



EMERGENCY MEDICAL CARE COMMITTEE
CONTRA COSTA COUNTY

Chair

Kacey Hansen

Trauma Center – CC Contract

1st Vice Chair

Leslie Mueller

Ambulance Providers – CC Contract

Executive Committee

Ross Fay

Air Medical Transportation Providers

Andy Swartzell

CC Fire Chiefs' Assoc

December 13, 2012

Clerk of the Board
Contra Costa County
651 Pine Street, 1st Floor
Martinez, CA 94553

To Whom It May Concern:

The Contra Costa County Emergency Medical Care Committee (EMCC) Annual Report for 2012 is being submitted to the Board of Supervisors as required by Contra Costa Board of Supervisors Resolution no. 2002/377. The Emergency Medical Care Committee approved this report at its December 12, 2012 meeting.

If you have any questions or require additional information, please call me at (925) 313-9550.

Sincerely,

Juleine Latteri
EMS Secretary
Staff to EMCC

Enc.

Contra Costa County
EMERGENCY MEDICAL CARE COMMITTEE

Annual Report for 2012

Advisory Body Name: Emergency Medical Care Committee (EMCC)

Advisory Body Meeting Time/Location: 4:00 p.m. - 5:30 p.m. on the second Wednesday of March, June, September, and December. Meetings are held at the Contra Costa County Schools Insurance Group in Pleasant Hill.

Chair: Kacey Hansen, RN

Staff person: Juleine Latteri, Health Services, Emergency Medical Services

Reporting Period: January 1, 2012 – December 31, 2012

I. Activities:

The EMCC, over the four (4) meetings in the past year, was involved in or kept its membership informed in the following:

- Failure of Measure Q supporting sustainable funding for the Contra Costa Fire District in November 2012. EMCC updates on efforts to reduce patient and community impacts associated with planned fire station closures starting in January 2013.
- The EMCC sent a letter to the Board of Supervisors expressing deep professional concern for the potential loss of quality fire first-responder emergency medical care capabilities posed by Ballot Measure Q, and the resulting risk to the people of Contra Costa.
- Update on fiscal challenges facing fire districts and departments, including extension of Board of Supervisor approval of a Board Order to maintain fire funding reimbursement levels for fiscal year 2010/12 and 2011/13 for districts experiencing brown outs, as long as they continue to provide paramedic service.
- Report on implementation of new Prehospital Role Advanced EMT approved in September 2012 by the State Emergency Medical Services (EMS) Authority with update of Advanced EMT Regulations increasing training requirements from 88 to 160 hours.
- Contra Costa County (CCC) and Alameda Counties co-hosted a Regional Pediatric Surge Conference in June 2012. Speakers included national and state experts.
- EMS committee activities including the Quality Leadership Committee, Facilities and Critical Care Committee, the EMS Medical Advisory Committee, EMS Hospital Disaster Forum, and the Data Advisory Group.
- Launch of countywide Contra Costa Stroke System in January 2012, and ongoing efforts to improve and refine Contra Costa's STEMI (high-risk heart attack) system.
- Funding for integration of the pulse point smartphone app developed by San Ramon Fire Protection District for county Fire-EMS Dispatch Centers.
- Report on technology enhancements supporting EMS System efficiencies including ProQA, First Watch, LifeNet 12-lead transmission program, CodeSTAT, Pulse point, ATRUS and AED link.
- Implementation of the East Bay Regional Communications System (EBRCS) with law enforcement and fire.
- Update on status of the Affordable Care Act legislation and associated Accountable Care Organization Model and opportunities for EMS Systems to support health care reform initiatives.
- Failure of East Contra Costa County Fire Department parcel tax in June 2012 and reduction of fire stations and firefighters. EMCC was kept updated on contingency planning to support efficient EMS services delivery to the affected community, and the award of \$7.8 million FEMA grant in August 2012 to reopen fire stations and rehire personnel.
- Report by the California Highway Patrol Golden Gate Bay Area Division concerning increasing number of 9-1-1 calls and the need to upgrade the California network to Next Generation.
- Addition of CodeStat technology to CPR reports, allowing first responder crews to self-assess and improve care using real-time feedback. A report was also received regarding disparities in bystander CPR.
- Institution of an air ambulance Memorandum of Understanding and authorization process to improve partnering on patient care safety and quality issues.
- Disaster preparedness activities involving all area hospitals and EMS provider agencies, and continued funding (approximately \$500,000 per year) of the Hospital Preparedness Program (HPP) disaster grant.
- EMS engagement with the non-emergency ambulance providers around patient safety, situational awareness and disaster response.
- Third annual CPR training of over 3,000 freshmen in the Mt. Diablo Unified School District by Darius Jones Foundation, with the support of the Diablo Health Care Foundation, and CCC EMS. Designation of *HeartSafe* Community status for the community of Kensington.
- EMS support of significant Multi-Casualty Incident (MCI) performance improvement process partnering with fire, ambulance, dispatch and hospitals to train and regularly test communications.
- Contra Costa Fire Protection District's successful sponsorship of a regional AFG grant of over \$2.5 million to upgrade intra-operation cardiac monitors with hospital 12-lead transmission systems. EMS provided at 20% grant

match (\$772,800) through Measure H, enabling "smart" cardiac monitors to diagnose and transmit high-risk heart attack 12 leads to STEMI receiving centers.

