



## Weekly 9-1-1 Patient Transfer of Care Time

September 15 - 21, 2017

| Hospital Patient Transfer of Care Time from Arrival to Hospital to Documented Transfer of Care | Average Patient Transfer of Care Time (Min) | Total Number of Transports | 90th Percentile (Min) Transfer of Patient Care Time Exceeds this Time in 10% of Cases |
|--|---|----------------------------|---|
| Alta Bates   | 0:18:46                                     | 50                         | 0:30:55   |
| CCRMC  | 0:19:31                                     | 95                         | 0:38:38   |
| CCRMC - PES  | 0:28:23                                     | 151                        | 0:53:33   |
| Childrens Oakland  | 0:14:17                                     | 4                          | 0:18:35   |
| John Muir Concord  | 0:10:11                                     | 187                        | 0:18:43   |
| John Muir Walnut Creek   | 0:11:19                                     | 183                        | 0:22:05   |
| Kaiser Antioch   | 0:15:49                                     | 103                        | 0:30:27   |
| Kaiser Richmond  | 0:14:59                                     | 209                        | 0:24:35   |
| Kaiser Vallejo   | 0:12:56                                     | 11                         | 0:19:00   |
| Kaiser Walnut Creek  | 0:16:15                                     | 134                        | 0:28:36   |
| Other  | 0:20:12                                     | 43                         | 0:35:27   |
| Sutter Delta   | 0:17:24                                     | 186                        | 0:34:29   |

AMR MEDS (ePCR) Data

Based on all Contra Costa transports where Time Care Transferred was entered (County-wide AMR Transports).

Transfer of Patient Care Times under 0:01:00 and over 4:00:00 removed from data.

**All Beh/Psych Transports to CCRMC assumed to be PES**

**All Other Primary Impressions Transported to CCRMC assumed to be ER**