of Members and Guests</i>
2.	<i>Approval of Minutes from March 8</i> Chair Hansen motioned to approve the Minutes from March 8. Member Speakman moved to approve; Member Tobias seconded; none opposed. Motion passed. March minutes are approved.
3.	<i>Chair's Report - Kacey Hansen, EMCC Chair</i> No Report
4.	<i>Comments from the Public</i> No Comments
5.	<i>Members' Reports</i> No Report
6.	<i>EMS System QI Report</i> Staff Stroup gave a system and quality report for 2016. Stroup reported QI Initiatives: A) patient off-load time reduction: started to review internally within agency. This initiative will most likely continue into 2017. B) high performance cardiac arrest resuscitation team – the team has been activated with the objective of contouring to sustain our gains and to further enhance and improve outcomes. Staff Fairbanks reported on Stroke and STEMI system performance: Contra Costa County has outstanding stroke prehospital care performance. STEMI - National goal is first medical contact to intervention within 90 minutes. This year achieved Mission Lifeline EMS Silver award. Member Petrucci Gunn from the American Heart Association presented Mission: Lifeline EMS – Silver awards to the Agency, AMR Concord, CCCFPD, ECCFPD, El Cerrito Fire, Moraga-Orinda Fire, Pinole Fire, Richmond Fire, Rodeo Hercules Fire, and San Ramon Valley Fire. For one full year Contra Costa County has met or exceeded standards of care. Providers in attendance received recognition plaques.
7.	<i>Emergency Services Care Initiative (ESCI)</i>

	<p>Guest Rozen introduced Guest Bartleson to talk about the Emergency Care Systems Initiative (ESCI). Bartleson works at the State level and sits on various state EMS committees as a representative of the California Hospital Association and acts to advocate at a State level. Bartleson went through a presentation - Many counties including Contra Costa County are seeing crowded emergency departments and an overburdened behavioral health system. - California Hospital Association is launching an initiative to transform California Emergency Systems to alleviate ED Crowding and achieve and accelerate an optimally healthy society. - Bartleson addressed the group as the Initiative is seeking letters of support and contributions to support the initiative. Representatives are encouraged to contact her. - Plan is to have enough support to start work on the Initiative by January 2018. Member Fay asked how the Initiative intends to take a plan and move it to action? Bartleson responded that the Initiative will bring together stakeholders to come to recommend performance metrics across the state to support EMS System improvement through improved collaboration.</p>
8.	<p><i>Ambulance Transfer of Patient Care Delays at Hospitals</i> Guest Carman from Contra Costa County Fire Protection District (CCCFPD) addressed patient care delays in regards to patient transfer. He sees two things hindering ambulance performance - 1. 5150 issue. 2. Ambulance Wait times. In March/April 2016, the Alliance invested one million dollars back into the system. The Alliance has been looking at outliers (excessive ambulance delays) and finding that patients stacked up in emergency rooms are negatively affecting ambulance performance. Carman wants to engage the EMCC group and look for help on ways to improve the ambulance patient transfer of care times throughout the EMS system. Carman mentioned a penalty system for hospitals where they pay a penalty if they do not hit a specified metric - similar to ambulance transport penalty. He is here to entertain comments/questions. Providers are set up to exceed the number of never events if delays continue at the current rate that we have had over past 5 months. Member Frost echoed that we as a system continue to experience excessive delays and hospitals need to return ambulances to service. Field providers need to continue communicating with hospitals when they have a delay and the hospitals may need to do more. East Contra Costa County is of major concern due to the recent fire station closure in that area. The EMS Agency supports cost recovery for ambulance providers associated with excessive ambulance delays.</p>
9.	<p><i>Fire Chiefs' Report</i> Member Krause from San Ramon Valley Fire Protection District reported that the fire chiefs have responded to a mutual aid request.</p>
10.	<p><i>Quarterly Update on Alliance Ambulance Services</i> Member Carey from Contra Costa County Fire Protection District referenced a handout showing Contra Costa 911 contract compliance (OPAP). Response rates need to be above 90% to be in compliance. He also addressed how to potentially increase fire truck capacity and not lower the quality of EMS service. They are working with medical directors to explore if bravo calls (lower acuity 9-1-1 medical calls) can be served with ambulance only. A large portion of the calls are psychiatric in nature which can take up a lot of time and resources, so the Alliance is working with the LEMSA to see if it may work to have those calls be BLS only which would free up ALS resources. Joint training between fire and ambulance staff is also a current focus. Many eyes are on the Alliance right now – we as a greater system in Contra Costa County are on the cutting edge of progress and other counties are reaching out to him.</p>
11.	<p><i>EMCC Legislative Update</i> Member Samuelson reported on two items: an act that is an attempt on the Federal level so that EMS providers can use controlled substances on standing orders, and AB 583 regarding emergency medical air transportation. He will send documents to Staff Morris so that she can distribute to the group. Member Fay commented that while AB583 was indeed dead, the speaker of the Assembly had agreed to revive the initiative as AB 1410 with the provision that the bill will mandate a three year sunset of Emergency Medical Air Transport -Act (EMATA) under its current form of funding from fines on traffic violations.</p>
12.	<p><i>EMS Medical Director's Report - David Goldstein, MD, Contra Costa EMS Agency Medical Director</i> No Report</p>
13.	<p><i>EMS Director's Report - Pat Frost, Contra Costa EMS Agency Director</i> - Save the date for the Survivor's Reunion: November 8th. Handouts are available and more information will be shared by the Agency as we continue to get closer to the event date. -Data Infrastructure Integration and Pilot Projects: POLST Pilot site; APOT reporting to state in progress; EMS System data infrastructure ongoing. -East Contra Costa County Fire Station Closure July 1, 2107: the closure of the Knightsen station leaves three (3) stations for East County. There is an incident action plan in place. EMS ambulance response requirements remain the same. Ambulances are more likely to be the first medical response. The extra resources that the Alliance has put towards the situation are appreciated. -Ambulance Ordinance Update: review and update continues with County Counsel. Chair Hansen recommended and members approved the Agency drafting a letter to encourage the BOS to complete this update by the end of the year. Member Speakman motioned to approve, Member Michaelson seconded, all approved and the motion carried. -Alta Bates Sutter Hospital Closure: the city of Berkeley has an active committee to address closure impacts. Reps from Contra</p>

	<p>Costa include Life Long, West County Cities City of El Cerrito, San Pablo and Richmond. Otherwise, there are no new updates but the Agency is continuing to monitor the situation.</p> <p>-Local Concerns: HPP program transition to coalition model is in progress, and a funding decrease of ten (10) percent is anticipated for next year; ACA repeal and replace – there is a lot of uncertainty right now and there may be impacts to ambulance service (see payer mix report); San Ramon RFP is in development and the plan is to have a draft to the Board of Supervisors by September then submit to EMSA. It takes into account all input from the EMS Modernization study and will be consistent with the 2015 RFP; Marijuana ordinance – working with public health to try to determine EMS System impact projections; Regional Disaster Medical MOU has been signed and approved by the Board of Supervisors; EMS for Children System of Care is on hold until new regulations are approved; The annual 2016 report is in progress.</p>
14.	<i>Proposed agenda items for September 13, 2017: None</i>
15.	<i>Adjournment at 5:36pm</i>