- The Contra Costa Advisory Council on Agency, EMS and American Medical Response (AMR) partnered to produce an informational brochure for the public for patients who are unable to pay an ambulance bill. The informational brochure will be used by all parties to advise and educate seniors.
- Report on AMR ambulance service levels including response time compliance, community outreach, and process improvement activities the county's contracted ambulance provider.
- Board of Supervisors' recognition of the Contra Costa Medical Reserve Corps (MRC) as a county approved volunteer group.
- Continued monitoring of financial sustainability of Doctors Medical Center (DMC), and EMS agency work with the West County Hospital District and the DSP Planning Committee to support the continued operation of DMC.
- Briefing of the August 6th Chevron Refinery Fire and emission, which resulted in approximately 15,000 incident-related emergency department visits. Recognition of DMC and Kaiser Richmond for their effective response to the incident.
- EMS agency implementation of a Non-Emergency Ambulance Provider program, focused on including the entire ambulance community in training around areas such as patient safety and disaster response.
- EMS agency efforts to streamline processes and improve efficiencies.
- Completion of the IHI Basic Certificate in Patient Safety, Quality and Leadership program by 29 individuals. These scholarships were made available by the EMS agency and offered to EMS system providers active in quality improvement.

II. Accomplishments

- Approval of EMS 2011 Annual Report.
- Approval of EMS System Plan 2012 Objectives.
- Approval of 2011 Trauma System Plan Status Report.

III. Attendance/Representation

The EMCC is a multidisciplinary committee with membership consisting of representation of specific EMS stakeholder groups and organizations plus one consumer member and one alternate nominated by each Board of Supervisor member. There are 27 member seats on the EMCC. One seat was vacant due to no nominee submitted by the Community Awareness and Emergency Response (CAER). The majority of EMCC representatives or alternates were regular participants. A quorum was achieved at each of the four EMCC meetings in the past year.

IV. Training/Certification

Each EMCC representative and alternate representative was given a copy of the Advisory Body Handbook and copies of the "The Brown Act and Better Government Ordinance - What you Need to Know as a Commission, Board or Committee Member" and "Ethics Orientation for County Officials" videotapes during their two-year term. Responsibilities of County Boards were discussed including the responsibility to view the videotapes and submit signed certifications. Certification forms have been received from 21 of 26 of the representatives and 15 of 19 alternates. The two certificates received this year are attached.

V. Proposed Work Plan/Objectives for Next Year

Report to the local EMS Agency its observations and recommendations relative to its review of:

- Update 2012 EMS System Plan, Trauma, Stroke, STEMI and EMS for Children Programs.
- Monitor EMS System impacts due to changing economics and health care reform.
- Evaluate EMS System performance.
- Support innovative models of EMS service delivery.
- Provide input and recommendations for future ambulance RFP process.
- Support continued efforts to promote innovation in EMS System delivery.
- Monitor EMS System performance during reduction of fire first responder capability.
- Support enhancement of non-emergency ambulance disaster response.
- Promote EMS System patient safety and quality initiatives.
- Support opportunities for EMS to participate in Health Care reform.
- Improve transparency of EMS System productivity and performance.
- Sustained Contra Costa's high performance STEMI, Trauma, Cardiac Arrest and Stroke Systems.
- Expand community education and outreach, e.g., *HeartSafe*, Child Injury Prevention, Appropriate use of 9-1-1, CPR Anytime, and Automatic External Defibrillator (AED) programs through partnerships with Law Enforcement, CERT, Fire First Responders and Community Coalitions.



**Training Certification
for
Member of County Advisory Body**

By signing below, I certify that on 5/18/12, I watched the entire training tape: "The Brown Act and Better Government Ordinance—What You Need to Know as a Commission, Board, or Committee Member."

By signing below, I certify that on 5/28/12, I watched the entire training tape: "Ethics Orientation for County Officials."

Roberta Currier
(Name of Member of Advisory Body)

5/28/12
(Date)

Return this Certification to the chair or staff of your advisory body. Your Certification that you have completed these training activities will be included in your advisory body's annual report to the Contra Costa County Board of Supervisors. The chair or staff to your advisory body must keep all certifications on file.



**Training Certification
for
Member of County Advisory Body**

By signing below, I certify that on 3-23-12, I watched the entire training tape: **"The Brown Act and Better Government Ordinance—What You Need to Know as a Commission, Board, or Committee Member."**

By signing below, I certify that on 3-23-12, I watched the entire training tape: **"Ethics Orientation for County Officials."** *Ethic in Government*

Rebecca Fontaine

Rebecca Fontaine

(Name of Member of Advisory Body)

3-23-12

(Date)

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