Toolkit Bibliography

This QI toolkit contains content and resources adapted from many sources. The information contained in this document is intended for educational use. Distribution and use of the material shall not imply approval of any of the reference materials used in completing this document:


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5. Nebraska Health and Human Services EMS, “Measuring Success Through Quality Improvement”

6. Institute of Medicine, “Crossing the Quality Chasm: A New Health System for the 21st Century” March 2001


9. New York City Dept. of Health and Mental Hygiene, “Quality IMPACT Basic CQI Course” 2007


12. Institute of Medicine, “EMS at the Crossroads” 2006
