Planning a Change

**Six Questions – Six Graphs for Planning a Change**

1. **What goes on in the activity?**
   - Flow Chart

2. **What are the big problems?**
   - Pareto Diagram

3. **What are the causes of the “Big” problem?**
   - Fish Bone Diagram

4. **What does a review of the past data show?**
   - Line Plot/Control Chart

5. **What are the cause/effect relationships?**
   - Fish Bone Diagram

6. **What does current data show about the activity?**
   - Line Plot/Control Chart